LawQube

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THE BENEFITS

- 100% automated and highly scalable cloud-based. application software.
- Integrated judical eco-system.
- Anywhere access of case information for parties and internal users through web and mobile interfaces.
- Intutive search and analytics.
- E-Filing of cases anytime anywhere by case parties.
- E-Bundle for evidence management.
- Improved system performance by implementing advanced security features.
- Lowered operation and maintenance costs.
- Safe storage of all legal and financial data.
- Highly scalable as the requirement grows.

JUDICIAL AUTOMATION AND CASE MANAGEMENT FOR A JUDICIAL COURT IN THE MIDDLE EAST

ABOUT THE CUSTOMER

A Court which is part of a global financial hub in the Middle East with its own independent and internationally regulated judicial system and a common law framework.

THE CHALLENGE

- The client was having a non-scalable, legacy client server desktop application software.
- The system was not user friendly and the case proceedings was undertaken manually.
- Information was stored using word-files and then had to be attached to each case.
- The system was operating within the internal network and was inaccessible to external parties who were interacting with the Court.
- Ineffective security measures hindered the performance of the system.
- Cost of maintenance was high due to the large IT workforce deployed for running the system.
- Firebird open source SQL database with more than 100 GB data was making the system very slow.

THE SOLUTION

The highly scalable cloud-based system was implemented for the client to manage the court, cases and all the parties associated with the court through web and mobile channels solving the following challenges:

- Automated Case Filing, Case Management and Payments.
- Case Plans for monitoring the progress of the cases.
- Analytics to take corrective actions related to delays in filing, scheduling, coordination between parties and internal departments within the court.
- Scheduling, Tracking, Notifications and Alerts related to the case events which are part of the case proceedings.
- Registrations, Management and Renewals of Lawyers and Law Firms associated with the court.
- Self Service option for associated parties for fee management related to Cases, Registrations and Renewals.
- The open source database was migrated to Microsoft SQL, Relational Database Management System (RDBMS), enabling substantial improvement in speed and usability.
- E-discovery option was implemented to search through structured and unstructured data.
- Integration with associated government agencies was done.