



Immersive Retail experiences for Shopper Engagement

Shifting Customer Needs In The Retail Industry



Changing Shopper Behavior

Personalized Experiences

Omnichannel Experiences

Brand Relevance

- **75%** of buyers prefer companies that personalize the purchase experience

- **70%** of consumers miss the physical experience when shopping online

- **83%** of Shoppers Say Stores Need to Be More Innovative



Operational Gaps

Counterfeit & Compliance

Shrinkage & Waste

Operational Inefficiencies

- Total trade in fakes estimated at **\$4.5TN**

- **11%** of retail businesses report shrinkage rates at or above **3%**

- Poor inventory visibility invites challenges such as stock-outs, incorrect orders, high labour costs, etc.



One Solution, Unmatched Results



Customer Engagement

- Reduce marketing & sales costs by up to **10% – 20%**
- **20%** higher customer-satisfaction rates
- **10% – 15%** boost in sales-conversion rates



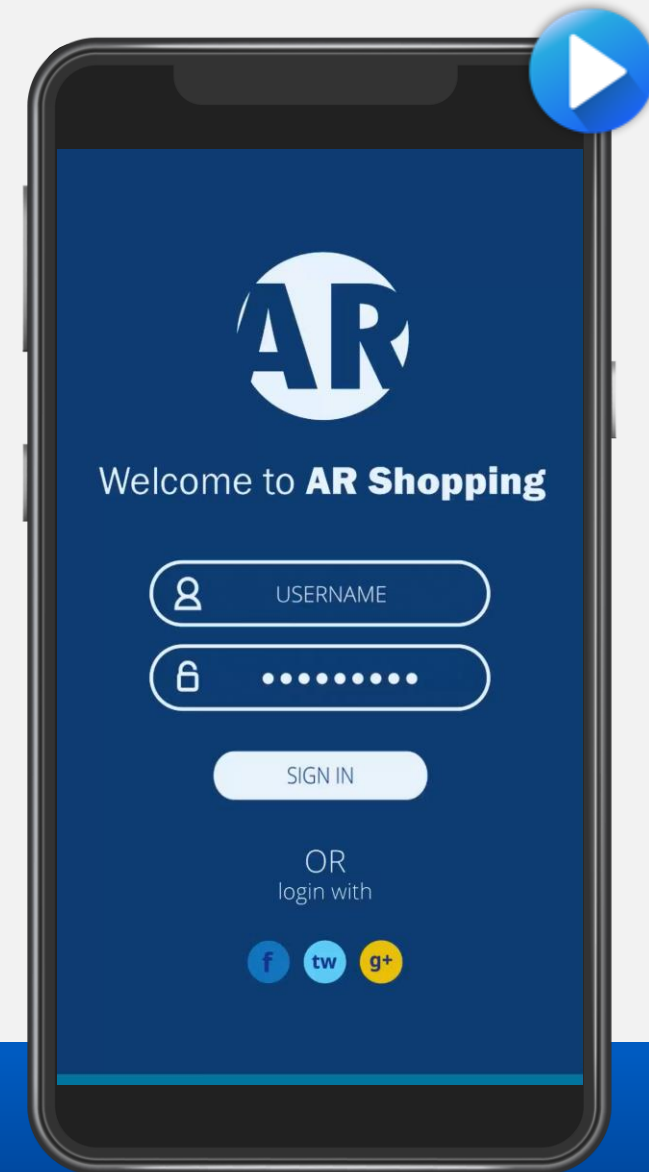
Operational Excellence

- Supply Chain Integrity
- **100% FIFO** Compliance
- Inventory waste reduction by up to **30%**
- Increase productivity by up to **65%**



Delight Customers With Augmented Experiences In-Store To Drive Footfall

- Upsell, cross-sell or bulk sell for increased consumption & customer retention
- Increase purchase with In-App rewards based on product recognition on shelf
- Create immersive experiences and attract customers to visit your physical store



- **ROI: INCREASE FOOTFALL AND BASKET VALUE BY 15%**



Empower Shoppers To Verify Product Claims & Quality

Consumers can check products for vital and critical attributes to accelerate their purchase decisions

✓ **Halal verified**

✓ **Allergy warning**

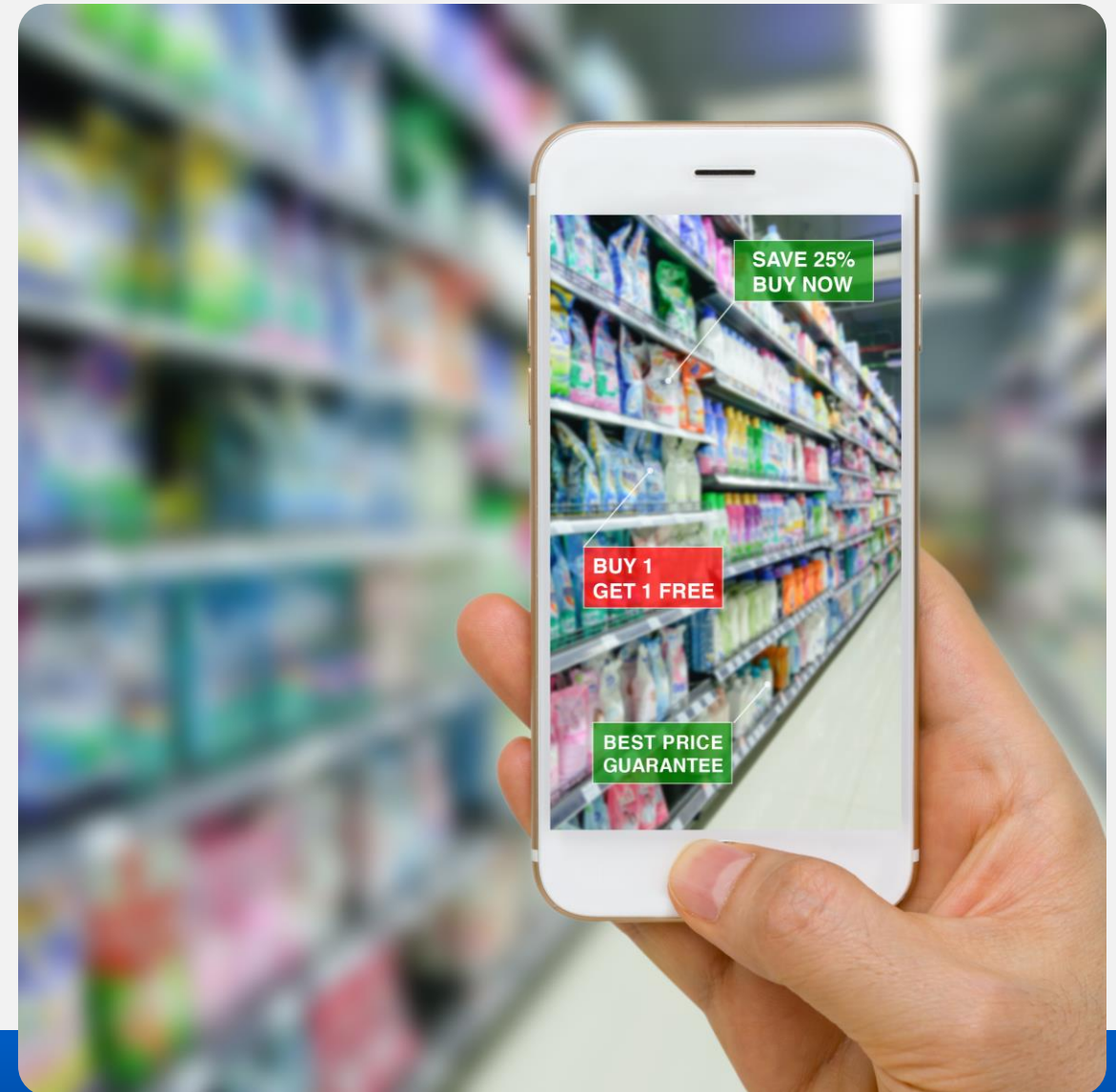
✓ **100% Organic**

✓ **Freshness check**



Personalized Rewards & Recommendations

- Offer discounts and recommendations based on shopper profile and purchase history
- Increase revenue from virtual marketing assets
- Empower brands on your shelves to offer direct to consumer promotions
- Create exciting consumer rewards with NFTS
- Grow CRM database with reward incentive programs linked to validated contact details

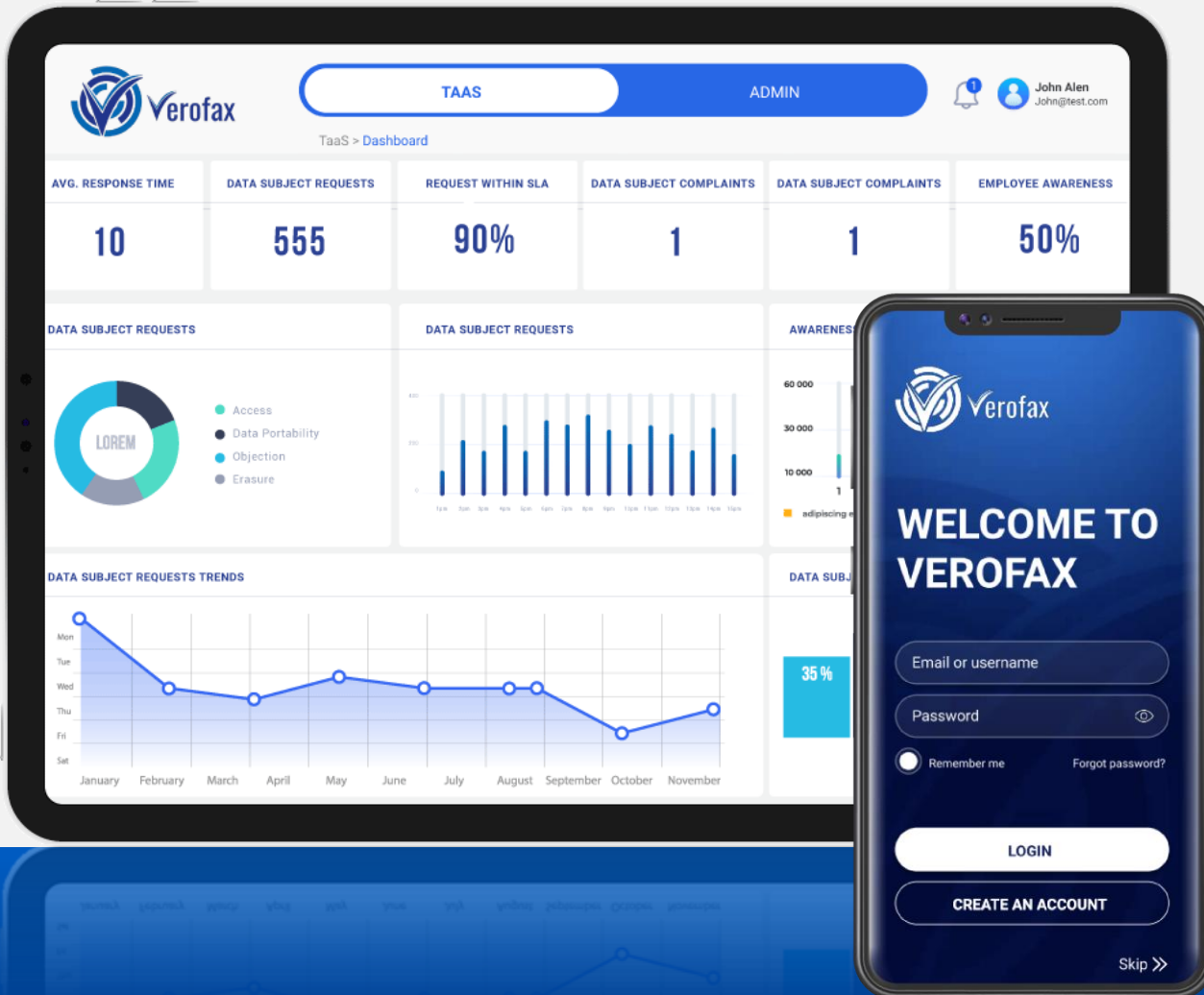


Achieve Operational Excellence & Dynamic Pricing

- Improve inventory control & allocation based on real-time consumption and stock controls
- 100% FIFO compliance with granular inventory traceability
- Reduce loss on perishables by up to 30%
- Save on reverse logistics costs
- Reduce the impact of food waste on the environment and align on sustainable goals



Seamless & Cost-Effective Deployment



Low cost of digital identity 1-3 cents per item



Fast Deployment – within 90/120 days



ROI within 6 months



Interoperable platforms – Integrates with 130 ERP's



Secure Data – Guaranteed via enterprise permissioned blockchain

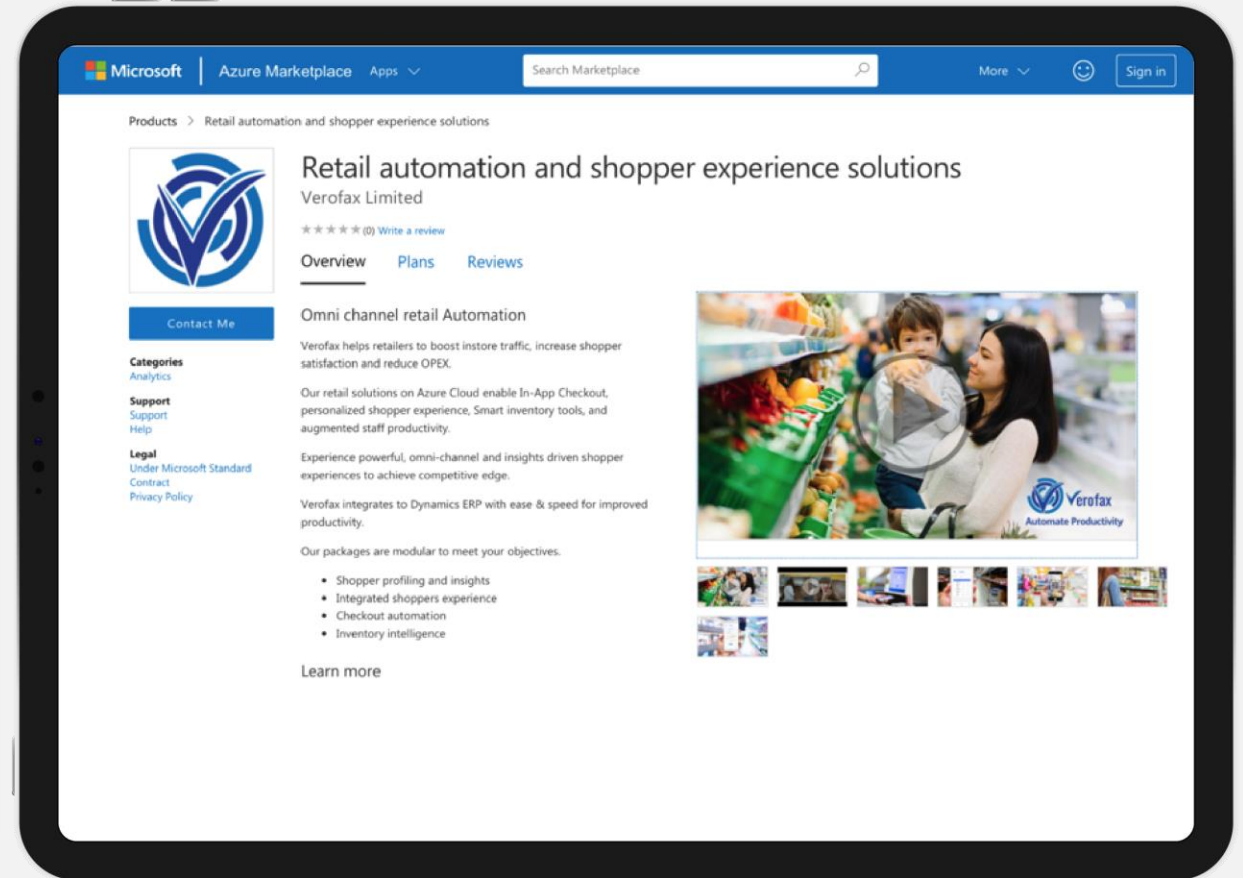


GDPR Compliance – Azure managed cloud databases



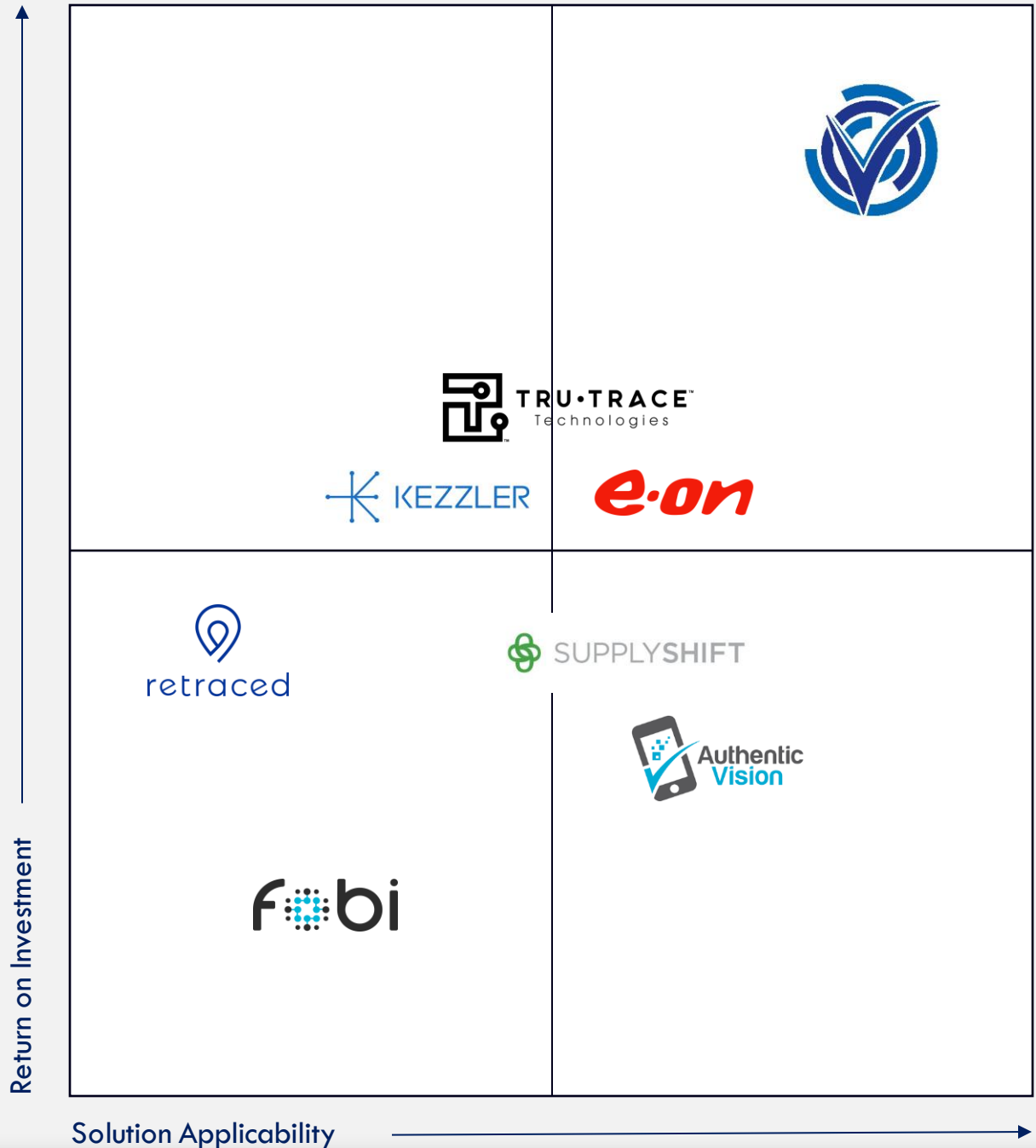
Validated By Leading Global Partners

TECHNOLOGY PARTNERS:



QUALITY ASSURANCE & CONSULTING PARTNERS:



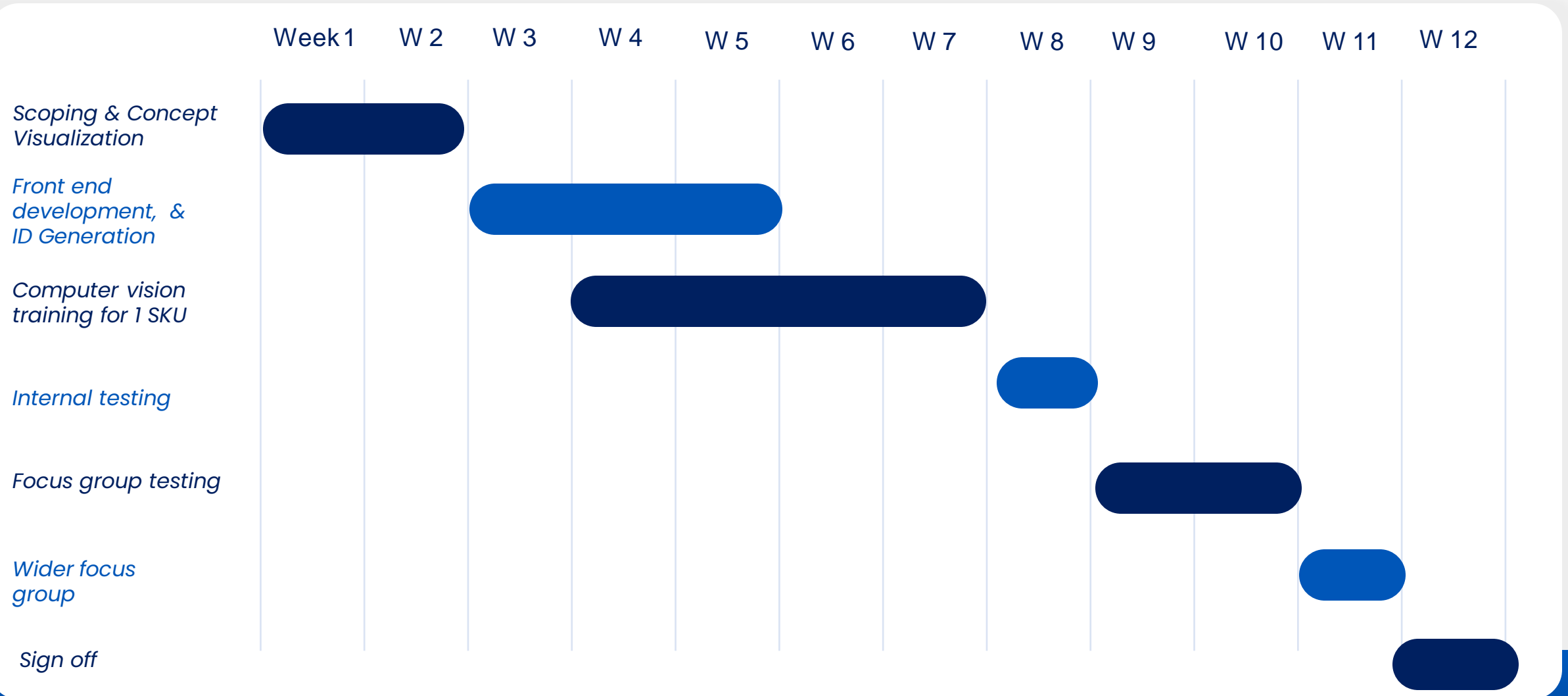


Patented Solution

- 4 Patents registered (US & PCT):
 - a) Marketing:**
 1. Cognitive AI vision
 2. Blockchain for promotional integrity
 - b) Operational excellence:**
 1. IoT for cold chain compliance
 2. Blockchain for validated receipts
- Fast solution deployment (3 months vs 18 average)
- Wide interoperability & seamless ERP integration



Time To Benefit – Deployment Timeline





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