

Rhapsody®

to Orchestrate
Your Entire Hotel Operation



ABOUT REALTA



Forming
Partnerships
Since 1983



+300
ICT Professionals



ITHACA



3 Original
Founders



ICT
ONE Solution

OUR SOLUTIONS



Hospitality Management

Rhapsody[®]

Hotelite



Golf Course Management

Rhapsody
Grams
To Orchestrate Your Entire Golf Operation



ITSM, ITAM & Cyber Security

ivanti



CRM



Microsoft Dynamics 365



Trading & Distribution

SAKTI V9[®]



Property & Tenancy

BIMASAKTI[®]



Human Resource Information System

SIAP+P[®]



ERP & EAM

infor

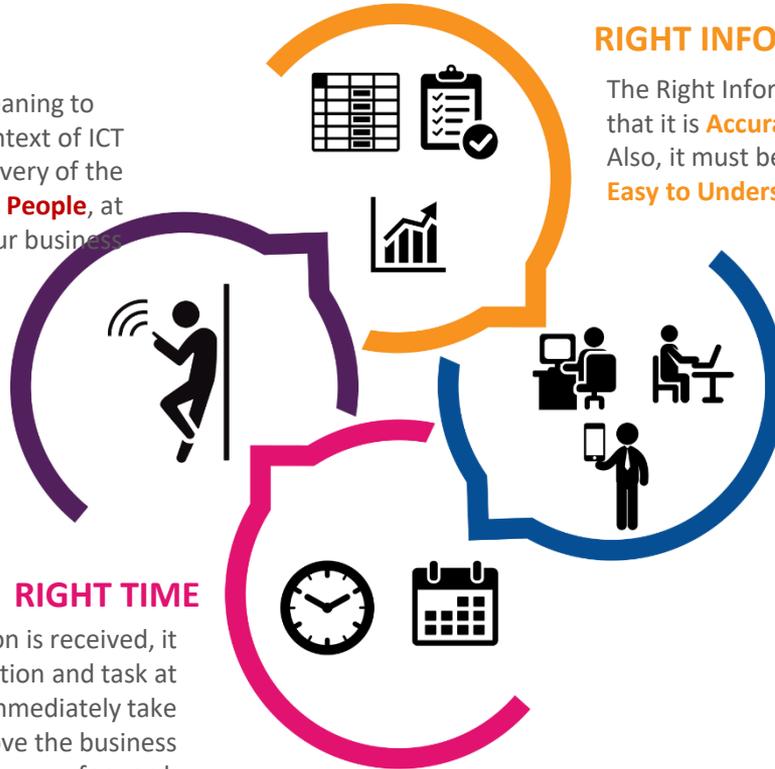
TECHNOLOGY PARTNERS



Peace of Mind through ICT ONE Solution

PEACE OF MIND

Peace of Mind has different meaning to different people, but in the context of ICT ONE Solution, it means the Delivery of the **Right Information**, to the **Right People**, at the **Right Time** to empower your business decisions.



RIGHT INFORMATION

The Right Information comes with assurance that it is **Accurate**. Also, it must be presented in a format that is **Easy to Understand**.

RIGHT PERSON

Data and Process Security are two important elements to ensure information is delivered only to the Right Person. **Full Integration** is essential so that the information is always accessible to the Right Person, anytime, anywhere without any barriers.

RIGHT TIME

At the moment the information is received, it must be **Relevant** to the function and task at hand, allowing the user to immediately take the **Right Action** to move the business forward.

OUR TEAMS

Hardware
Engineers

ICT Business
Consultants

Implementation
Team



Software
Developers

Network
Engineers

Support &
Maintenance

R-Hotel-S (1988)

Rhapsody (2002)

Hotelite (2008)

Rhapsody Enterprise (2016)



Mercure
HOTELS
BALI SANUR RESORT



SERVING



500+
Customers

For Investor & Business Owner

Control & Monitor the Performance of All Your Multi Brands & Properties

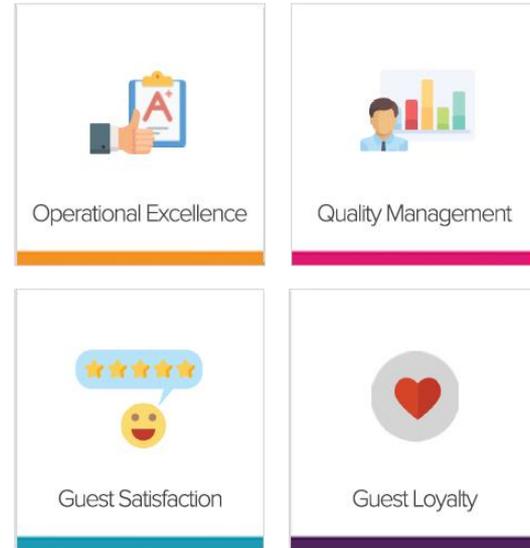


For Hotel Operators

Ensuring **Service Excellence & Revenue Repetition**

Using Rhapsody's technology, hotel can start to engage the guests from pre-arrival and continue the engagement even post-departure.

Rhapsody ensures :



Rhapsody® HotelLite

Hotel System

Rhapsody Hospitality Management System is the most comprehensive and fully integrated software for operation of mixed use Properties, Hotels, Golf Courses and Resorts



Hospitality Management
→ Rhapsody



Golf Course Management
→ Rhapsody Golf



Hotel Operator fee & Incentive Calculations
→ Realta Hospitality Invoicing Solution



Indonesia Tourism Platform
→ www.securebook.id



Learn, Play & Travel Platform for Golf
→ www.indogolfpassport.com



Mobile Engineering System
→ Tracks



Property & Tenancy Management
→ Bimasakti



Recurring Charges & Payment Platform
→ Realta Billing System



Hospitality HR
→ SIAP^{PP}



Centralized Purchasing System
→ iLogistic

Infrastructure



CCTV



BOH & Guest Network



Key Card



TV



Server



PABX



Digital Signage



Internet



Realta Platform Interface

Digital Transformation

Business Intelligence



Talent Management



Cloud Based Front Office



Mobility
(Mobile Taking Order & Mobile Check-in)



RHAPSODY FRONT OFFICE



SALES



BANQUETING



SALES CALL
ACTIVITY



ROOM NIGHT
PRODUCTION



TOP 20
ACCOUNT



RESERVATION



E-COMMERCE



I-RESERVE



CHANNEL
DISTRIBUTION



ONLINE
PAYMENT



LOYALTY
PROGRAM



HOUSEKEEPING



ROOM
STATUS



ROOM
DISCREPANCY



LOST & FOUND



LOAN ITEM



CHECK-IN



FIT / GROUP



KEY CARD



PASSPORT
SCANNER



WELCOME
LETTER



MOBILE
FRONT OFFICE



IN HOUSE TRANSACTION



POS



MOBILE POS



FOOD &
BEVERAGE



PHONE
BILLING



RECREATION



BUSINESS
CENTER



CHECK-OUT



GUESTFOLIO



THANK YOU
LETTER



COMPANY
FOLIO

RHAPSODY BACK OFFICE



ACCOUNT RECEIVABLE



CREDIT CONTROL



PROFORMA INVOICE



AGING BY DATE



ACCOUNT PAYABLE



PAYMENT SCHEDULE



AGING BY DATE



CASH & BANK



POST-DATED CHEQUE



BANK RECONCILIATION



FIXED ASSET



AUTOMATIC DEPRECIATION



ASSET HISTORY



GENERAL LEDGER



MULTI CURRENCY



MULTI PROPERTY CONSOLIDATION



USER DEFINED FINANCIAL REPORT



PAYROLL



MONTHLY TAX REPORT



EMPLOYEE TAX REPORT



SALARY PROCESS

RHAPSODY LOGISTIC



PURCHASING



BUYER'S GUIDE



PR & PO CONTROL



DAILY MARKET LIST



BUDGET CONTROL



RECEIVING



DAILY EXPECTED DELIVERY



AUTO UPDATE ORDER STATUS



INVENTORY



AVERAGE COST



STOCK CARD



STOCK REORDER BASED ON MIN STOCK



SLOW MOVING ITEM HANDLING



COST CONTROL



POTENTIAL COST ANALYSIS



DAILY FLASH REPORT



DEPARTMENT COSTING



RECIPE



STANDARD COST TO SET UP SELLING PRICE



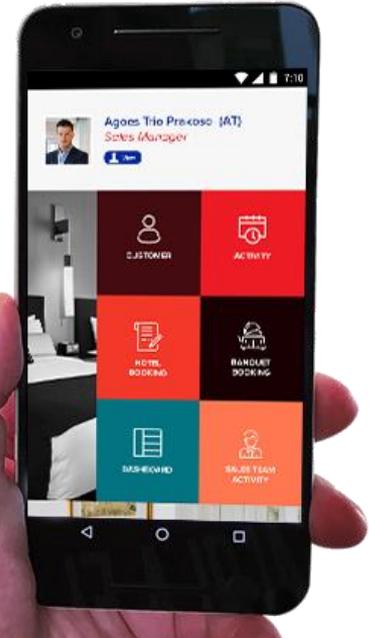
AUTOMATIC DEDUCTION FOR INVENTORY

Mobile Technology : Team Experience

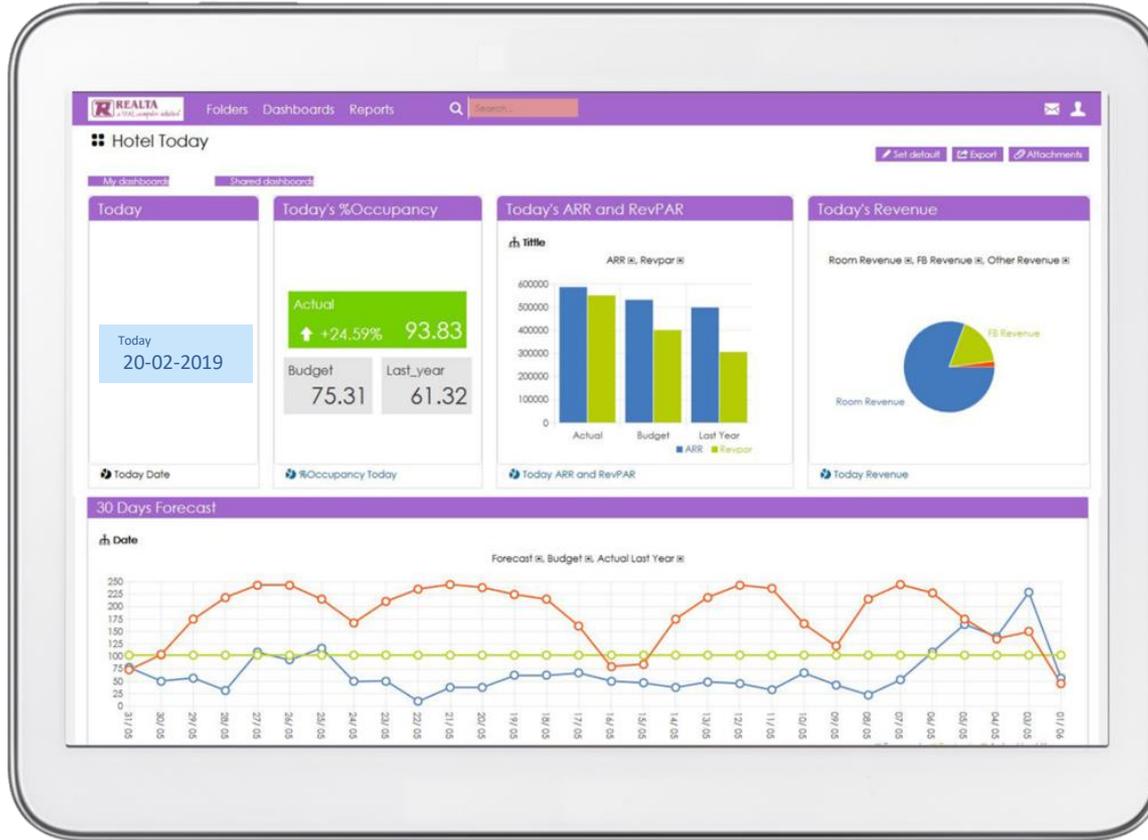
Housekeeping App



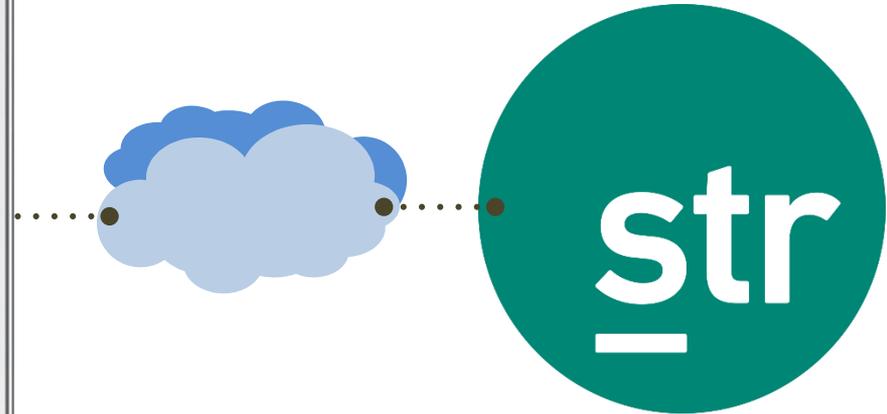
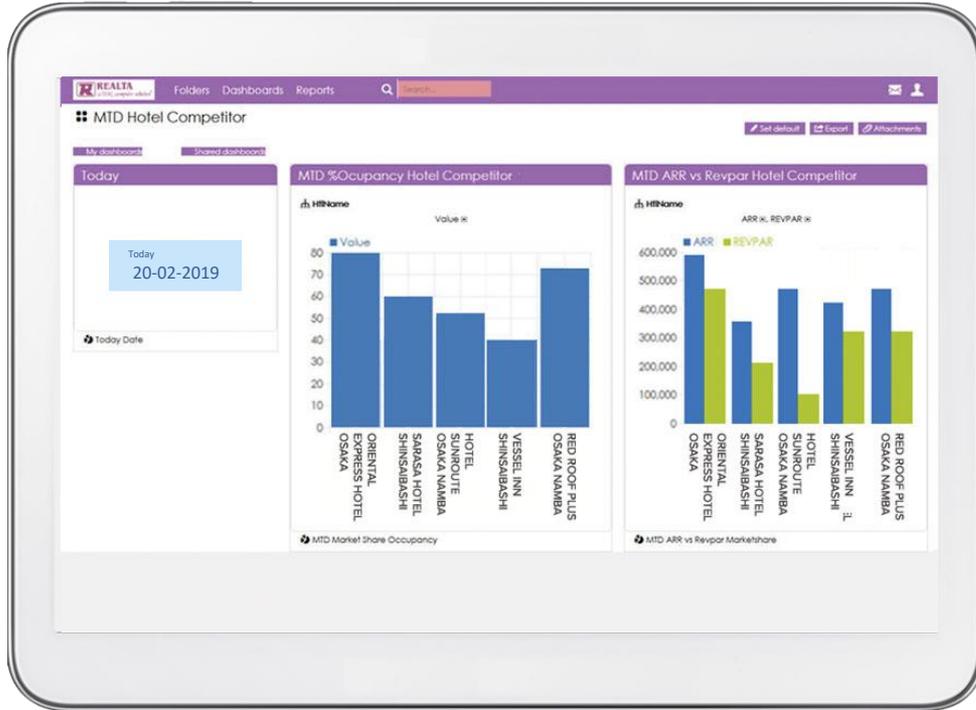
Sales & Banquet Operational and Control Dashboard



Business Intelligence (BI)



Business Intelligence (BI)



SEAMLESS INTEGRATION

Channel Management



SEAMLESS INTEGRATION



● Revenue Management :



● Reputation Management :



● Loyalty Management :



● Payment Gateway :



Peripherals Integration



Peripherals Integration

DIGITAL
ROOM
KEY



Rhapsody Enterprise



RHAPSODY PMS



MOBILITY



CONNECTIVITY



GUEST EXPERIENCE



BUSINESS INTELLIGENCE



FINANCIAL CONSOLIDATION



RHAPSODY OPERATOR SOLUTIONS



GOLF COURSE



SUPERBLOCK : Residence, Office, Mall

500 We serve more than hotels IN SOUTH EAST ASIA & JAPAN





www.REALTA.co.id

HEAD QUARTER

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BRANCHES

 **BALI**

 **BANDUNG**

 **SEMARANG**

 **MYANMAR**