

Transform Healthcare Experience

Provide an enhanced digital healthcare experience with Neron, our conversational-AI powered chatbot. Built with domain intelligence and customizable workflows, Neron can help you provide healthcare experiences at scale

WHAT CAN INEXTHEALTHCARE DO FOR YOU?

- Find the healthcare provider they are looking for, based on their condition, locality, gender preference and other factors
- Send automated appointment reminders and get instant confirmations from patients with a single-click.
- Answer questions of customers on various topics including available speciality, facilities, post-treatment care, etc.,
- Automating submissions of forms including insurance claims, new patient and visitors registrations and health declarations
- Gather patient experience feedback post-treatment to identify areas of improvement



KEY FEATURES

- Built-in medical knowledge bases, triage protocols and language models
- Powered by ChatGPT and Azure
- Provide conversational experience through multiple channels from Web, WhatsApp, Google, etc.,
- Seamless handoff from a bot interaction to a doctor, nurse, or support agent
- Fully compliant with HIPAA, HITRUST, ISO27001, SOC2, GDPR and over 50 global and industry compliance frameworks.

See what customers are saying:

“Since its implementation, we have seen a significant increase in patient satisfaction and engagement. The chatbot has improved our operational efficiency by reducing the number of missed appointments and freeing up staff time for more critical tasks. It has also allowed us to gather valuable feedback that we can use to improve our services and better meet the needs of our patients”