



Solution Brief

Insight Surface Device as a Service (DaaS)

Business challenge

The transformation of today's workplace into a less centralized, more user-focused and technology-driven environment has companies evaluating new ways of equipping and supporting their workers. Employees are pushing toward providing more flexible and modern device options so they can have a better, more productive experience. However, companies have to balance that user experience with the capacity of their IT staff.

How we help

Insight's Surface Device as a Service (DaaS) solution has been designed in partnership with Microsoft, focused on providing full lifecycle management of Surface® devices by combining procurement, service and management, and end-of-life recovery and refresh into a seamless end-to-end experience.

Organizations choose Surface DaaS to:

- Reduce cost and gain better control over spending for devices and their management.
- Refocus in-house IT on more strategic projects.
- Provide more flexible and modern device options for workers.

Additional information

Insight Surface DaaS takes the complexity out of the device lifecycle for your IT staff and allows them to focus on improved user satisfaction and accelerated growth. Insight provides a complete solution that includes:

- Surface OEM devices: laptops, desktops, tablets and mobile devices
- Outsourced device IT lifecycle management: staging, provisioning and supporting end-user devices
- End-of-device lifecycle support: DaaS devices are retired at the end of their subscription term and refreshed

Benefits

- + Simplify device IT lifecycle management and refocus in-house IT on more strategic projects
- + Provide staff with modern, desirable devices for improved productivity
- + Access contracted device discounts available through Microsoft® Surface
- + Financial flexibility to fit your financial strategy

Our partner(s)



Related Services

- + Managed Endpoint
- + Managed Deployment
- + Service Desk

Additional details

Gain access to:



myInsight procurement account — seamlessly enable end-user and IT order placement, management and reporting



Modern provisioning — save IT time and effort when provisioning and managing end-user devices



Warehousing — free up your space and equip employees with the latest devices



Advanced Exchange Depot Lifecycle Services — minimize employee downtime and increase productivity



As-a-Service Subscription — consistent, scheduled device refreshes and continued employee satisfaction

Why Insight

We're proud to have won 8 Partner of the Year awards for 2022 across the U.S., Canada and worldwide, including:

U.S. PoY
for Manufacturing

Canada
Partner of the Year

Security
Excellence Award
— Security Changemaker

Worldwide & U.S.
Surface PC
Reseller PoY

Worldwide & U.S.
Surface Hub
Reseller PoY

North America
Surface
Reseller



North America
Reseller of the Year
2022 award

Driving innovation with digital transformation

At Insight, we help clients enable innovation with an approach that spans people, processes and technologies. We believe the best path to digital transformation is integrative, responsive and proactively aligned to industry demands. Our client-focused approach delivers best-fit solutions across a scope of services, including the modern workplace, modern applications, modern infrastructures, the intelligent edge, cybersecurity, and data and AI.

Learn more at:

solutions.insight.com | insight.com

Getting started is easy.

Visit solutions.insight.com/contact-us to connect with our team.

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