

## Guide how to install MS Dynamics integration for your Onoff Business account.

With OnOff Business and MS Dynamics integration, you can avoid manual data entry work and log all your team's mobile interactions (calls, SMS, VM) automatically in MS Dynamics!

The installation process takes only 2-click.

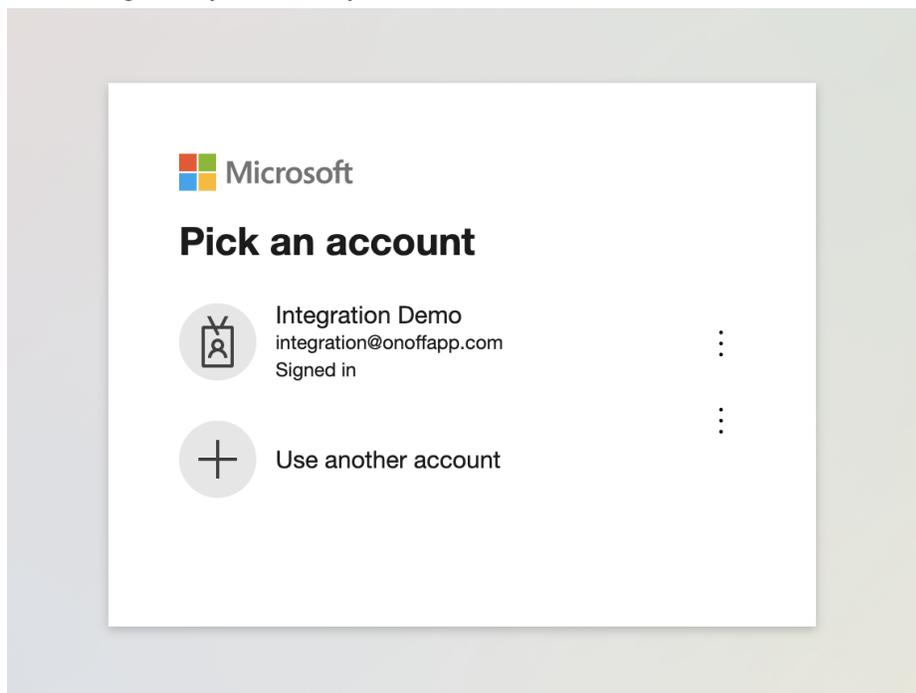
\*You will need admin rights both for the Onoff Business and MS Dynamics platforms or to provide the email of the MS Dynamics admin in your organization

To start

- **Log in** to your Onoff Business admin account.
- Select the **Integrations** page from the navigation menu
- Find and select **MS Dynamics** in the application list

Step 1: Install integration

- Click **Integrate**
- You will be redirected to MS Dynamics's authorization page, where you will be able to log in to your MS Dynamics account.



## Step 2: Connect the Onoff number

- After accepting the access, you will be redirected back to the Onoff admin account, where you will see Onoff user lists already open and ready to connect.
- You can choose All numbers in one click, filter by Label, or just choose several of them and click **Integrate**.

The screenshot shows a web interface titled "Integrate numbers". At the top left, there is a checkbox labeled "Select all". To its right is a search bar with a magnifying glass icon and the text "Search user". Further right is a dropdown menu with a circular icon and the text "Filter by label" and a downward arrow. Below these controls is a list of five users, each with a checkbox, a circular profile picture with initials, the user's name and email address, a phone number with a country code and flag, and a "Sales" label with a red tag icon and a "+2" count. The first user, Laura Evans, has an unchecked checkbox. The second user, Justin Smith, has a checked checkbox. The third user, Trevor Dowd, has a checked checkbox. The fourth user, Ketevan Ts., has an unchecked checkbox. The fifth user, Amelie McAdams, has an unchecked checkbox. At the bottom right of the interface, there are two buttons: "Cancel" and "Integrate".

Checkbox	Profile Picture	Name	Email	Phone Number	Label	Count
<input type="checkbox"/>	LE	Laura Evans	evanslaura@onoffapp.com	+33 7 80 ** ** *		
<input checked="" type="checkbox"/>	JS	Justin Smith	smithjustinn@onoffapp.c...	+33 7 25 ** ** *		
<input checked="" type="checkbox"/>	TD	Trevor Dowd	trevordowd@onoffapp.com	+33 7 39 ** ** *		
<input type="checkbox"/>	KT	Ketevan Ts.	ketevants@onoffapp.com	+33 7 95 ** ** *	Sales	+2
<input type="checkbox"/>	AR	Amelie McAdams	...	+1 332 *** ****	Mark...	+1

And that is it! The integration is now up and running. You can come back anytime to the Onoff Business admin account to manage the integration and to add or delete users from the integration.

You can remove the integration from the same page by clicking the "Remove" button and accepting the terms.