

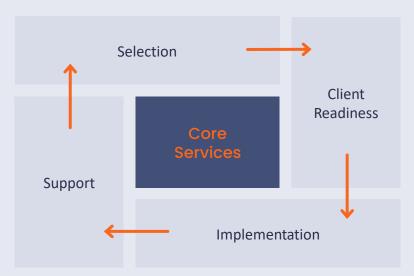


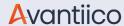
### **Avantiico Overview**

Avantiico is a Microsoft Gold Partner that continues to adapt to the ever-changing world of software and Microsoft's product ecosystem, ensuring your business is equipped for both the present and the future. Through comprehensive services, your solutions are custom built to be both effective and sustainable, driving successful delivery the first time.

### The Avantiico Mission

The Avantiico mission is to empower clients through education across all service phases, ensuring sustainability of the products implemented. Through knowledge-sharing and enablement during engagements, your solutions will be efficient from go-live and future-proof.





### Great Place To Work® Certified

### Avantiico's Values

At Avantiico, we strive to provide holistic advisory for your business across all our services: selection, readiness, implementation, and managed services. The way we envision and empower alongside your team is influenced by five core values that guide us through all engagements.



**Expertise** 



**Empowerment** 



Precision



Transparency



Versatility



### Avantiico at a Glance















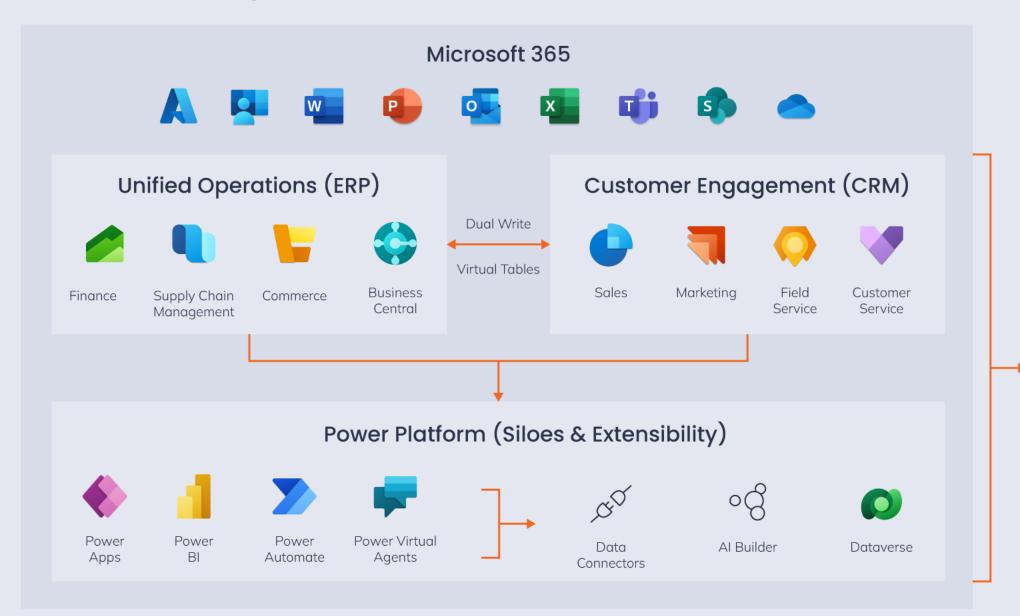


# **Everything Starts with the Tenant**

Tenant management is the planning, deployment, and ongoing operation of your Microsoft 365 tenants.

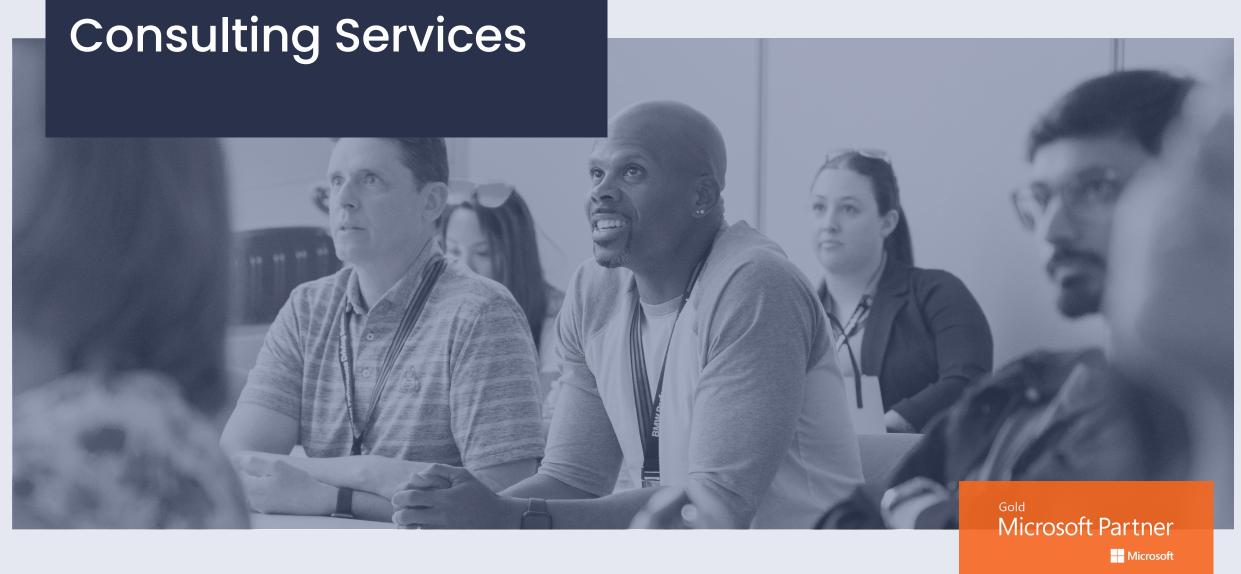


### Modernizing Your Workplace









# Technologies & Consulting Services

**Selection & BVAs** 



**Cloud Business Apps** 



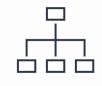
**Data & Reporting** 



**Readiness & Training** 



**Implementations** 



**Support Services** 



**Roadmap Plans** 



**Rapid Finance solutions** 



**WMS & Fulfillment** 



**Automation IP** 



**Security & SOD** 



**Apps & Portals** 



### Big Problems we like to solve





"Scalability" problem

e.g. "How does my company become much more efficient?"

"How do use new apps to achieve more?



"Entering a new market" problem

e.g. "Should we enter the Chinese market?"



"Introducing a new product" problem

e.g. "Should we introduce this new product X?"





"M&A" problem

e.g. "How do onboard an acquired company?"

How do we build a corporate template?

## **Business Case Driven Projects**



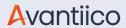
#### **DELIVERABLES**



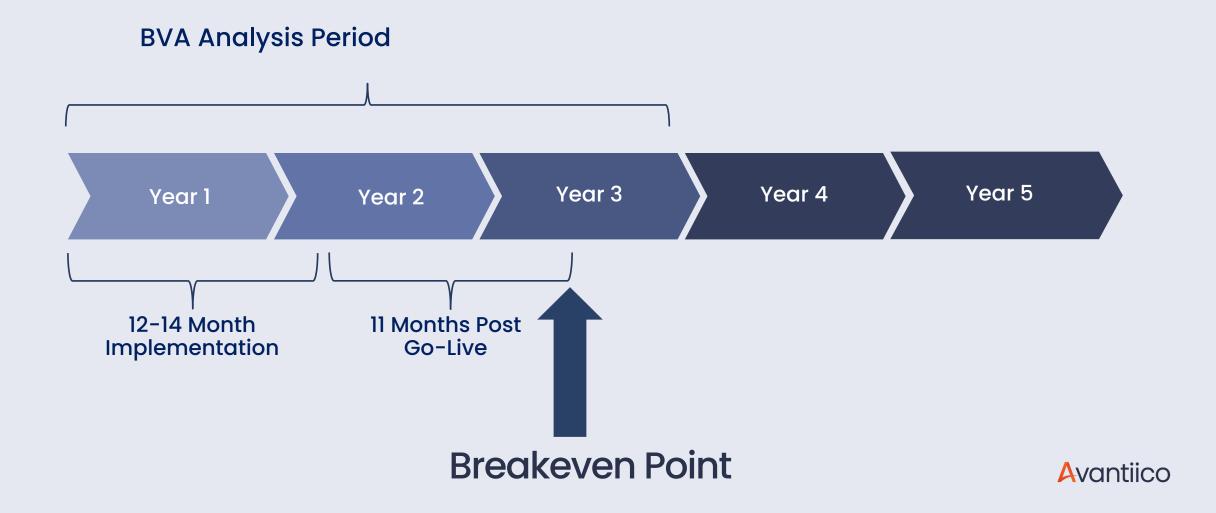




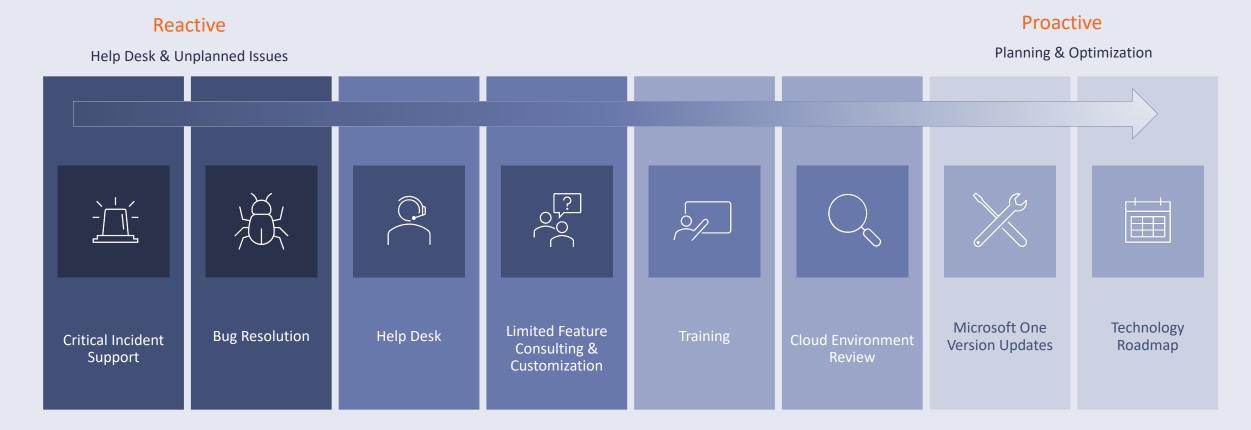


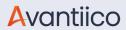


# Ex. Payback time – client migrating from GP to Dynamics 365 Finance & Operations



# Avantiico LiveServices Concept





### Avantiico LiveServices

#### BENEFITS SUMMARY

#### **Single Solution Source**



- Single source for all things Microsoft D365
- We cover all application modules, customizations, and approved ISV solutions

#### Flexibility

- Support includes limited feature consulting regarding new features to be considered
- Minor development and training requests.
  Larger requests are estimated and managed under separate Work Orders

#### **US Based Support**



- We work when you do. No waiting for overseas response
- US Based Tenant data only accessed within the United States by North American based Avantiico Team

#### **Dedicated Contact**



 All-issues, one contact: product, feature, customization, bugs, training questions, and enhancement questions

#### Experienced Team

- Average of 10+ years of DynamicsAX/L real-world consulting experience per team member
- Confidence that the team member appointed to support you can resolve your issues

#### Holistic Advice

- Get feedback on potential long-term and cross-functional impact of your support cases
- Support feedback based on good Microsoft practices, ISV solutions, and continuous Microsoft release schedule

### Issue Tracking



- Regular updates on issues delivered in your desired format
- Real-time issue submission at https://service.avantiico.com

### 24/7 Support & Peace of Mind



- Optional Critical Incident Support
- Support on modifications also part of 24/7 critical support

