

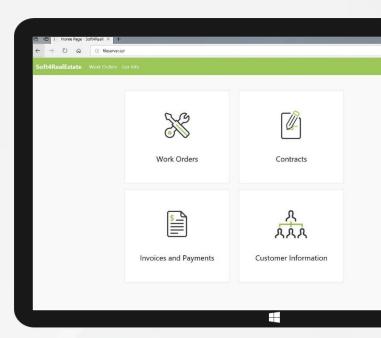
## **SOFT4RealEstate Tenant Portal**

**SOFT4RealEstate Tenant Portal** is a self-service portal for the tenants (customers) of property management companies.

It's an additional module to SOFT4RealEstate – the complete software solution for property management – App.

SOFT4RealEstate Tenant Portal can only be used together with the <u>SOFT4RealEstate App</u>.

SOFT4RealEstate Tenant Portal allows tenants of a property-management company to access their accounts and data anytime, anywhere.



## **FUNCIONALITY**

- Check customer's contract details.
- Enter work/maintenance orders and track their status.
- See billing details, download invoices and see payment history.
- Report turnovers, if applicable.
- Enter and update meter readings, if applicable.

## **BENEFITS**

Some property and accounting managers can spend hours if the customer calls and requests clarification of some invoicing/billing details, or asks for some maintenance work. Using SOFT4RealEstate Tenant Portal, property management companies enjoy:

- Time savings on REPEATED EMAILING OR UNNECESSARY CALLS, ANSWERING QUESTIONS AND INFORMATION SEARCHES.
- Higher customer satisfaction due to IMPROVED COMMUNICATION WITH their TENANTS and faster service.

Are you offering the best self service capabilities for your customers? Contact us <a href="mailto:info@sof4realestate.com">info@sof4realestate.com</a> and explore how SOFT4RealEstate Tenant Portal can improve your property management business!

Learn more about SOFT4RealEstate Tenant Portal at: <a href="https://soft4realestate.com/tenant-portal-software/">https://soft4realestate.com/tenant-portal-software/</a>

