

Digitization and Automation of SAP MMR

Business Scenario

Our Customer: An independent oil and gas exploration and production company with a regional focus on the North Sea, North Africa and Asia Pacific.

While the Maintenance Team was responsible for the raising material request, the process was available to all the users to raise various material requests. The traditional process involved filling in paper forms, which were moved physically for approvals, before the approved request was manually fed into SAP.

PAIN POINTS

- ☞ Manual, paper-based forms are error-prone.
- ☞ Delays in approval process due to physical movement of documents for approval.
- ☞ Opaque processes for all parties involved
- ☞ Not flexible enough to keep up with the ever-increasing pace of business.
- ☞ Lack of notifications and reminders.
- ☞ Difficult to track status of the request.
- ☞ Lack of confidence in data due to manual entries in the SAP system.

Solution

- » Low code No Code Power Apps based solution to modernize legacy MMR process.
- » Seamless integration with SAP and other LOB applications.
- » Flexibility in approval mechanism.
- » Automated task creation, tracking and reminders for all the departments involved.
- » Configurable reminders and notifications to avoid delays.
- » End to end traceability to ensure stakeholder accountability.
- » Streamlined workflows with security and governance in place.
- » Superior end-user experiences.

BUSINESS OUTCOMES

Business Results



Manual intervention in the process to be **reduced by at least 70%**.



No Personnel training required



Complete visibility into the MMR process.

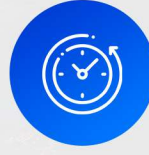
Technology driven results



100% accuracy in MMR details fed into SAP.



100% traceability in the complete process.



Save Time & improve efficiency.



Mobile ready with offline capability.

WHY ACUVATE

Acuvate is a global software service provider with over 16 years of experience in digital solutions, accelerating enterprise-wide digital transformation with our AI accelerators. We provide solutions and services that modernize, automate and support enterprise applications, IT systems, and infrastructure. We have a strong presence in the North America, Europe, and MEA, where we serve various ultra-large, large customers, and SMBs. We specialize in Migration & Modernization of Content, Data, Infrastructure, and Digital Workplace Solutions such as AI-powered Chatbots, Intranets, Advanced analytics, & Trade Promotion Optimization.

Acuvate is a Microsoft Gold certified partner and has transformed 200+ reputed enterprises globally, including many Fortune 500. With our multi-skilled experts and packaged AI accelerators, we deliver unparalleled efficiencies and accelerate time-to-value for our customers.