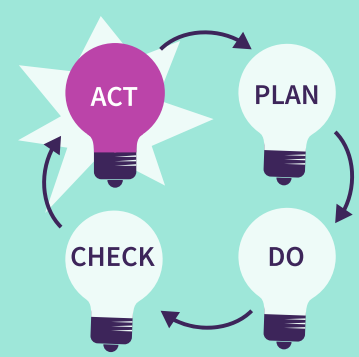


Projektmanagement Workflow



1 get to know each other

- ✓ non-binding gets to know
- ✓ The „Why“ of the project and clarification of feasibility
- ✓ rough definition of goals and frameworks

2 requirement analysis and next steps

- ✓ joint workshop with concrete targets
- ✓ definition of project goals, timeplan and resources
- ✓ determination of framework conditions
- ✓ time-efforts estimates and determination of success criteria
- ✓ documentation, analysis, and concept development
- ✓ analysis of your current infrastructure
- ✓ presentation of the concept in a joint meeting
- ✓ making architecture decisions and clarification of next steps in relation to the project goals
- ✓ requirement engineering and optional project plan

3 implementation

- ✓ project kick-off
- ✓ development technology evaluation
- ✓ software/infrastructure development and fulfillment of milestones
- ✓ regular reconciliation and coordination as well as project monitoring
- ✓ user acceptance test and Go-Live
- ✓ project closing meeting

4 operation and support

- ✓ managed operation
- ✓ operation based on ITIL
- ✓ support
- ✓ monitoring and alerting
- ✓ backup and disaster recovery
- ✓ security
- ✓ takeover of software maintenance

5 training and consulting

- ✓ training content planning and production based on your topics
- ✓ IT trainings for your engineers as well as users
- ✓ leveraging cloud technologies to scale globally
- ✓ evaluation of the ideal solution as well as implementation steps
- ✓ IT consulting to find the best solution and how to implement
- ✓ support of the project management