

# Creating Choice, Improving Care, Measuring Outcomes

epicCare is a leading international provider of electronic health care

epicCare Modules and Pricing



#### What We Do

We have developed a highly scalable and award-winning Care Management System (epicCare) that seamlessly integrates into a care home's daily activities. Our customers use our system to achieve compliance, improve the quality of care, and reduce fiscal and operational risk while enhancing their organisational management capabilities.

The epicCare product is a fully web-based system that delivers significant cost savings in a simple to use format that is quickly embraced by staff and easily deployed across an entire organisation.

#### **Who We Serve**

epicCare Is predominantly used In Long Term Care, Care of the Elderly, Sheltered Housing, Mental Health and Learning Disabilities facilities.

epicCare Is currently being used to manage the care needs of over 20,000 Individuals In various healthcare settings. It has been embraced by over 16,000 clinicians, support staff and management such as Owners, Managers, Nurse Managers, Nurses, Care Assistants, Admin staff, Finance staff and HR staff as their preferred healthcare technology of choice.

We are very proud that epicCare has been embraced by so many healthcare professionals and we firmly believe that this success is largely attributable to our very proactive and innovative clients.

We offer our clients a wide range of software modules that makes the delivery of complex care, simple. These modules are powerful when used alone – but when used together, they are truly epic. Read on!



#### **Modules**



#### **Admin & Care**

This is our main module and is used by clinical staff to record daily care including progress notes, wound management, care plans, assessments and incidents. Also included in this module is a 'users' section where you can record staff training, appraisals, annual leave and more. Over 250 reports are available, including KPIs.



#### **TouchCare**

Primarily used by health care assistants, this module is used to record ADLs for all residents.



#### **Debtors**

Also called the Finance module. This is used to set up customers and sponsors and generate invoices/ credit notes/ refunds etc. Invoices can be emailed directly from the system, saving you money on postage costs.



### **EpicQ (Policies and Procedures)**

Also called Policies & Procedures, this allows clients to upload their in-house policies and procedures and all staff can read and acknowledge. Management can run reports to see which staff members have acknowledged these.



#### **Medications**

Used by clinical staff, doctors and pharmacists, a resident's current medications can be recorded in this module. Orders can be sent directly to your pharmacy via this module. Cardexes are included and there is also an EMARs feature.



#### **GDPR**

Includes a 'data access request' feature, backup validation and certification, server encryption certification and a data register. This is designed to assist clients in meeting their GDPR regulations.



### **Other Services**

Alongside our modules, we also provide the following additional services:



### **eLearning Hub**

A suite of videos on how to use the system, available to staff 24/7. Our clients most preferred training method.



### **Online Training**

An hour of interactive training delivered online to suit the client's schedule.



### **Onsite Training**

A full day of onsite training to facilitate clients that may require further assistance with their epicCare implementation.



# Development Day

If a client wishes for a customised piece of work to be developed and added to their system.



## **Pricing**

| Admin & Care                              | €83.95 per bed |
|-------------------------------------------|----------------|
| TouchCare                                 | €30.84 per bed |
| Debtors                                   | €1,200.00      |
| epicQ                                     | €950.00        |
| Medications                               | €3,200.00      |
| GDPR Bundle                               | €350.00        |
| eLearning Hub                             | €350.00        |
| Online Training                           | €100 per hour  |
| Onsite Training                           | €1,500.00      |
| Development Day                           | €950.00        |
| Once off Commission Fee (for new clients) | €950.00        |

All of our modules are priced per year.

All prices shown are ex VAT.

Your epicCare licence is an annual licence and includes all support and maintenance of the system.

