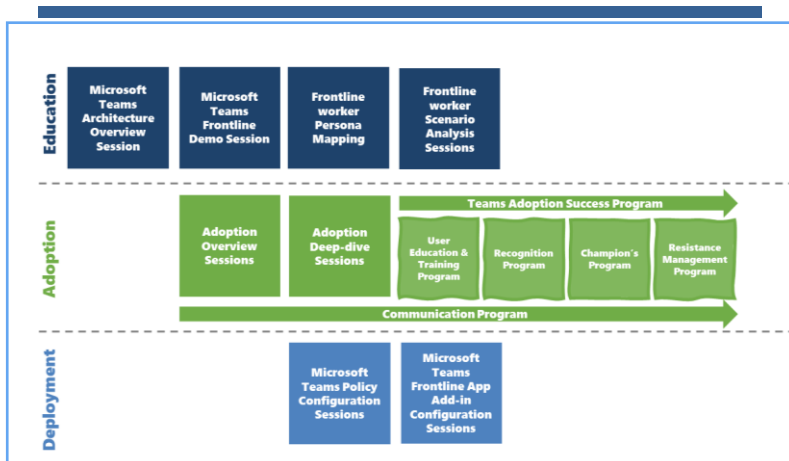# Enable Frontline Workshop

Transform the frontline employee experience with purpose-built, cloud-based modern work solutions.

Frontline workers are the backbone of hybrid operations for all major industries. As the hub for teamwork, Microsoft Teams is designed to help organizations improve collaboration and increase efficiency by automating key business processes. With the **Enable Frontline Workshop**, you will work through various frontline worker challenges and pain points to identify top prioritized scenarios for your frontline workforce.

Enable your frontline workforce to achieve more!

Learn how to transform the frontline experience with solutions that improve engagement, efficiency and security.

With this two-day workshop, we'll show you how you can use Microsoft technologies to:

- Connect and engage your frontline workforce.
- Enhance workforce management.
- Increase operational efficiency.
- Take advantage of seamless security and compliance features that safeguard your business.

Workshop Highlights

- Assess your frontline workforce needs
- Accelerate outcomes using Customer Immersion Experience tailored to specific industry
- Develop a solution plan addressing frontline workers business challenges

What To Expect

Teamwork and collaboration are fundamental to building resilience for your people, teams, and organization. Our goal is to guide you in utilizing Microsoft Teams to transform frontline worker experiences to improve engagement, optimize workflow, and security across your organization.

We'll work with you to:

- Identify Frontline Manager and Frontline Worker pain points and prioritized scenarios to address current business challenges.

- Identify personas and scenarios to deliver innovative solutions to your frontline workers with the universal hub for productivity and communications in Microsoft Teams.

- Determine how to streamline processes and improve productivity and collaboration.

- Develop a joint plan to implement recommendations based on frontline worker prioritized scenarios.

- Provide Microsoft Teams adoption framework, including end user training, workload introductions, and support resources.

We'll customize the workshop based on your organization's needs

Engagement set up

Objectives and scenarios

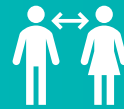Customer immersion experience

Deployment and adoption planning

Key results, recommendations, and next steps

Key value:

Reduce number & duration of meetings

Online meetings conducted over Teams are reliable and of very high audio-video quality. As a result, employees spend less time addressing setup and call quality issues, and more time interacting.

Improved collaboration and info sharing

With Teams features like co-authoring, integrated file storage, and internal directory, frontline workers can effectively and efficiently collaborate in real-time.

Reduce switching between apps

Access to third-party and line-of-business apps inside Teams from any device benefits frontline workers. This creates better employee cohesion and a common corporate culture across locations.

Reliable partner

CompuNet provides best-in-class Microsoft solutions and support. Rest assured on our experience with licensing, deployments, migrations, security, and planning.