

Managed Services & Support

Not every client requires – or wants – the same level of support. Our tailored services and support plans allow us to give you exactly what you need.



Why Choose Us

Some clients want to do the work themselves, with minimal guidance from an experienced software consultant. Others need more assistance. Still others would rather pay a capable Microsoft partner do the heavy lifting.

No matter which category best describes you, Boyer's Managed Services & Support plans offer just the right fit.

Each is broken down into four tiers: Basic, Standard, Premium and Custom. These tiers determine your monthly pricing and are based on your company's complexity of operations and desired level of assistance.

This tailored format allows us to give you exactly the support you need at a known monthly cost. We can design a support and services plan across all your Microsoft business applications including for Dynamics ERP, CRM and Power Platform.

Set up a Calendly Appt. to learn more:
<https://calendly.com/boyer-assoc/intro-call>

→ Foundation

Our Foundation plan gives you basic break-fix software support, live troubleshooting and escalation of Microsoft support tickets as needed. You also get an annual health check. Pricing starts at \$500 per month.

→ Foundation Plus

This is our most popular managed service offering. It takes a proactive approach to your software systems, continually finetuning them to increase efficiency.

In addition to on-demand support, you get a recurring meeting with a dedicated Microsoft advisor. Together you create a backlog of improvements that Boyer then delivers. You also get ongoing training and education.

Pricing starts at \$3,000 per month for a biweekly meeting while higher tiers get you more frequent meetings and quicker turnaround on new features.

→ Advisors

You take ownership of your projects, and we simply provide you with advice along the way. This plan consists of a recurring "office hours" meeting with a dedicated Microsoft advisor. We can answer questions and offer suggestions for a project you're completing, or discuss future goals, priorities and best steps for getting there.

You also get access to support and education. Pricing starts at \$800 per month for two office hour sessions.