

BENEFITS OF USING ECDR-PRO

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TRANSFORMING THE HEALTHCARE JOURNEY



Boost clinical productivity

eCDR-Pro boosts productivity by over 35,800 hours per year.



Improve health data insights

eCDR-Pro provides improved CD governance with accurate data and deeper insights of CD usage and anomaly detection.



Improve patient experiences

eCDR-Pro helps reduce the risk of clinical errors and increases time to care.



CHALLENGES OF MANAGING CONTROLLED DRUGS

- CQC visits highlighting issues including:
 - Crossings out in the CD register
 - Nurse PIN numbers not signed off in the CD req book
 - Nurses not authorised to order CDs from pharmacy
 - Additional training made no significant improvements.
- Issues of diversion.
- Orders were taking a long time to fulfil – bringing order books to pharmacy from across many floors in the hospital.
- Not ideal moving CD books from Covid positive / red areas – especially from an IPC perspective.
- Lots of paper scanning of CD audit reports to send to matrons / associate director of nursing.
- No clear view of CD compliance hotspot areas showing poor or good compliance.



ECDR-PRO KEY FUNCTIONALITY

Functional Area	Boost Clinician Productivity Save time, reduce waste & effort	Improve Health Data Insights Predictive, Trends, Improved Care	Improved Patient Care Reduce risk of clinical errors, faster care
Ordering CDs from Pharmacy	✓	✓	✓
Receiving Stock into Wards	✓		
Performing Stock Checks	✓	✓	✓
Managing the CD Formulary	✓	✓	✓
Returning CDs to Pharmacy		✓	
Illicit Substance Management		✓	✓
CD Disposal		✓	
Compliance / Audits	✓	✓	
Discrepancy Management	✓	✓	✓
Patients Own CD Management		✓	✓

WHAT ARE THE RESULTS SO FAR?

- Orders now made overnight and are ready almost as soon as Pharmacy opens. Saving 10 to 15 minutes, per location each time an order is placed.
- Receiving stock into wards reduced from over 5 minutes, to record all the entries in individual CD books, to seconds.
- Orders are accurate with full CD description, saving Pharmacy hours per day resolving unclear requests and stops orders from non-registered staff.
- Audits are now completed within 5 minutes instead of over 30 minutes.
- Stock checking reduced from over 20 minutes to a few minutes.
- Out-of-hours calls to find stock for a patient now takes a few minutes. Previously would have had to call many different locations to find who had what – saving over 15 minutes per request.
- Pharmacy and CDAO now has a view across the whole trust and can act immediately on any anomalies.



