

Industry Challenges

With increasing complexities and evolving consumer demands, claims processing has become essential for insurers to ensure fast settlement & payment of claims as well as drive customer satisfaction and set standards of service. However, traditional claims processes are manual & involve intensive document-driven operations, making it difficult for insurers to process claims efficiently and fast.

- 70,000+ providers
- Non-standard data
- Complex tariff plans
- Manual & non-scalable process
- Discharge Auth ~ 3-4 hrs
- Up to 10-25% lost to leakages

Introduction

i3claim is an intelligent automation solution to provide end-to-end claims automation. The solution is equipped with components to manage the overall claims process by standardizing data from a claim document set received from 100,000+ hospitals in India and makes an accurate decision on every claim with a short turnaround time of 5 minutes.

Benefits

- Reduced TAT**- Cashless claim discharge within 30mins
- Enhanced Productivity**- 300% improvement in FTE productivity
- Accurate Identification**- Accurate identification of non-payables
- Fraud Detection**- 80% reduction in financial leakages
- Scalable**- Scalable to 100% volume immediately
- Intelligent Automation**- More than 95% data captured accurately via automation

Features

- Pretrained Models**
100% pre-trained models ensuring no model training required
- Template Agnostic**
Efficient extraction of data irrespective of format or nomenclature
- Rule-based algorithms**
Comprehensive rule-based algorithms to detect unusual cases
- New-age Dashboards**
Effective management of claim submissions process via one interface
- Smart Case Routing & Allocation**
Automated case routing to the next available adjudicator to ensure a speedy process
- Seamless Integration**
Seamless API-based integration with legacy or third-party applications

How our products work together towards a seamless claim settlement process

- i3claim enters claim documents from any hospital irrespective of the template
- Systems accept documents from all channels- API/SFTP/Mobile/DMS

Input

DigiTariff

- System processes and tags each page of the claim
- DigiTariff digitizes & standardizes all tariff documents

BillBot

- BillBot extracts & standardizes each line item of invoices
- Identifies common non-payables

T Bots

- Accurately compares expense item against tariff from DigiTariff to apply deductions

Clientele

