

Office 365

SOLUTION BRIEF

Netskope for Microsoft Office 365

Microsoft Office 365 is being adopted by organizations of all sizes. As the only CASB with Microsoft Gold Cloud Productivity Partner status, Netskope for Office 365 gives users productivity with the tools they need while maintaining visibility and controls to protect sensitive data, prevents loss, and ensure compliance.

KEY USE CASES

- Enforce granular data loss protection policies across all Office 365 apps:
 Prevent sensitive data from being downloaded or uploaded to all Office 365 apps.
- Build sharing and collaboration controls: Restrict sharing of sensitive or regulated data in Office 365 to unauthorized parties.
- Manage the download and sync of data to unmanaged devices: Enforce granular access policies on unmanaged devices by context-specific user policies.
- Perform investigations with detailed audit trails: Examine a complete audit trail of all user and application activity.
- Detect and manage employee threats and malware: Detect insider threats, compromised accounts, cloud threats, malicious malware, and anomalous user behavior.

THE CHALLENGE

Collaboration and communication are key components of productivity in modern organizations. Microsoft Office 365 provides the necessary environment to facilitate this collaboration and communication, delivering the de facto productivity suite for many organizations of all sizes. Born in the cloud, Office 365 has been built from the ground-up to accommodate a more mobile workforce, helping to get work done wherever and whenever it happens. However, this flexibility can also facilitate security challenges that can hinder the tremendous gains in productivity achieved by organizations. Though Microsoft Office 365 provides native security controls, organizations often find they require a broader approach to security that takes into account enterprise application use and mobile worker mobility.

NETSKOPE FOR OFFICE 365

Netskope for Office 365 provides a robust security solution, helping security teams to understand and control risky activities across the Office 365 suite of apps and enable protection of sensitive data and blocking cloud threats. Netskope provides deep visibility into activity and data-level usage within every Office 365 app and any other cloud app your organization uses, managed or unmanaged. Across each app, security teams can observe corporate data violations and potential cyber threats that can endanger the security and compliance of your organization.

CAPABILITIES

A COMPLETE VIEW OF OFFICE 365 AND ALL APPS

Netskope can reveal deep visibility across your Office 365 and all apps in use within your organization. Security teams can parse through each individual Office 365 app or obtain a consolidated view of usage. Office 365 apps such as Exchange, SharePoint, and OneDrive can reveal previously unknown critical activity and data usage, insights that security teams were simply unaware before. With Netskope, you can obtain granular visibility into Office 365 activity and the spread of sensitive data within and outside your organization. However, in order to provide a more robust security solution, security teams need to enact granular security controls across both managed and unmanaged cloud apps use. The greatest blindspot for security teams is the unofficial use of unmanaged apps that often proliferate across organizations. The most robust Office 365 security can

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be entirely circumvented by shadow IT or consumer apps that can provide a gateway to exfiltrate sensitive data. Unbeknownst to security teams, an employee could properly download sensitive data from a managed instance of Office 365 and then upload the same sensitive data up to their personal Office 365 instance. Netskope provides a robust cloud security platform that discovers all apps, managed or unmanaged. Through Cloud XD, Netskope can granularly distinguish between corporate and personal instances of any cloud apps, helping locking down all avenues that can allow sensitive data to be exfiltrated outside an organization. Powered by Cloud XD, Netskope security platform helps to define deep granular contextual control into your security policies.

GRANULAR SECURITY ACCESS POLICIES

Today's employees demand the freedom to actively use their own personal devices within the workplace, while accessing sensitive corporate resources based in the cloud. However, easy access can enable the download of sensitive data onto personal devices that can increase organizational risk, as an employee can upload the same sensitive data back up to their personal cloud-based app—all under the security team's nose. Netskope can apply granular security policies across Office 365 suite apps, employee devices, and sensitive

data, installing guardrails that prevent sensitive data from going where it shouldn't. Powered by Cloud XD, the Netskope security platform helps to define deep granular contextual control into your security policies. Cloud XD provides real-time deep-packet inspection into cloud app traffic, discovering contextual information that can be utilized by security teams to define ultra-tight security controls that are purpose-built for each cloud app in active use, regardless of whether they are managed or unmanaged.

Empowered with powerful new security controls, security teams can move away from coarse-grained "allow" or "deny" security policies that often provide primitive enforcement that cannot distinguish between corporate or personal instance of the same cloud app. By safely enabling cloud applications with security guardrails ensures that users and departments can continue to use cloud apps but without impacting the organization's security posture.



FIGURE 1: Netskope for Office 365

ADVANCED DATA LOSS PROTECTION

Data is at risk as the enterprise perimeter disappears, moving enterprise applications and users beyond their traditional security lines. Born in the cloud, Netskope provides cloud-native data loss protection (DLP) that protects sensitive data wherever it travels; out to any SaaS application, IaaS service, or out to the web. Built from the ground up, Netskope has the most advanced DLP capability in the industry, architected for high accuracy and low false positives. With over 3,000 data identifiers, support for more than 1,000 file types, custom regular expressions, proximity analysis, finger-printing, exact match and optical character recognition(OCR). Netskope helps customers to automate complex and manual policy configurations by providing over 40+ prebuilt policy templates (PCI, HIPAA, GDPR, etc), who can then speed up implementations by quickly customizing the templates to fit their unique requirements. Netskope for Office 365, empowers security admins to define granular DLP rules that ensure as employees collaborate, they don't inadvertently pass along sensitive data that is in clear violation of corporate security policy; protecting your organization while ensuring that employees experience the maximum level of productivity.

CLOUD THREAT AND MALWARE PROTECTION

Cybercriminals have moved their attack vectors to the cloud, adjusting to how organizations now deploy their applications and data. They look to circumvent weak security controls. Legacy security solutions that are deployed on-premises often never look into cloud traffic, since the modern enterprise is dispersed across mobile users, who directly access cloud applications from their end-devices.

Born in the cloud, Netskope can protect Office 365 by directly examining cloud traffic, exposing cloud threats that often evade legacy security solutions. Backed by Netskope Threat Labs, a dedicated team focused on the discovery and analysis of new cloud threats, Netskope provides comprehensive threat defense for cloud services, combining 360° cloud visibility with multi-layered threat prevention and flexible remediation capabilities. Netskope can provide deep visibility into cloud traffic that other security solutions simply cannot, stopping new cloud threats that too often evade existing security solutions.

Netskope collects event data from Office 365. Using advanced machine learning, Netskope can flag anomalous behavioral activities in user accounts that can signal data exfiltration attempts by cybercriminals that have bypassed your security defenses.

BENEFITS	DESCRIPTION	
DEEP OFFICE 365 AND CLOUD APP VISIBILITY AND CONTROL.	OBTAIN DEEP VISIBILITY AND INSIGHT INTO OFFICE 365 APP AND ALL CLOUD APP USE:	
	 Discover all managed and unmanaged cloud apps (Shadow IT) 	 Prevent regulated, high-value data from being stored in the cloud
	 Prevent loss of corporate Office 365 data from use of personal Office 365 instances 	 Block download of Office 365 data to personal devices
	 Prevent loss of corporate Office 365 data from use of unmanaged cloud apps. 	 Detect compromised accounts and insider/ privileged user threats
	 Prevent unauthorized data from being shared externally 	 Capture an audit trail of activity for forensic investigations
GRANULAR SECURITY	EASILY CREATE GRANULAR ENFORCEMENT POLICIES BASED ON SPECIFIC CONTEXT TO PROTECT SENSITIVE DATA FROM UNAUTHORIZED ACCESS:	
ACCESS POLICIES	Create granular access control to Office 365 based on:	Enforce granular access policies such as:
	 Device type (managed, unmanaged) 	 Allow/Deny access to specific apps within Office 365
	Activity type (download, upload)	Allow/Deny to specific user actions within each
	• Specific user (John Smith)	Office 365 appForce step-up authentication.
	User attributes (role, department)	
	IP address range (e.g. network, proxy)	
	Geographic location (e.g. Russia)	
ADVANCED	DEVELOP GRANULAR DLP POLICIES THROUGH EASY-TO-USE TEMPLATES.	
DATA LOSS PROTECTION	 Define keywords and phrases to detect sensitive or regulated data. 	DLP remediation options:
	Create custom regular expressions to alpha- numeric patterns	Notify the end user
		Notify an administrator
	• File metadata (file name, size and type)	Quarantine the file
	Fingerprint of unstructured files	Delete the file
	 Fingerprint of structured files with exact or partial match 	
	Keyword dictionaries of industry-specific terms	
CLOUD THREATS AND MALWARE PROTECTION	OBTAIN A 360 DEGREE VIEW INTO ALL CLOUD-BASED THREATS:	
	 Insider threats: Detect anomalous behavior by unusual amounts of data uploaded/data, changes in user behavior, and login frequency into account 	 Privileged user threats: Identify sudden user privilege escalations, dormant accounts, and unusual system access Malware: Block known malware, discover unknown files, and identify command and control behavior signaling data exfiltration
	 of cloud services Compromised accounts: Evaluate access attempts by identifying suspicious geographic login-access, 	
	brute-force attacks, and unusual login patterns	

REQUEST A LIVE DEMO OR REQUEST A FREE AUDIT: https://www.netskope.com/request-demo



The Netskope security cloud provides unrivaled visibility and real-time data and threat protection when accessing cloud services, websites, and private apps from anywhere, on any device. Only Netskope understands the cloud and takes a datacentric approach that empowers security teams with the right balance of protection and speed they need to secure their digital transformation journey. Reimagine your perimeter with Netskope.

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