



meltlake°

Power Apps For Frontline

2023

 Microsoft  
Solutions Partner

# Frontline workers make up 80% of the global workforce<sup>1</sup>

77%

Employees in an organization with proper communication are more informed and perform better than their peers by 77%<sup>2</sup>

23%

Business units with more engaged workers have 23% higher profit compared to business units with workers who are not engaged<sup>3</sup>

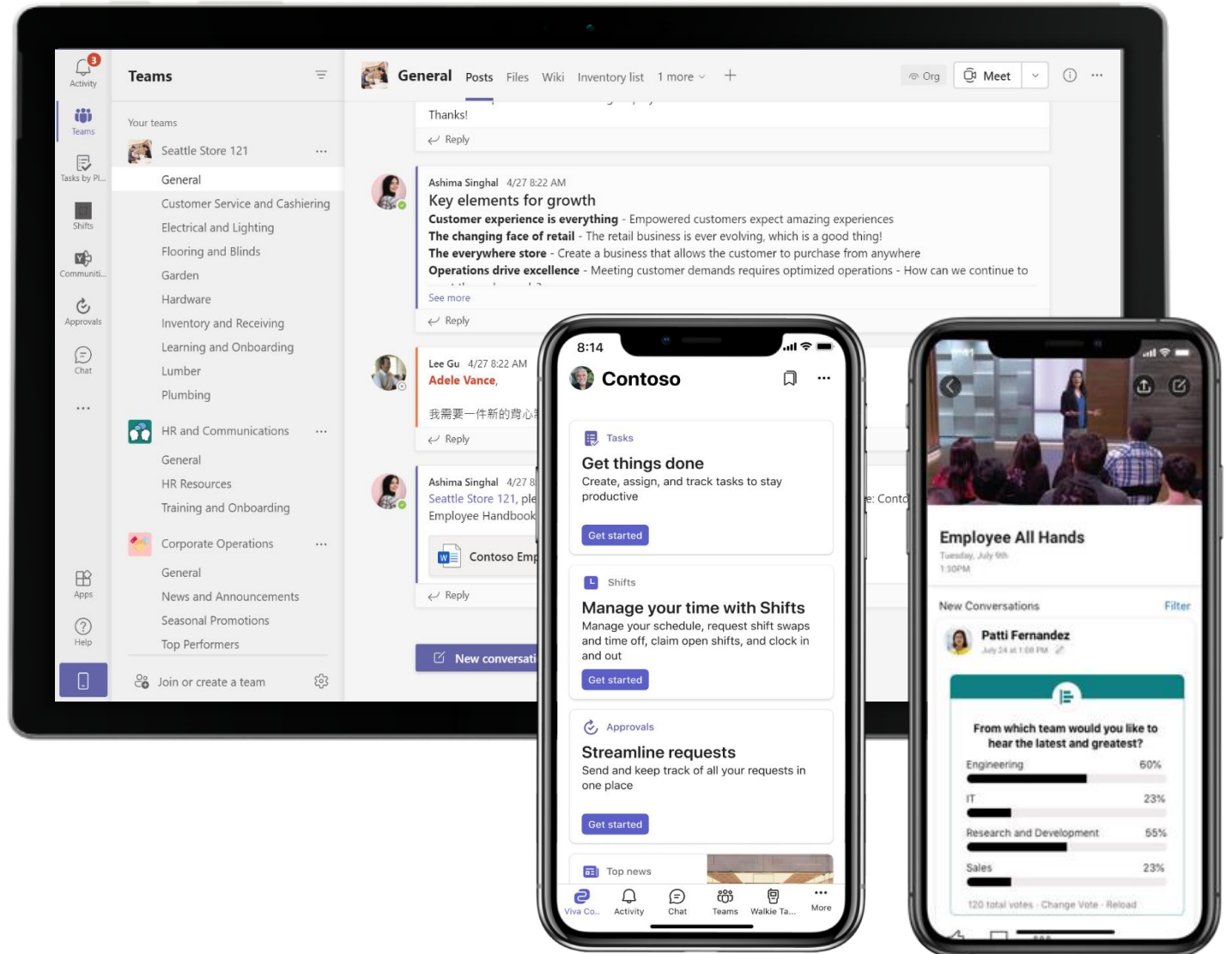
50%

Individuals who work in collaborative settings are more than 50% more effective at completing tasks than those who work independently<sup>4</sup>



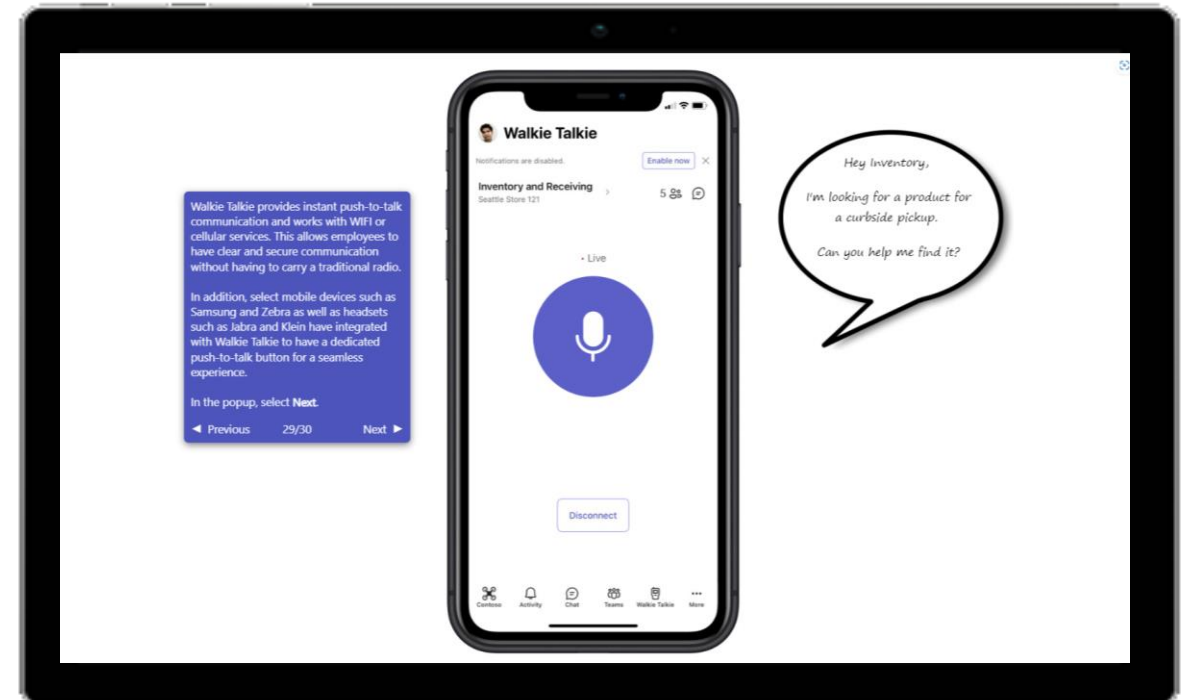
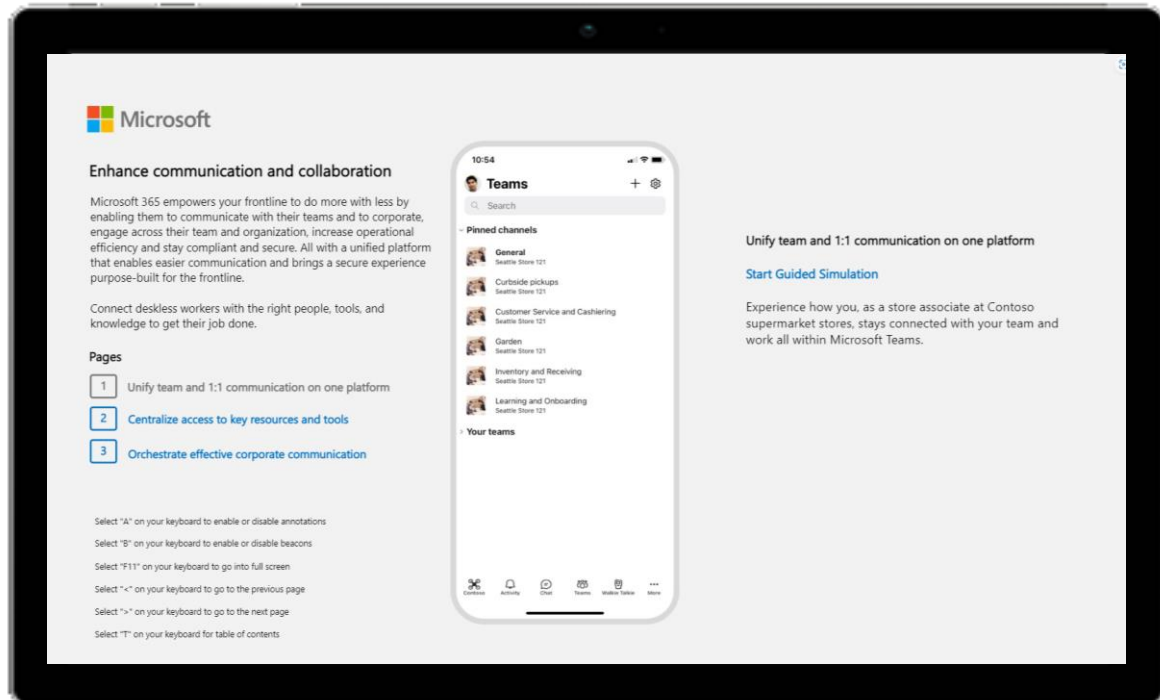
# Ensure important communications reach the frontline

The best way to unite and inspire deskless workers around your vision, mission, and strategic priorities is by providing them with the **tools** they need to communicate between one another, freely express themselves, and improving the tools they need to get the job done.



# Enhance Communication and Collaboration With Power Apps For Teams Apps

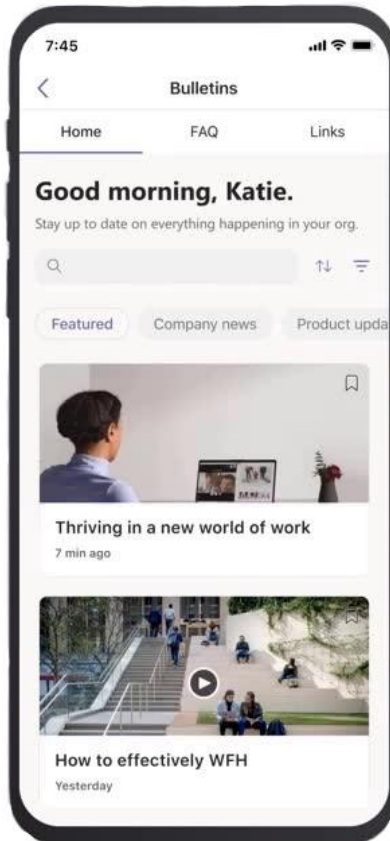
Power Apps for Teams empowers your frontline to do more with less by enabling them to communicate with their teams and to corporate, engage across their team and organization, increase operational efficiency, and stay compliant and secure. Connect deskless workers with the right people, tools, and knowledge to get their job done.



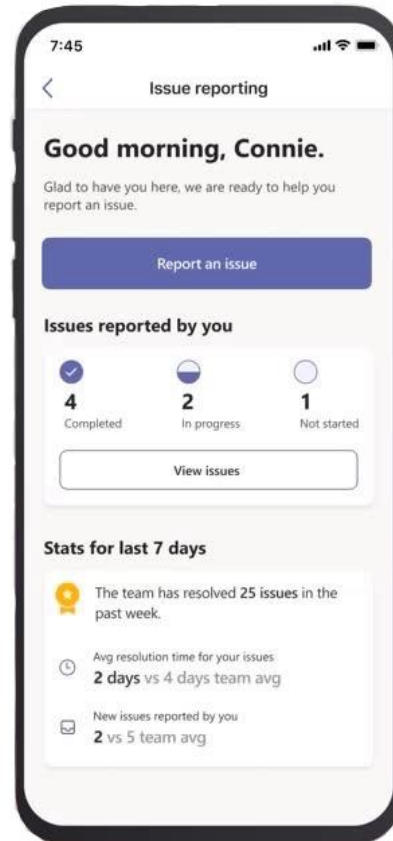
# The App Catalog:



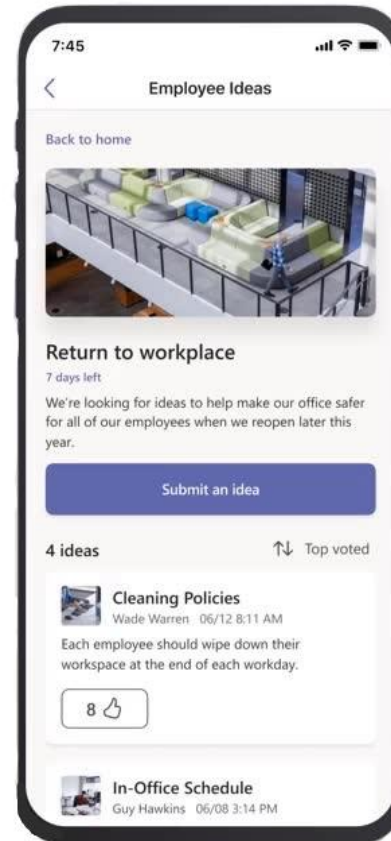
Bulletins



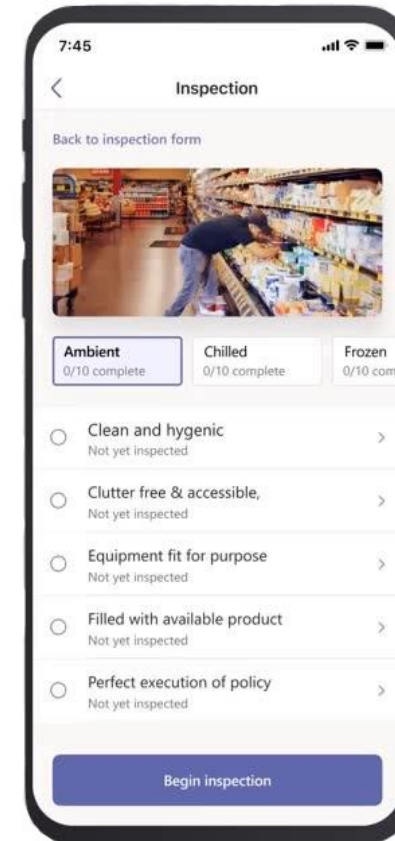
Issue reporting



Employee ideas



Inspection



# Employee ideas

**Description:** Employee ideas app is used by the Teams users to set up and configure ideas and idea campaigns, track ideas and vote on ideas. The app is a great tool for allowing your employees to freely submit suggestions and share ideas with one another.

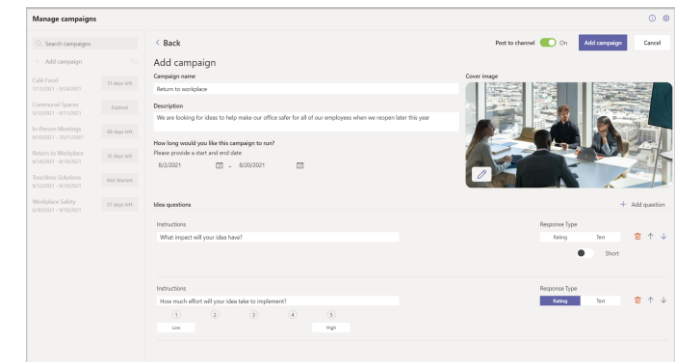
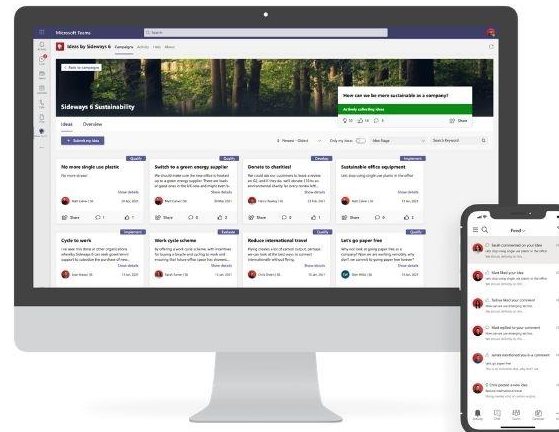
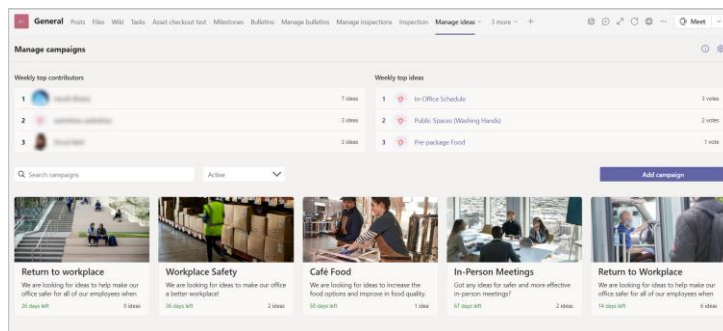
An example of idea campaigns are:

1. **Office Space:** create an idea category called office space where employees can submit ideas to improve the office space.
2. **Employee benefits:** create an idea campaign where employees can suggest and vote on ideas for employee benefits.

## Benefits:

- Improves the communication within your organization by allowing your employees to easily share their ideas with one another.
- Great user experience on both mobile and desktop.
- Multi-language support.
- Feature flexibility. Meltlake can build additional features to the app if so needed.

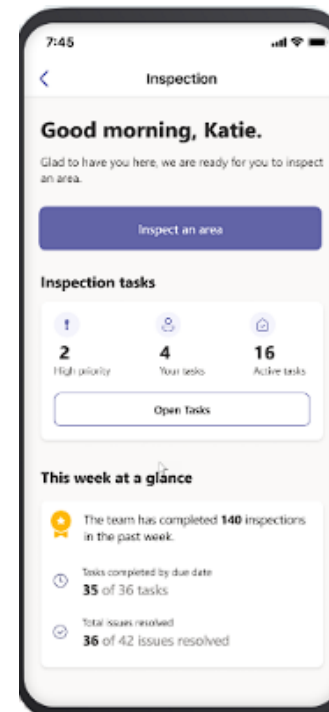
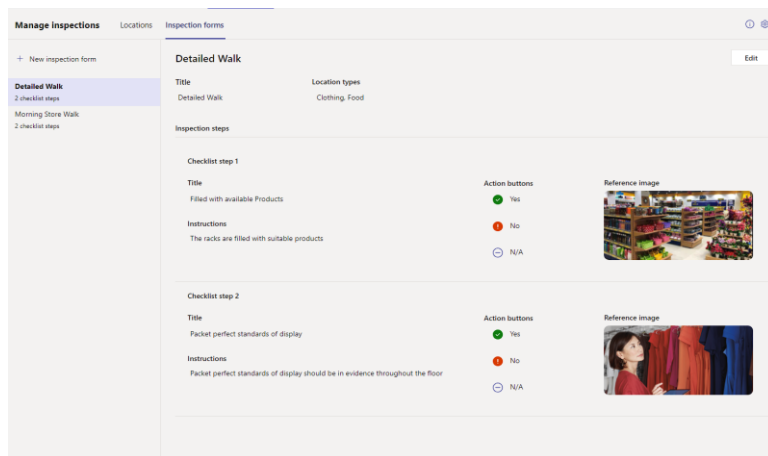
**Price:** From €3000 which includes localization, rebranding the app to your organization's theme, training your users on how to use the app.



# Inspection App

**Description:** The Inspection solution for Microsoft Teams is a general inspection app that can be used to inspect anything from a location, such as a retail store or manufacturing plants, to assets and equipment, such as vehicles and machines.

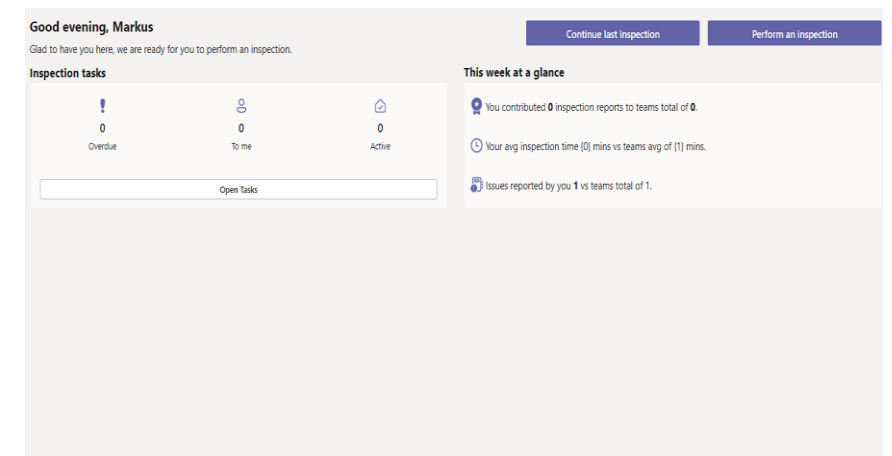
Using the app, super-users such as admins can create inspection forms, view and close inspections, view insights and manage settings, and normal users (the inspectors) can use the app to do the inspecting and log issues they found during the inspection.



## Benefits:

- Easy to use interface to create inspection forms and perform inspections.
- Everything needed for the app to run is already included in your Teams license.
- Multi-language support.
- Feature flexibility. Meltlake can build additional features to the app if so needed.

**Price:** From €3000 which includes localization, rebranding the app to your organization's theme, training your users on how to use the app.



# Issue reporting

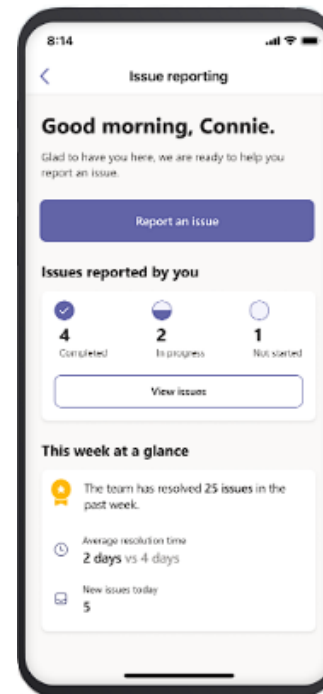
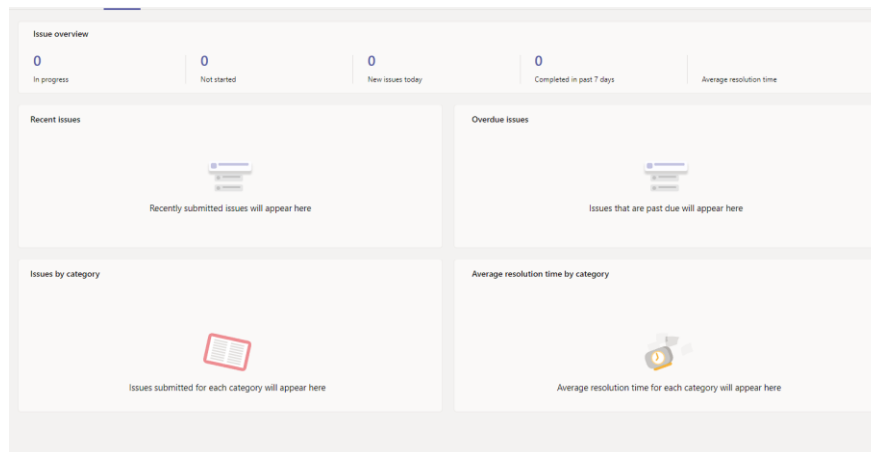
**Description:** The Issue reporting app for Microsoft Teams is designed to make it easy to capture issues with your equipment, facility, or store. The app allows users to report issues, track issues reported, edit and delete reported issues, as well as follow up on issues reported by super-users (admins of the app).

The users can pick from a defined list of issue types, submit location and description of the issue, and select the user who they would like to report the issue to.

## Benefits:

- Simple and effective solution to report issues and manage issues inside of Teams.
- Everything needed for the app to run is already included in your Teams license.
- Multi-language support.
- Feature flexibility. Meltlake can build additional features to the app if so needed.

**Price:** From €3000 which includes localization, rebranding the app to your organization's theme, training your users on how to use the app.



The 'Manage Issues' interface allows for detailed management of issue templates. It includes a search bar for categories and a list of categories like 'Car', 'Mobile Phone', 'Printer', and 'Workplace'. The 'Mobile Phone' category is selected, showing a list of issue templates with columns for 'Title', 'Not started', 'In progress', 'Completed', and 'Edit'. The table below shows the following data:

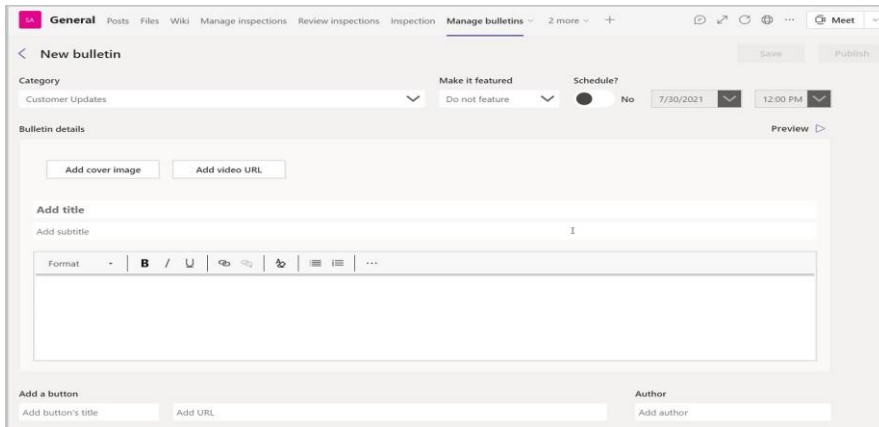
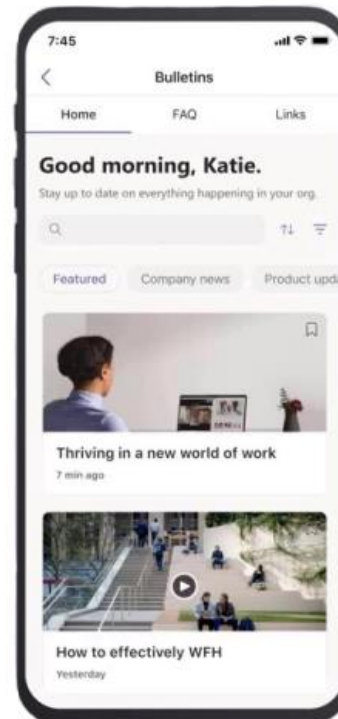
Title	Not started	In progress	Completed	Edit
Phone is Unresponsive	0	0	0	Edit
Screen is Cracked	0	0	0	Edit
Slow Phone	0	0	0	Edit



# Bulletins

**Description:** The Bulletins app in Microsoft Teams is a central location for all company communication, such as memos, broadcasts, and news. The app can display bulletins, FAQs, links, contacts created in the Manage bulletins app and much more.

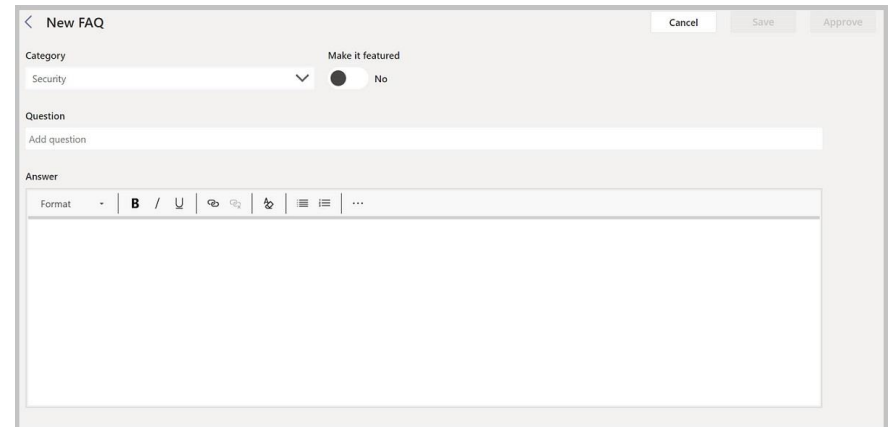
The Bulletins app is a great way to communicate information to your employees in a simple, visual, easily digestible way, without having to worry about your information being lost in Teams chats or channel message boards.

## Benefits:

- Effective way to communicate information to your employees with support for categories, images and much more.
- Everything needed for the app to run is already included in your Teams license.
- Multi-language support.
- Feature flexibility. Meltlake can build additional features to the app if so needed.

**Price:** From €3000 which includes localization, rebranding the app to your organization's theme, training your users on how to use the app.



# Frontline worker plan comparison (core offers)

		Microsoft 365 F1 \$2.25/u/m	Microsoft 365 F3 \$8/u/m	Office 365 F3 \$4/u/m
<b>EMS</b>	Microsoft Intune	●	●	
	Azure Active Directory P1	●	●	
	SMS Sign In and Shared Device Sign Out <sup>1</sup>	●	●	●
	Azure Advanced Threat Analytics	●	●	
	Azure Advanced Information Protection P1	●	●	
<b>Windows</b>	Windows 10 E3 <sup>2</sup>		●	
	Windows Virtual Desktop Rights		●	
<b>Office 365</b>	Microsoft Teams	●	●	●
	Includes Calendar, Shifts, Tasks, and Walkie Talkie	●	●	●
	Yammer, SharePoint <sup>3</sup>	●	●	●
	Office for the web and Office Mobile apps <sup>4</sup>	Read-only	●	●
	Forms (create/share/manage) <sup>5</sup>		●	●
	OneDrive storage	2 GB	2 GB	2 GB
	Exchange email <sup>6</sup>		2 GB	2 GB
	Planner	●	●	●
	To-Do		●	●
	Power Automate for Microsoft 365 <sup>7</sup>		●	●
	Power Apps for Microsoft 365 <sup>7</sup>		●	●
	Stream (consumption only) <sup>8</sup>	●	●	●

<sup>1</sup>Available with any paid Teams offer, Office 365/Microsoft 365 suite, EMS, or standalone AAD P1 or higher.

<sup>2</sup>Windows 10 E3 per user includes cloud management and virtualization.

<sup>3</sup>Cannot be administrators. No site mailbox. No personal site. 1TB shared storage.

<sup>4</sup>Commercial use of mobile apps limited to devices with integrated screens 10.1" diagonally or less.

<sup>5</sup>Does not include Forms Pro capabilities. F1 users can complete/respond to forms/surveys as this does not require a Forms license.

<sup>6</sup>POP3 only. No MAPI support. M365 F1 includes Exchange K service plan to enable Teams calendar only with no email rights.

<sup>7</sup>Includes 2000 API requests/day. Additional capacity available by purchasing the Power Apps and Power Automate additional capacity add-on.

<sup>8</sup>Users can record meetings and consume Stream content but cannot publish to Stream.

## Microsoft product terms

### 2.1.3 Microsoft 365 F1/F3

#### 2.1.3.1 License eligibility for frontline worker licenses

Microsoft 365 and Office 365 Frontline Worker licenses may only be assigned to users who satisfy *one or more* of the following conditions:

- Uses a primary device with a single screen smaller than 10.9"
- Shares their primary work device with other licensed Microsoft or Office 365 Frontline Worker licensed users, during or across shifts.
  - Other licensed Microsoft Frontline Worker users must also use the device as their primary work device.
  - Any software or services accessed from the shared device requires the device or users to be assigned a user license that includes use of those software or services.

Qualifying Microsoft 365 and Office 365 Frontline Worker licenses include Microsoft 365 F1, Microsoft 365 F3, and/or Office 365 F3.

Customers who had Microsoft 365 F1/F3 licensed users prior to June 1, 2020 (Impacted Customers) may license additional users with the same or equivalent service, under the Microsoft 365 F1 License Eligibility terms in the November 1, 2019 Product Terms, until the end of the Impacted Customer's subsequent subscription renewal term.

