



**Save time,
save money and
make better decisions
based on real-time data,
and clinical governance transparency.**

**ACCREDITATION READY
IN MINUTES, NOT MONTHS.**



www.onevault.net.au
hello@onevault.net.au

ONEVAULT SUPPORTS GOOD CLINICAL GOVERNANCE TO REDUCE THE RISK OF NON COMPLIANCE.

OneVault is an all-in-one clinical governance, patient safety & quality, and accreditation management platform for healthcare.

Instead of reacting on the fly, Rebecca has confidence her team can produce the evidence required for accreditation survey in minutes; No stress, no chasing, no delays.



OUR CLIENTS INCLUDE ORGANISATIONS LIKE WA
COUNTRY HEALTH AND THE ROYAL FLYING DOCTORS.



Manage all standards with one system:

- NSQHS Standards
- Aged Care Quality Standards
- Mental Health Standards
- Dental Standards
- ISO International standards
- Colleges and more

THE SOFTWARE

It's a modular system, FLEX UP AND DOWN WITH NO LOCK IN CONTRACTS. Select the modules you need. the more modules you choose, the more time and money you save.

SAFETY & QUALITY MODULES

- Document Manager
- Audit & Survey Manager
- Training Manager
- Risk Manager
- Mortality Manager
- Planning Manager
- Clinical Indicator Manager
- Incident Manager
- Feedback Manager
- Quality Projects Manager

REPORTING MODULES

- News Portal
- Report Boards
- Accreditation Reporting



Document Manager
Consolidated document manager.



Audit/Survey Manager
Accurately manage and rapidly respond to audit & surveys.



Training Manager
Close knowledge gaps with real time training and compliance.



Incident Manager
Easier incident prevention and real-time management.



Feedback Manager
Drive continuous improvement with real-time data.



Quality Indicators
Increase the precision of QI data to drive improvement.



Risk Manager
Proactively manage clinical and corporate risk in real-time.



Planner
A gap analysis and planning tool keeping everyone on task.



Mortality Manager
Review and respond to morbidity and mortality events.



QI Project Manager
Drive continuous improvement with real-time data.



Accreditation Reporting
Respond to accreditation audits in the click of a button.



Report Boards
Real time & transparent data for better decision making.



News Portal
Fast & simple distribution of important information to staff.

BENEFITS

- accreditation reporting in minutes, not months
- reduce up to 70% of clinical governance/accreditation associated costs
- manage all accreditation standards with one system
- greater transparency of your clinical governance
- make confident clinical governance decisions based on your real-time data
- Boards are less susceptible to making errors due to out-of-date information
- replace paper-based systems with automated processes
- in minutes, you can re-assign data when accreditation standards change
- access your work on the go with cloud based technology
- optimised for mobile use (laptop, tablet, phone)
- no fuss onboarding program for pain free transition
- dedicated Support Team at the ready to support your Administrators
- single source of truth system

ONE CLIENT SAVED OVER \$1M PER YEAR BY IMPLEMENTING THE AUDIT MODULE ALONE.

FUNCTIONALITY

- cloud based - access work from anywhere at any time
- work together as a team with collaborate functionality
- alerts and notifications keep your team on track
- history tab allows instant access to previous versions
- confidential option restricts access to sensitive data
- no lag, work in real-time and report in real-time
- versatile to manage of any number, mix and type of accreditation standards
- impossible to lose work
- never omit/forget data when reporting
- fully customisable settings
- report by module, department, user, dates, standards and more
- no need to re-create documents with adopt functionality
- re-assign data in a matter of minutes when standards change
- get compliant quickly with document packs of pre-written policy and audit
- user permissions control staff access and options
- re-assign work from one user to another in the click of a button

LICENSE INCLUSIONS

- Flexible modular system bespoke to your needs
- Regular software updates and enhancements
- No hidden costs, pay a one off onboarding and fixed monthly cost.
- OneVault Support Team at the ready for your administrators
- Onshore data using Microsoft Azure Australia
- Data back-up daily, weekly, monthly and held for 3 months.
- EV Certification
- Data encryption via SSL.
- All non-encrypted traffic requests are routed into encrypted
- Single User Sign On available
- Two factor authentication available
- ISO 27001 compliant

Our OneVault support team is safety and quality trained and at the ready to help your Administrators.



ONBOARDING

Onboarding is a 5 step process to transition you quickly and safely across to OneVault.

The onboarding timeline is tailored to suit your needs. You can be operational same day or transition in a timeframe that works best for you.

- Select modules
- Customise settings
- Administrator training (operational)
- Begin working/transfer existing work
- Rollout to general users

CYBER SECURITY

- EV Certification by DigiCert
- ISO27000 compliant
- OneVault uses only Australian Signals Directorate (ASD) certified hosting providers like Microsoft Azure servers
- All data is hosted on servers located in Australia
- All data created by you remains your intellectual property
- Azure security centre threat protection and Integrated Windows Firewall
- Single sign on (Okta) available
- Two factor authentication available
- User level access is permissioned and customisable for staff at your discretion
- AusCyber vulnerability testing conducted annually
- Webserver cryptographic suites PCI 3.1 compliance and tested via SSLabs site scanner to 'A' rating
- All software production is undertaken in-house
- Daily snapshots and backups are maintained for 3 months if data retrieval is required
- We maintain policy and procedure relating to information security as part of work agreements. These critically important rules, document how everyone at OneVault works to combat cyber-crime
- For more information see our Website Terms and Conditions, Privacy Policy, Privacy, Privacy Suite - Data Breach Policy, Data Breach Response Plan, Privacy Notification or contact us at hello@onevault.net.au. Also see - Stay Smart Online – a great website provided by the Government about cyber security www.staysmartonline.gov.au

All software development is undertaken in-house by our Australian OneVault software team.



ONEVAULT MODULES IN DETAIL



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DOCUMENT MANAGER

Consolidated document
management.



- Create policy, procedure, guidelines, protocols, pathways - any document that's essential to your governance.
- Add your team and collaborate on any document Include images, media and links into your documents
- Version control keeps the latest ratified document on show while previous versions are filed in the history tab
- Risk rate documents
- Set "due for review" dates and receive alerts 3 months out of expiry
- Post new documents onto the News Portal for all staff to see
- Link documents to other work creating a story board around a topic
- Assign high risk documents as mandatory training to staff



- Create audits and surveys and assign to staff for completion or send link to consumers for external completion.
- Range of question styles from ratings scales, smiley faces, multiple choice, free text and more.
- Question logic allows respondents to skip questions that don't apply.
- Graphical reporting and CSV download option.
- Compare previous audit runs to identify changes and trends over time.
- Automated re-run of audits/surveys.
- Automated action plan creator to manage outliers and track corrective actions. Assign actions to staff for completion and track their completion.

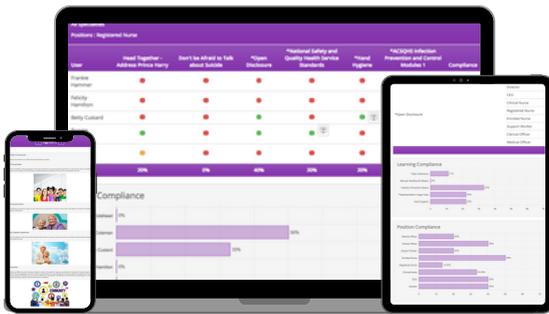
AUDIT / SURVEY MANAGER

Accurately manage and
rapidly respond to audits
and surveys.



TRAINING MANAGER

Close knowledge and skills
gaps with real-time training
and compliance tracking



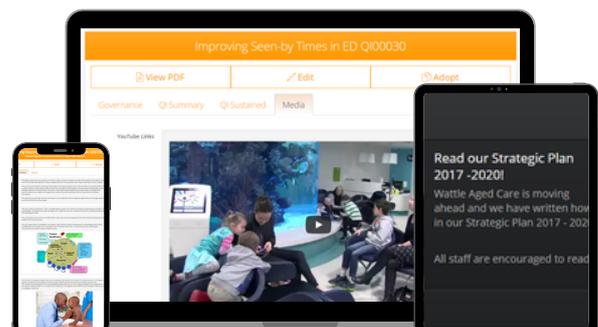
- Create your own e-learning
- Track practical training
- Link and track learning done on other websites
- Add videos, images, additional reading to training
- Add quizzes, set pass and fail rates.
- Track staff compliance with dashboards tailored to your own teams.
- Report at various levels from organisation wide to individual departments, positions or learning unit.



- Create QI projects guided by CPI methodology
- Create your team then plan, execute and report on quality improvements
- Add media to your projects including videos and images
- Log milestones and actions
- Track progress from beginning through to sustained
- Record lessons learned and share across the organisation
- Broadcast projects across your organisation to gain traction and feedback using OneVault's New Portal

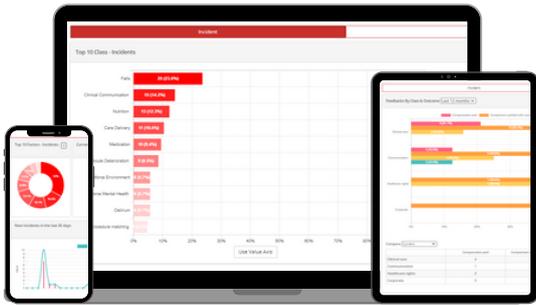
QUALITY PROJECT MANAGER

Bridge all the
gaps with
effective
quality projects.



INCIDENT MANAGER

Easier incident prevention
and real time incident
management.



- Capture incidents with an intuitive templates that talks staff through the incident reporting process
- Alerts and notifications keep management and leadership aware of serious and sentinel events
- Smart dashboards makes interpreting data easy
- Automated action plan creator supports easier management of actions and resolutions.
- Track lessons learned and share across the organisation
- Assign actions to staff for completion
- Customised reporting delivers targeted data to drive practice improvement.



- Capture feedback with an intuitive template that talks staff through the feedback reporting process
- Alerts and notifications keep management and leadership aware of serious complaints
- Smart dashboards makes interpreting data easy
- Automated action plan creator supports easier management of actions and resolutions.
- Track lessons learned and share across the organisation
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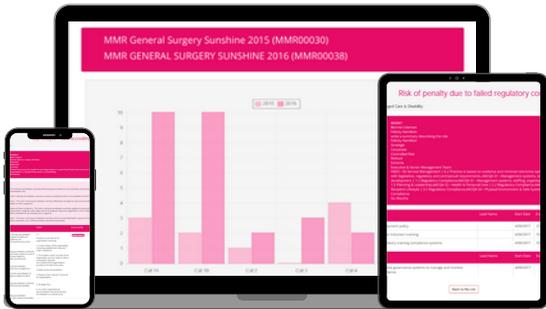
FEEDBACK MANAGER

Drive continuous
improvement based on
real-time data.



RISK REGISTER

Real time clinical
and corporate risk
management.



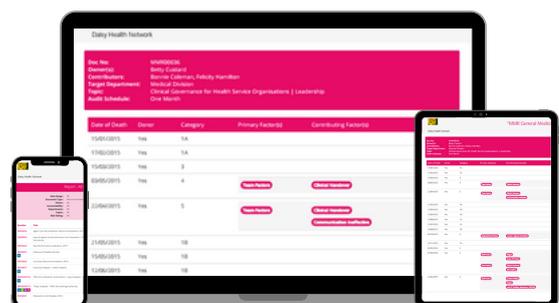
- Manage clinical, corporate, operational and strategic risks with the one easy to use system built on ISO31000 Risk Management Standards
- Manage treatments and controls and assign actions to staff for completion with notifications and alerts for due dates
- Full version control and history tab to review previous versions
- Add images and supporting documentation to risks
- Confidential button to keep sensitive data access controlled
- Report in real time with automated graphs and customised reports



- Capture feedback with an intuitive template that talks staff through the feedback reporting process
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PLANNER

Easier planning and
tracking to stay on task.



MMR REGISTER

Real time clinical
and corporate risk
management.



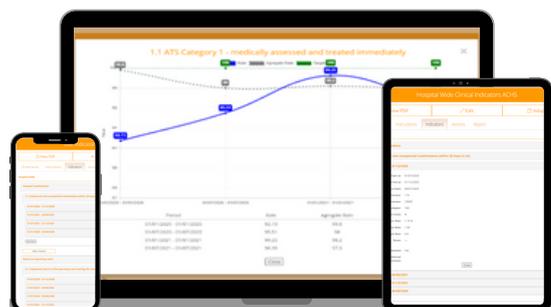
- Manage mortality and morbidity reviews
- Create an annual register, add your team and review events together
- Assign categories and contributing factors
- Transfer contributing factors to action plans for follow up with the click of a button
- Track organ donation
- Track and trend with dashboard reports
- Full version control
- Confidential button for management of sensitive data



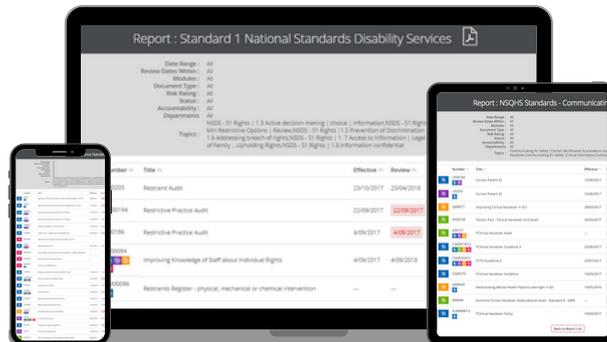
- Capture feedback with an intuitive template that talks staff through the feedback reporting process
- Alerts and notifications keep management and leadership aware of serious complaints
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- Assign actions to staff for completion
- Customised reporting delivers targeted data to drive practice improvement.

CLINICAL INDICATORS

Easier planning and tracking to
stay on task.



REPORTING MODULES



ACCREDITATION REPORTING

Accreditation Evidence reported in minutes, not months.

- Manage any number, type and mix of accreditation standards with the one system (e.g. NSQHS Standards, AAQA Standards, NDIS Standards)
- Never create accreditation folders again
- Report by at any level of the organisation down to unit level
- Have all of your reports ready to run any time
- Report in real time
- Update accreditation standards in minutes if they are changed.



- Create your own dashboard for instant oversight of your organisation
- Tailor your dashboard to view site, service or organisation wide data
- Beautifully presented visual graphics makes data easily digestible
- Click on visuals to drill down to deeper data
- Dashboards update in real time
- Download dashboard reports to add to meeting papers and news

REPORT BOARDS

Real time & transparent data for making smarter and safer decisions.



NEWS PORTAL

Quick & simple distribution of important information to staff.

- Create news bulletins to share across your organisation
- Share interesting updates, clinical trials, projects and updated workplace documentation like policies, procedures and training.
- Include images and link to other information on the web
- Set start and end dates for run periods
- Also send news to email

DOCUMENT ASSIST PACKS

Document Assist comprises of a range of policies which have been written by safety and quality experts in-line with the National Safety and Quality Health Service Standards. Document Assist also includes a complimentary set of audits ready for your team to use.

POLICY

- Clinical Governance Framework
- Partnering with Consumers
- Risk Management
- Incidents and Complaints
- Responding to needs of ATSI people
- Culture and Diversity
- Preventing & Controlling Healthcare Associated Infections
- Medication Safety
- Comprehensive Care
- Communicating for Safety
- Recognising and Responding to Acute Deterioration
- Healthcare Records and Informed Consent
- Emergency Management
- Education and Training
- Human Resources
- Work Health and Safety

COMPLIMENTARY AUDITS

- Medication Safety Self-Assessment Audit suite - 1 - 10
- Clinical Record Falls Audit
- Bedside Falls Audit
- End of Life Audit
- Self-Assessment Measurement and Document
- Observations
- Self-Assessment Rapid Response Systems Audit
- Core Physical Observations Audit
- National Core Common Patient Experience Questions - overnight admitted patients
- Hand Hygiene Audit 5 moments

Report : ACCRED

Date Range : All
Review Dates Within : All
Modules : All
Document Type : All
Risk Rating : All
Status : All
Accountability : All
Departments : All
Topics : All

Number	Title
A00277	Meals Survey for Community
A00276	HERE IS OUR NEW AUDIT OPEN FOR RESPONSE
AP00275	ACTION PLAN -(Grid) Unplanned Weight Loss Au
RM00113	Accreditation Gap Analysis
MMR00112	Mortality Review 2018
RO0111V2	Health deterioration of high risk residents cause failure to maintain best clinical practice leading reduced quality of life.
QI00112	New QI
QI00111	ADD

Doc No: A00197
Owner(s): Bonnie Coleman
Contributors: Felicity Hamilton, Betty Custard
Open Date: 21/10/2017
Close Date: 1/12/2017
Target Department:
Topic: Preventing and Controlling Healthcare-associated Infection

Hand Hygiene

	A 1	A 2
Moment A. 1 B. 2 C. 3 D. 4 E. 5	A B C D E	A B C D E
Action A. Rub B. Wash C. Missed	A B C	A B C
Glove A. On B. Off C. Cont	A B C	A B C
Keep adding questions using the Add Question Button until your audit is complete Y (yes), N (no) or NA (not applicable)	Y N NA	Y N NA
Add a Question A. Write your answer 1 B. Write your answer 3	A B	A B
... for yes	Y N	Y N