

Microsoft Teams with Telephony

Unleash the power of Unified Communications with Teams

One of the first to market in the UK, T-Tech are using Direct Routing/Session Border Control (SBC) to truly utilise the power of Teams as a Unified Communications solution. A true SME & Mid-Market full telephone system replacement.

With our recent acquiring of telecoms company Ladybird, we bring years of experience in house to leverage this exciting, new offering.

An Enterprise phone solution embedded in Teams



The Detail...

Using Microsoft direct routing and teaming up with industry experts, T-Tech have developed a fully integrated telephone system with Microsoft Teams. Building on Microsoft's phone offering which is aimed at small business, we want customers to be better engaged with the Office 365 suite, and by bringing together phone, collaboration, conference, chat and email within this offering, we now see a better way of achieving that.

Use Case



Practicing what we preach, [Teams is rolled out at T-Tech](#), automated into our CRM and we are now using the calling solution!

Teams & Office 365



Integrated with our other Office 365 applications, Teams is flexible, agile, and efficient.

Built-in Security



Exactly what you'd expect, enterprise-level security, compliance and management features all included

Unleash the power of Teams...

A one stop shop solution that brings you

- ✓ **Chat**
Conversations and channels within one hub for teamwork
- ✓ **Video/Voice Conferencing**
Conference calling with additional functionality of voice transcription, recording, muting, and more
- ✓ **Document Sharing**
Create, edit, and share documents in one, central place
- ✓ **Collaboration**
Manage all your meetings, files, and tools, with persistent conversations and instant access to documents
- ✓ **INTRODUCING Telephony**
A fully integrated telephone system, hosting and directing calls on any device

Encouraging communication and collaboration

Since using Teams at T-Tech, we have seen an increase in productivity and outputs, due to the simplicity and ease of communicating between team members.

Why T-Tech?

As a Gold Partner we work closely with Microsoft to assure our solutions are bought to life in the best way possible. Our commitment to the cause stretches from adopting the Azure strategy, to our brand new Teams and Telephony offering, and we've only seen positive results.



Contact us today to get started!

www.ttech.co.uk
sales@ttech.co.uk
02074725444
Twitter: @TTech_UK / LinkedIn: T-Tech

Microsoft Partner



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