

CompuCom[®]

Connected Workplace
with Microsoft 365 E5 Bundle



The CompuCom Difference

<p>COMPUCOM 2019 REVENUE</p> <p>1 BILLION*</p> <p>AN OFFICE DEPOT® COMPANY</p>	<p>300+</p> <p>ENTERPRISE MANAGED SERVICES CLIENTS SPANNING RETAIL, BANKING, ENERGY, INSURANCE, HEALTHCARE, AND TECHNOLOGY INDUSTRIES</p>	<p>★★★★★</p> <p>4.5 OUT OF 5</p> <p>MANAGED WORKPLACE SERVICES, NORTH AMERICA</p> <p><small>Rating as of 10.18.2019</small></p> <p> Gartner peer insights</p>
<p>8,200+</p> <p>TOTAL EMPLOYEES</p>	<p>FORTUNE 500</p> <p>5 OF TOP 10 OVERALL</p> <p>4 OF TOP 6 RETAIL SERVICES</p> <p>5 OF TOP 10 HEALTHCARE SERVICES</p> <p>6 OF TOP 10 FINANCIAL SERVICES</p>	<p>17 YEARS</p> <p>IN A ROW OF FORMAL INDUSTRY RECOGNITION</p>
<p>6,500+</p> <p>TECHNICAL RESOURCES SUPPORTING CUSTOMERS IN THE US AND CANADA</p>	<p>4.7M END USERS SUPPORTED</p> <p>7.5M DEVICES SUPPORTED</p>	<p>RANKED TOP 5</p> <p>END USER DEVICE MANAGED SERVICES COMPARED TO COMPANIES IN GARTNER CRITICAL CAPABILITIES FOR MANAGED WORKPLACE SERVICES, NORTH AMERICA, MARCH 2020²</p> <p><small>1: Gartner "Magic Quadrant for Managed Workplace Services, North America" by Daniel Barros, Mark Ray, Stephanie Stoudt-Hansen, Tobit Bet, February 25, 2020. 2: Gartner "Critical Capabilities for Managed Workplace Services, North America" by Daniel Barros, Mark Ray, Stephanie Stoudt-Hansen, Tobit Bet, February 25, 2020 *based on 2019 revenue of \$994 million</small></p> <p><small>12-31-2020</small></p>

- Gold Direct CSP Partner
- Silver Surface Partner
- Authorized reseller of Surface Go, Pro, HUB, Studio, Laptop, Laptop Go, Book, M365
- Intune/Autopilot capability
- Microsoft competencies in 10 categories including 6 Gold and 4 Silver
- Professional and managed services available for deployment of M365

Gold
Microsoft Partner



CompuCom: Connected Workplace

Secure, remote work. Anytime. Anywhere.

Our Partnership

CompuCom is a longtime Microsoft channel partner and a perennial winner of the Microsoft Operational Excellence Award. We're trained and certified to sell, deploy, and support Microsoft products and solutions, including Surface tablets and devices, Mobile Device Management, Windows 10, Microsoft 365, Active Directory Identity and Access Management, and Windows Server 2019.

Grow with Microsoft[®] Solutions

Driving adoption of Microsoft technology is a priority for CompuCom. Our longtime partnership helps us create the best end-user experiences and the simple, secure, and uninterrupted access to technology and support services that businesses require.

Microsoft Competencies

- Data Center – Gold
- Devices and Deployment – Gold
- Cloud Platform – Gold
- Cloud Productivity – Gold
- Data Platform – Silver
- Collaboration and Content – Gold
- Data Analytics – Silver
- Messaging – Silver
- Enterprise Mobility Management – Silver
- SMB Cloud Solutions - Gold



Tools that simplify collaboration, improve business outcomes, and enhance employee satisfaction

CompuCom: Connected Workplace

Secure, remote work. Anytime. Anywhere.



Microsoft 365 E5

- Web Apps
- Local Apps
- Email
- Easy to use collaboration tools
- Integrated communication
- Identity and device security
- Proactive threat detection
- Data loss prevention
- Phone system, audio conferencing
- Advance threat protection
- Advance compliance

Compucom Bundled Services

- Microsoft 365 service deployment
- Microsoft FastTrack migration
- Service Desk
- Operation support
- Endpoint management

Microsoft 365 Service Deployment

Ensure tenant registration, license visibility, configure:

- AAD identity and access management
- License assignment
- Teamwork deployment
 - Teams chat and collaboration
- Prepare transition to migration service

Microsoft 365 FastTrack Migration

Leverage FastTrack tools to understand migration requirements, perform adoption and change management planning, run analysis tools, analyze results, remediate issues, execute transfer, and produce reports

Managed Services

Service Desk

- Standard Support: The CompuCom Service Desk is trained to handle L1 questions regarding most Microsoft 365 Collaboration services and can escalate to CompuCom Managed Operations or to a customer's internal systems

Operation Support

- Daily operations, reporting, and configuration management, device deployment and management

Mobile Device Management and Endpoint Management

- The CompuCom Modern Workplace Endpoint team handles management of Microsoft Intune mobile device and application management

CompuCom: Enterprise-level Experience

Providing vertical-agnostic service and support for over 30 years



- Healthcare
- Finance
- Manufacturing
- Hospitality
- Retail
- Federal
- SLGE
- Non-profit

Knowledge Building and Strategic Planning



CompuCom has partnered with Microsoft to give you access to a security workshop specifically designed for security stakeholders

This workshop will help you:

- Develop a strategic plan based on expert recommendations
- Gain visibility into immediate threats
 - Across email, identity, and data
- Learn how to upgrade your long-term security posture



Next Steps: How to Connect

Contact us at the link below to learn how we can help you be more efficient or grow your business

<https://www4.compucom.com/microsoft-365-partnership>

CompuCom®

Connected Workplace
with Microsoft 365 E5 Bundle

Thank You

