

**NICE**<sup>®</sup>



**Microsoft** Partner

# **NICE** ■ Investigate

Digital Investigation  
& Evidence Management Solution

Digital evidence is growing every day and outpacing the tools investigators have to collect, analyze and share it



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## Challenges

Digital evidence from body-worn cameras, CCTV, in-car video, audio recordings, RMS, CAD and other silos has outpaced the tools investigators have to collect, analyze and share it.

**Collect:** Highly manual and time-consuming process; typically involves logging in to a dozen systems, sending emails, placing phone calls, filling out forms, etc. Need to physically canvas area for CCTV. No effective means for crowdsourcing. Evidence manually copied onto CDs.

**Analyze:** Disjointed evidence on CDs makes it difficult to build case and put evidence in context; time-consuming process of locating codecs for proprietary video.

**Share:** Manual duplication of evidence onto more CDs which then need to be hand-delivered to the DA.

## Solution

Running on the Microsoft Azure cloud, the NICE Investigate digital investigation and evidence management solution dramatically improves the investigation process by automating the collection, analysis and sharing of evidence.

**Collect:** One login collects digital evidence from all connected systems; built-in workflows streamline evidence requests & tracking; secure portal for crowdsourcing enables direct media collection.

**Analyze:** Content analytics makes unstructured data sources searchable with 'Google-like' search; automatically transcodes video into standard format; puts evidence into context (map or timeline); play media files (audio, video, etc.) in chronological sequence.

**Share:** Virtual case folders make securely sharing evidence with DAs simple; built in audit trail and chain of custody tracking ensures evidence integrity and admissibility.

## Outcomes

NICE Investigate makes detectives more efficient and effective crime-solvers. It consolidates all types of case evidence for universal playback and viewing, leveraging the power of analytics to uncover and correlate crucial insights so investigators can close more cases faster.

- Saves time and money by automating manual processes
- Increases case clearance rates
- Reduces paper and storage costs
- Court cost savings as a result of faster case resolution and more early plea bargains
- Avoid fines for lost evidence
- Higher prosecution success rates



# NICE Investigate Digital Investigation & Evidence Management Solution



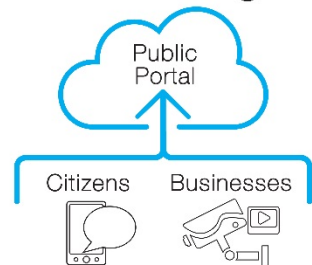
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## Close cases faster and ensure successful prosecutions

### Public Portal

The **Public Portal** allows citizens to electronically and securely share tips, photos and video with police departments. It also provides businesses and residents with a virtual place to easily register their private CCTV cameras so that investigators have a better understanding of what cameras are located within the area of an incident.

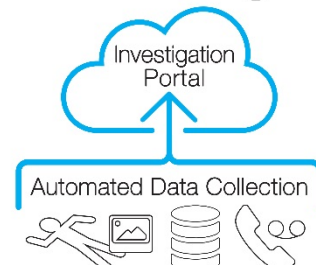
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### Investigation Portal

The **Investigation Portal** is the primary workspace for investigators. This is where they organize, analyze and interpret evidence, and build their cases. By putting investigators in control of evidence, NICE Investigate makes them more efficient and effective crime solvers.

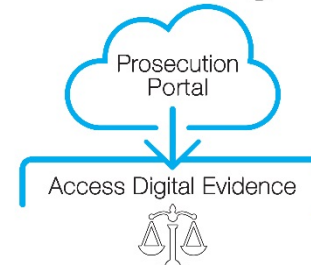
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### Prosecution Portal

The **Prosecution Portal** saves investigators valuable time by enabling them to electronically share entire case files or specific items within a case, with collaborating agencies or with a Prosecuting Attorney for filing consideration. File sharing is fast and secure. Evidence admissibility is ensured through automated chain of custody tracking.

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# NICE Investigate + Microsoft Azure



## NICE Investigate

Digital policing initiatives are flooding police departments with valuable evidence that needs to be collected, stored, and analyzed in an efficient and timely manner. The combination of NICE Investigate and the Microsoft Azure Government cloud offers law enforcement agencies an end-to-end, scalable CJIS-compliant investigative software solution for managing investigations, and storing and safeguarding digital evidence.

## Product Alignment

### NICE + Microsoft Azure: The Only End-to-End Solution

The combination of NICE Investigate, hosted on the Microsoft Azure cloud, provides law enforcement agencies with a unique end-to-end, CJIS-compliant cloud-based solution for managing ALL phases of their digital investigations and ALL related digital evidence.

The combined solution reinforces our NICE and Microsoft's shared commitment to providing law enforcement agencies with the most advanced solutions to protect the public.



### NICE + Microsoft Azure: Secure & CJIS-compliant

Azure Government meets the security requirements for federal, state, and local governments as defined by FBI's CJIS policy, eliminating security concerns.

NICE is also committed to securing sensitive CJ. NICE has earned the CJIS ACE Compliance Seal from Diverse Computing. Additionally, NICE Investigate protects data through strong encryption, 2-factor login authentication, antivirus protection, built-in chain of custody tracking, and by having no inward firewall holes.



### NICE + Microsoft Azure: Scalable and Cost-effective

The inherent scalability of the Microsoft Azure cloud means NICE Investigate can more easily adjust to meet the changing investigative workloads and evidence storage requirements of today's law enforcement agencies.

NICE's SaaS (Software as a Service) solution also eliminates the up-front hardware and resource costs associated with premise-based storage alternatives.



# About NICE

POLICE



**NICE** • Investigate

~150  
countries

FOUNDED  
1986

NASDAQ: NICE

PUBLIC  
SAFETY

ENTERPRISE  
CUSTOMER  
ENGAGEMENT  
OPTIMIZATION

FINANCIAL  
FRAUD  
MANAGEMENT

3,500+  
employees

Large Public Safety R&D  
and Services Organization

4,000+ Public Safety System Deployments

\$ 1B+  
in non-GAAP revenue

Invented & Patented  
VOIP RECORDING  
1 Million+ VoIP & 200K+  
RoIP channels deployed

8 out of 10 of the largest cities in the US &  
7 out of 10 in Canada use NICE Inform