

# smart case.

smartcase is a very easy to use 'smart' platform that really enhances the investigations process no matter what your team's focus is.



## dashboard

All your important information about incidents, investigations, tasks, deadlines and more in one place in graphical format that's ready to share.



## tailored fit

No need for cumbersome and unneeded data capture forms. smartcase is built to suit your exact needs without the expense of a self-build.



## workspaces

An ability to have segregated workspaces for different parts of your business operations, i.e. fraud, loss prevention, security, compliance.



## configurability

Every customer's business operates in different ways. smartcase has an entity builder that allows you to record the information you need, in a format that works for you.



## self-serve

Our philosophy is that you can make your own changes without the need to come back to us. That's of course if you want to...you can still rely on us to be with you every step of the way.



## workflow

You can create a set of procedural rules which define, execute and automate business processes where tasks, information or documents are passed from one participant to another for action.



## general reporting

With all your data securely stored in one place, build and share documents & statistical data with your various stakeholders.



## hosting or on-premise

In the cloud or on your site...you chose as both options are available.



## usability & mobility

System take up is key to success so smartcase is easy to use and is mobile ready too should you wish to use smartphones or tablets to do your work.



## google maps

Using the power of google maps we can capture location information very quickly and accurately. smartcase also provides location-based trending information ...on a global basis.



## tasking & to do's

You can create time based tasks for any of your team members.



## powerful searching

Instant results and close matches to your searches whether they be text in the system or in an attachment. Includes phonic and fuzzy searching.



## importing

As standard, the system allows the import of data in CSV formats that can be easily generated by most other systems saving time and money.



## letter templates

Create time saving reusable templates for letters you need to support your investigations. Templates can pull in information from inside investigations as appendices and attachments.



## attachments

You can attach any file type in your incidents or investigations.



## security & permissions

Users can collaborate and communicate in defined roles with configurable permissions, allowing different teams to access specific information and perform operations to suit their needs.



## link analysis

Helps you see through the mist as your data mountain grows to unearth nuggets of intelligence on people, items, locations and more.



## auditing & weeding

There is a complete audit trail and you can set your own weeding rules to meet your specific needs.