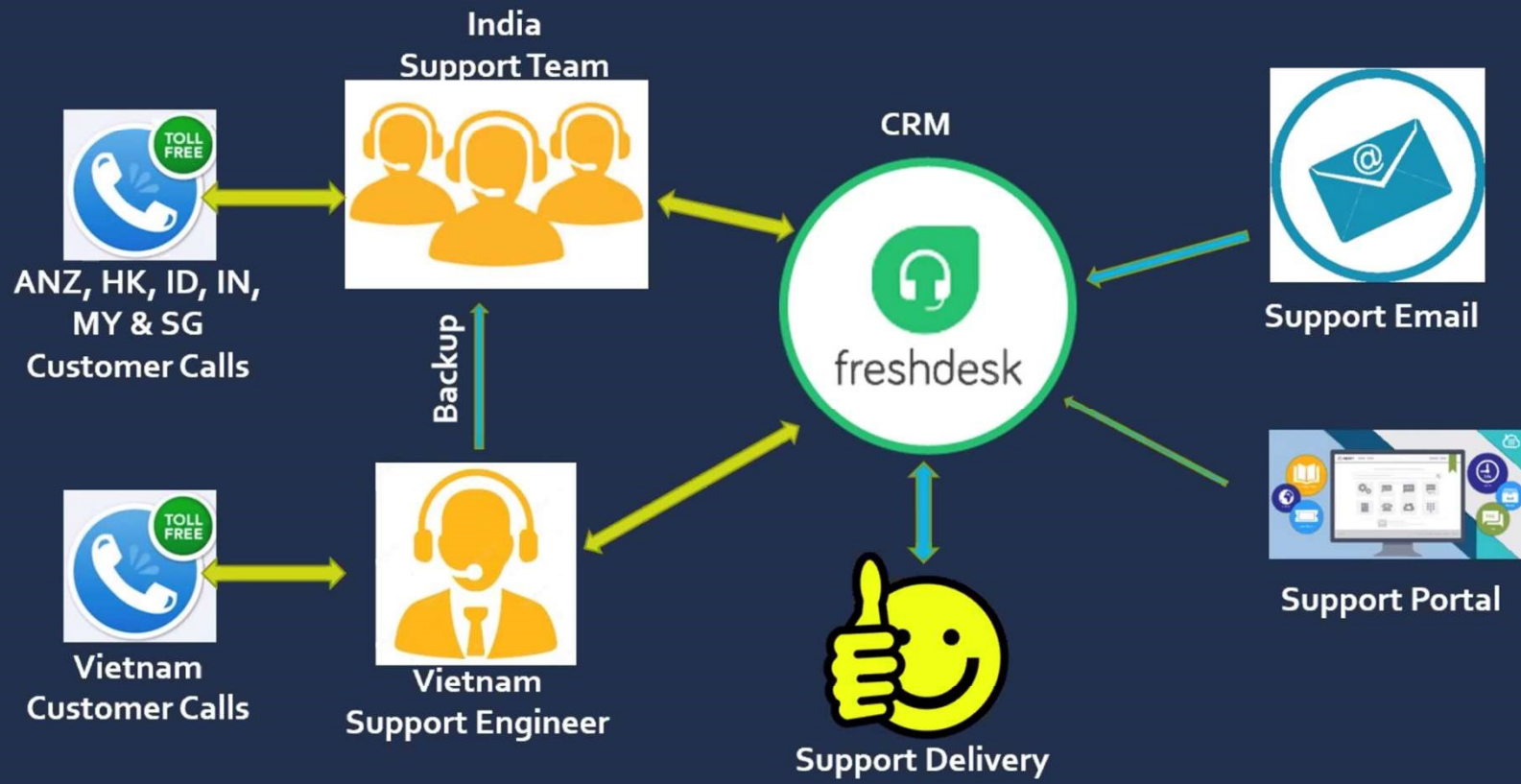


# Tech Data APAC Cloud Support Helpdesk

Talking: Singapore M16

- Diagnose & Troubleshoot reported technical issues.
- Take client through a series of actions, either via phone, email, until the reported issues are solved
- Escalate unresolved issues to appropriate MS team.
- Build & Maintain Internal Database of Technical Solutions



**Support Channel**  
Phone | Email | Portal

<https://cloudsupport.techdata.com>