Intelligent Collaboration

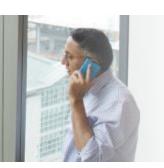
Teams

Meeting Rooms

Atos



# Why Intelligent Collaboration Teams Meeting Rooms?





#### Challenges

Post Covid-19, 60 – 70% won't go back to a traditional office, therefore there is opportunity to repurpose the office space.

By 2024, remote work and changing workforce demographics will impact enterprise meetings so that only 25% will take place in person, down from 60% today. (Gartner)

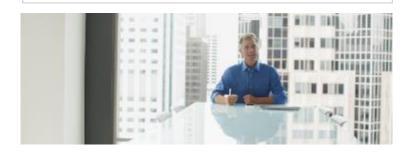


#### Ideal Solution

Atos provides unique expertise in enterprise video conferencing and M365 managed services to help customers with Microsoft Teams Meeting Room Pro. Microsoft Al monitoring/reporting will be combined with incident management and onsite services to optimize your meeting room experiences as you reinvent your offices.

Creating Teams Meeting Rooms for offices will provide simplified meeting setup to improve end user experience with reduced lifetime costs.

We are also able to interwork existing Video conference room investments with Teams.



#### Desired Outcomes

**Ensure smooth meeting experience:** 

- Measure & report usage
- Auto detect issues & create tickets
- Adjust the education and info materials to maximize productivity
- Achieve your meeting goals
- E.g. online meetings, instead of travelling.
   Less meeting, due to more effective meeting approach. Shorter meeting, due to correct preparations



## Intelligent Collaboration Teams Meeting Rooms



### **Ensuring more effective ways of collaboration.**

## Define Scope

Determine the intended usage, available meetings room, network configuration.

Decide on type and number of devices.

Atos process the order via the different distributors. You have one point of contact.

## **Deploy Devices**

Atos coordinates delivery and installation via (local) partners, who also can decorate rooms.

Atos activite device licence and configuration.

## Change Management

Atos defines program to achieve your meeting goals. E.g. online meetings, instead of travelling. Less meeting, due to more effective meeting approach.

Shorter meeting, due to correct preparations.

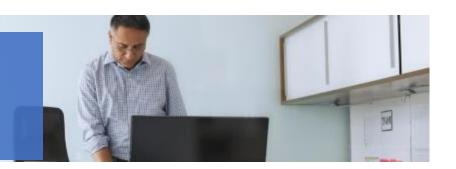
## Meeting Management

Ensure smooth meeting experience:

- Measure & report usage
- Auto detect issues & create tickets
- Adjust the education and info materials to maximize productivity

Atos transform the meeting culture to be more productive and efficient.

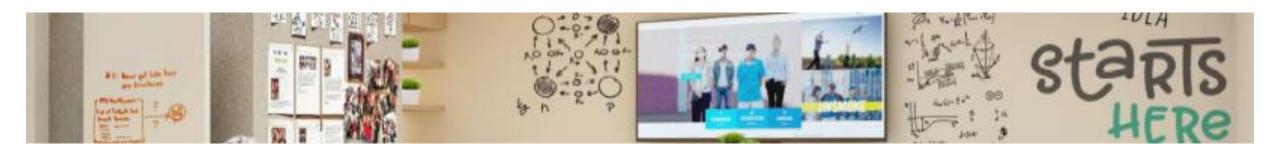
# Intelligent Collaboration: Additional Video Conference Room Teams Integration



Atos enables video conferencing systems to join a Microsoft Teams Meeting, using our Global Partner solutions from Poly or Pexip.

Each user maintains the video conferencing experience they are accustomed to, regardless of the client. Users join a familiar meeting interface, and participants can send and receive video, audio, and content in the same way they always have.

Global partner technology allows legacy H.323 and SIP video conferencing systems and Skype for Business users to seamlessly connect to other meetings. Users can join meetings using systems from vendors such as Cisco, Polycom, and Lifesize.



## Customer Success Story





#### **Background**

Microsoft's mission is to empower every person and organization on the planet to achieve more. The Executive Briefing Center (EBC) and the Industry Experience Center (IEC) are used to demonstrate solutions/products for clients and partners.

#### **Business impact:**

- Continuity of customer client/partner engagements
- Secure customer engagement, protecting both the client's data and customer confidentiality
- Ensure that each visitor to the EBC has a meaningful, memorable and executivelevel experience.

## **Win Results**

Throughout the recent events surrounding COVID-19, Atos has been able to support the Microsoft client in Teams-based virtual meetings for their executive customers, providing dedicated real-time support for each briefing engagement.

Atos provides the support services for the O365 Teams and Teams Live event-based virtual EBC and IEC engagements.

- Delivering Teams briefing support for presenters and attendees
- Teams setup/initiate/run and troubleshooting before and during meetings
- Research, evaluate, and support complimentary AV technology that enhances the virtual engagement experience
- Experience Center support for equipment used in the engagements, i.e. Teams studio kit,
   Surface Hub, Teams Meeting Rooms, etc.

