

Lighthouse bridges communication gaps between IT and legal with Microsoft 365

A multi-national pharmaceutical company wanted to migrate from its on-premise environment to Microsoft 365 environment within a quick timeline. The company's IT team had begun planning the migration of users and data prior to consulting legal and compliance to capture their legal hold and regulatory needs. This lack of communication and the need to capture all requirements for a more secure and defensible migration caused the process to slow to a crawl. To make matters more challenging, the teams involved were spread across two continents and different time zones.

Lighthouse was brought in to provide visibility and expertise around Microsoft 365 within the legal and compliance space, as well as to help translate the needs of the legal team into concepts and terms that IT was able to understand.



DEVELOPED A
ROADMAP



CREATED NEW
POLICIES



BRIDGED
COMMUNICATION
GAP

At-a-glance

Lighthouse Customer

Customer Size: Large global company with ~ 50,000 employees

Country: US & Western Europe

Industry: Pharmaceuticals

Products and Services: Microsoft 365, Lighthouse Advisory Services, Legal and Compliance Assessment and Defensible Data Migration

A large global pharmaceutical company executes defensible data governance program with Lighthouse and Microsoft 365

Customer Challenges

A large multi-national pharmaceutical company discovered they were at a complete standstill in their Microsoft 365 implementation.

They recognized the issue was that the legal and compliance team and the IT team were not on the same page on the implementation. With the deadline date at risk and no clear solution, the company reached out to Lighthouse for guidance.

Partner Solution

Microsoft Field Sales team and Lighthouse conducted a Legal and Compliance Assessment to educate the client's legal and IT teams around eDiscovery functionality within the Microsoft 365 product lines. More specifically, the teams covered the use of Microsoft's Security and Compliance Center as well as planning for implementation of Microsoft 365 into the client's eDiscovery processes and systems.

The Results

This assessment was extremely successful. It allowed Lighthouse to bring all the right constituencies together, educate the teams involved in the implementation, and clarify requirements. Having coalesced around the existing and anticipated business requirements of the client, Lighthouse was able to provide tailored recommendations on what to deploy in the immediate, near-term, and longer term. Equally important, Lighthouse was able to assess the existing technology landscape and recommend certain legacy technologies to be decommissioned or phased out as the client transitioned to Microsoft 365.

Overall, the client met their launch date, and Lighthouse provided the client with the steps to move forward in a secure and defensible manner.

Learn More

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