

Microsoft Viva Topics

Connect people with knowledge and experts

What is Microsoft Viva Topics?

Viva Topics automatically organises content and expertise across your organisation, making it easy for people to find information and put knowledge to work. Enable faster learning, connections, and innovation by making information easier to find. Viva Topics uses AI to connect, manage, and help protect your organisation's knowledge and expertise, delivering them across Microsoft 365 apps.

What Changing Social do...



Discovery & Art of the Possible (AOTP) Workshops

- Assessment & Use Case Scenario Discovery
- Viva Suite Overview
- PoC build and personalised demo, of how Viva can add value to your organisation
- Persona Mapping & Audience Targeting

Deployment Preparation & Installation

- Viva Topics Install and technical upskill
- Licensing
- Role assignment
- Provision and configure Topic
 Centre

Viva Topics Build & Admin Training

- Topic centre deepdive and Al realisation
- Knowledge admins and knowledge manager training

End-user Adoption Activities

- Content & Training Activities
- Viva Topics Pilot

Final Launch Activities

- Communications for launch
- Launch end-user adoption and training campaigns

What you can expect:

- **Detailed topics cards** including knowledge experts, related files, pages, sites and knowledge maps
- Bring your knowledge management solution together combining people and Al
- A **roadmap** outlining potential workstreams and dependencies with clear next steps
- Minimum viable Viva Topics product
- An adoption framework

Why Changing Social?

We are Microsoft Partners and have a great deal of experience in supporting organisations make the most of their technology. Our approach is to focus on the people side of digital transformation, with the goal of making work easier through new ways of working. We have experience in the Microsoft PowerPlatform and have built solutions with and for some of the world's most recognisable brands.

Contact <u>james.mitcham@changingsocial.co.uk</u> to get started with your employee experience journey.

