



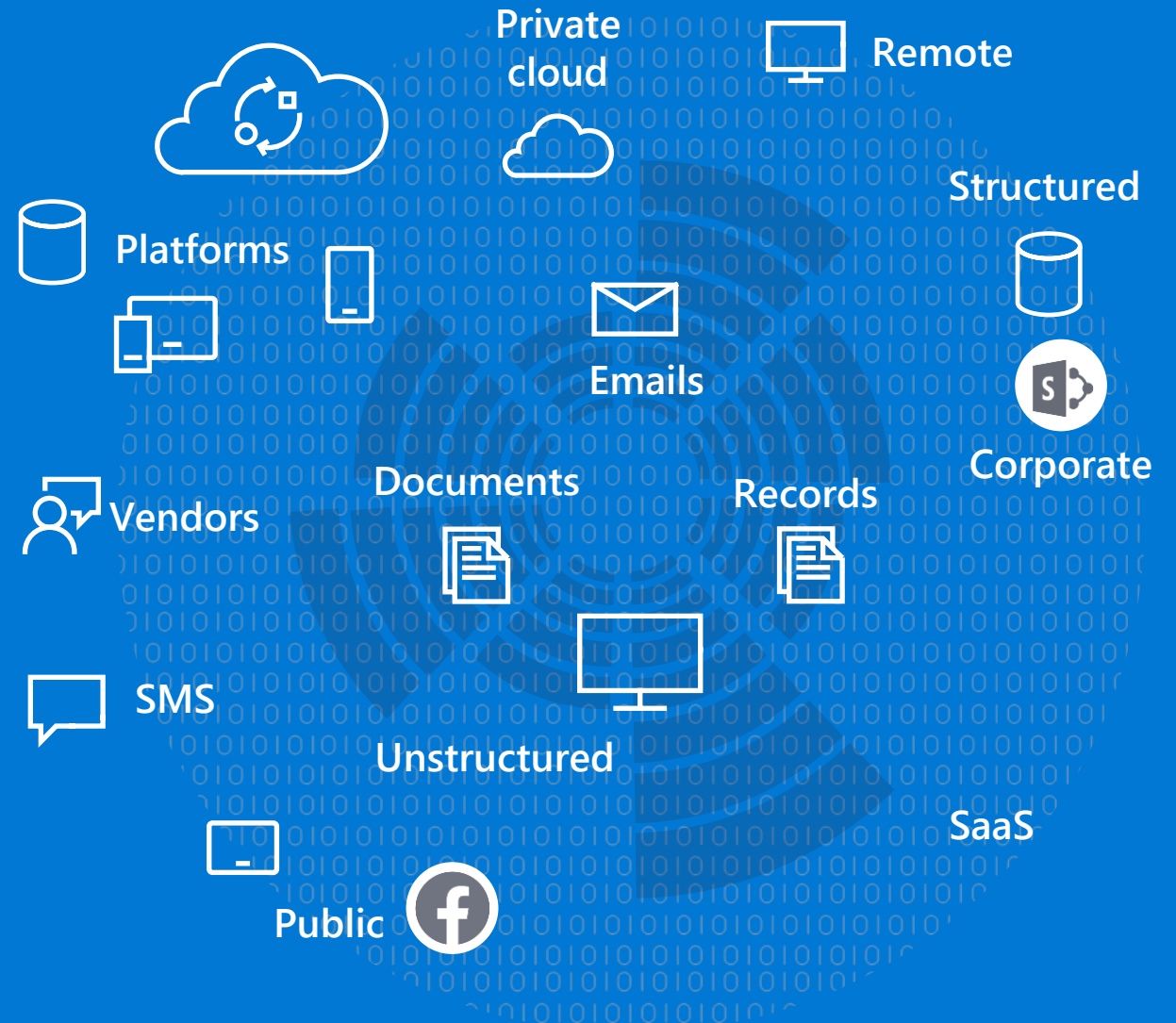
# Protect and Govern Sensitive Data Workshop

**realimpact**  
TECHNOLOGY CONSULTING



# Data is exploding

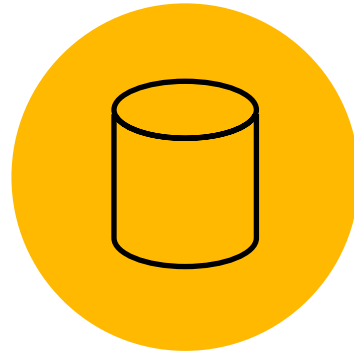
It's created, stored, and shared everywhere



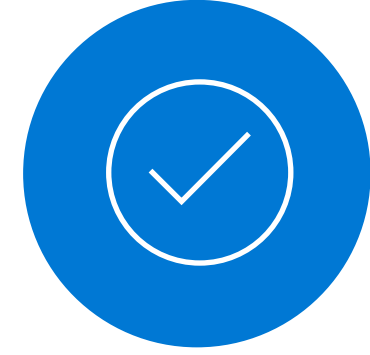
# Discovering and managing data is challenging



88% of organizations no longer have confidence to detect and prevent loss of sensitive data<sup>1</sup>



>80% of corporate data is "dark" – it's not classified, protected or governed<sup>2</sup>



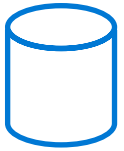
83% of companies are experiencing challenges in ensuring regulatory and industry compliance from ineffective data management<sup>3</sup>

1. Forrester. Security Concerns, Approaches and Technology Adoption. December 2018

2. IBM. Future of Cognitive Computing. November 2015

3. Vanson Bourne. Realizing the Power of Enterprise Data. 2019.

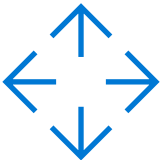
# Do you have a strategy for protecting and managing sensitive and business critical data?



Do you know where your business critical and sensitive data resides and what is being done with it?



Do you have control of this data as it travels inside and outside of your organization?



Are you using multiple solutions to classify, label, and protect this data?



# Data regulations are increasing around the world



Personal Information  
Protection and Electronic  
Documents Act (PIPEDA)



General Data  
Protection Regulation  
(GDPR 2016)



California Consumer  
Privacy Act (CCPA) 2018



The Privacy Protection  
Act (PPA) 2017



Federal Data  
Protection Law 2000



Personal Data  
Protection Bill 2018



Texas Privacy  
Protection Act (2019)



Personal Data Protection  
Act (PDPA 2012)



Lei Geral de Proteção  
de Dados Pessoais  
(LGPD 2019)



Personal Information  
Security Specification 2018



Australia Privacy  
Principles 2014



Personal Information  
Protection Act (PIPA) 2011



Protection of Personal  
Information Act 2013  
(POPI)



Act on Protection of  
Personal Information  
(APPI) 2017

# The risks of not being compliant



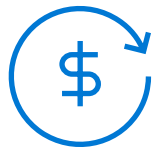
## Loss of trust

- Do customers still want to work with you if you lose their trust?
- Compliance as a basic requirement to do business.



## Reputational damage

- Do you want to be the organization in the news?
- How would you like to be remembered?



## Fines

- Can be significant and are real.



# Intelligent compliance and risk management solutions



## Information Protection & Governance



Protect and govern data  
anywhere it lives



## Internal Risk Management



Identify and remediate  
critical insider risks



## Discover & Respond



Quickly investigate and  
respond with relevant data



## Compliance Management

Simplify and automate risk assessments



# What is the data risk check?

Automated Process that leverages Microsoft 365 services to look for customer relevant sensitive information that may impose a privacy or regulatory risk.





# The Data Risk Check

## Enable and Configure

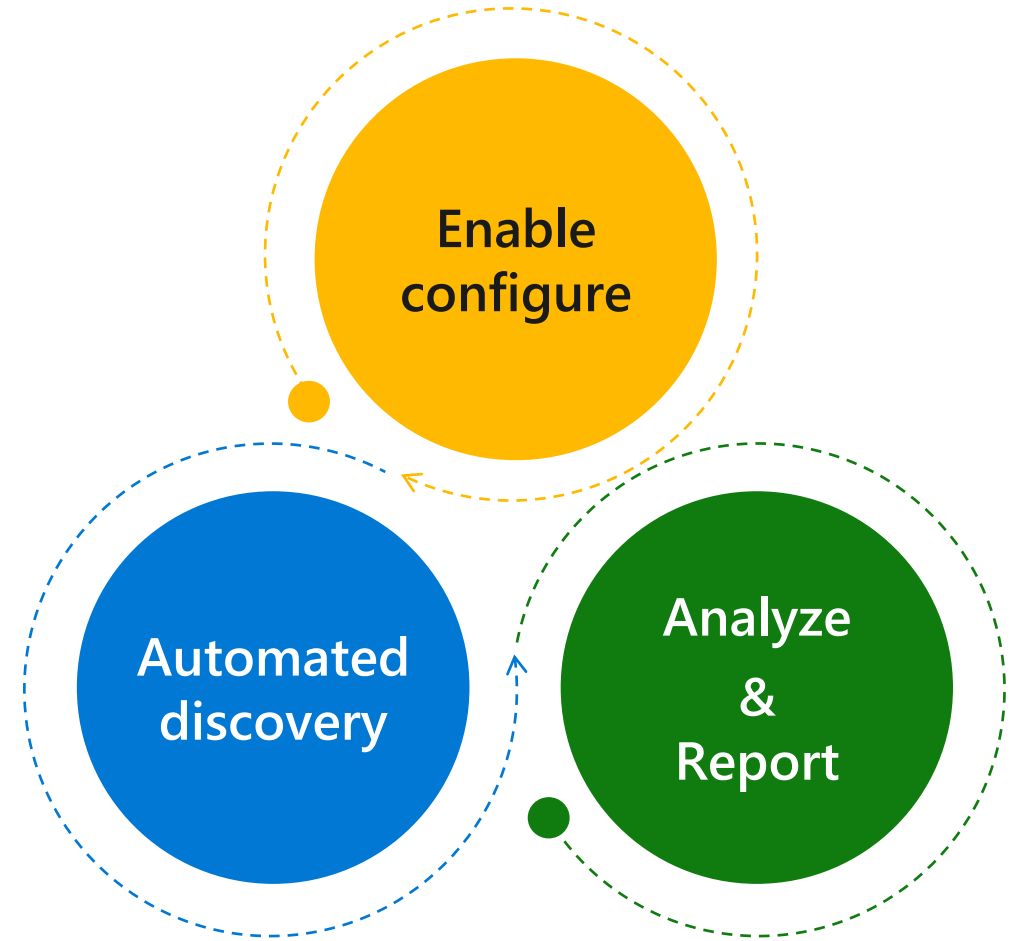
Enable the services for **automated discovery**,  
configure the search artifacts

## Automated Discovery

Two weeks of **automated discovery** searching for  
privacy and regulatory risks in organizational data

## Analyze & Report

**Analyze** the findings and **report** on the identified  
privacy and regulatory risks.



# What Auto Discovery looks for



## **Sensitive Information**

Artifacts that are relevant to your organization and impose a privacy or regulatory risk.



## **Stale Data**

E-mails, documents that should have been deleted years ago



## **Risky activity**

Copying sensitive data to endpoints, USB drives or other uncontrolled locations.



# Out-of-box sensitive info types



## Microsoft 365 includes 200+ sensitive info types

For different countries, industries, or by information type



## Sensitive information comes in many forms

Financial data, Personally Identifiable Information (PII)



## Examples

- Croatia Personal Identification (OIB) Number
- EU Debit Card Number
- EU Passport Number
- US Drivers License Number
- Social Security Number

### ^ Sensitive info types

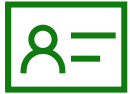
- ☐ **Name**
- ☐ Croatia Personal Identification (OIB) Number
- ☐ Czech Personal Identity Number
- ☐ Denmark Personal Identification Number
- ☐ Drug Enforcement Agency (DEA) Number
- ☐ EU Debit Card Number
- ☐ EU Driver's License Number
- ☐ EU National Identification Number
- ☐ EU Passport Number
- ☐ EU Social Security Number (SSN) or Equivalent ID
- ☐ EU Tax Identification Number (TIN)

# Customer-specific sensitive info types



## Business intellectual property

Business plans, product designs, confidential projects



## Employee or customer information

HR Information, resumés, employment records, salary information



## Highly confidential information

Mergers and Acquisition, workforce reduction



## Examples

- Employee or customer numbers

<EMP-nnnnn>

<CUST-nnnnnn-NL>

*Technology: RegEx*

- Specific keywords

<Project Enigma>

<Highly Confidential>

<Internal only>

*Technology: Static Keywords*



# Compliance Manager Tenant Assessment



Assess performance relative to key data protection standards and regulations.



Generic and customer specific assessments

- Data Privacy Baseline Assessment
- Premium assessments that align to customer specific requirements
  - Aligned to Region, Industry or type of organization
  - Over 300+ assessments to choose from



Recommendations for improvement together with implementation guidance.



New and updated scenarios are published regularly.

Your compliance score: **69%**



14598/21033 points achieved

Your points achieved ⓘ

129/6564

Microsoft managed points achieved ⓘ

14469/14469

Data Protection Baseline

**70%** 14433/20530 points achieved

Product: Microsoft 365

Regulation: Data Protection Baseline

[View improvement actions](#)

Key improvement actions

Not completed	Completed	Out of scope
503	7	0

Improvement action	Impact	Test status	Group	Action type
Control your Azure Information Protection tenant key	+27 points	• None	Default Group	Technical
Issue public key certificates	+27 points	• None	Default Group	Operational
Activate Azure Rights Management	+27 points	• None	Default Group	Technical
Use IRM for Exchange Online	+27 points	• None	Default Group	Technical

# How the Protect and Govern Sensitive Data Workshop can help



## **Understand the risks of *Dark Data***

Discuss and understand the hidden privacy and regulatory risks of dark data and how to mitigate.



## **Discover privacy and regulatory risks of existing data**

Add insight into the organization's data across the organization.



## **Assess the customers Microsoft 365 environment**

Assess against a set of controls for key regulations and standards for data protection and general data governance.



## **Analyze and report**

Analyze the findings and associated privacy and regulatory risks. Provide insight and highlight most impactful.



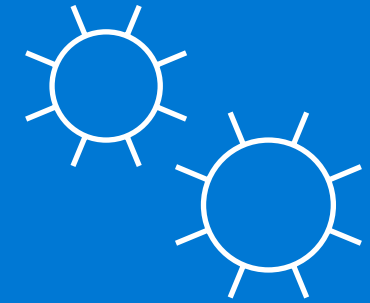
## **Learn about tools and services that can mitigate risks**

How can cloud services help and what does this mean for the end user.



## **Recommendations and next steps**

Provide recommendations for risk mitigation and define actionable next steps

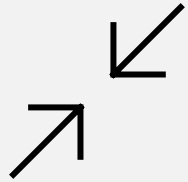


## **Engagement Objectives**

**Protect and Govern Sensitive  
Data Workshop**



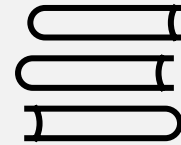
# What we'll do during the workshop



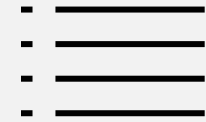
Focus on learning about your priorities, initiatives and key influences on your compliance strategy.



Discover data risks in your environment across email, file storage, and use of data.



Learn about Microsoft's approach to compliance with an immersive experience.



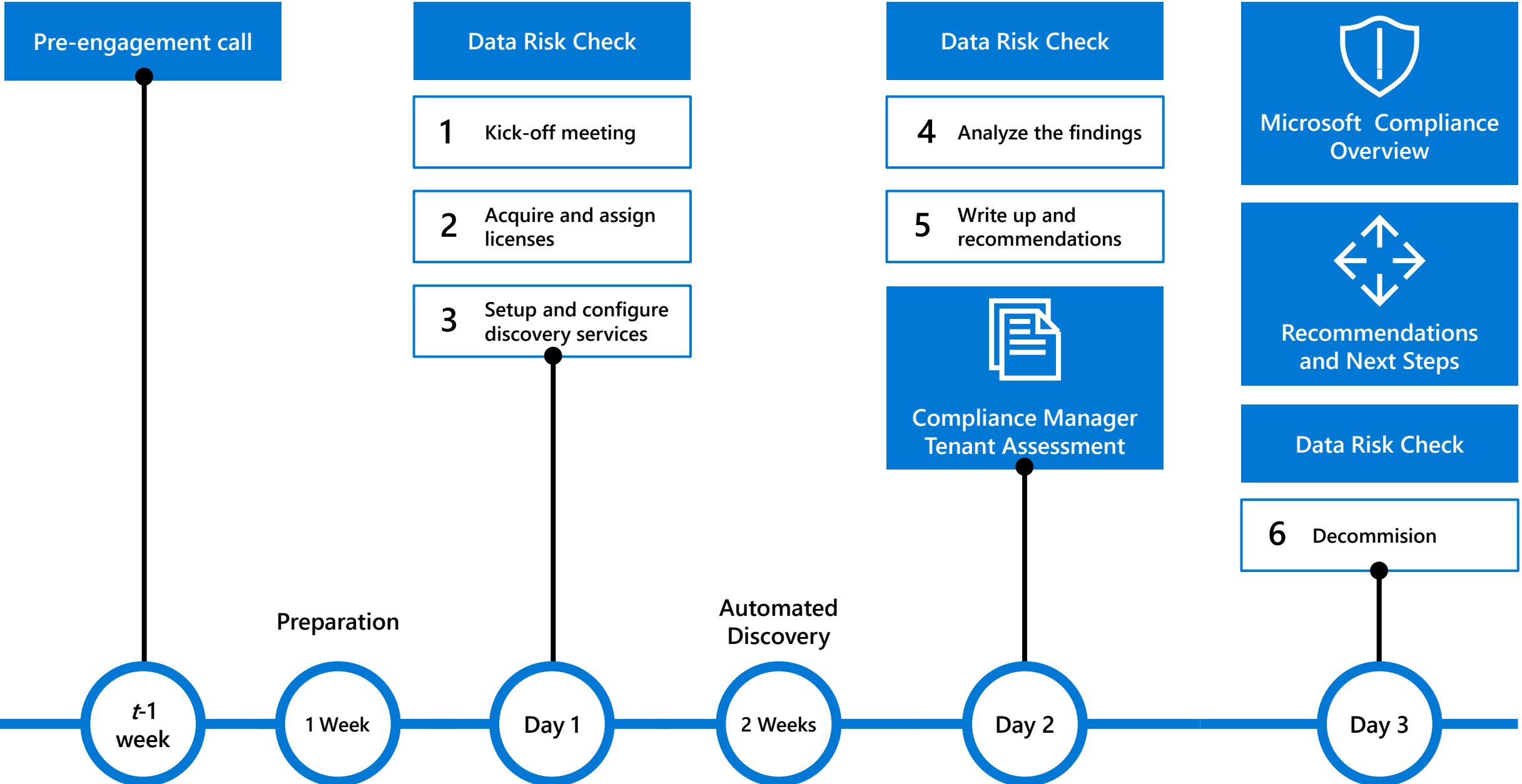
Plan next steps on how we can work together.



# After the Workshop, you'll...

- ✓ Have compliance strategy documentation for your teams and stakeholders
- ✓ Better understand, prioritize, and mitigate potential threats
- ✓ Accelerate your compliance journey with Microsoft
- ✓ Have defined next steps based on your needs and objectives

# Workshop timeline



# Q&A





# Thank you