

Get your Viva Topics Pilot in 3 Days!

After passing your MDS Readiness Assessment in your Microsoft 365 Tenant and identifying areas of improvement, discover how Viva Topics helps organizations share collective knowledge and expertise within your organization creating an ever-growing corporate knowledge base. MDS will help you implement a Pilot Viva Center for Sharing your knowledge in SharePoint with Teams and Microsoft 365.

Why MDS?

With an experienced Viva solutions practice and delivery success stories, MDS will help you encourage greater information growth within your organization by bringing knowledge to users seamlessly and connecting knowledge to subject matter experts within in your Microsoft 365 Tenant. Through Envisioning/Readiness sessions, our team will capture your priorities, business challenges, and culture to design and plan a solution that meets your needs by:

- ❑ **Building a practice** of information collaboration and knowledge management
- ❑ **Foster connection** of teams and experts
- ❑ **Coach knowledge managers and topic contributors** to easily access and curate content for the corporate knowledge base

Get started today with
Microsoft Viva Topics

- Improve business productivity
- Use AI to organize content into easily accessible knowledge
- Reduce duplication
- Find information easier
- Prevent knowledge loss due to employee's retirement or leaving

Approach & Deliverables



Plan

- **Identify and prioritize** Viva Topics scenarios and knowledge management metrics
- **Assess knowledge culture** and help build curation model
- **Plan** awareness and role enablement activity and Early Adoption program (EPA)
- **Setup and configure** tenant, permissions, topic identification and help kick start topic curation

Implement

- **Launch** awareness campaign and KM roles
- **Implement** EAP and monitor via reporting to review impact of EAP program
- **Reporting** of impact via business value, usage, internal success stories
- **Identify** improvement and update launch plans

Measure

- **Expand** management of topics across independent business units
- **Develop** broader crowd-sourcing plans for curation activities
- **Drive Adoption** and change management initiatives to realize the value of your investment in Viva Topics