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From 700$ per integration per month

Integration Management Services on Microsoft Azure: 1-Month Implementation_

Sustain the utmost efficiency and availability of your integration flows with a holistic suite of integration management services

Businesses are increasingly implementing custom integrations to adapt to the dynamic digital economy, enable intelligent process automation, and create sought-after products or services. However, maintaining seamless integration operations is a challenging task. Companies often struggle with a dispersed IT architecture that hampers the communication between **systems (ERP, CRM, apps, services, databases, etc.)** and services, resulting in excessive integration support costs or subtle security vulnerabilities.

Infopulse combines in-depth domain expertise with the capabilities of Microsoft Azure to maintain robust integration flows across the client's IT ecosystem. We provide performance and availability monitoring, integration lifecycle management, flexible user support, third-party management, and proactive maintenance to ensure that every integration works in the most productive manner. Our services are fully aligned with ITIL and DevOps methodologies and can be applied to manage application-to-application, B2B, SaaS, and IoT integrations.

Agenda:

- Basic 8/5 or Advanced 24/7 user support, involving incident and request handling
- Availability and workflow monitoring to ensure that the integration flows run as expected
- Configuration management to assess whether integrations are configured in accordance with the best practices
- Functional troubleshooting and in-depth root cause analysis to rapidly detect and fix errors
- Testing and deployment of hotfixes and patches required for solving errors that were discovered during the troubleshooting process
- Proactive maintenance to mitigate potential issues and bottlenecks within the integration flows
- Full spectrum of ITSM processes covered, including event, incident, problem, change, knowledge, and release management

- Recommendations on workflow improvements with a focus on consumption cost optimization
- Integration architecture review to identify best-case modernization options, provided with an eye on the current usage patterns and latest tech trends
- Implementation and management of a DevOps collaboration platform and CI/CD pipelines
- Third-party management services, including joint troubleshooting sessions and collaboration on architectural or workflow changes
- Maintenance of all integration-related documentation
- Expert consulting for the client's teams concerning specific app integrations
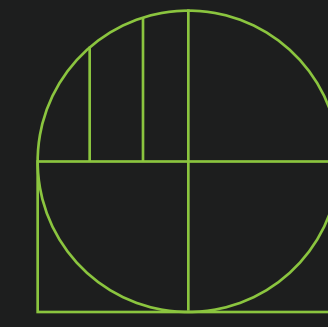
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Deliverables:
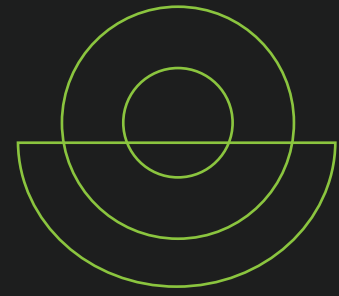
Robust and error-free integration flows are running smoothly through their lifecycle
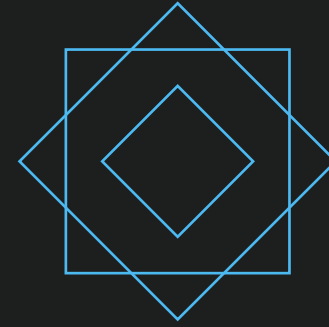
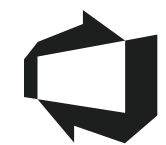Up-to-date integration architecture that fully addresses the client's business needs

Optimized maintenance expenses and cost-efficient capacity management

All integration management services adhere to ITIL and DevOps best practices

Core tools, solutions, and services to be used:

Azure DevOps	Azure Resource Manager (ARM)	Azure Logic Apps
Azure Functions	Azure Key Vault	Site24x7
Azure Event Grid	Azure Active Directory	Azure Monitor
ServiceNow	Jira Service Desk	

Azure API Management

Azure Service Bus

Azure Security Center

GitHub

Jenkins

Terraform

Azure Log Analytics
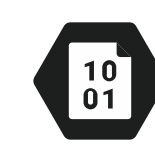
Azure Blob Storage

Ansible

Note: *The final price depends on the complexity of the integration (complexity of the business process, overall load per process, various requirements, connection methods, etc.) and the chosen support option (8/5 or 24/7).*

Our Integration Management Services on Azure: **1 Month Implementation** is available globally.

For more information visit:
https://www.infopulse.com/