

# AZURE MANAGED SERVICES



## MANAGED SERVICE, NOT SELF-SERVICE!

- Finding the management of your Azure environment overwhelming?
- Simply don't have the resources?
- Need to focus on solving business needs rather than basic administrative tasks?

We monitor and manage your Azure resources so that you do not need to expend your valuable resources and can focus on your business. We bring a complete tool set, processes, expertise and 24-hour coverage to the management and monitoring of your Azure resources.

Our Managed Services cover VMs, Web Applications and SQL Databases (SQL on VM, Azure SQL Database & SQL Managed Instance).

## LET THE ALL COVERED CLOUD EXPERTS MANAGE YOUR AZURE CLOUD SOLUTION

### AZURE MONITOR & MANAGE - VM

We provide monitoring of server availability & Health, Operating System patching, alert & incident remediation, asset discovery and reporting and service requests for both Windows and Linux VMs. We also provide event log and services monitoring for Windows VMs.

### AZURE MONITOR & MANAGE - WEB APP

We monitor and perform backups for both Windows and Linux Azure Web Applications.

### AZURE MONITOR & MANAGE - SQL IAAS

SQL running on an Azure VM can be managed with all the same services available for other Azure VMs. In addition, the availability, performance and functionality of the database can be assessed.

### AZURE MONITOR & MANAGE - SQL PAAS

Azure SQL databases and Azure SQL Managed Instances are backed up. In addition, the availability, performance and functionality of the database can be assessed.

### AZURE SERVER BACKUP MANAGEMENT

We manage the backups for your Azure servers. This includes the implementation of Azure Backup tools, Incident resolution and notification on valid backup events and data restoration on demand. We also include up to two test file restores per quarter.

### AZURE SITE RECOVERY MANAGEMENT

Implementation of Azure ASR Management Tools, monitoring of cloud DR resources, DR orchestration, DR Readiness, Incident resolution.

