Ever-evolving solutions.
For **ever-evolving threats.**

How NCS Cyber can help you **secure your digital transformation**, whatever comes next

Digital transformation and remote work has a complex relationship with security

CISOs and cybersecurity teams today must enable remote work environments, while protecting corporate resources

- Adoption of multiple cloud services
- Remote work as new norm
- Changing communication patterns of working teams
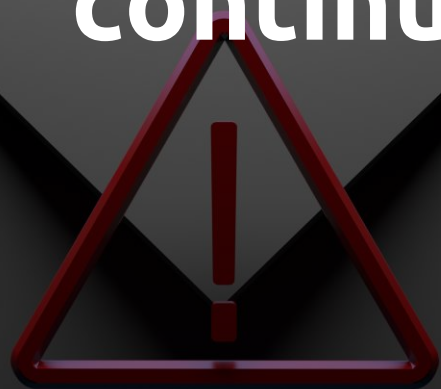- Automation – machine learning is redefining cybersecurity
- Emerging technology manifesting risks in new ways
- Challenges on higher turnover with cyber and risk professionals

The cyber threat is very real, and continues to grow

47,000

phishing URLs with a Singapore link were detected

16,117

cybercrimes accounted for 43% of all crime in Singapore

Average 6,600

botnet drones were observed a day in 2020, more than double 2019 rates

Cybersecurity Agency of Singapore - Nov 2021

Cybersecurity is not just about technology, code and processes. It's about people too.

When we understand behaviour and risk, we're better equipped to defend.

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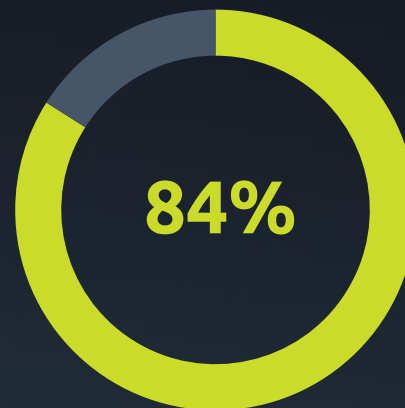
It's not if, but when.

Everything we do is about being as prepared as possible to pre-empt attack and mitigate impact.

Preparation is your protection

Cybersecurity must be seen as a strategic business issue that impacts decision-making.

#1

AP risk management executives see cyber incidents as their #1 business threat in 2021, cited by 41% of experts[1]

84%

of security focused executives and business executives considered cyber resilience as a business priority yet a third has yet to integrate that in their enterprise risk management[2]

59%
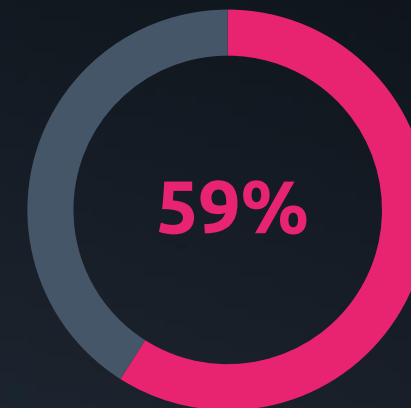
of executives found it challenging to respond to a cybersecurity incident due to the shortage of skills within their team[3]

[1] Allianz Global Corporate & Specialty, Allianz Risk Barometer 2021
[2] World Economic Forum Global Cybersecurity Outlook 2022
[3] World Economic Forum Global Cybersecurity Outlook 2022

A comprehensive approach

NCS Cyber is built on an end-to-end philosophy.

We bring together a comprehensive suite of solutions to help organisations build resilience and protect what matters most as the world around them changes.

NCS has been a trusted advisor for
governments and enterprises across Asia
for over 40 years.

Who better to help protect and secure your
digital transformation, than the people who
can build and implement it too?

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We are the cyber experts that sit within this regional technology powerhouse.

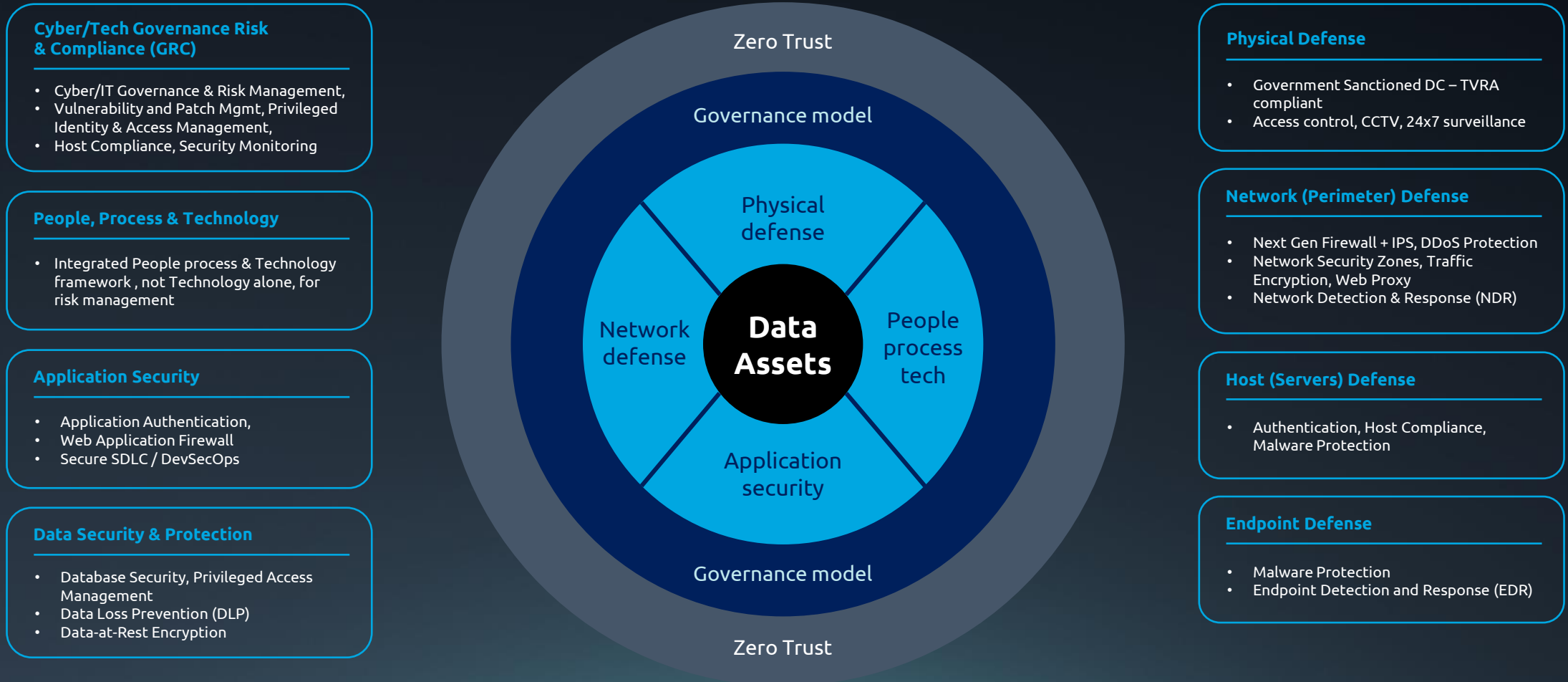Able to tap into its growing network of experience, resources, and talent.

Offerings and solutions to secure every aspect

● CBSS   ● CTSS   ● CMSS

Advisory / Consulting

- C-level Advisory
- CISO-as-a-service
- Governance Risk & Compliance Advisory
- Technology Risk Mgmt (TRM) Advisory
- Cybersecurity Maturity Assessment*
- IT Risk Assessment
- IT & Security Governance
- Data / Cyber Security Improvement Program
- Control Gap Assessment (e.g. ISO, MAS TRM, CSA)
- Security Testing (VA/PT/HCR)
- Policies / Standards & Procedures Review
- Security Training

Cyber Special Ops - R&D

- Cyber <-> AI/Data Analytics (Cyber Analytics, AI Security)
- Cyber Physical Security Systems – OT/IOT/5G Security
- Data Security & Privacy (including data loss prevention – DLP)

Cyber Access Management

- Privileged Identity & Access Management
- Enterprise Identity & Access Management
- Multi-factor Authentication (MFA)
- Key Management / Hardware Security Module (HSM)
- PKI / Certification Authority

Project & Service Leadership

- Cyber Project Mgmt / Leadership
- Security Service Delivery Management

Threat Monitoring

- Security Info & Event Management (SIEM)
- Security Orchestration, Automation & Response (SOAR)
- User & Entity Behavior Analytics (UEBA)
- Database Activity Monitoring
- Threat Intelligence Platform

Managed Security Services

- Operate cybersecurity operations centres
- Manage information security functions
- Manage and maintain security appliances

Endpoint & Network Security

- Endpoint Detection & Response
- Network Detection & Response
- Content Disarm & Reconstruction (CDR)

Cloud Security

- Cloud Security Posture Management
- Cloud Workload Protection Platform
- Cloud Security Mesh Architecture*
- Secure Edge Cloud Compute*
- Secured Access Service Edge (SASE)*

Cyber Architecture

- Design, build and deliver security architectures
- Holistic system integration from cyber security solution & service domain
- Review client Cyber architecture

Services

Solutions

Business and operational

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12

We help you stay ahead with defensive strategies and models built to protect every aspect of your organisation.

Our model to assess the threat landscape within the organisation

Cyber/Tech Governance Risk & Compliance (GRC)

- Cyber/IT Governance & Risk Management,
- Vulnerability and Patch Mgmt, Privileged Identity & Access Management,
- Host Compliance, Security Monitoring

People, Process & Technology

- Integrated People process & Technology framework , not Technology alone, for risk management

Application Security

- Application Authentication,
- Web Application Firewall
- Secure SDLC / DevSecOps

Data Security & Protection

- Database Security, Privileged Access Management
- Data Loss Prevention (DLP)
- Data-at-Rest Encryption

Physical Defense

- Government Sanctioned DC – TVRA compliant
- Access control, CCTV, 24x7 surveillance

Network (Perimeter) Defense

- Next Gen Firewall + IPS, DDoS Protection
- Network Security Zones, Traffic Encryption, Web Proxy
- Network Detection & Response (NDR)

Host (Servers) Defense

- Authentication, Host Compliance, Malware Protection

Endpoint Defense

- Malware Protection
- Endpoint Detection and Response (EDR)

Zero Trust

Governance model

Physical defense

Network defense

Data Assets

People process tech

Application security

Governance model

Zero Trust

We build multi-layered security controls

Cyber access management

- Privileged Identity Management
- Enterprise Identity Management
- Multi-factor Authentication
- PKI/Certificate Authority
- Key Management/ HSM

Threat Monitoring

- Security Information and Event Management (SIEM)
- Database activity monitoring (DAM)
- Endpoint Detection and Response (EDR)
- Network Monitoring
- Firewall and NGFW
- IDPS
- User and Entity Behavior Analytics (UEBA)
- Security Orchestration, Automation and Response (SOAR)
- Threat Intel Platform
- Deception
- Isolation

Unified endpoint management

- End Point Security
- Content Disarm and Reconstruction (CDR)
- Network Security
- Web and Email Security

Database Security

- Data Loss Prevention
- Advanced Data Security
- SD WAN Security
- Content Disarm & Reconstruct
- Information and Messaging Encryption
- Device Encryption
- Secrets Management
- Insider Risk Management

Cloud Ops

- Risk Management
- Vulnerability Management
- Backup & Disaster Recovery
- Cloud Operational Processes
- Cloud Access Security
- Cloud Workload Protection
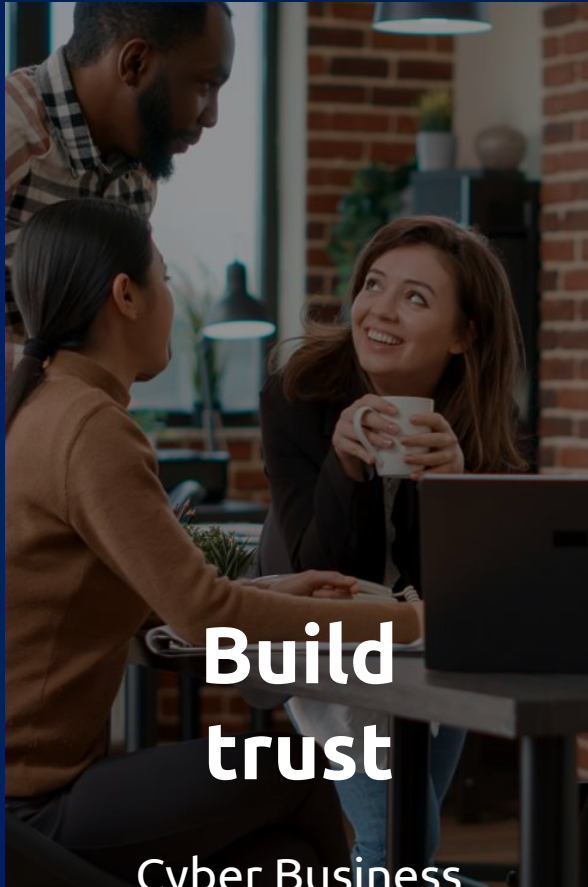
Partner-agnostic and customer-centric approach

We're not tied to one technology provider, so we can bring together the best solutions for clients' specific needs. Integrating them into one end-to-end solution you can count on.

Build trust

Cyber Business Solutions & Services

Optimise Security & Tech

Cyber Technology Solutions & Services

Instill resilience

Cyber Managed Security Services

Our Services

Gaining leadership support

Consulting & CISO services
Cybersecurity Architecture
Governance, Risk & Compliance
Technology Risk Management
Cybersecurity Maturity Assessment
IT Risk Assessment and Governance
Control Gap Assessment (ISO, MAS TRM, CSA)
Security Testing (VA/PT/HCR)
Policies, standards & Procedures review
Security training
Cloud Security
Cyber Architecture
Special Ops

Cyber Business Solutions & Services (CBSS)

Specialized services for security testing, cloud and data security, as well as Governance, risk management and compliance

Executive Sponsorship
Secure top down support to drive organizational change through c-suite and board advisory

Translate cyber risk into business impact
Elevate cybersecurity and cyber resilience from infrastructure conversations to business strategy

Stakeholder Alignment
Align application owners, IT & Security/compliance teams

Partner engagement
Identify expert partners and bring cyber to any infrastructure

Our Services

Gaining leadership support

Cyber analytics

Cyber-physical system security

Data protection and privacy

Cyber Business Solutions & Services (CBSS)

Specialized services for security testing, cloud and data security, as well as Governance, risk management and compliance

9

Filed patents

35

Research staff (NCS + NUS)

70

Research publications

Continuation from NUS-Singtel Cyber Security Corporate Lab

Contribution to top-tier international conferences

NUS
National University of Singapore

3rd in Asia University Rankings 2022*

21st in World University Rankings 2022*

* Source: Times Higher Education, 2022

NCS

Leader in digital and technology services

black hat

acm SIGSAC

ACM Conference on Computer and Communications Security

usenix
THE ADVANCED COMPUTING SYSTEMS ASSOCIATION

IEEE SECURITY & PRIVACY

Our Services

**Optimise security
& technology**

Technology governance (SASE, Endpoints, DNS
exploit, ransomware)
Operational leverage (Solution architect,
project management, One Care)
Strengthened cyber posture
Streamlined operations
Total customer experience

Cyber Technology Solutions & Services (CTSS)

Design and implement market-leading cyber technology solution
to secure client's digital environment

Cyber access management
Unify identity management and secure identities to implement
zero trust and manage security state of hybrid workloads with a
single view

Threat monitoring
Comprehensive, multi-layered cyber protection through cloud-
native SIEM and AI-driven security analytics

App, endpoint & network security management
Encrypt data, and protect keys and secrets used by apps and
enhance the protection of your workloads for the full control
lifecycle for your customers.

Addressing Digital Boundary shifts

Current

Infrastructure has been **closely aligned** with cyber from a network perimeter & endpoint protection perspective

1

Trending

Digitalization of services with cloud adoption and enterprise mobility has **expanded** the threat vector beyond the traditional perimeter defense
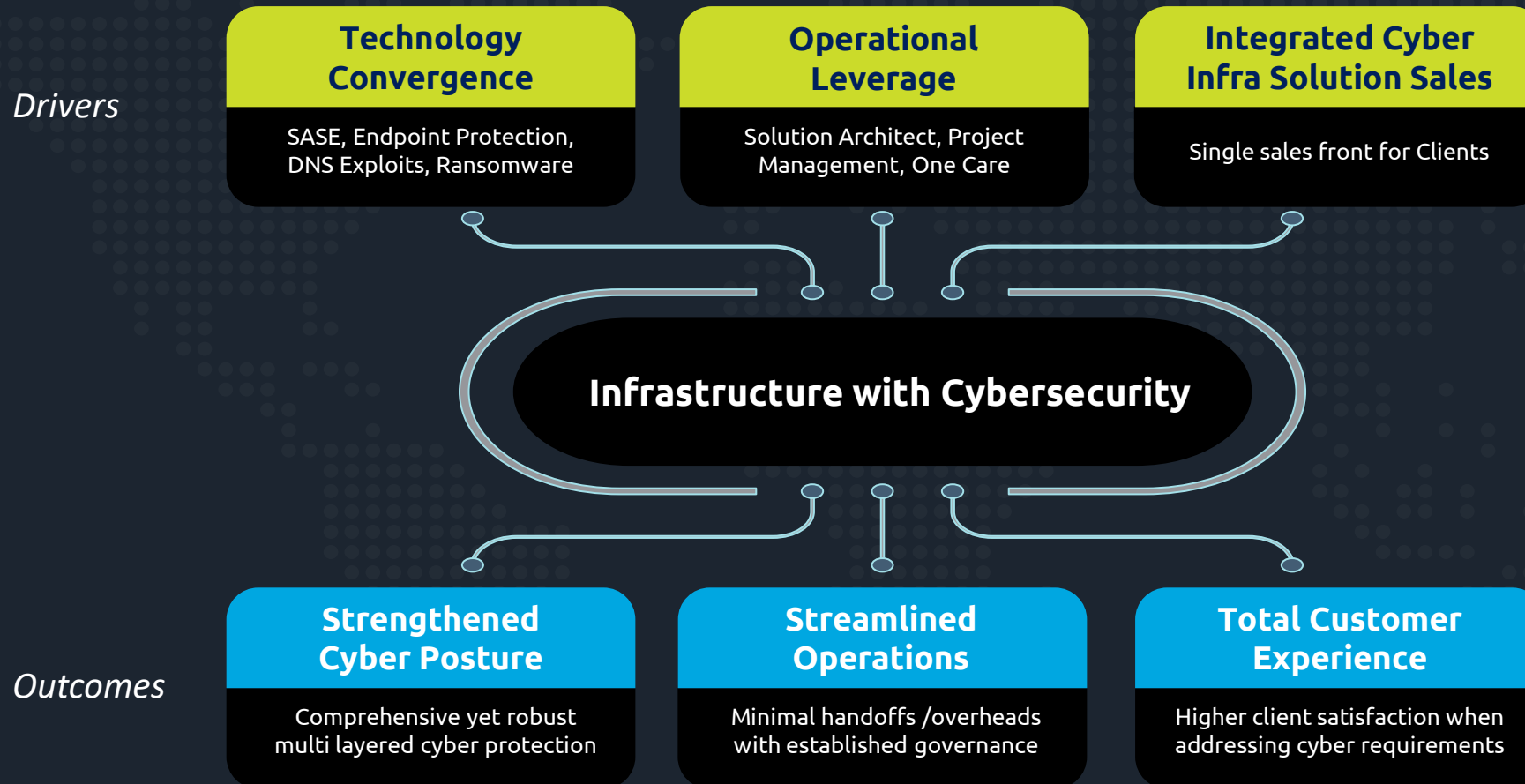
2

Response

Housing Infrastructure and cyber service groups together will **strengthen** our client's security posture against **increasingly sophisticated** cyber attacks

3

Stronger Together

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Stronger Together

Infrastructure Integrated with Cybersecurity

Drivers

Technology Convergence	Operational Leverage	Integrated Cyber Infra Solution Sales
SASE, Endpoint Protection, DNS Exploits, Ransomware	Solution Architect, Project Management, One Care	Single sales front for Clients

Infrastructure with Cybersecurity

Outcomes

Strengthened Cyber Posture	Streamlined Operations	Total Customer Experience
Comprehensive yet robust multi layered cyber protection	Minimal handoffs /overheads with established governance	Higher client satisfaction when addressing cyber requirements

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NCS **Cyber** Infrastructure Offering

Enabling intelligent borderless IT

Customer Experience

Digital Transformation

Employee Experience

Focused Solutions

Workforce Evolution
Empower workforce productivity and mobility as the future of work

Hybrid Cloud Acceleration
Adapt any applications to scale on any platforms as required

Intelligent Insights
Provide data driven insights to enable right timely decisions

Always Connected
Intelligent connectivity based on user roles and intention

Secure First
Securing business and its critical assets against cyber threats

Service Driven   Delivering platforms to govern efficient service and operations management

Features   Integrated | Automated | Secured | Consumption Based | As A Service Model

End to End Service Lifecycle

Consulting Services
Design, Assess, Consult

Technology Services
Build, Integrate, Migrate

Support Services
OneCare

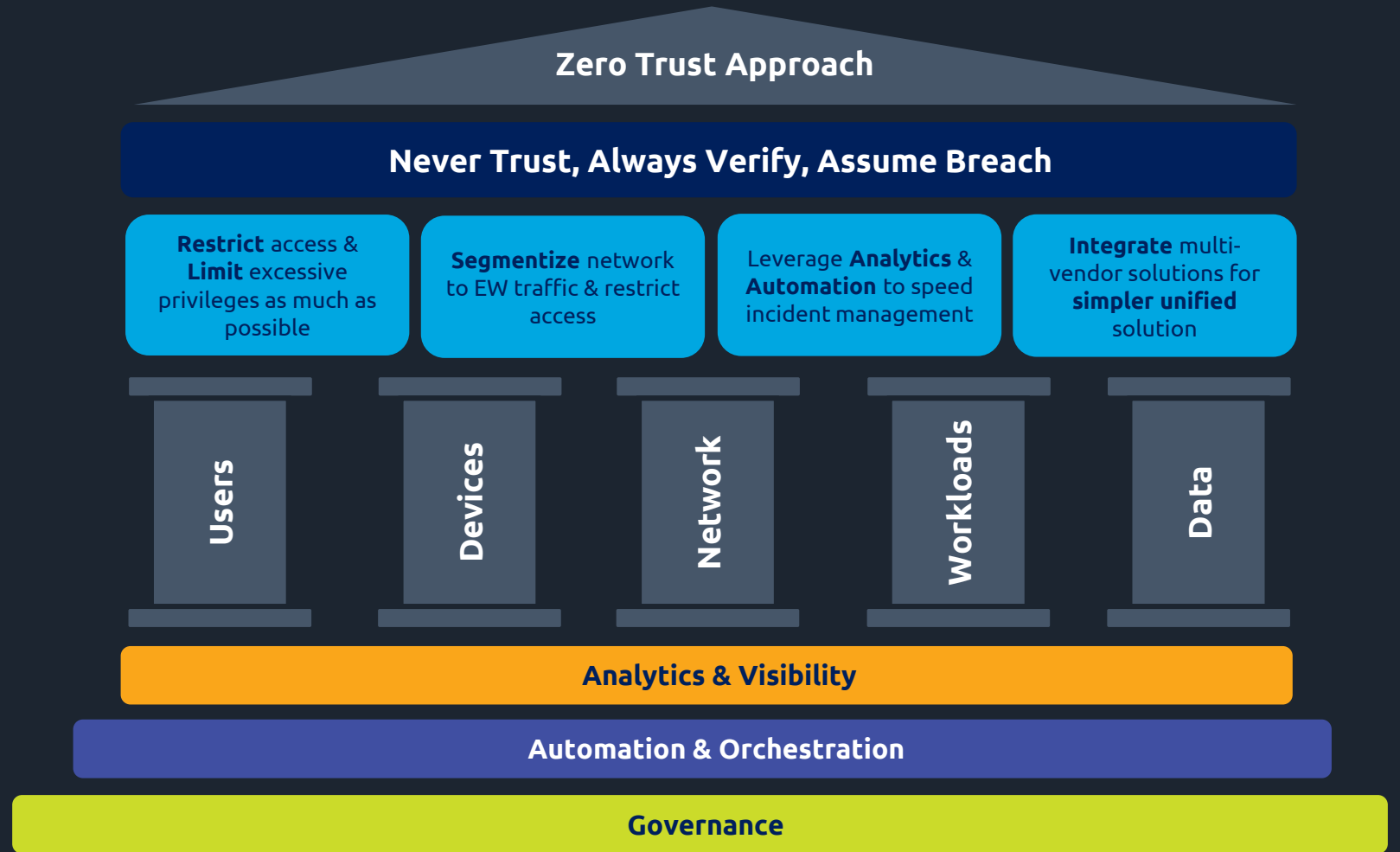**Managed Services**
Operate, Optimize

OneCare Cyber Support

Offerings

OneCare Advance	Software Support Services				
OneCare Plus	Ad Hoc Request	Consultant On Call	On Site Services	Assessments	Service Level Mgmt
OneCare Base	Multi-Vendor Mgmt	Incident Mgmt	Parts to Site	Engineer to Site	Services Portal

Services

Hardware / Software Maintenance	End to End Tracking and Reporting	Service Management	Operation Management
Corrective Maintenance 24 by 7 (2 /4 hr / NBD)	Fault / Incident Mgmt	Single point of contact	L1-3 Support Competencies
Preventive Maintenance	Ticketing System	Account Service Manager	Back-to-Back with Principal Support
	Service Reporting		

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Zero Trust Security Model
(People, Process, Technology)

Zero Trust Approach

Never Trust, Always Verify, Assume Breach

Restrict access & **Limit** excessive privileges as much as possible

Segmentize network to EW traffic & restrict access

Leverage **Analytics** & **Automation** to speed incident management

Integrate multi-vendor solutions for **simpler unified** solution

Users

Devices

Network

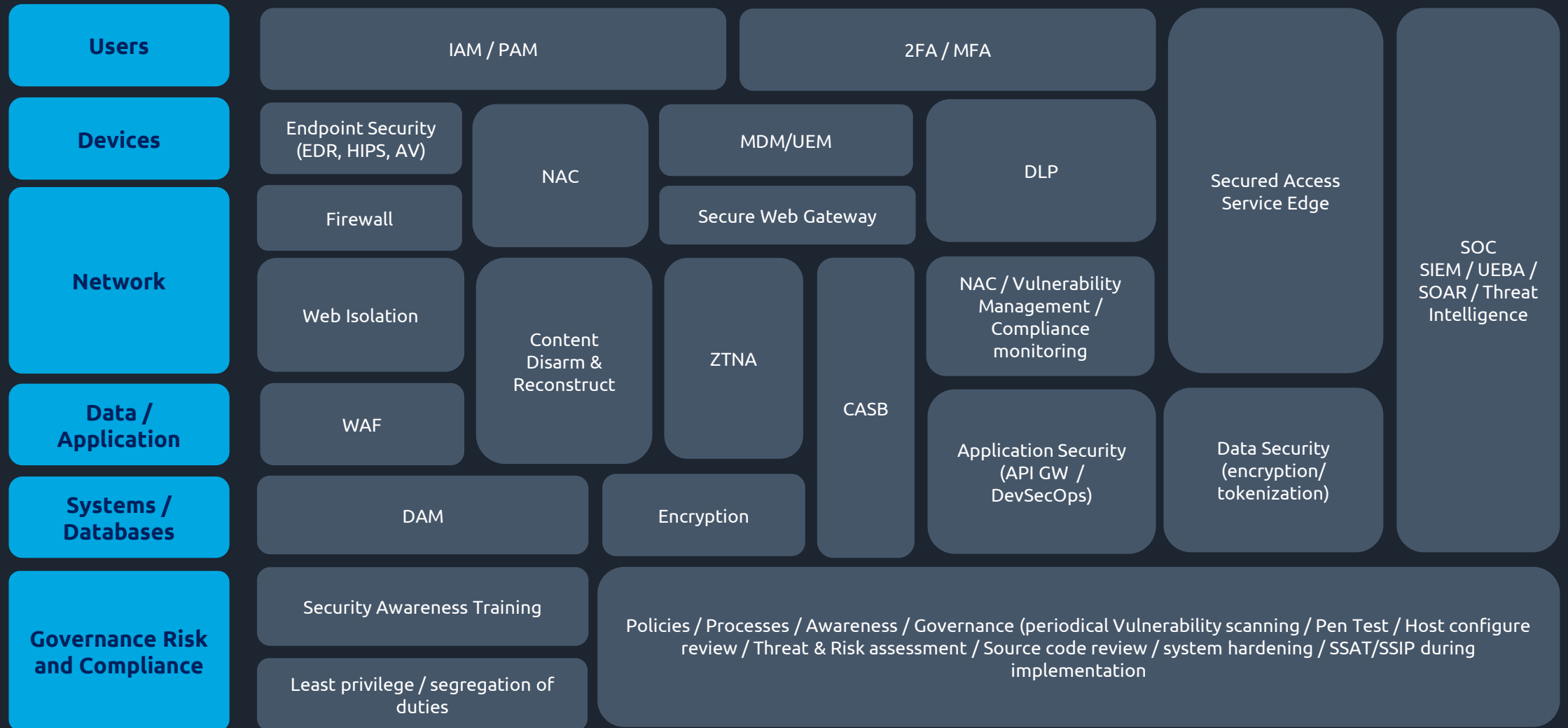Workloads

Data

Analytics & Visibility

Automation & Orchestration

Governance

" Zero trust...is useful as a shorthand way of describing an **approach** where implicit trust is removed from all computing infrastructure. Instead, trust levels are explicitly and continuously calculated and adapted to **allow just in time, just enough access** to enterprise resources "
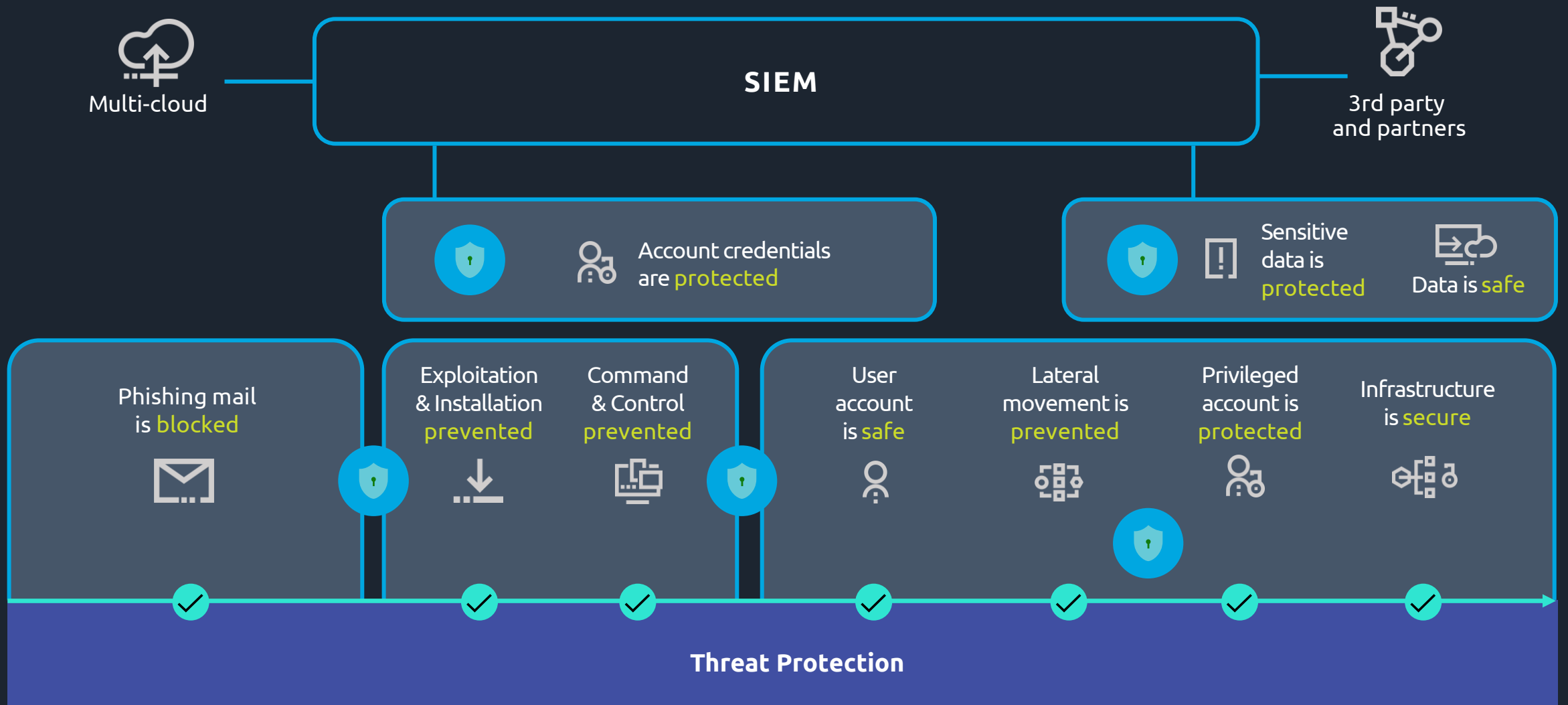
Neil Macdonald
VP Analyst
Gartner

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Zero Trust Based Solution Framework

Users	IAM / PAM	2FA / MFA	
Devices	Endpoint Security (EDR, HIPS, AV) — NAC — MDM/UEM	DLP	Secured Access Service Edge
Network	Firewall — Secure Web Gateway		
	Web Isolation — Content Disarm & Reconstruct — ZTNA — CASB	NAC / Vulnerability Management / Compliance monitoring	SOC SIEM / UEBA / SOAR / Threat Intelligence
Data / Application	WAF	Application Security (API GW / DevSecOps)	Data Security (encryption/ tokenization)
Systems / Databases	DAM — Encryption		
Governance Risk and Compliance	Security Awareness Training	Policies / Processes / Awareness / Governance (periodical Vulnerability scanning / Pen Test / Host configure review / Threat & Risk assessment / Source code review / system hardening / SSAT/SSIP during implementation)	
	Least privilege / segregation of duties		

NCS cyber closes the evolving cyber threat gaps

Multi-cloud

SIEM

3rd party and partners

Account credentials are protected

Sensitive data is protected

Data is safe

Phishing mail is blocked

Exploitation & Installation prevented

Command & Control prevented

User account is safe

Lateral movement is prevented

Privileged account is protected

Infrastructure is secure

Threat Protection

Our Services

Build resilience

Cyber project management, leadership
Security service delivery management
Cybersecurity operation centres
Managed cyber functions
Managed cyber devices and appliances

Cyber Managed Security Services (CMSS)

Managing client's cyber environment to secure client's digital assets

Service leadership
Delivery of cybersecurity services ensure service obligations (SLA) are fulfilled and ensure business continuity to avoid costly disruptions.

Managed cyber ops
Take advantage of the resilient NCS foundation, process, tooling and program investment which runs every type of workload.

Managed cyber devices
Manage cyber security appliances that clients have implemented in their environment to ensure uptime, configuration, security updates and incident management services

NCS Cyber Managed Security Services (CMSS)
(People, Process, Technology)

Service Leadership

Oversee the continuous delivery of cybersecurity services to major clients

- Ensure Service obligations (SLA) are fulfilled.
- Our Service Delivery Managers work with clients to identify gaps and propose improvement plans.

Managed Cyber Ops

Manage our client's cybersecurity operations

- Operate client-owned security operations centres on their behalf
- Develop and oversee security framework and policies; assess adequacy and effectiveness of security controls and monitoring compliance to legislative, regulatory and organizational requirements.
- Provide Security Operation Centre (SOC) analysts and responders and IT Security Manager and Officers (ITSOM, ITSO) to clients

Managed Cyber Devices

Manage cyber security appliances that clients have implemented in their environment.

- Maintain uptime, provide configuration and update services to our client's managed devices.
- Incident management and change management services
- Provide security and SOC engineers to our clients.

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Why NCS Cyber?

Securing our client's digital business post Covid

Client Benefits

- Focus on business outcomes, not technology complexities
- No partner or technology lock in
- Harness on technology to enable business
- Single partner across Apps, Infra and Cyber
- Integrated Solution that is fit for purpose
- Cyber Risks mitigation

Why NCS Cyber

Brand Agnostic Approach	Large Scale Systems Integration Projects	Deep Sectorial & Broad Cyber Domain	Integrated Solution & Delivery	Strong Cyber Partnerships	Security Built in by Design

OUR EXPERIENCE **OUR EXPERTISE** **OUR EXCELLENCE**

20
Top Tier Partnerships

50+
Professional Cyber Certifications (eg CISSP, CISA)

460+
Cyber Projects in 2021

300+
Cyber Professionals

100+
Cyber Products

93
Client Accounts

20+
Cyber Architect

100k+
Endpoint Protection

And we work with different teams to support your goals

Different levels of engagement to address different security imperatives

Cyber Technology & Operations (T&O)

Cyber Architecture & System Integration (SI) Services

CTSS

Implementation of Cyber Technology Products

CTSS

MSS / SOC

CMSS

Cyber & Tech Governance, Risk and Compliance (GRC)

Governance, Risk & Compliance (GRC) Advisory / Risk Assessment

CBSS

Security Testing VA/PT

CBSS

IT/Security Control Review/Audit

CBSS

Business priorities

C-level Advisory & CISO-as-a-Service

CBSS

Your end-to-end cyber security partner

Large Complex Project Experience

- Multi-technology cyber competencies
- Cyber Integration across infra / apps / cloud / DevSecOps
- SOC implementation for HTSOC / IHIS

Broad Security Consulting Domain

- Governance, Risk and Compliance
- Enterprise and Cloud Security Architecture
- Cyber / Tech Risk Assessment & Training
- Security Testing / Systems Hardening

Deep Client Sectorial Experience

- Ex-CISOs / former GRC heads with years of experience from different sectors esp. FSI
- SG Govt Security Standards (MAS TRM, IM8)

Joint Collaboration with NUS

- Access to 15-20 researchers
- IP Creation / Innovation (5 IPs created till date)

Focused Research Areas

- Cyber with AI/Data Analytics
- Cyber-Physical Security Testing (OT/IOT/5G, Vulnerability Research)
- Data Security & Privacy (quantum resistance, advanced crypto, enhanced data sharing)

Threats never stop evolving,
neither do we

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Always-on and always evolving

NCS works with all kinds of organisations to build flexible solutions from different modules, iterating and adding components as needed to adapt to the evolving needs of cybersecurity.

We work with multistakeholder communities to enhance cyber resilience by developing and scaling forward-looking solutions and promoting effective practices across digital ecosystems.

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