

Case Study

Ontario Crown Corporation Achieves **100%** Cybersecurity Cloud Adoption in **90 days** With Difenda MXDR for IT

At-A-Glance

Key Drivers & Business Outcomes:

The goal of any modern cybersecurity program is to streamline the people, processes, and technology that drive an organization forward. For one Ontario-based retail Crown Corporation, realizing this goal required significant changes throughout the company.

Complex operational requirements, poor visibility into security processes, legacy infrastructure, and increasing demand meant internal teams were stretched too thin to prioritize security. The added challenge of hiring, training, and retaining staff only compounded that problem. The need for a solution that leveraged the latest in cloud technology, automation, and machine learning was clear.

Through the combination of managed security services, guided support, training, onboarding, and bespoke technologies, the company was able to transition to a cloud-native cybersecurity solution in only 90 days.

Customer Situation

Cybersecurity quickly became the focus after the company experienced significant demand and growth in the business. They needed a next-generation platform that could protect its \$ 1 billion market, 2+ million customers, and 200 partners.

The company had to overcome several significant obstacles if it wanted to achieve a modernized cybersecurity program. These challenges included rethinking IT infrastructure, an MSSP that relied on several incompatible solutions, poor visibility into cybersecurity processes, complex operational requirements, and the need to bolster its cloud security.

Industry
Retail

Customer Size
300 Employees

Solutions

- Difenda Managed Extended Detection and Response for IT
- Microsoft Sentinel
- Microsoft Defender for Cloud

Win Insights



Difenda was able to meet the customers needs within a tight timeline.



Achieved full visibility with next-generation cybersecurity.



Maximization of Microsoft Security license capabilities.



Complete cloud adoption in 90 days.

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Solution

Difenda was contracted to take over managed security services and develop a rapid transition plan to a full-stack, Microsoft centric cybersecurity solution.

The scope of the project included custom development, project management, solution implementation, onboarding, support, and the rollout of the ATT&CK-driven methodology to achieve continuous improvement.

The cybersecurity program was completely overhauled with the implementation of Microsoft Sentinel, Microsoft Defender for Cloud (Servers and Endpoint), Difenda Shield, IP&G and many other services.

Customer benefits

The company achieved 100% cloud adoption and now has a powerful, next generation cybersecurity platform that offers a single pane of glass for service visibility & management—thanks to the Difenda Shield.

The design, deployment, and transition processes were accomplished in only 90 days. Additional cost savings were realized by leveraging existing Microsoft licenses & through the consolidation of key operational processes.

Outcomes



Effectively addressed gaps within the network to create a solid foundation



Increased visibility into their network assets



Effectively improved security posture



Rollout of ATT&CK driven methodology



Customized reporting dashboards under a single pane of glass



See The Difference A
Personalized Approach to
CyberSecurity Makes