

Collaboration & Communication

CloudWay Services

Secure Productivity happens **in the cloud**

we will help you on your **way**, the **CloudWay**



Microsoft
Partner



- Gold Cloud Productivity
- Gold Enterprise Mobility Management
- Gold Communications
- Gold Windows and Devices
- Gold Collaboration and Content
- Gold Datacenter
- Gold Project and Portfolio Management
- Silver Messaging
- Silver Cloud Platform
- Silver Small and Midmarket Cloud Solution

Collaboration & Communication

Secure Productivity
happens in the **Cloud**
we will help you on your **Way**

1 Day



Workshop



Microsoft
Partner



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Collaboration and Communication for the Employee Experience

Empower people to be their best version of themselves and have a good time at work

When I love
my job, I
want to help
others feel
the same



When you help me,
I get more done and
feel inspired to help
others too

#BETTERTOGETHER #HAPPY@WORK #PAYITFORWARD

The Employee Experience Opportunity

Research has shown...

HIGHLY ENGAGED EMPLOYEES = 21% GREATER PROFITABILITY



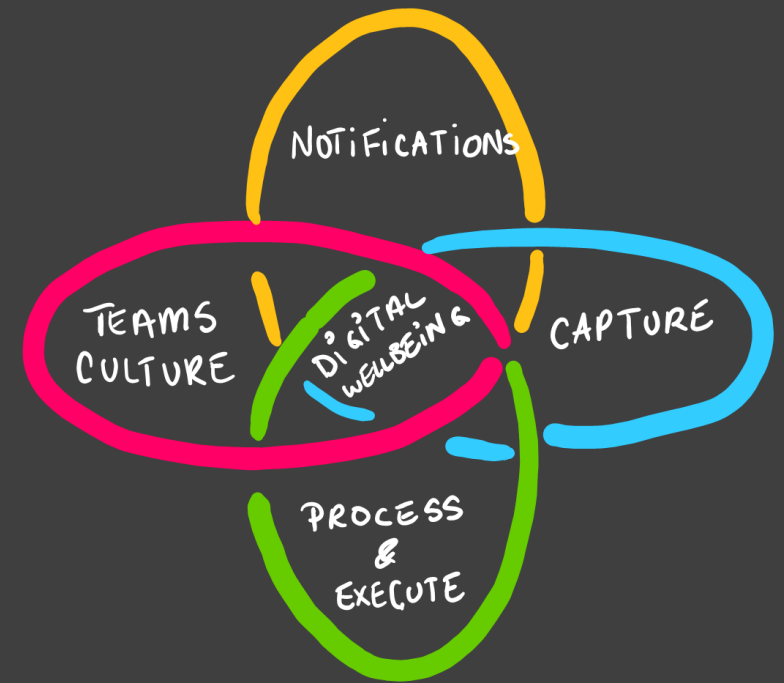
= 12% BETTER RETENTION



The Employee Experience starts with Digital Wellbeing

- Digital Wellbeing nurtures individual productivity, collaboration and an empathic culture. This may not be a brand new philosophy but it has a new level of importance and recent research makes it clear how empathy is the leadership competency to develop and demonstrate now and in the future of work as contributes to positive relationships.

- Save your thoughts, ideas and tasks in Microsoft To Do
- Organise your tasks in lists and prioritise
- Reserve time to focus on doing one task at a time
- Learn good a Teams Culture for chat, channel conversations and meetings
- Take control over notifications and get them at the right time
- Collaborate effectively on content, such as documents, lists, and more
- Improve structure and run better meetings



The modules

- Capture
- Process & Execute
- Teams Culture
- Notifications

The tools

- Microsoft To Do
- Planner
- OneNote
- Microsoft Viva Insights
- Microsoft Viva
- Microsoft Teams
- Quiet Hours on Mobile
- Microsoft 365

The start of the journey

Digital Wellbeing needs to be taught as the basis for what you need to get better at, to improve the Employee Experience in your organisation

[Watch the explainer video](#)



The Employee Experience Journey

Understand that **Digital Wellbeing** needs to be taught to employees

Understand how **Microsoft Viva Learning**, **Microsoft Viva Topics** and **Microsoft Viva Connections** creates employee engagement and awareness

Understand how **Microsoft Viva Insights** can help you measure **Digital Wellbeing** culture success KPIs

Understand this enables leaders to practise **Empathic Leadership**







Use a **Champion network** to drive **Digital Wellbeing** adoption over time



The Employee Experience and how CloudWay can get you started

Choose 

You may start with a workshop, moving into an assessment, then a few proof of concepts leading into projects, or choose any, or combination, of these services, depending on what is most relevant for your organization.

	1-day Workshops 	3-days Assessment 	2 to 5-days Proof of Concepts 	1 to 8-week Projects 
	<ul style="list-style-type: none"> ✓ Digital Wellbeing ✓ Microsoft Viva ✓ Microsoft Viva Insights ✓ Microsoft Viva Engage ✓ Enable Frontline Workers ○ Champions and adoption ○ Empathic Leadership ○ Microsoft 365 Sales ○ Microsoft 365 Productivity ○ Modernize Communications ○ M365 Networking Optimization 	<p>Microsoft 365 <u>Assessment with focus on productivity and collaboration culture maturity</u></p> <p><u>Will provide a report with recommendations</u></p>	<p>Hands-on engagements to help you get started with Employee Experience features in</p> <ul style="list-style-type: none"> • Microsoft Viva Connections • Microsoft Viva Learning • Microsoft Viva Topics • Microsoft Viva Insights • Microsoft Viva Goals 	<p>CloudWay can implement <u>Collaboration and Communication tools in your organisation as technical project managers, hands-on, training and as trouble-shooters</u></p>
To 	Learn	Assess	Explore	Deploy
 Get	Report & Recommendations	Findings report with actionable and prioritised recommendations	Proof of Concept solution	Establishment of a process and network for on-going adoption processes with prioritised direction for next steps

- ✓ = Service offer is available and published
- = Service is available – Service offer in progress

Microsoft Viva Engage Workshops

Research tells us that 43% of leaders believe building professional relationships is the top challenge for remote work. Viva Engage builds on Yammer Communities enabling the free flow of news and views with new expressive features in Storylines to connect and follow colleagues. Integrated into Teams and Outlook just the same as Yammer with Microsoft 365 security, privacy, compliance, and eDiscovery administration and policies.

- Microsoft Viva Engage, the social layer across Microsoft 365.
- One-stop employee profile bringing the outside in.
- All through the lens of Teams.
- Working Out Loud!



Target audience

- IT
- Change & Adoption
- Communications
- Organisational Development
- Innovation
- Knowledge Management
- And others working with Collaboration and Communication in the organization



LEARN

What is: Viva Engage workshops?

- Understand Yammer Communities in relation to Viva Engage in Teams.
- Best practices for nurturing employee engagement.
- Appropriate alignment across Teams Chat, Channels, Viva Engage and Viva Connections.

Workshop steps

- How Microsoft Viva Engage cross-pollinates with other tools and features.
- Fundamentals of Working Out Loud
- New features of Storylines, Q&A, Leadership Corner.
- Introduction to Viva Amplify a dashboard to manage comms channels and target employee audiences.

Outcome

- You will have a clear understanding of how to **get started with Viva Engage** and /or a Yammer transition plan.
- **A Communication and Channel Strategy.**
- Engaging Conversation Starters.
- Champion Strategy.

Next step:

Book:

- **An assessment**
- **A Proof of Concept**
- **A Project**
- **A combination of all**



Experienced thought leaders, subject matter experts and Microsoft Influencers

Employees at CloudWay are [Microsoft Most Valuable Professionals \(MVP\)](#) with decades of experience with Microsoft Technology. With Public speakers, bloggers, YouTubers and podcasters you are guaranteed to learn from the best in the business. Read more at <https://cloudway.com/events/>

Customers who have attended workshops



Per Kopperdal

Konsulent IT-drift i Sparebanken
Sogn og Fjordane



Why do you think a workshop with CloudWay is useful?

We believe CloudWay has a high knowledge of the technology in question and the workshops are very on-point and lead to concrete results.

What did you change/improve in your company as a result of the workshop experience and why did you make that change/improvement?

The changes are an ongoing process, but mainly we (IT) made changes in security that most employees does not see/feel but still improved their security at work. We are also implementing a new way to handle planned tasks within IT.



Customers who have attended workshops



Trond Kristiansen

IKT Arkitekt/Rådgiver i MODUM
KOMMUNE



Modum kommune



Why do you think a workshop with CloudWay is useful?

We have been through several workshops with CloudWay and what they all have in common is that they have raised the IT department's understanding of cloud and Microsoft 365. This in turn has led to increased focus on routines, increased competence and the need for culture building for the use of digital tools both internally at the IT Department and into the organization.

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Customers who have attended workshops



Maia Sargenius Holthe
Leder styringsstøtte hos Ruter AS



Why do you think a workshop with CloudWay is useful?

The top management in Ruter wanted to be good at digital collaboration, as this will be a competitive advantage in the future. In this connection, we came in contact with CloudWay, and have conducted five workshops together with Ståle Hansen. Particularly useful was the session on culture for Notifications, chat and channels in Teams, and the session on culture in meetings, role distribution and planning for success.

What did you change/improve in your company as a result of the workshop experience and why did you make that change/improvement?

We have been inspired to look for good solutions for both hybrid meetings, digital interaction both in and before / after meetings. And

We have received a joint competence boost in the area, and we at Ruter will now look at how the culture in the company can change in step with a more hybrid working day.





If you want to work in a modern way with modern technology, then **book a meeting, a workshop or an assessment** with CloudWay today!

Contact us:

- [Book an initial meeting](#)
- [Book a workshop](#)
- [Book an assessment](#)
- Learn more: <https://cloudway.com/what-we-do/>

We help customers and partners succeed with Digital Wellbeing and understanding how to use the Microsoft Viva Suite can add value to the process

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