Case study
Driving business agility

Aspiration

Digital re-imagination of business:
Drive rapid growth while ensuring high-quality customer experience

Challenges

Complexity
52 business units; 50,000+ unique batch jobs
Multiple and legacy technology stacks

Pace of Change
New business offerings; Customer growth; Stringent regulatory compliance; Increasing service quality expectations

Constraint
Reliance on people & tacit knowledge to assess impact of change

Implication
❖ Error-prone and slow process ➜ Sluggish & fragile business changes

Create a _unified_, _enterprise-wide blueprint_ of batch jobs
- ✓ Cover 52 business units and span diverse batch schedulers and technologies
    - ❖ Control-M, OpCon schedulers, SAP, Unisys, and legacy jobs

Self-learn normal behavior
- ✓ Profile and model trends, patterns, and relationships

Prepare for _tomorrow's business_
- ✓ Predict emergent violations of business commitments
- ✓ Provide actionable, prescriptive recommendations for handling situations