TOOLS4EVER
IDENTITY GOVERNANCE & ADMINISTRATION

ID HelloID

Module Overview

Provisioning, Service Automation, & Access Management

HelloID

Harness the power of Identity Management

3 Modules

With user account provisioning, self-service workflows, and single sign-on, you can give your users streamlined application access and self-service capabilities no matter where they are in the world.

Provisioning

Automatically create & manage user accounts across multiple applications, based on a single source of truth

Service Automation

A "downward delegation" model pushes approval decisions down to the lowest level possibe

Access Management

Zero-Trust security with 1-click Single Sign-On (SSO) and Multifactor Authentication (MFA)

Self-Managed & Easy to Use

### "Do-it-Yourself" Identity-as-a-Service (IDaaS) Platform

- Tools4ever's new flagship solution, based on 20 years of market leadership

- "DIY" implementation model allows 80% lower cost vs. Okta, OneLogin, Centrify, Ping, Auth0, etc.

- Cloud native architecture — no hardware or physical infrastructure required.

- Optional on-premises integration via a lightweight agent

Fully Compliant Audit Logging

- Faster audit compliance due to HelloID's logging and reporting features, keeping IT security ever-current.

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Provisioning

Automatically create & manage user accounts across multiple applications, based on a single source of truth

Azure

Active Directory

G

Integrations

HR-System

User Lifecycle
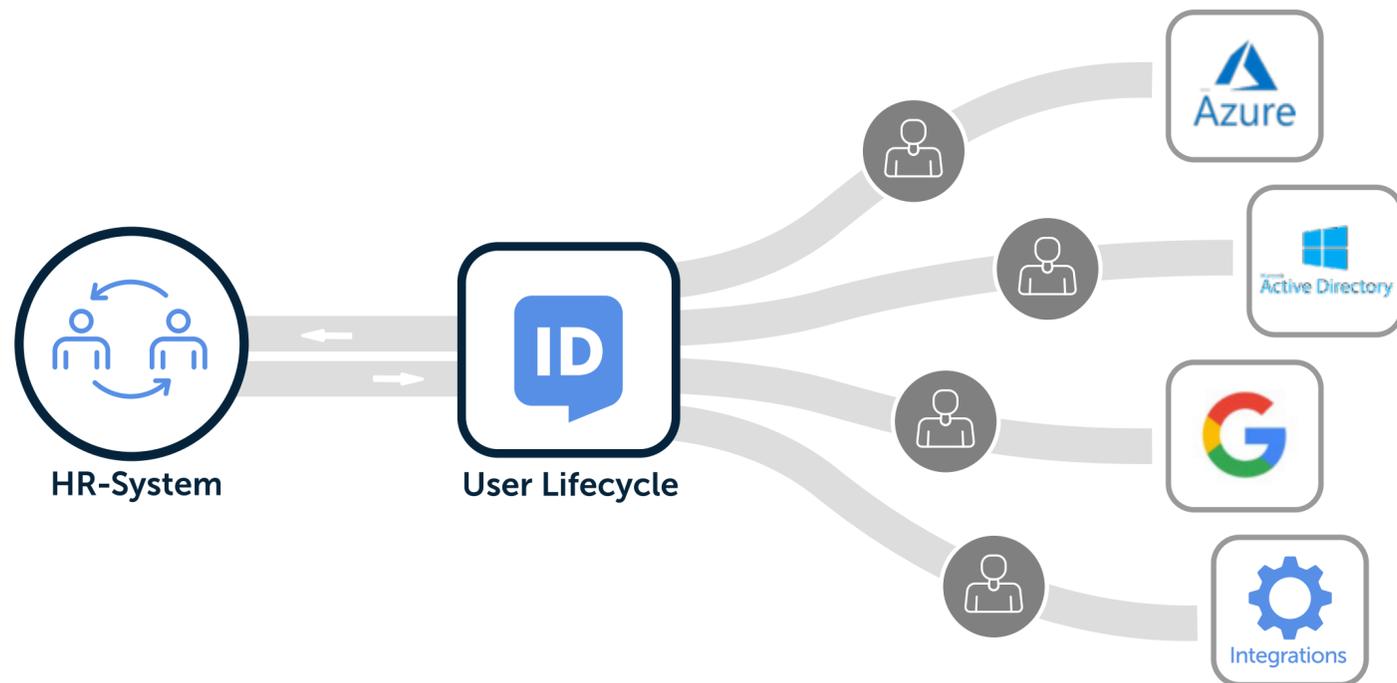
Creates & manages accounts in an unlimited number of target applications

- Connector library allows quick setup for common targets

- Custom PowerShell fall back ensures universal compatibility with all other targets

- Advanced integration with Active Directory, Azure AD, and Google Workspace

HR driven user account provisioning automates the entire identity lifecycle.

Uses HR system as a "single source of truth".

Every personnel change is automatically detected & propagated:

- New hires, transfers, department changes, promotions, and terminations

- Temporary accounts (e.g., seasonal employees, contractors, partners, or even customers)

Ensures reliable, bottleneck-free "Day 1" account access.

Eliminates orphaned accounts, permission creep, stranded licenses, and other security & cost risks.

Accuracy is enforced through provisioning thresholds, previews, and account deduplication.
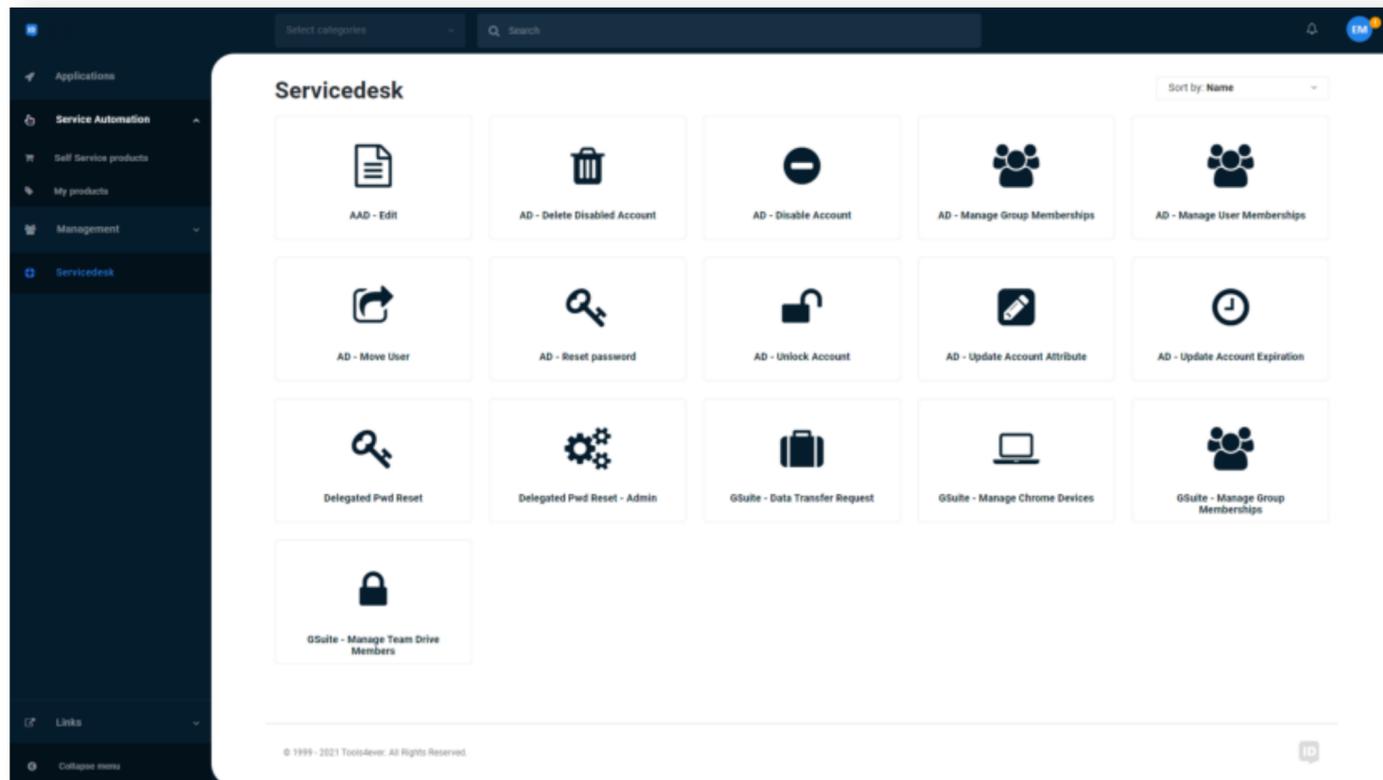
Typically implemented in 4.5 days; positive ROI within 6 months. IT helpdesk technicians and sysadmins recover an average of 6 hours/week.

Fully compliant audit logging.

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Service Automation

A "downward delegation" model pushes approval decisions down to the lowest level possible.

Simplified task delegation with easily customizable forms

- Handles one-off resource requests which Provisioning can't anticipate

- Leverage the infinite power of HelloID and PowerShell integration

- Reclaim your IT Departments bandwidth

Empower Productivity with Automation

- Turn complex tasks into simple ones by adding automated actions behind simple forms, with HelloID doing all the heavy lifting on the back end

**Digital items are instantly delivered over the network.**

- For example: SAP rights, SharePoint permissions, Visio, Teams memberships, Windows desktop software installation, cloud application access, etc.

- Any custom PowerShell code can be executed during the fulfillment process

A visual form builder lets you easily create request forms and assign them to anyone in the organization.

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Service Automation

Self-Service with workflows to simplify approvals and other time-consuming tasks.
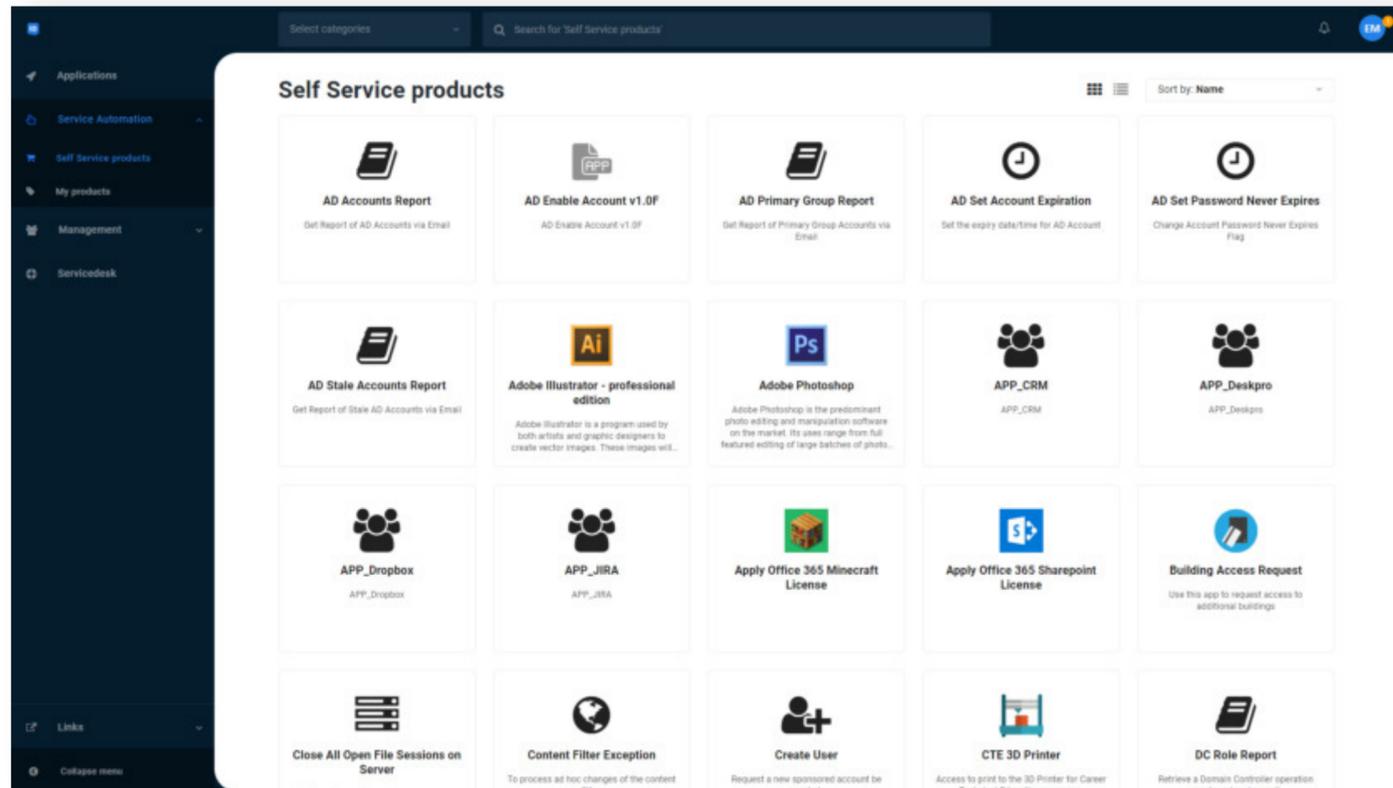
Fast & Flexible

- No more running around for signatures. HelloID submits requests to the right people the first time, every time.

- Tracks the entire resource request lifecycle, including approval, fulfillment, return, and inventory

- Dramatically reduces helpdesk tickets, emails, phone calls, sticky notes, etc.

Approval workflows let you customize the decision sequence based on the request's context

- Rapid notifications are dispatched to decision-makers

- A delegated interface allows non-technical decision-makers to approve changes without elevated permissions or admin rights safely

- A "downward delegation" model pushes approval decisions down to the lowest level possible.

Consistent check-out and return procedures are enforced; time limits prevent license loss & resource accumulation

Seamless integration with existing ITSM, CRM, HR, and intranet portals increases user acceptance

Inventory and cost reports provide at-a-glance oversight for managers

Fully compliant audit logs

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Access Management

Zero-Trust security with 1-click Single Sign-On (SSO) & Multifactor Authentication (MFA)

1 Scan

2 Enter Code

Multifactor Authentication is included at no extra cost

A single MFA challenge grants access to all gated applications

Supported factors include:

- Push-to-verify
- Hard tokens and security keys
- Email, Text message (SMS)
- Traditional one-time passwords (OTPs)
- Radius integration to re-use existing tokens

1-click Single Sign-On provides a single, federated authentication point for users to access all their applications

- Configurable access control policies can be created based on application, user group, location, network, time & date, and/or device
- Users inside your Windows domain are automatically authenticated

A central dashboard provides 1-click access to every application:

- Desktop, mobile, and tablet support
- HelloID's built-in application catalog contains hundreds of pre-configured apps for free DIY setup

The user directory provides your organization with a central, cloud-based identity management panel

- Users are imported and synced from your company directory (e.g., Active Directory, Azure AD, Google Workspace, Salesforce)
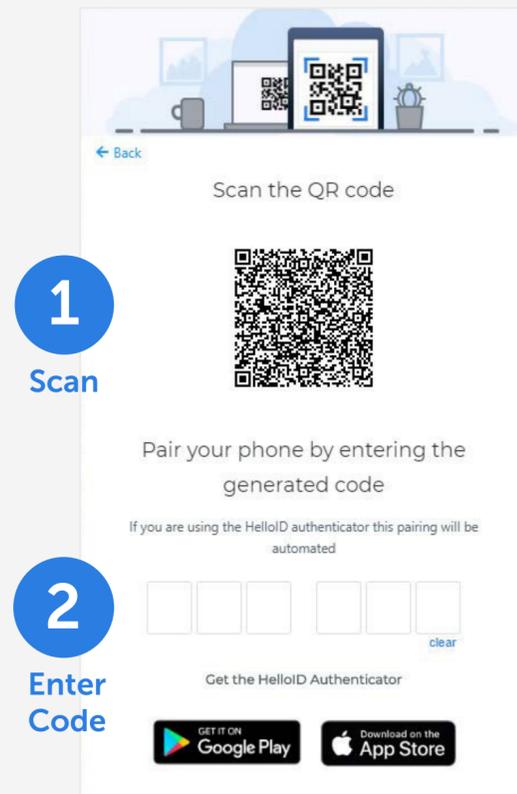
Supports all standard SSO protocols

- OpenID Connect, SAML, WS-Federation, HTTP(S) Post, Basic Authentication
- Legacy applications via Citrix
- Browser plugin covers edge cases

Password self-service dramatically reduces password reset tickets

Chromebook integration

Fully compliant audit logs

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Module Features

Each module can be used independently or integrated with others.

All 3 Modules Include:

Do-It-Yourself	✓	"Plug-and-play" connector catalog	✓
Lowest industry cost	✓	PowerShell support	✓
Cloud native architecture	✓	Integration with AD, Azure AD, & Google Workspace	✓
On-premise integration	✓	Secure hosting & bi-annual testing	✓
Multifactor Authentication (MFA)	✓	Reporting	✓
Configurable access policies	✓	Full logging and audit compliance	✓

Additional Features by Module:

Provisioning

✓ Account lifecycle management

✓ Business rules

✓ Person overview

✓ Native and Powershell based connectors

Service Automation

✓ Secure Delagated Forms

✓ Workflow driven access requests

Access Management

✓ 1-click Single Sign-On (SS0) w/ app dashboard

✓ Unified cloud user directory

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