Fingertip Teams

User Guide

Getting started with Fingertip Teams
2021-06-22



Welcome to Fingertip - Introduction

- This User Guide is the step-by-step experience for you as the end users to learn the day-to-day usage of Fingertip.
- Please use this guide to succeed in your Fingertip journey.
- The initial learning process takes around 30 minutes.



User Guide - Table of Contents











Fingertip Overview

How Fingertip helps you to get things done 2021-06-08





Fingertip – the best leadership app on Teams

Get your team working together with modern leadership practices, transparency and digital collaboration



Are you a data-driven, people-first knowledge company eager to unleash your potential?
Fingertip is for you!

Fingertip is a state-of-the-art tool for increasing productivity and reducing uncertainty designed for Microsoft Teams.

Improve leadership with transparency in planning and execution, from decision making to strategy.

Fingertip is easy to install and learn, and you'll instantly start creating additional value for your company and customers.

How does it work? Keep reading to find out!



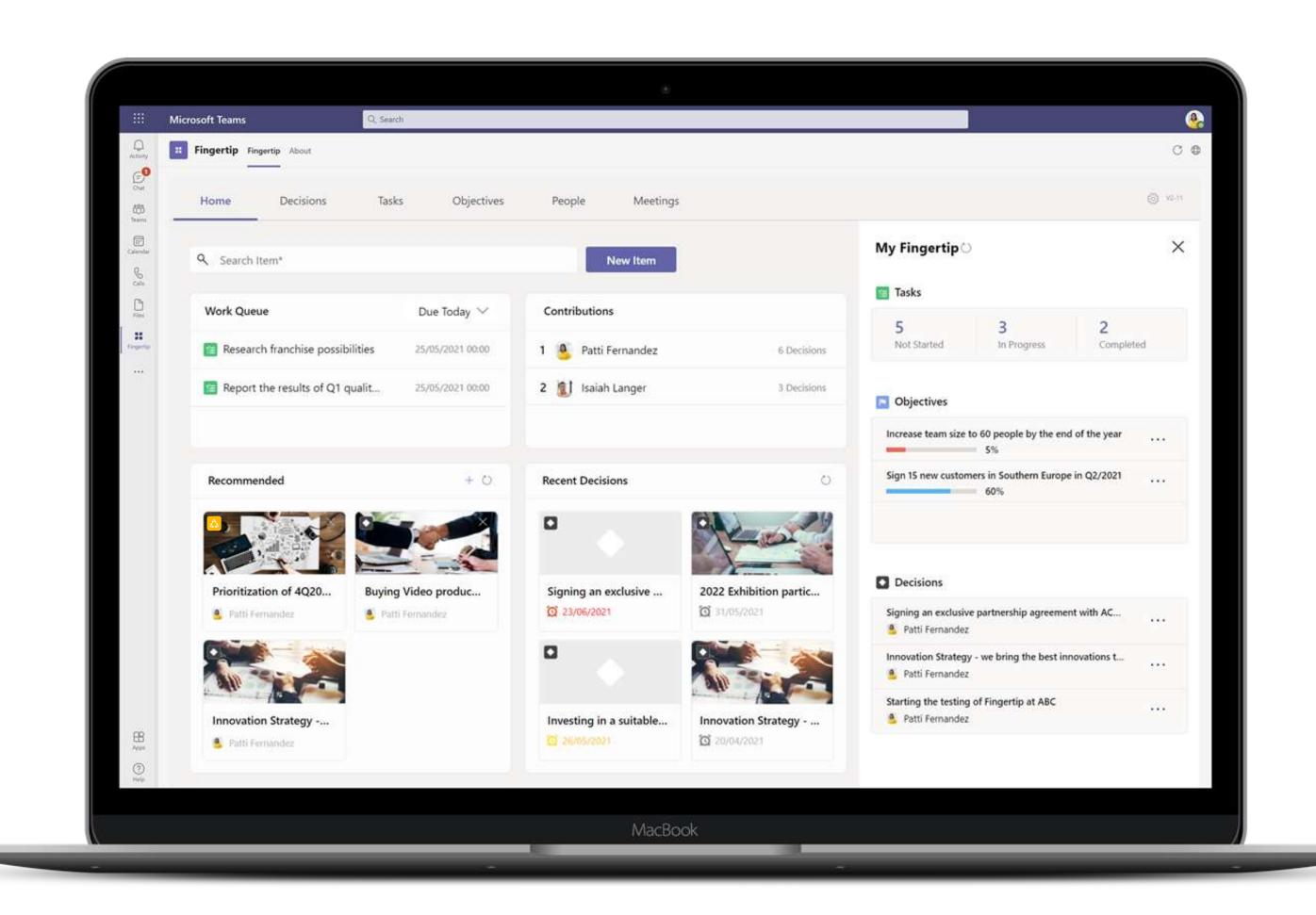
Fingertip – the best leadership app for Teams



Fingertip is a new business workspace in Microsoft Teams that provides decision making, objectives setting, meetings management, business planning, and more.

Fingertip is the system of record for organizational leadership. It is the just-in-time digital solution for facilitating decision making, objective-oriented productivity and value-creating collaboration - manifesting in an intuitive business leadership system built for the Microsoft Teams and Salesforce platform.

For an individual knowledge worker, Fingertip offers structure in the short and long term, as well as a bird's eye view to their nearby colleagues' workflows. It gives confidence to start and finish creative project work at any level of the organization.







How does Fingertip boost leadership for my Teams organization?



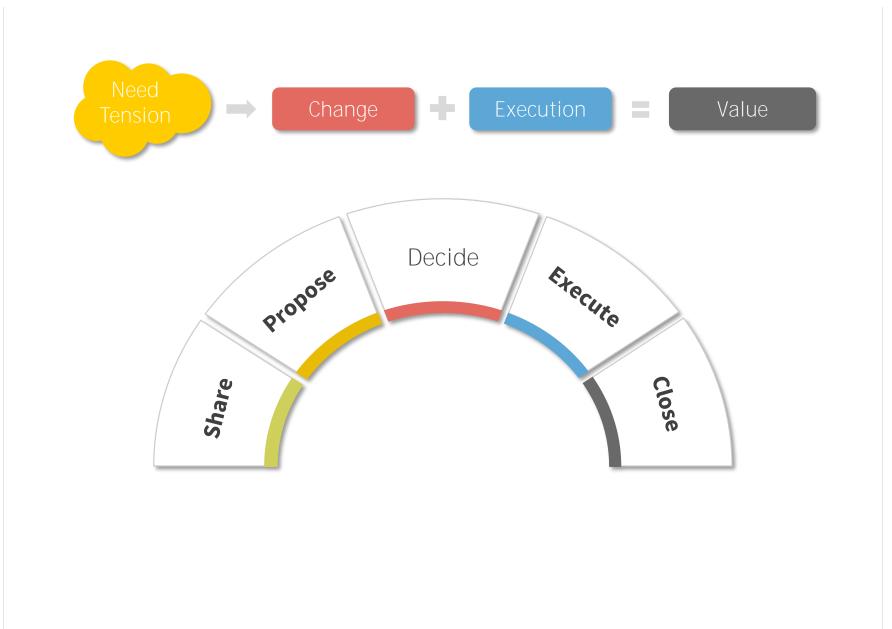
Lead with transparency

Engage and empower with responsibility

Utilize data-driven leadership Enable social workflows Unlock productivity Create a situation room

Gain #Value faster

Speed up ramping ideas to activities

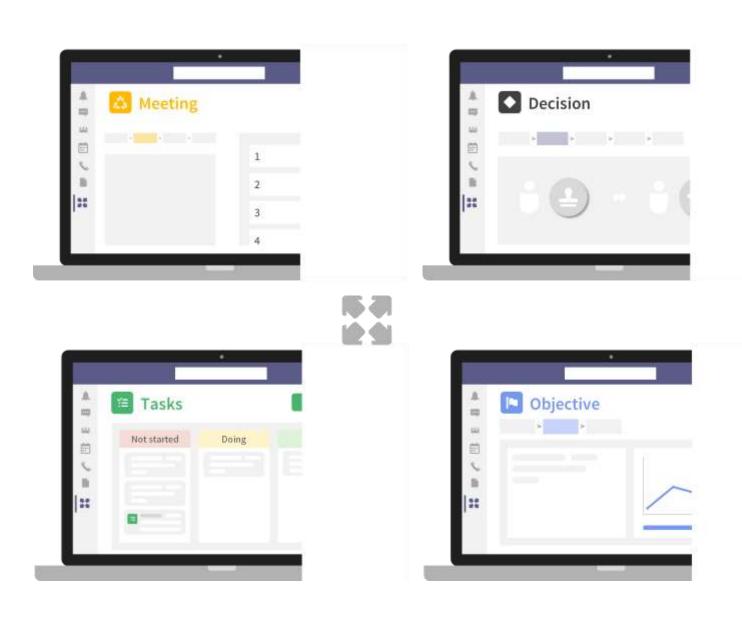


- Visibility to objectives for all employees
- Ensure relevance to subject
- Transparency to task execution
- Minimize deliberate reporting and documenting

- Measurable process for decision making
- Objectives, tasks and meetings that support daily activities
- Support learning and value creation
- Transparent and simple to lead
- Strengthen participation and collaboration

#Situational awareness

Clarify the common big picture



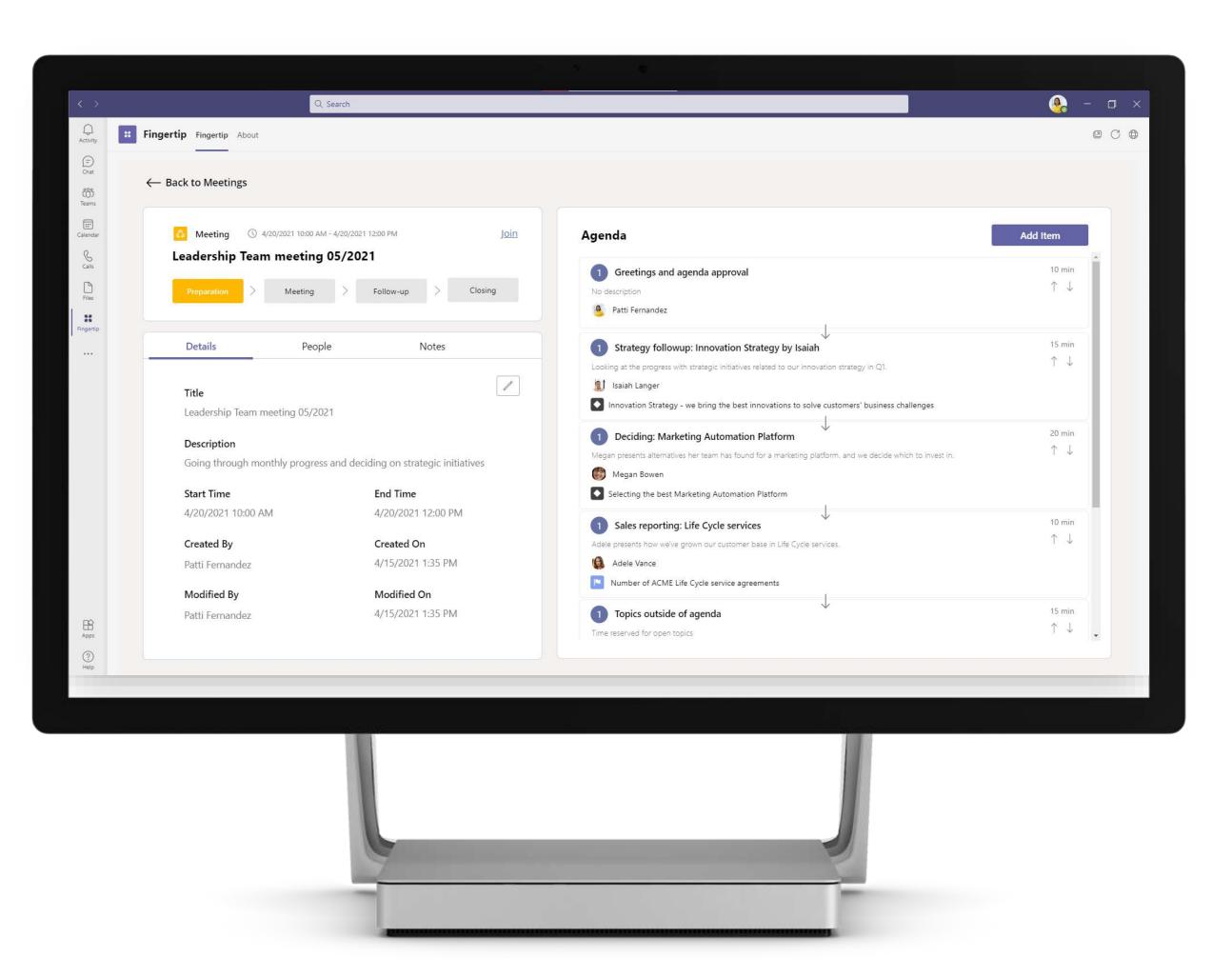
- Collaborate in real-time
- Always stay up-to-date
- Systemic co-dependency for all your business objects
- Predictive measuring

Fingertip speeds up business in Teams



10 x Fingertip Teams product highlights and how they benefit your leadership, work and business.

- O1 Command center for Leadership
- O2 Collaborative Decision process and approvals
- O3 Digital real-time Decision Log
- 04 Make your Meetings meaningful
- O5 Track your Objectives
- Manage your Tasks
- O7 Transparent Work







Waste less time identifying underlying issues and more time solving them

All the information for a leader in one place. Tackle the immediate, pressing issues from a unified starting point. Identify the problems that are slowing your teams down and act on them

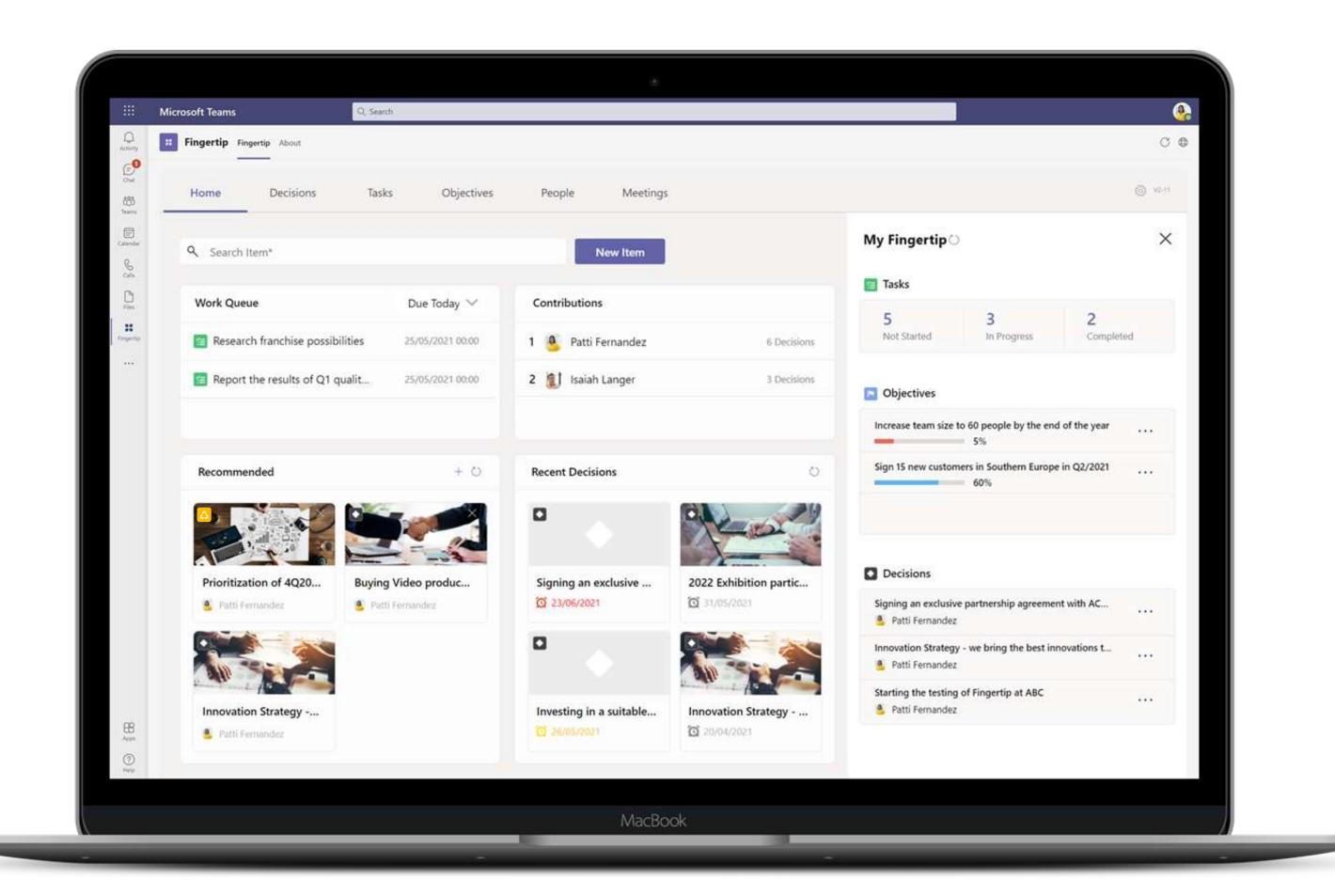
01

Home - Command center for leadership

Fingertip home page shows the most important and urgent decisions, tasks, objectives, and meetings that you need.

It summarizes organizational performance to easily digestible metrics, so you'll instantly see if something is not working.

The home page gives valuable insights from individual employees to the organization as a whole.



Get your decisions right the first time to spare time and effort

Involve responsible parties earlier, receive valuable input to make better informed decisions, improve decision quality, minimize miscommunication, get going faster in execution with digital approvals.

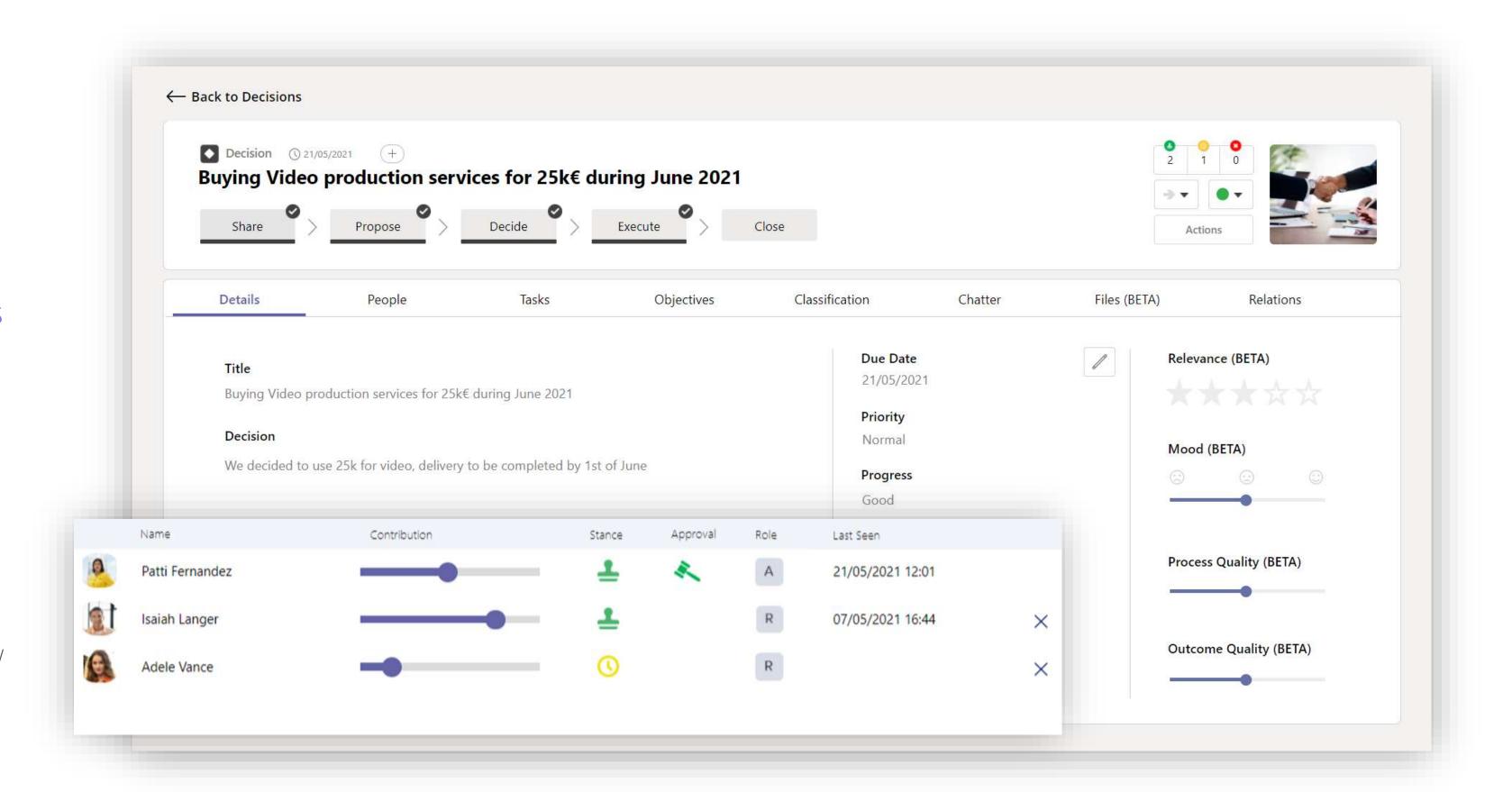
02

Collaborative decision process and approvals

Our decision lifecycle supports decision makers anywhere to make more mindful decisions.

By inviting teams to collaborate in the decision making process, you get their buy-in earlier and make decisions more accurately.

Fingertip allows you to start decision processes instantly and sees them all the way through to execution and archiving.





Documented decisions are a treasure chest for knowledge and innovation

Documenting discussions, data and situational understanding in past decision making opens up a wide array of benefits. Learning from mistakes and failed decisions, duplicating excellent processes and structuring organizational knowledge are just some ways you can gain value from documenting decisions.

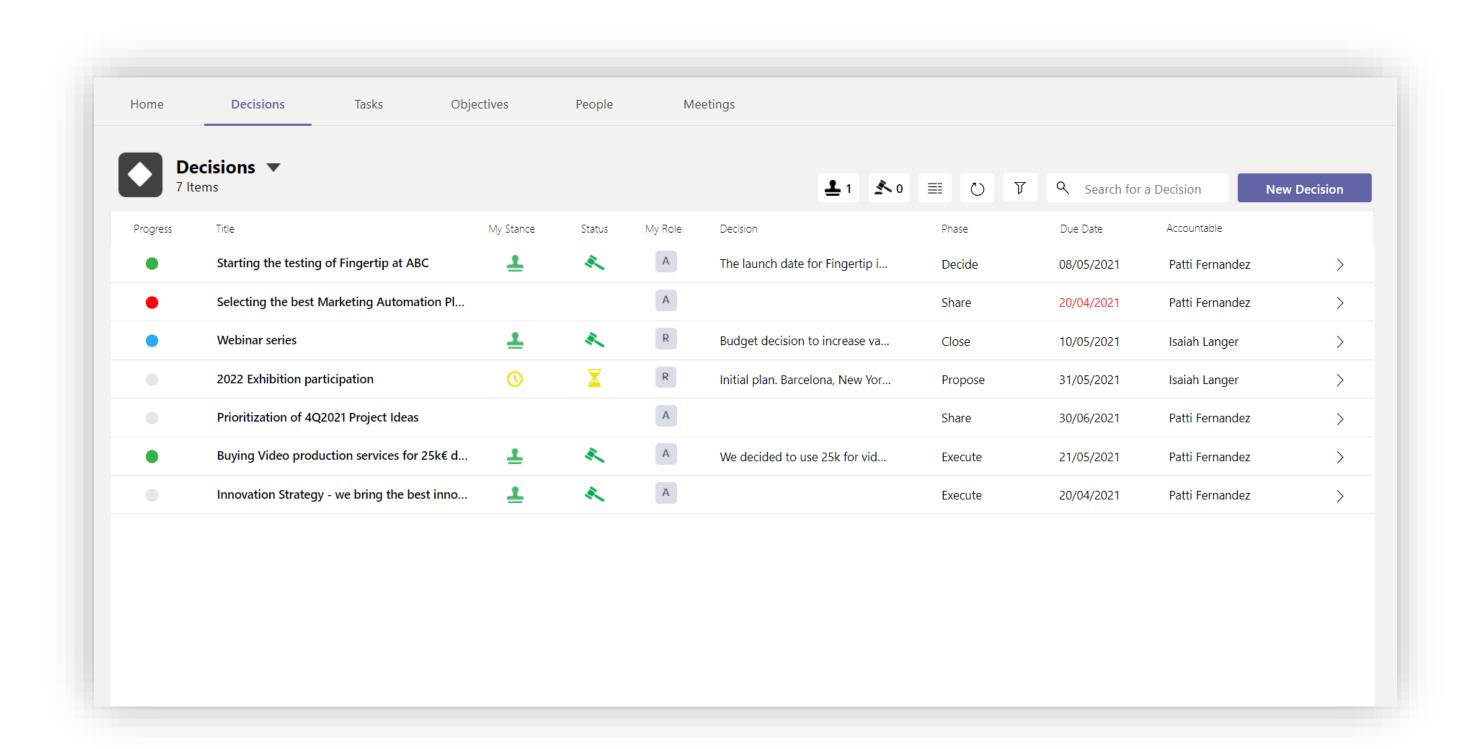
03

Digital real-time decision log

Decision log is a systematic and logical archive of decisions you have made.

It summarizes the knowledge decision makers had at the time of making a decision and how everything played out.

This all adds to an organization's capability to use that information as a basis for better decision making in the future.





Eliminate pointless meetings that should have been emails

Ensure agenda items are relevant to participants, engage in discussion before and after the actual meeting, create work items that actually get done and make every meeting an important one.

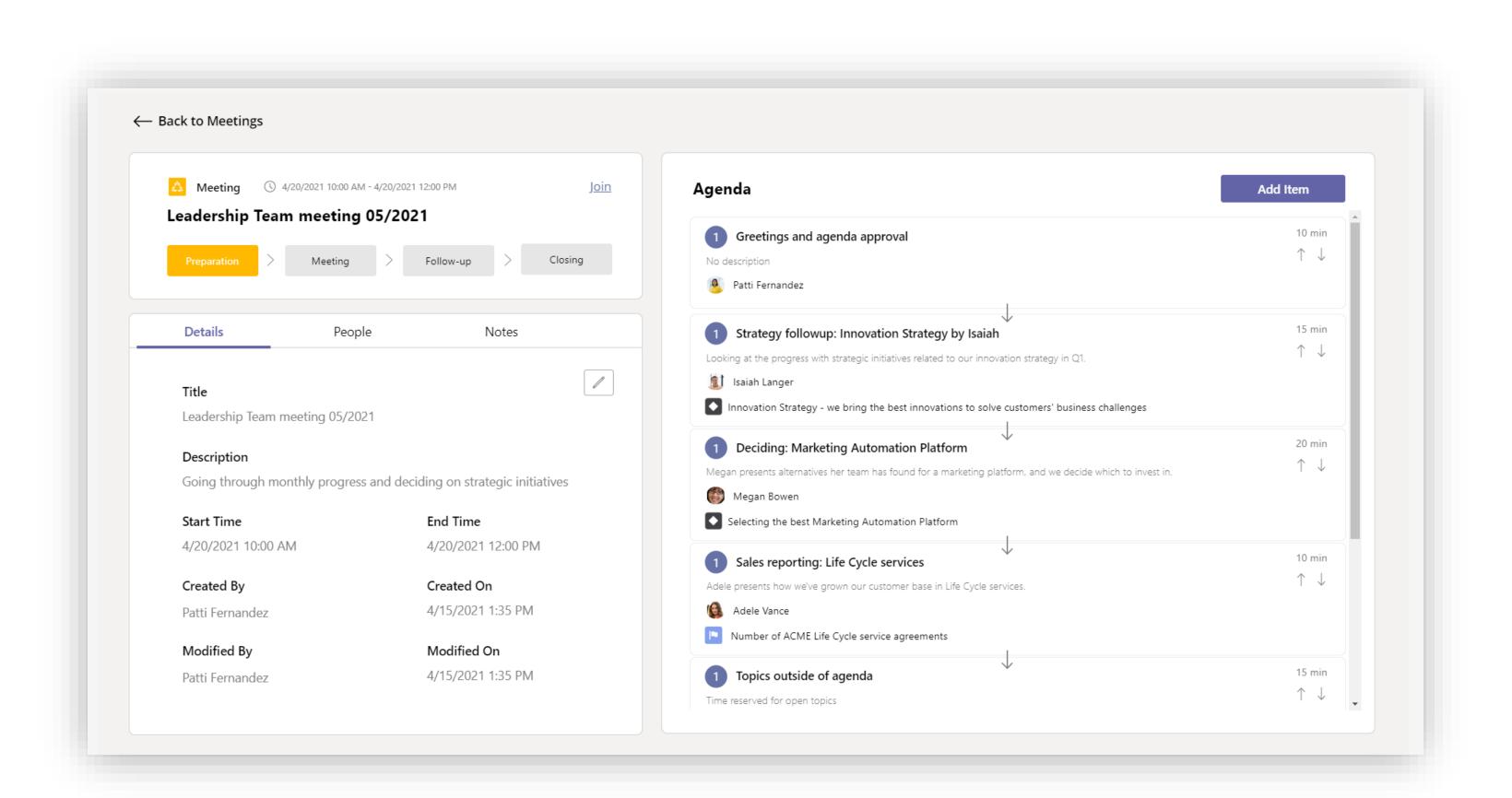
04

Make your Meetings meaningful

Fingertip's meeting agenda tool ties each bullet point to an actionable and accountable business object.

Make action, measurement, change and decisions the core content of meetings and get more out of every minute with clarity.

Share knowledge with the right people at the right time to make the most of your meetings.





Focus and measure the most profitable processes and activities

Increase understanding of your business goals, get more focus on outcomes, not activities, prioritize the business-critical work and notice early when performance reduces.

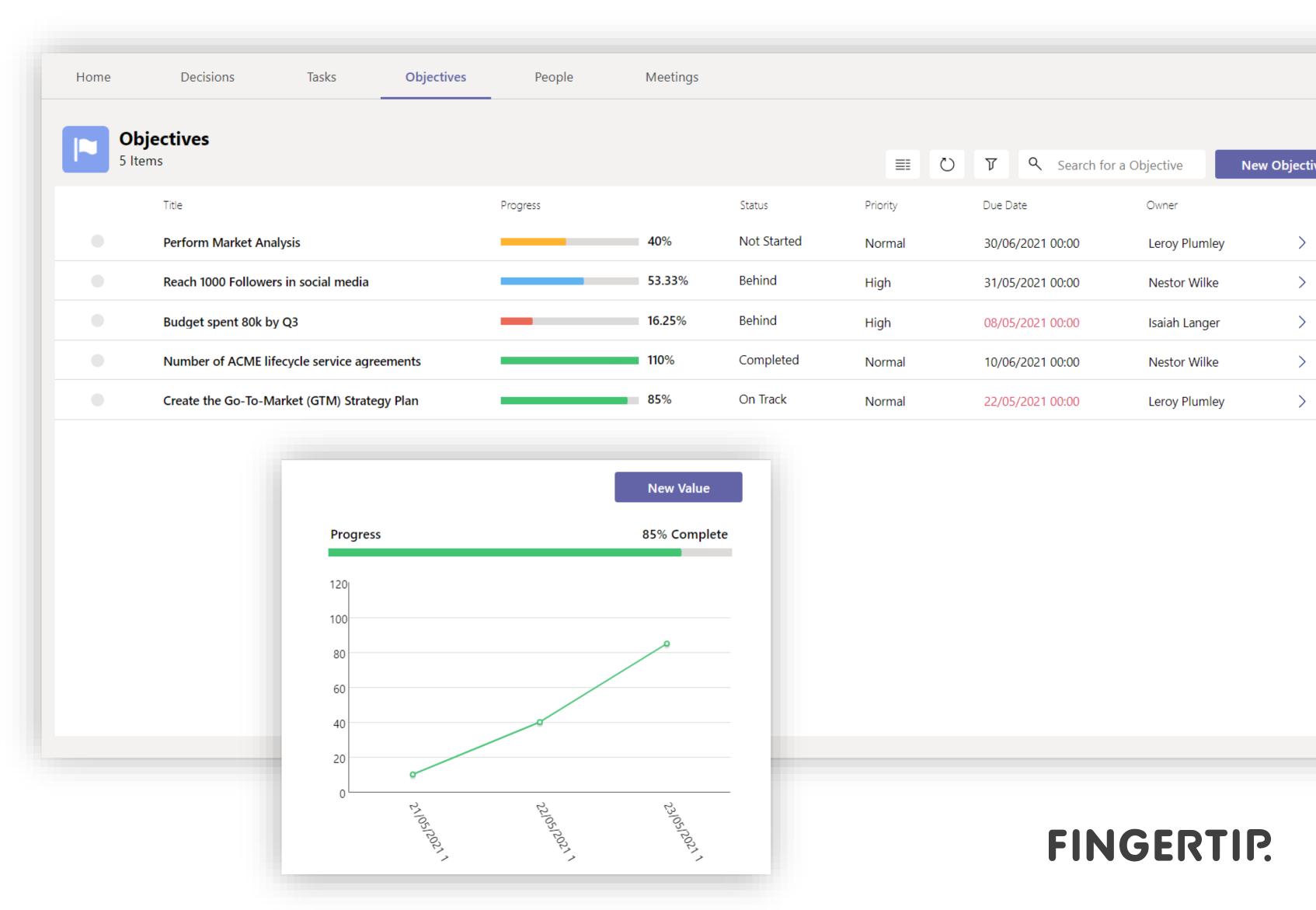
05

Track your Objectives

Our objectives management creates a transparent system for goals that focus on results, not activities.

Setting deadlines and defining accountabilities ensures the objectives are actively followed and any problems can be tackled early.

It also gives gratification to each involved individual for seeing your efforts turn into measurable successes.



Simplified task lists reduce down time and reward productivity

Visualize your backlog and understand the high priority tasks you should perform first. Assign tasks to others to distribute workload and keep deadlines. Completing tasks with Fingertip is satisfying and easy.

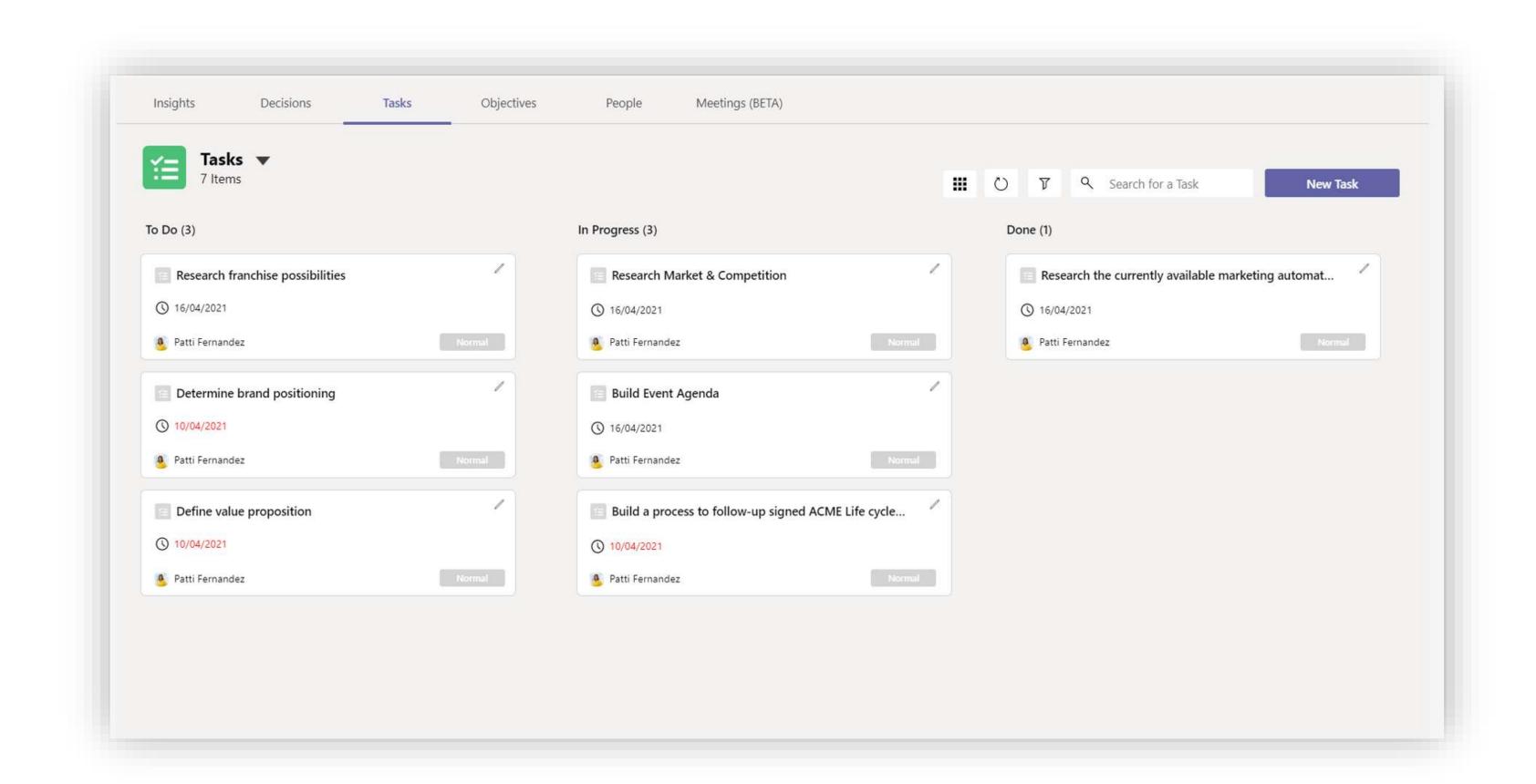
06

Manage your Tasks

Manage tasks in a simple interface.

Set the activity, deadline and responsible person, and you're ready to go.

Watch upcoming and prioritized tasks progress in a virtual Kanban board, and communicate the tasks you complete without interrupting others.





Reduce time spent waiting by being more transparent

Offer everyone a just-in-time look into the whole organization - the decisions and tasks in progress. Improve accountability and alignment with less confusion and duplication of work. Radical transparency makes all data equally available to make everyone feel a trusted, important part of the team.

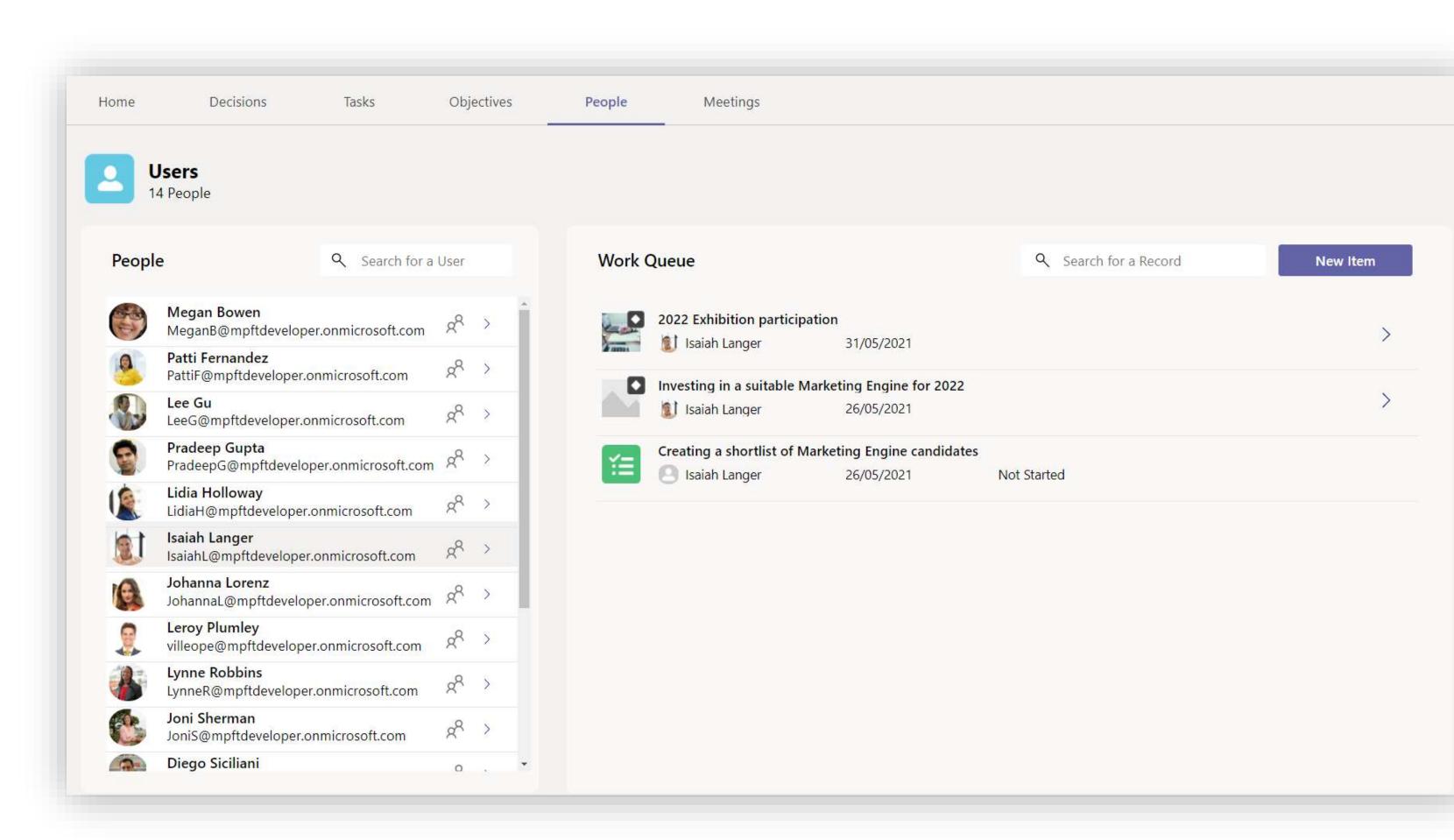
07

See what's happening around you by making the work transparent

Fingertip's personal work queues list the transparent work everyone has on their agenda.

It improves communication and productivity by reducing interruptions and waiting, when the information is available when you need it.

Make note of workloads and assign tasks without creating extra stress.



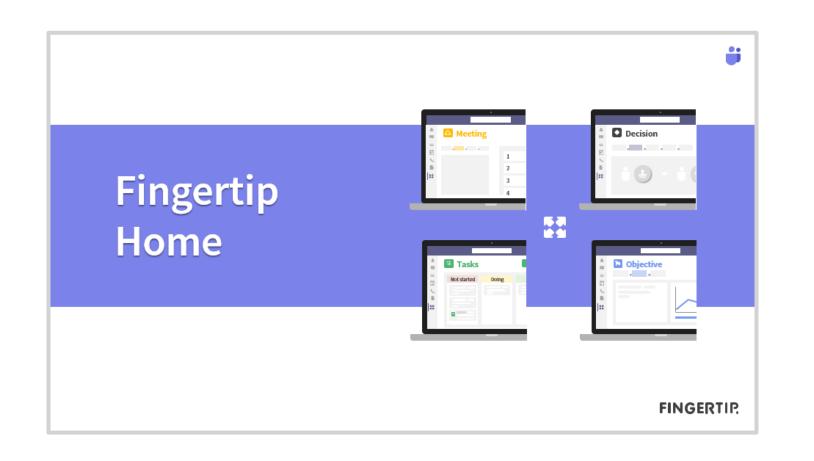




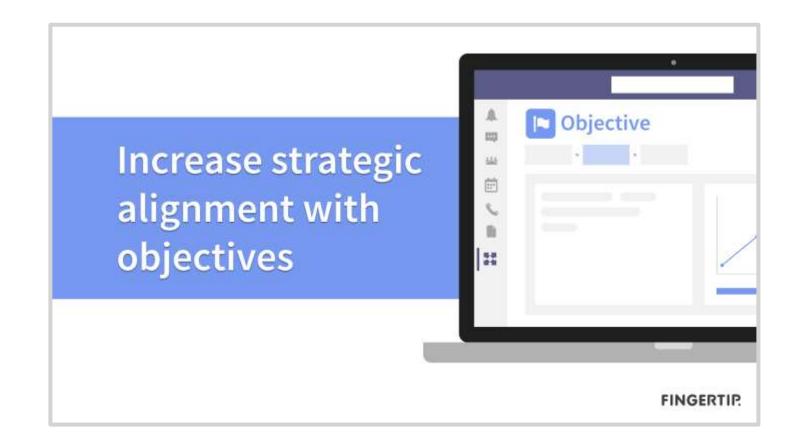
Step-by-step guides for Fingertip Teams

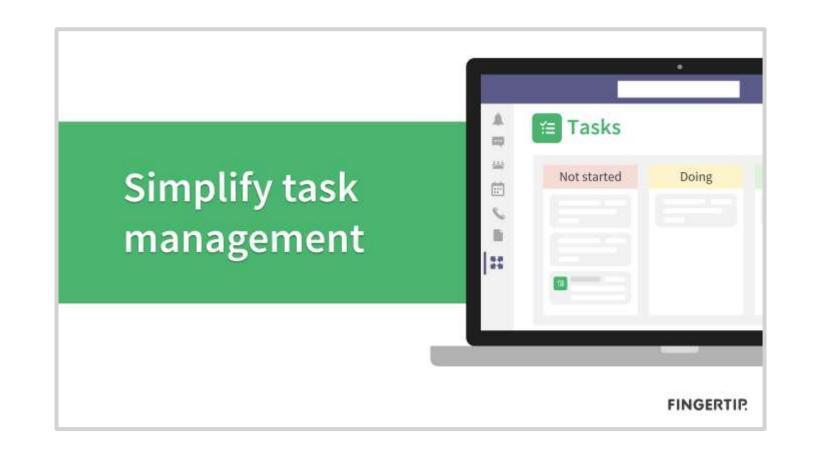


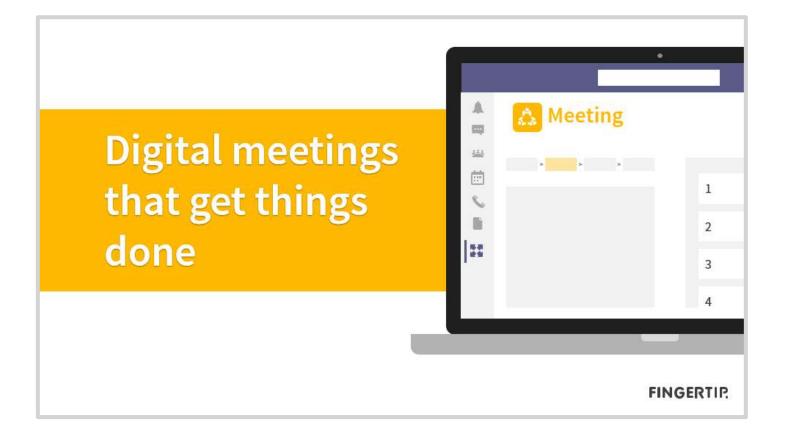
Get familiar with Fingertip functionalities Table of Contents







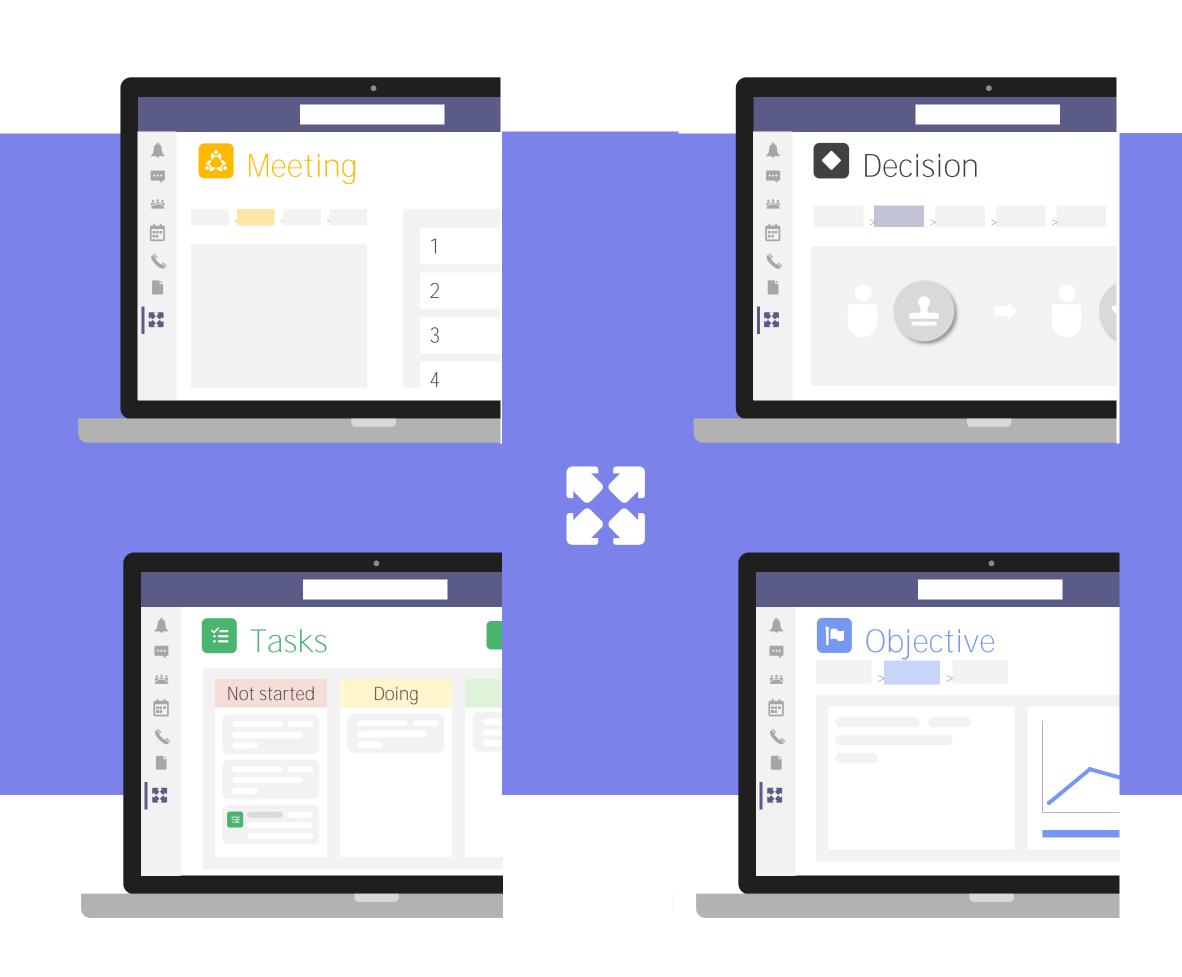






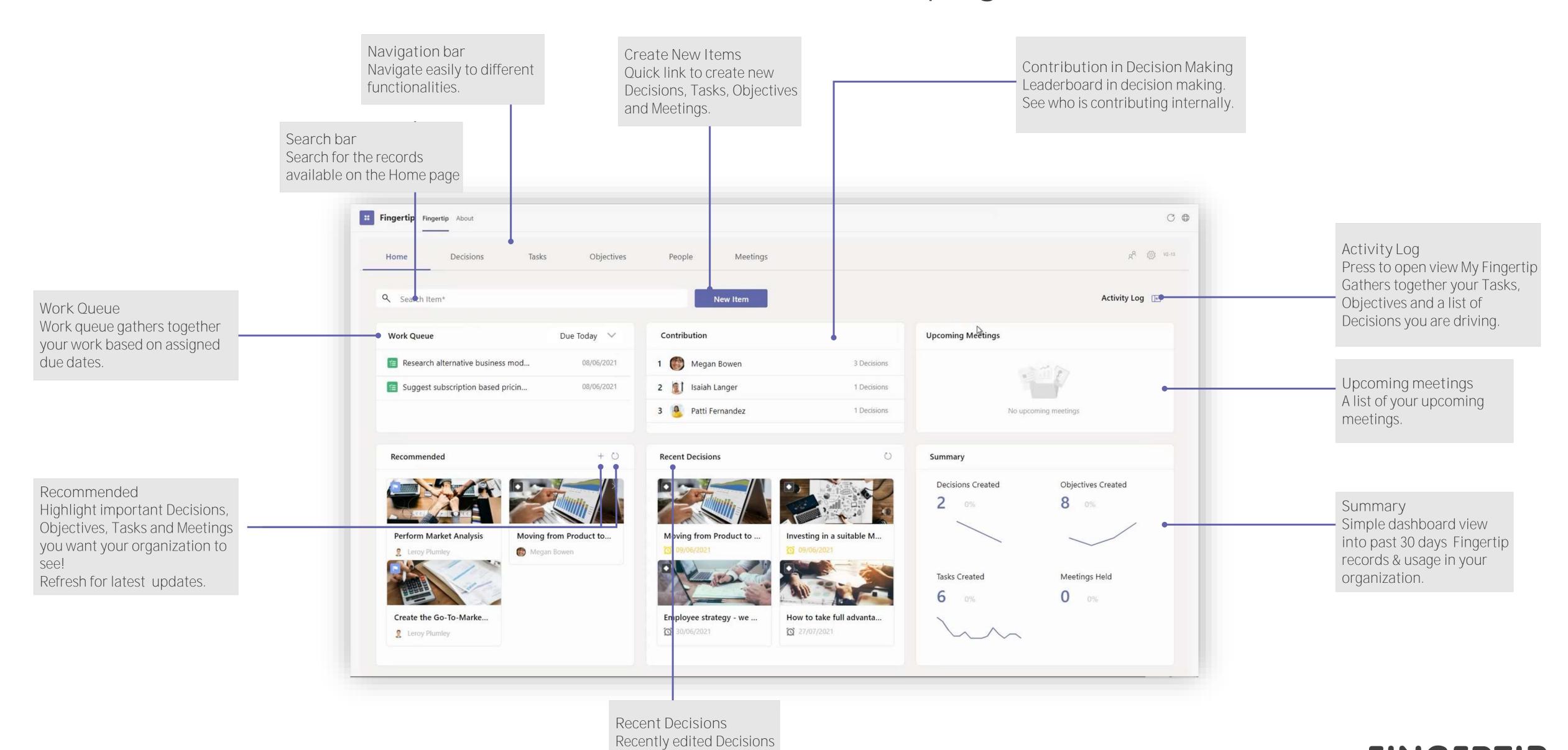


Fingertip Home





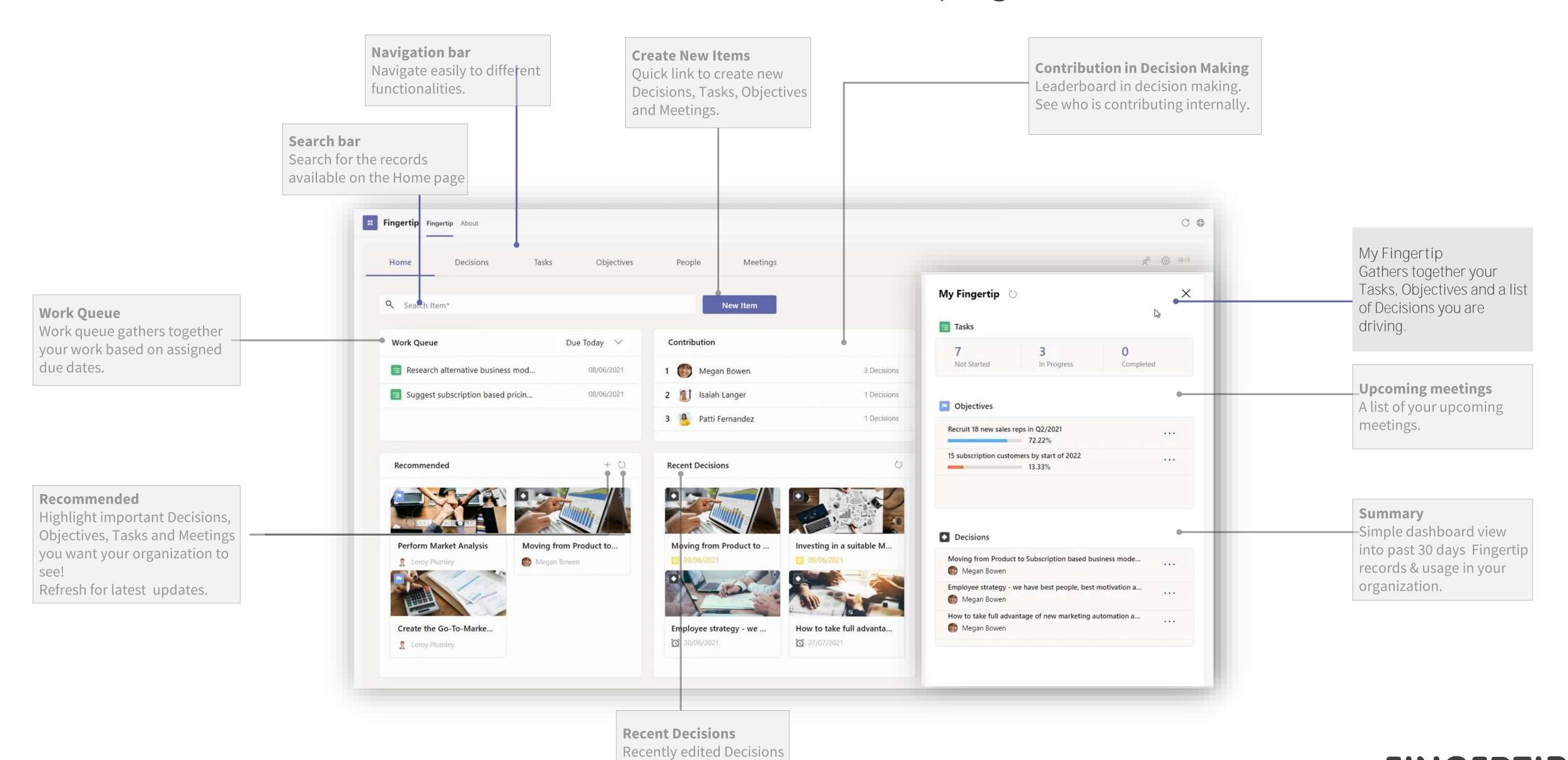
Elements of Home page



you are part of.

FINGERTIP.

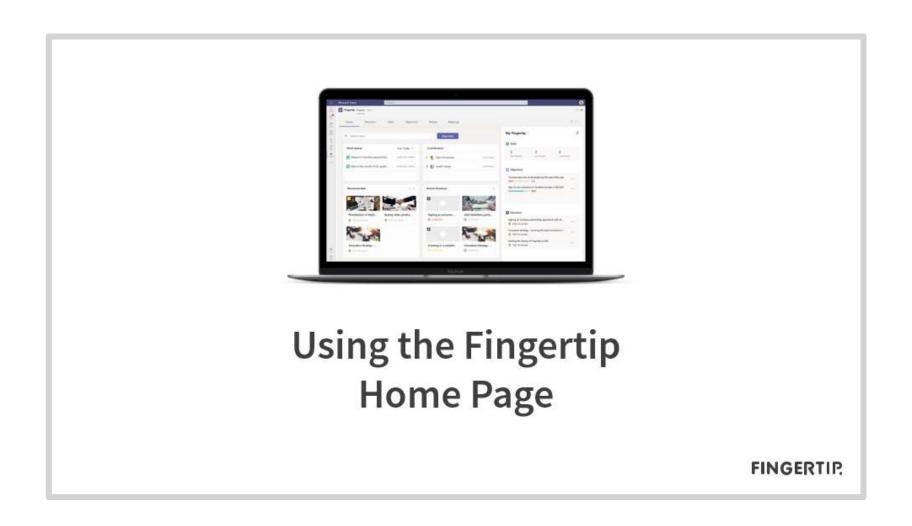
Elements of Home page



you are part of.

FINGERTIP.

Step-by-Step Guides [HOME PAGE]

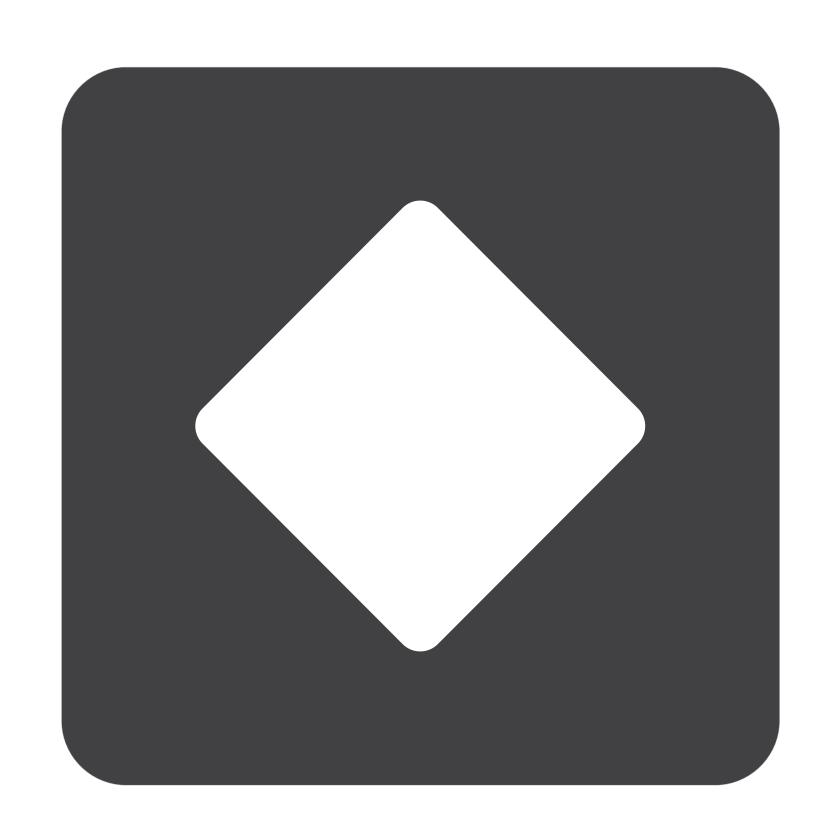




Make the right decisions together







DECISION.

Fingertip gathers all the phases of decision making into one process.

- Write a problem statement, propose, decide and execute
- Use Responsible role to gather the right stakeholders together
- Document, create an audit trail and allow transparency with purpose
- Solve many types of problems flexibly with a documented, agile method.
- Include tasks, files or links to other systems

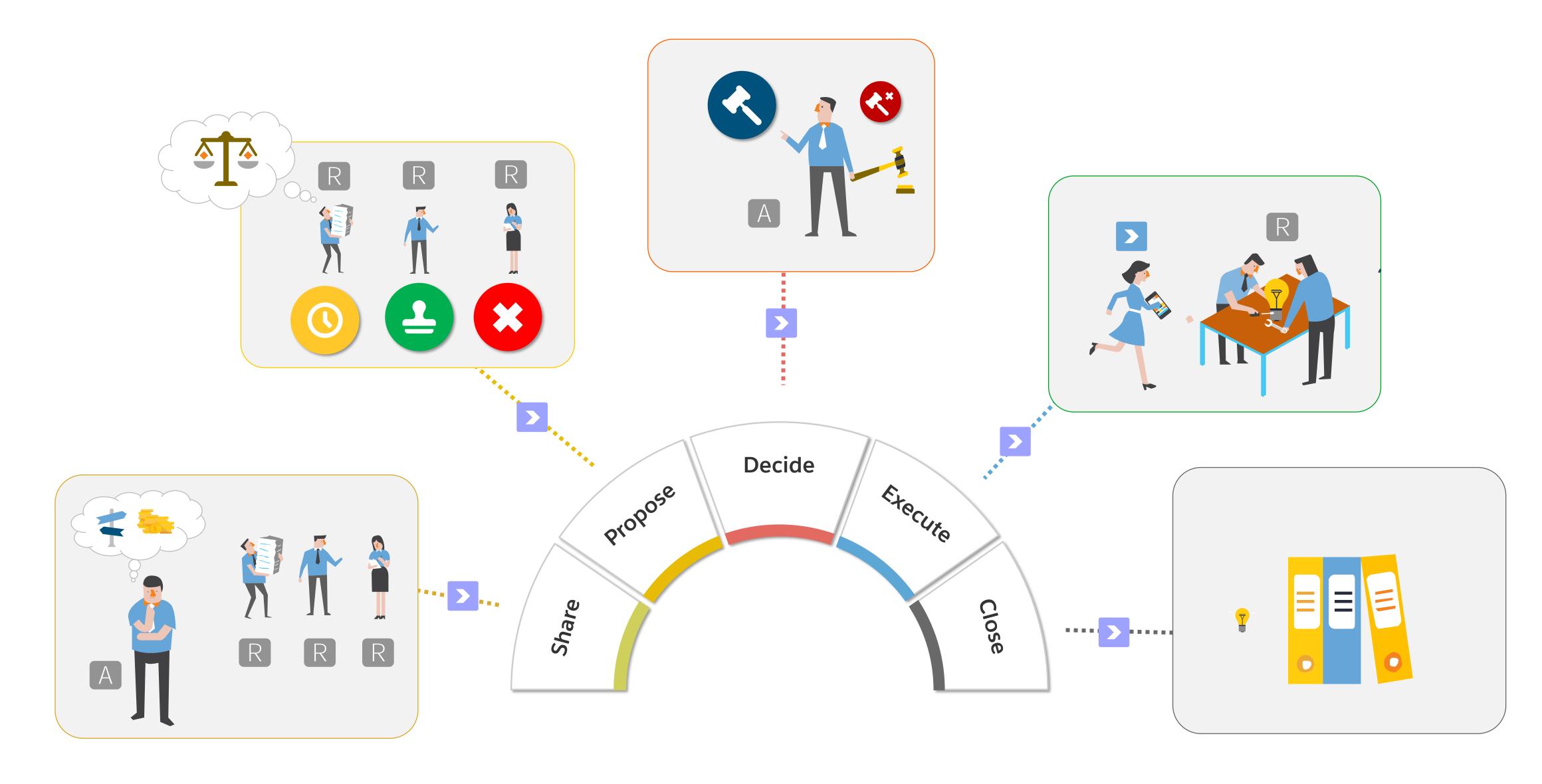




Decision Making Lifecycle





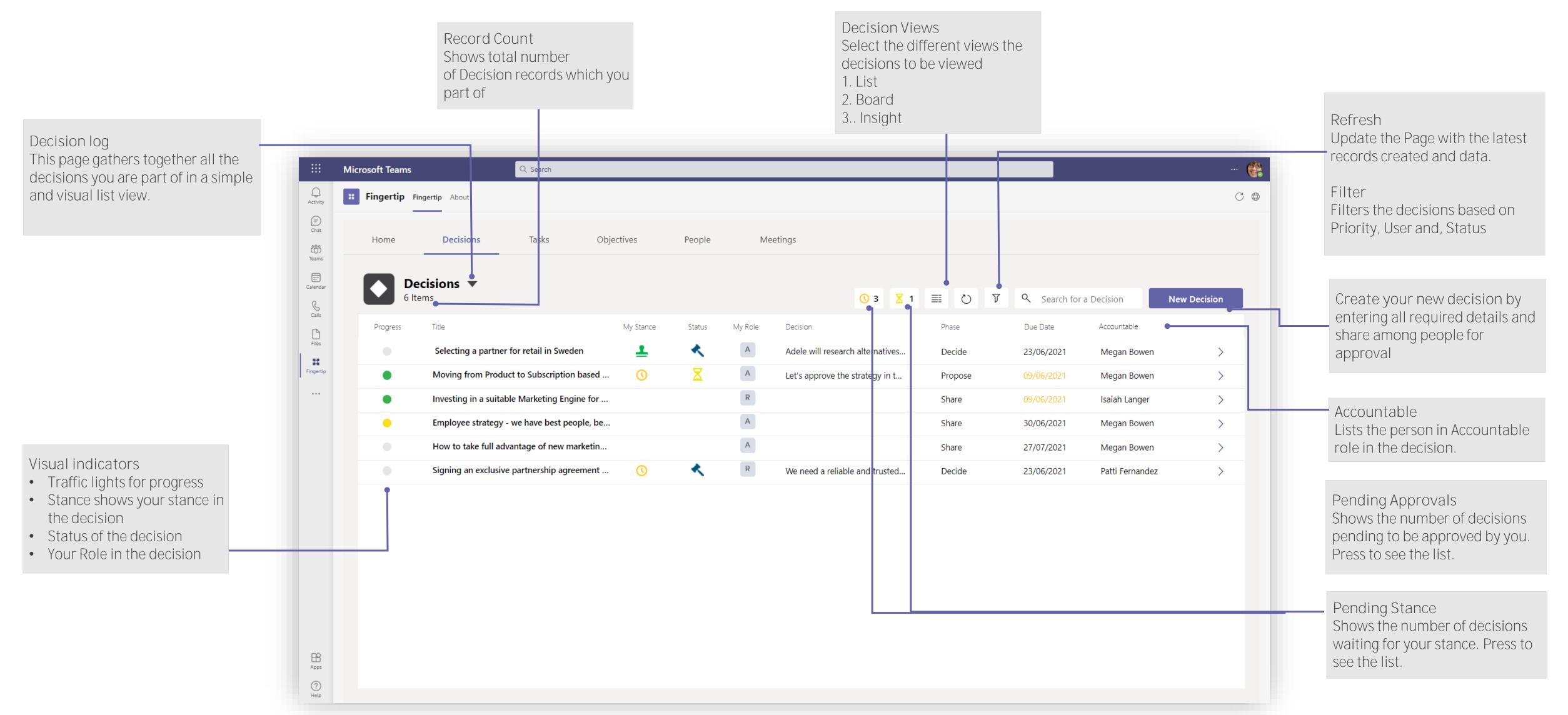


FINGERTIP.



Elements of the Decisions Tab



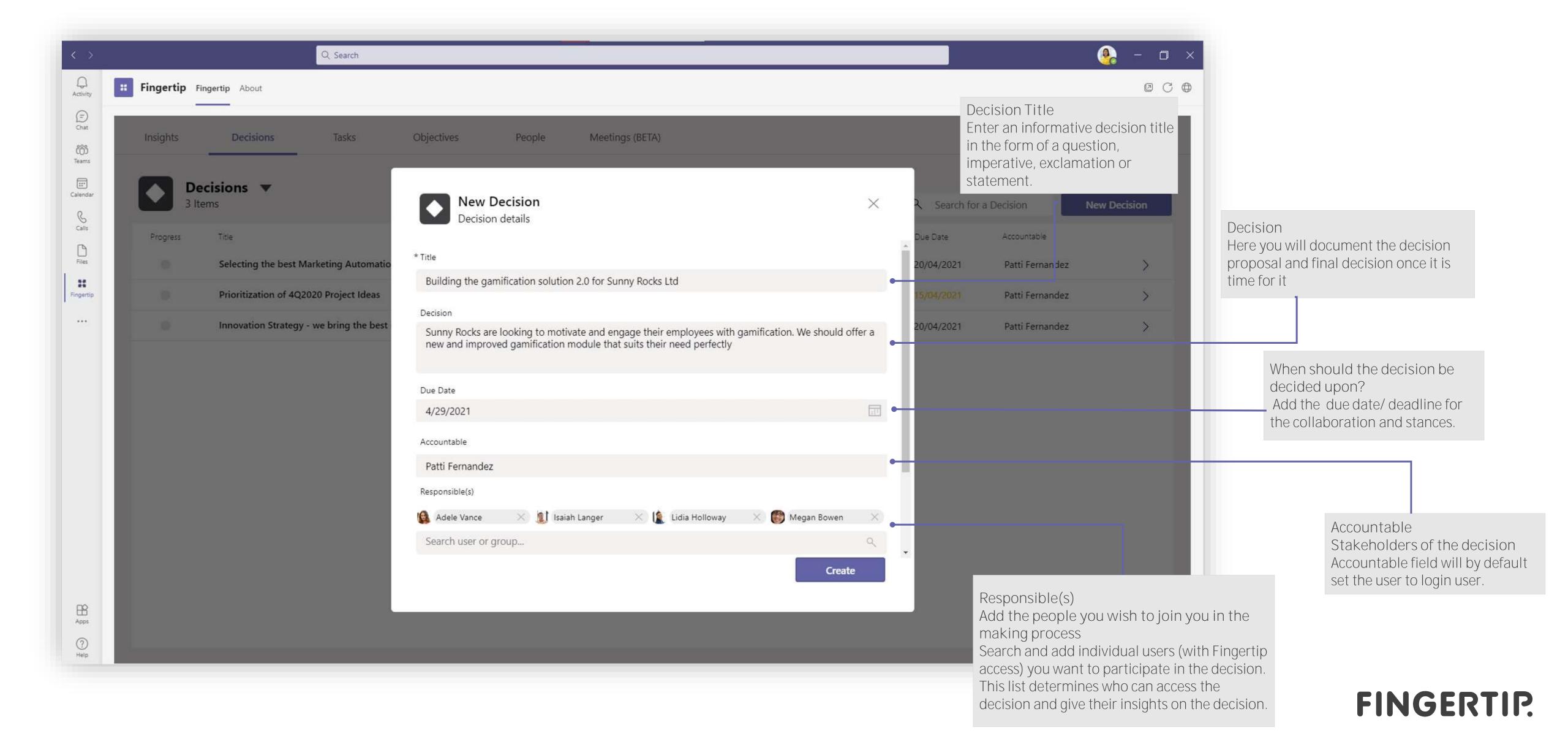


FINGERTIP.



New Decision popup

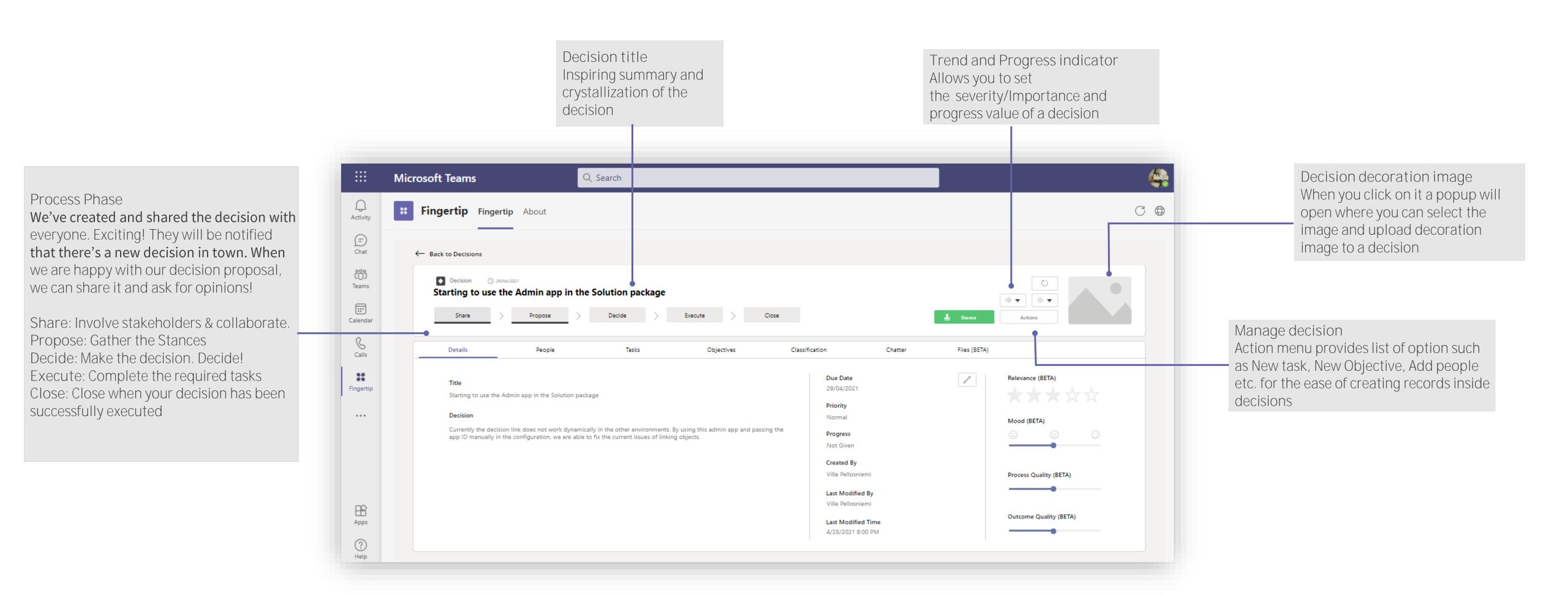






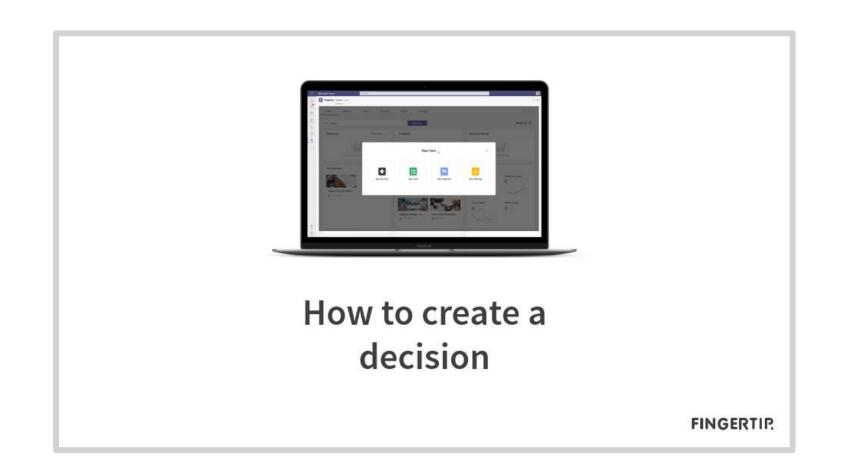
The Decision record page insights







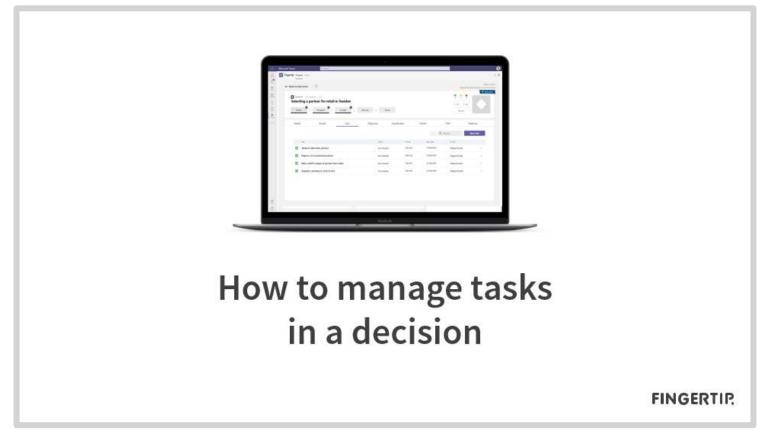
Step-by-step guides [DECISIONS]







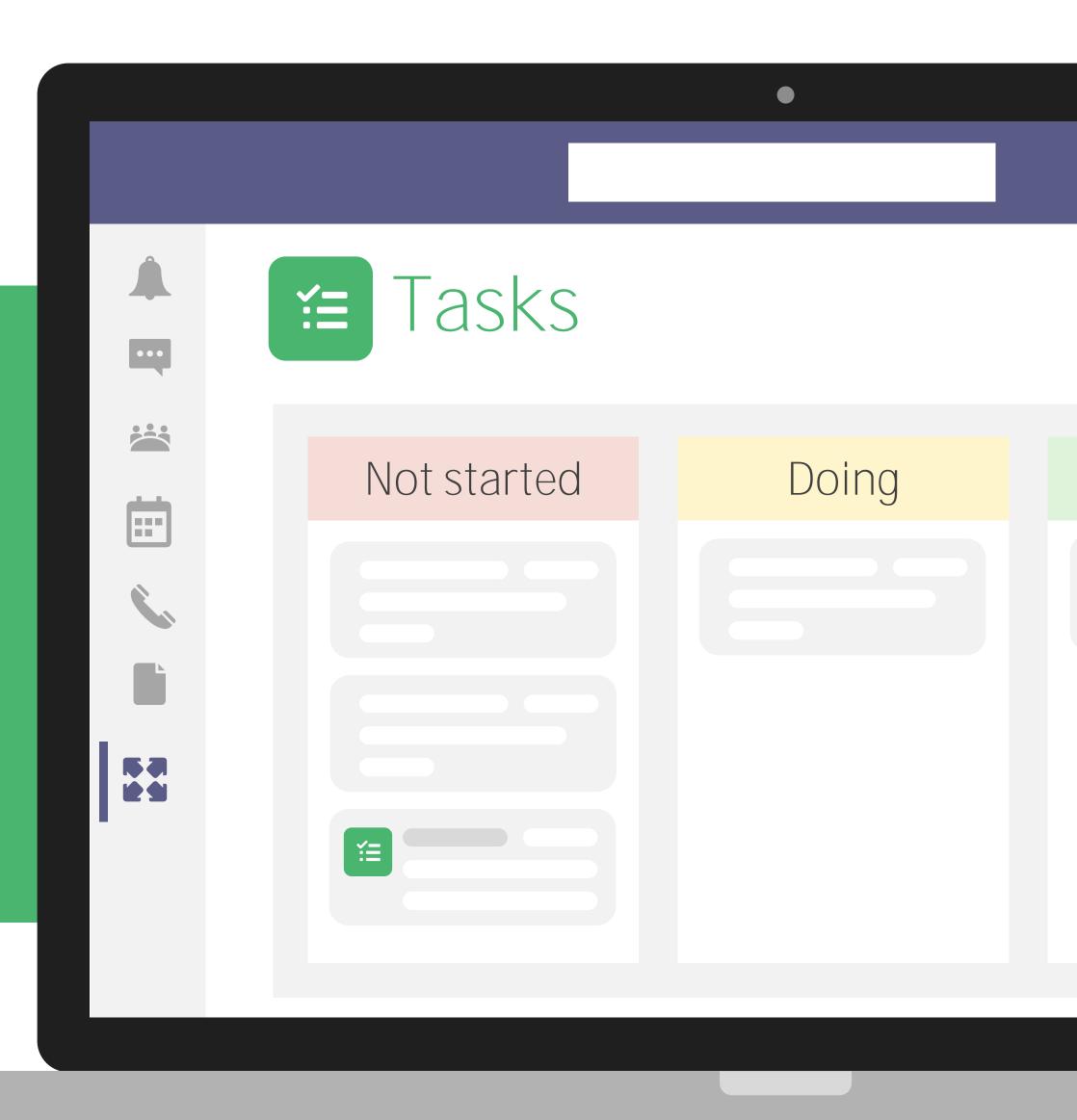






FINGERTIP.

Simplify task management



FINGERTIP.





TASK.

Something that needs to be done

- Assign tasks to yourself or to other users
- Set a due date and follow the execution
- Communicate the status with others with task stages
- Display your tasks on a GANTT chart or Kanban board
- Use progress indicator or priority to flag the most critical tasks

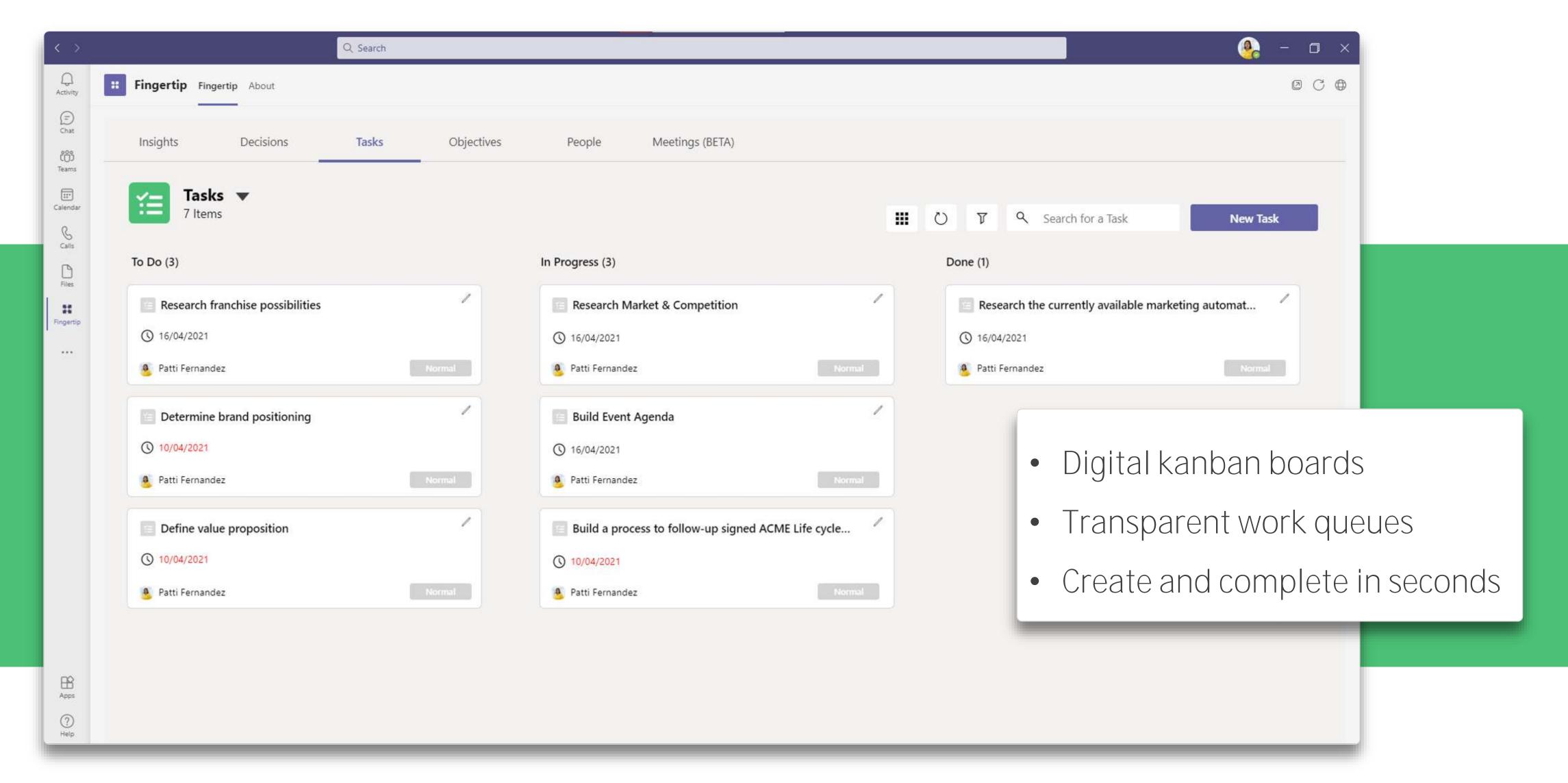








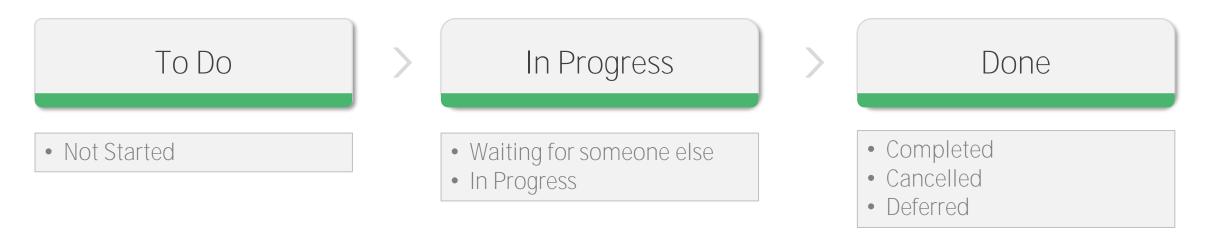
Task management focusing on doing





The Task undergoes three stages in its life cycle





1. Creation

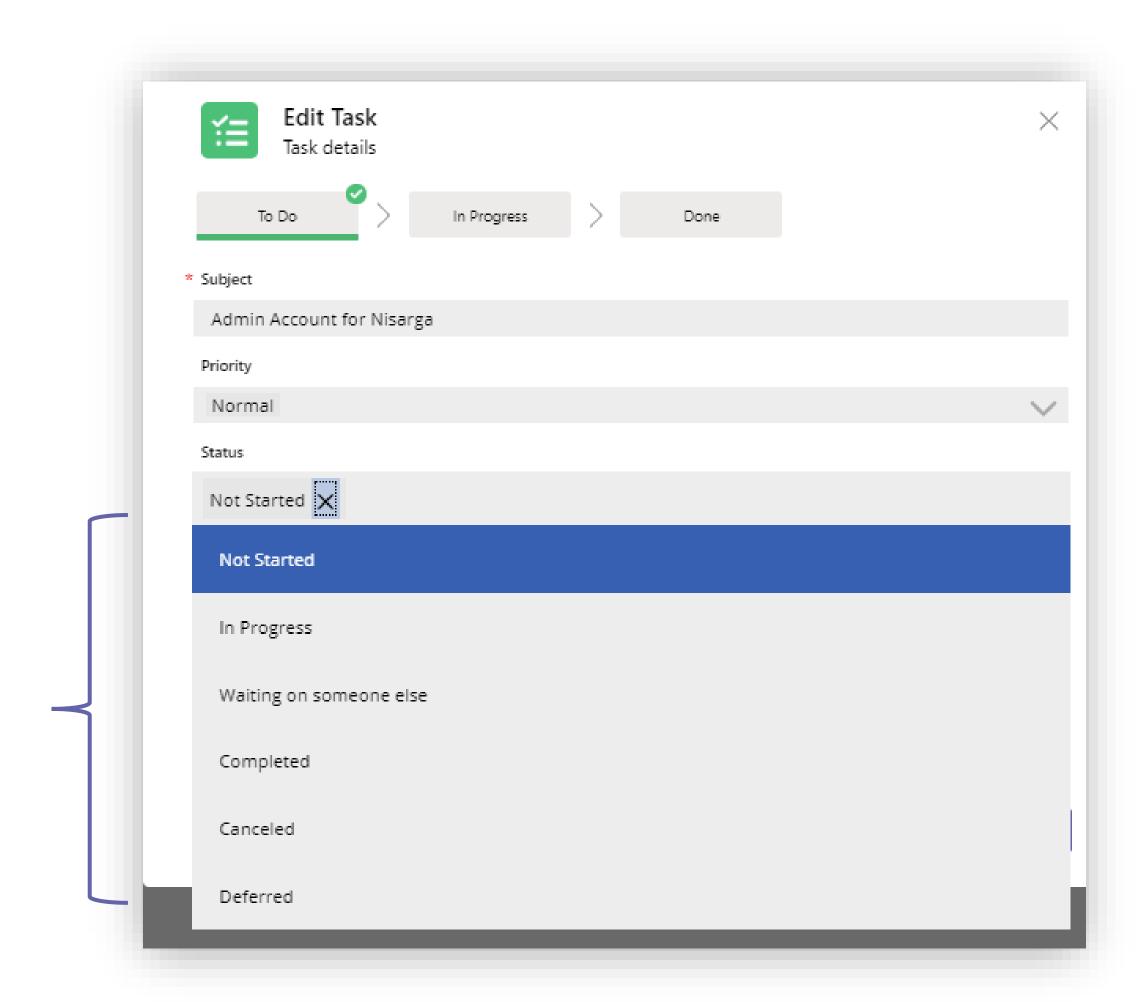
You write down something you need to get done, and when it needs to be done. Then you can take it off your mind, freeing your brain capacity to another job at hand. Others are also able to see that you have the task on your to-do list.

2. Working on it

You change a task's status to "Doing" or "In progress", when you start working on it. This communicates to others, that the task is being worked on. In Fingertip, we have several <u>descriptive statuses</u> for this phase.

3. Closing

When the task is complete, or no longer relevant, you can move it to the last phase of its life cycle. This tells also others that the task is complete. It feels good, closing tasks, doesn't it? Remember to do it often enough so they won't stay forever in your to-do list!

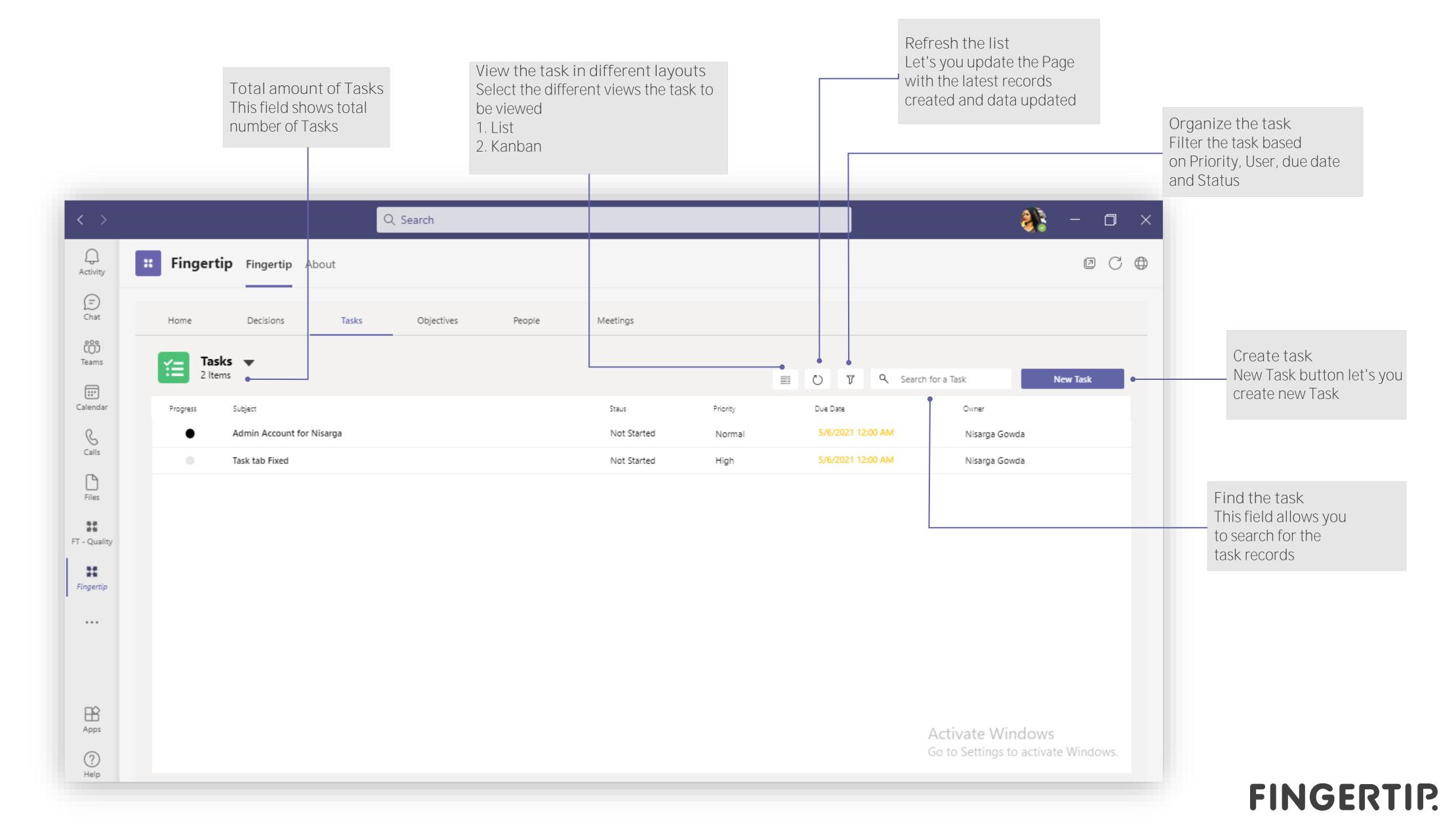






Elements of the Tasks tab

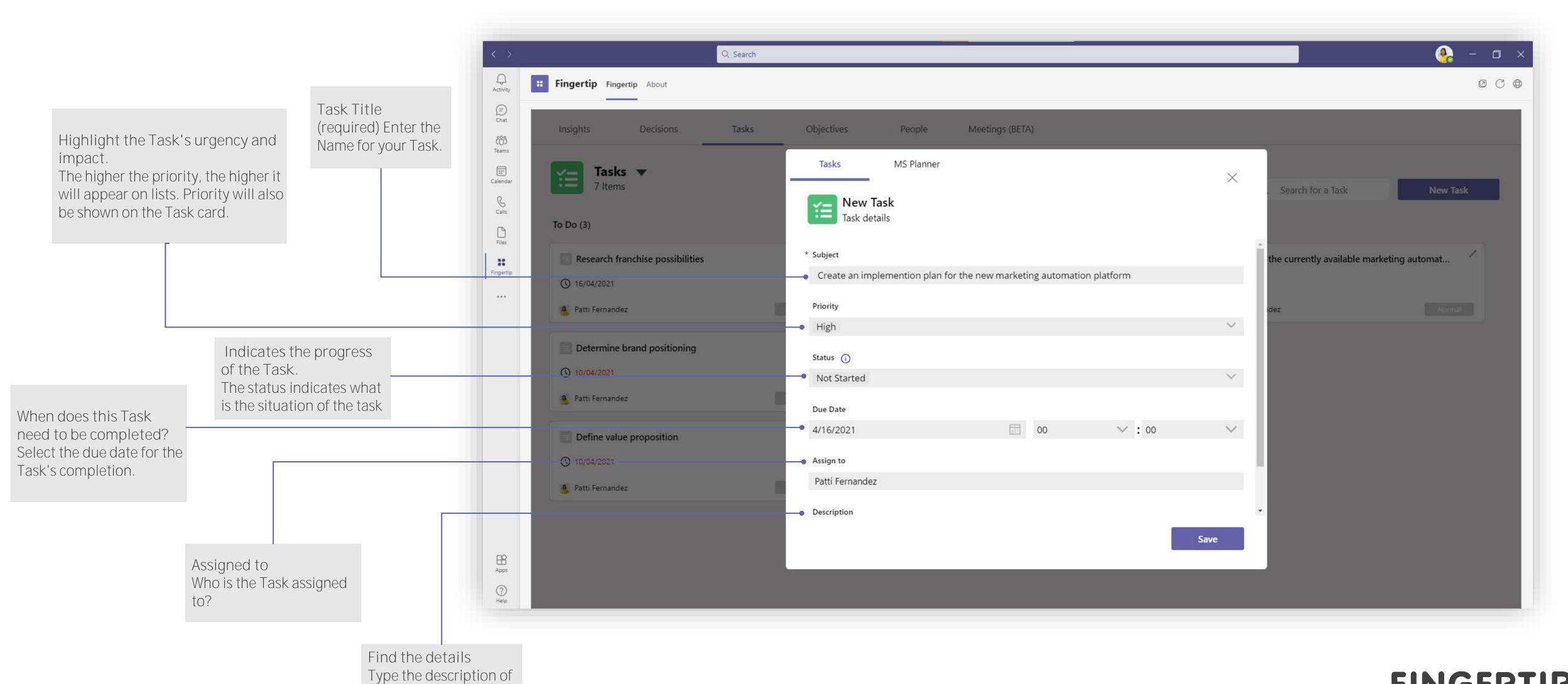






Elements of the New task popup



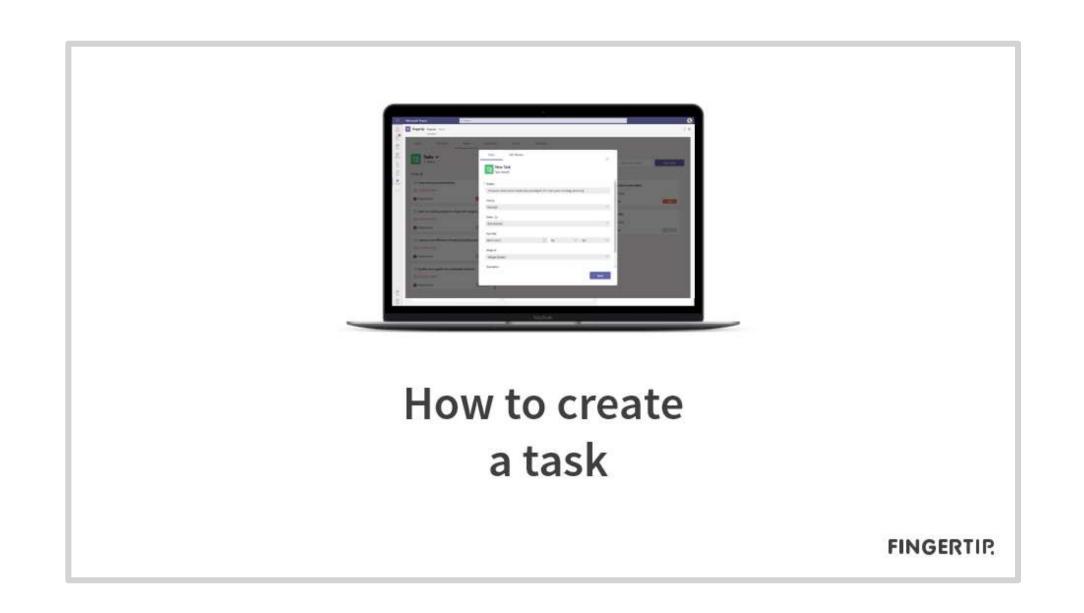


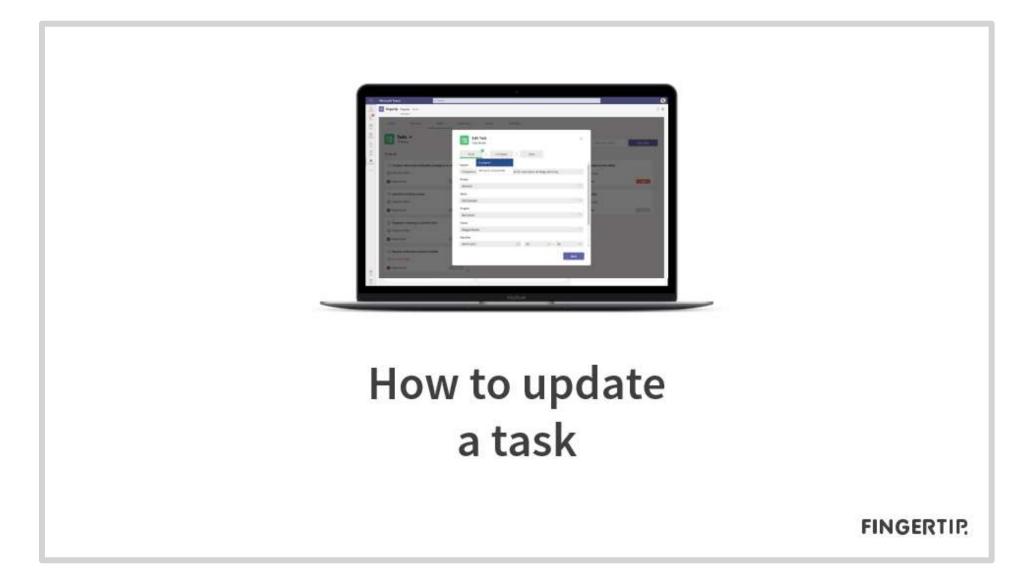
the task in the

description field

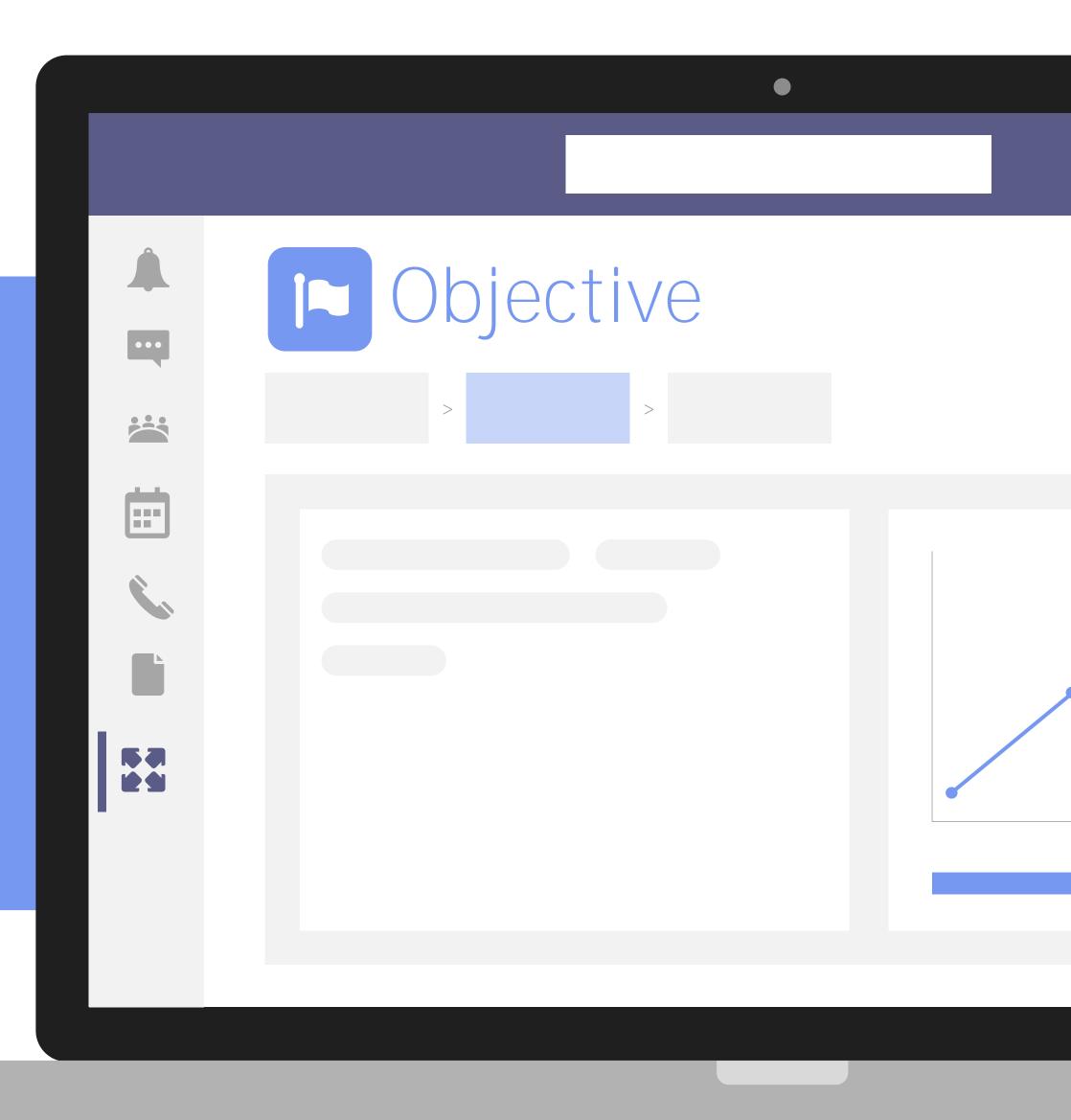


Step-by-step guides [TASKS]





Increase strategic alignment with objectives







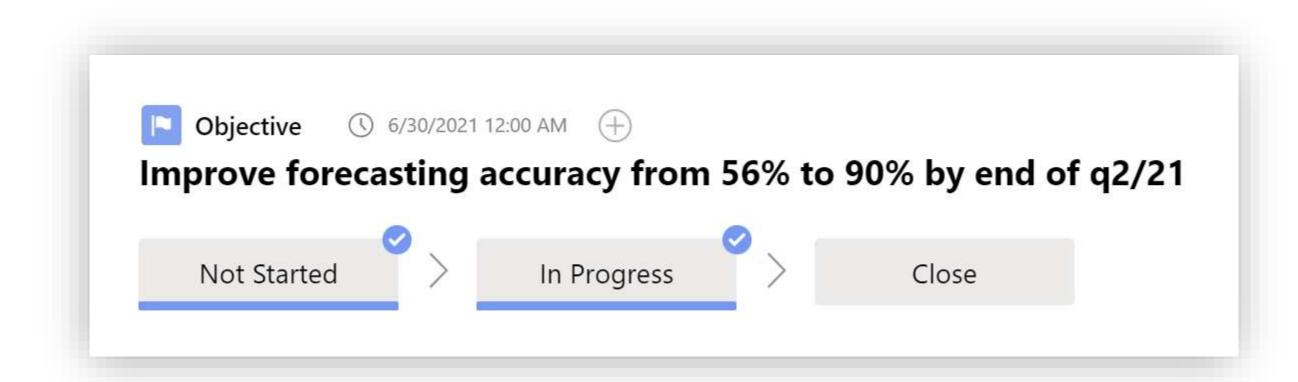
OBJECTIVE.

Ensure focus and alignment with Fingertip Objective

- With Objectives you can create a visual list of items which you can prioritize, categorize and discuss. Fingertip objectives are numeric, measurable and inspirational goals with high ambitions.
- Tie decision making and strategic planning with accountable execution.
- A comprehensive, holistic system for managing objectives and linking them to daily operations.
- Boost motivation and engagement in employees and increase organizational performance.



Objective Life Cycle



- 1. Not Started: Initial writing of personal objectives
- 2. In Progress: Objective being measured. Can be marked *On Track, Behind, Aligned* or *Critical*.
- Close: After the follow-up period and evaluation the Objective can be closed. Defined as *Completed*, *Postponed*, *Cancelled* or *Not Completed* upon closing.

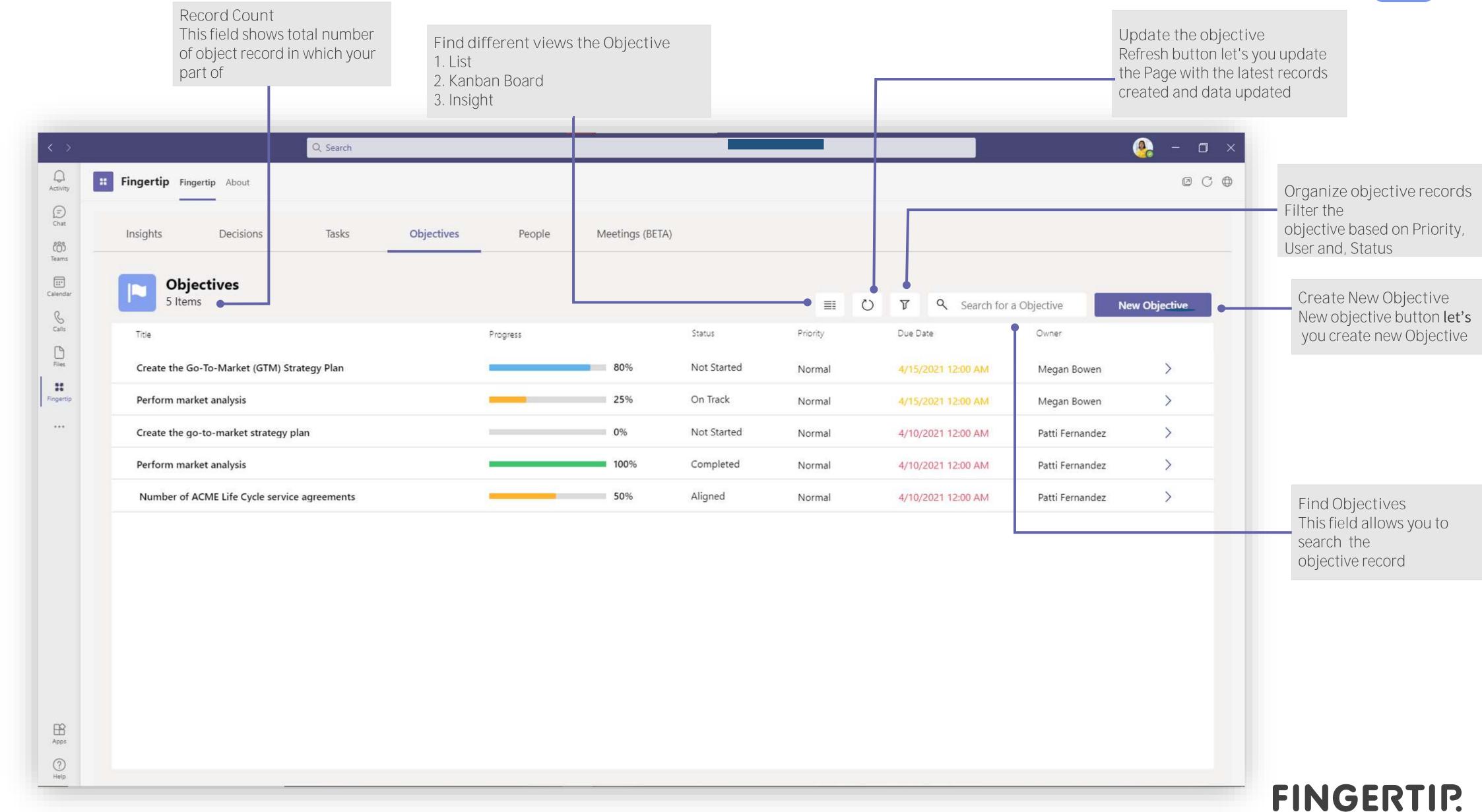






Elements of the Objective Tab



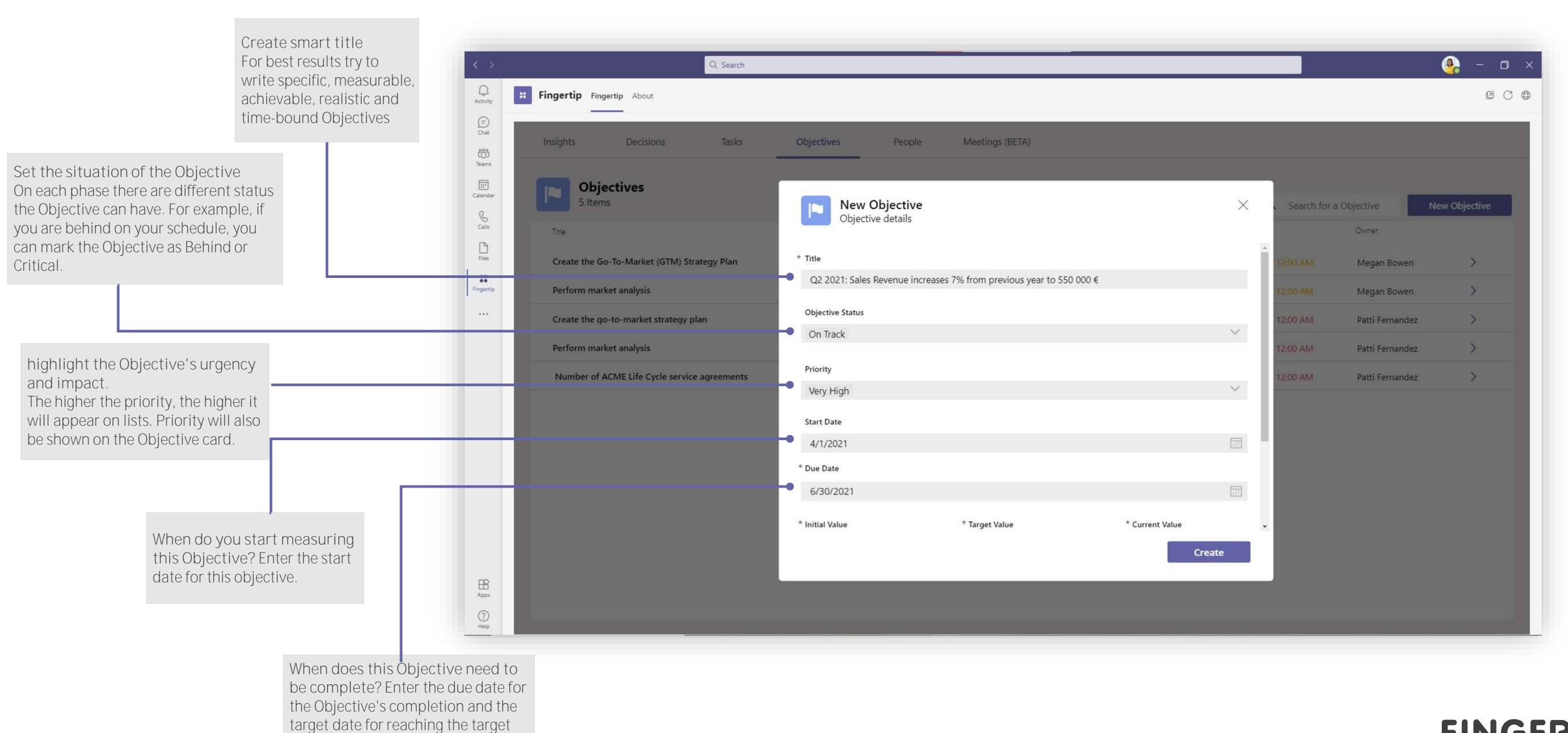




value.

New Objective popup



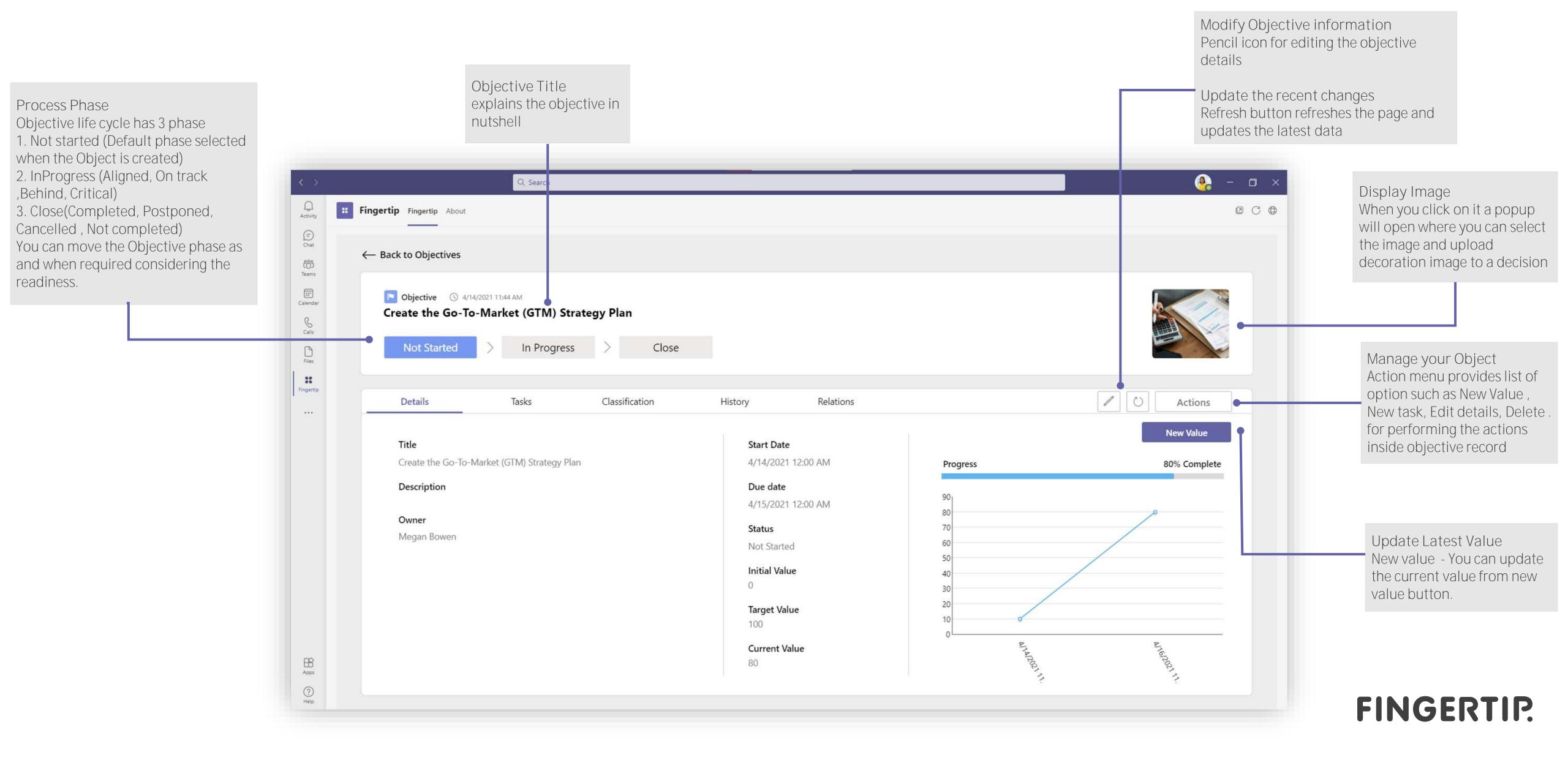






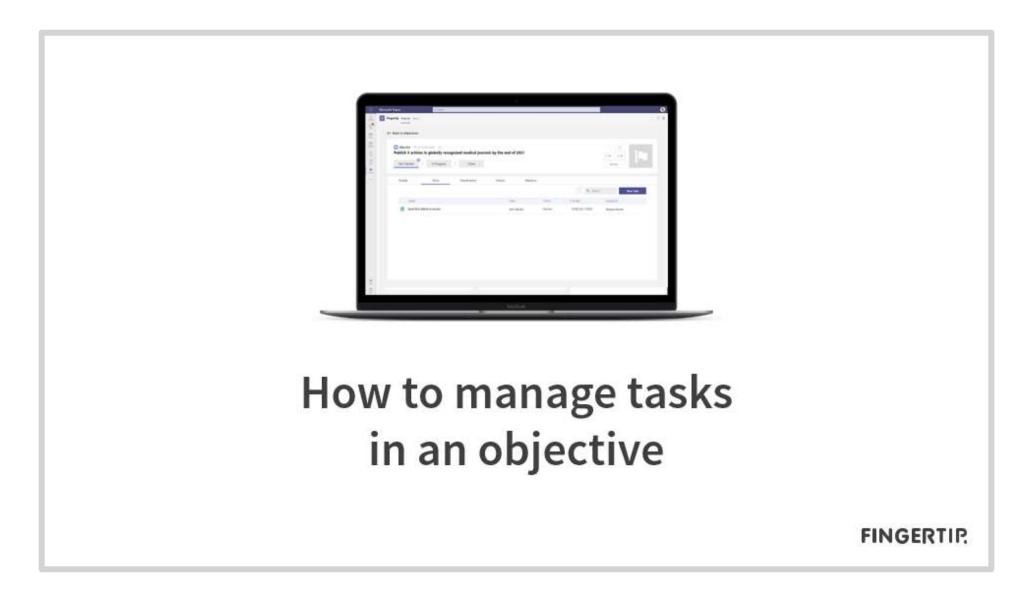
The Objective record page insights





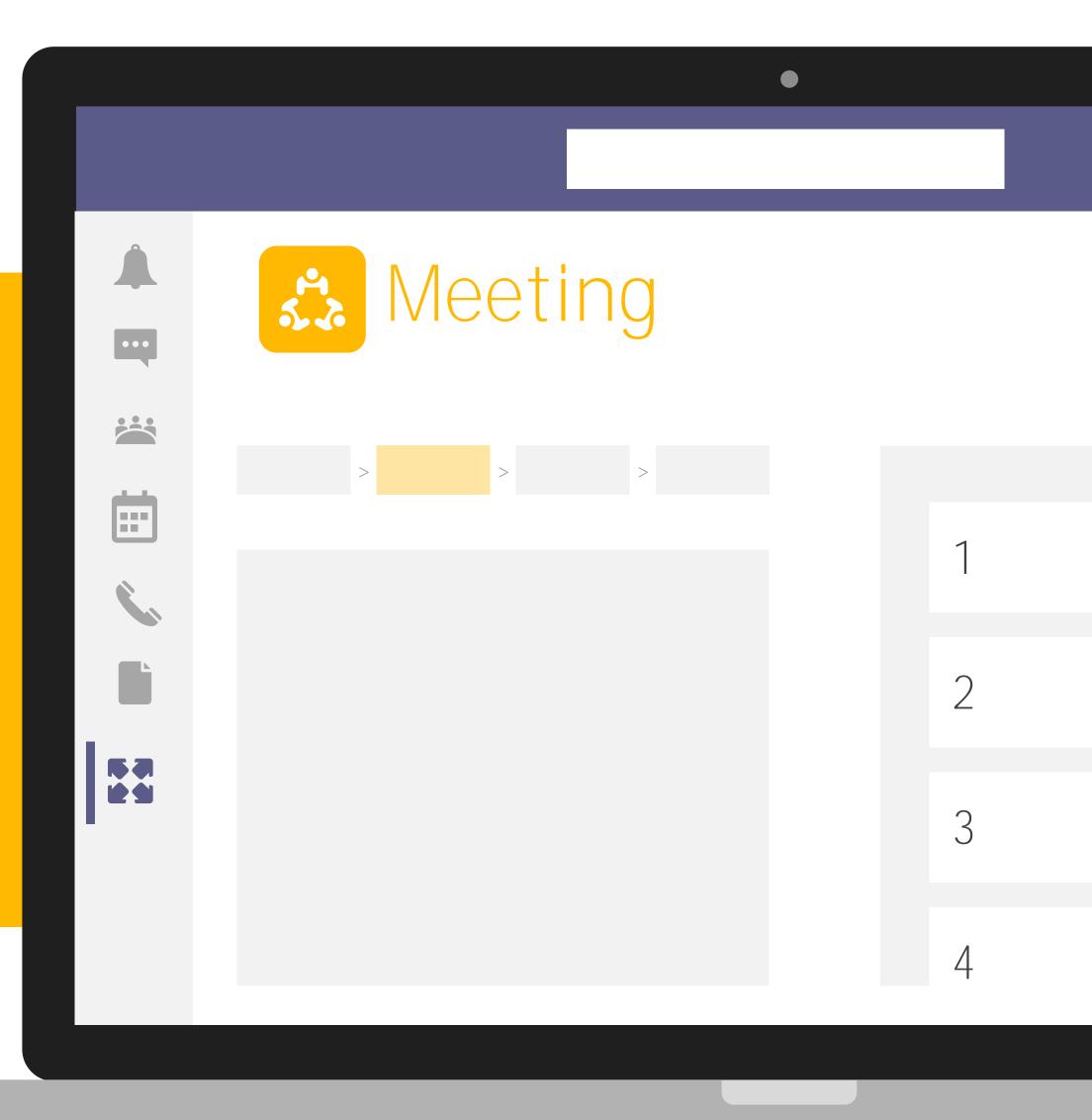
Step-by-step guides [OBJECTIVES]







Digital meetings that get things done







MEETING.

Make the most of meetings with Fingertip

- Create a digital agenda for your meeting, with items tied to concrete tasks, decisions and objectives. Set timing and assign accountability, and ensure productivity during meetings!
- Create a calendar invitation linked to your meeting, invite the relevant people and start collaborating asynchronously even before the actual meeting time.
- Document the decisions you make and the follow-up items you agree on in Fingertip. Create measurable impact out of every meeting!

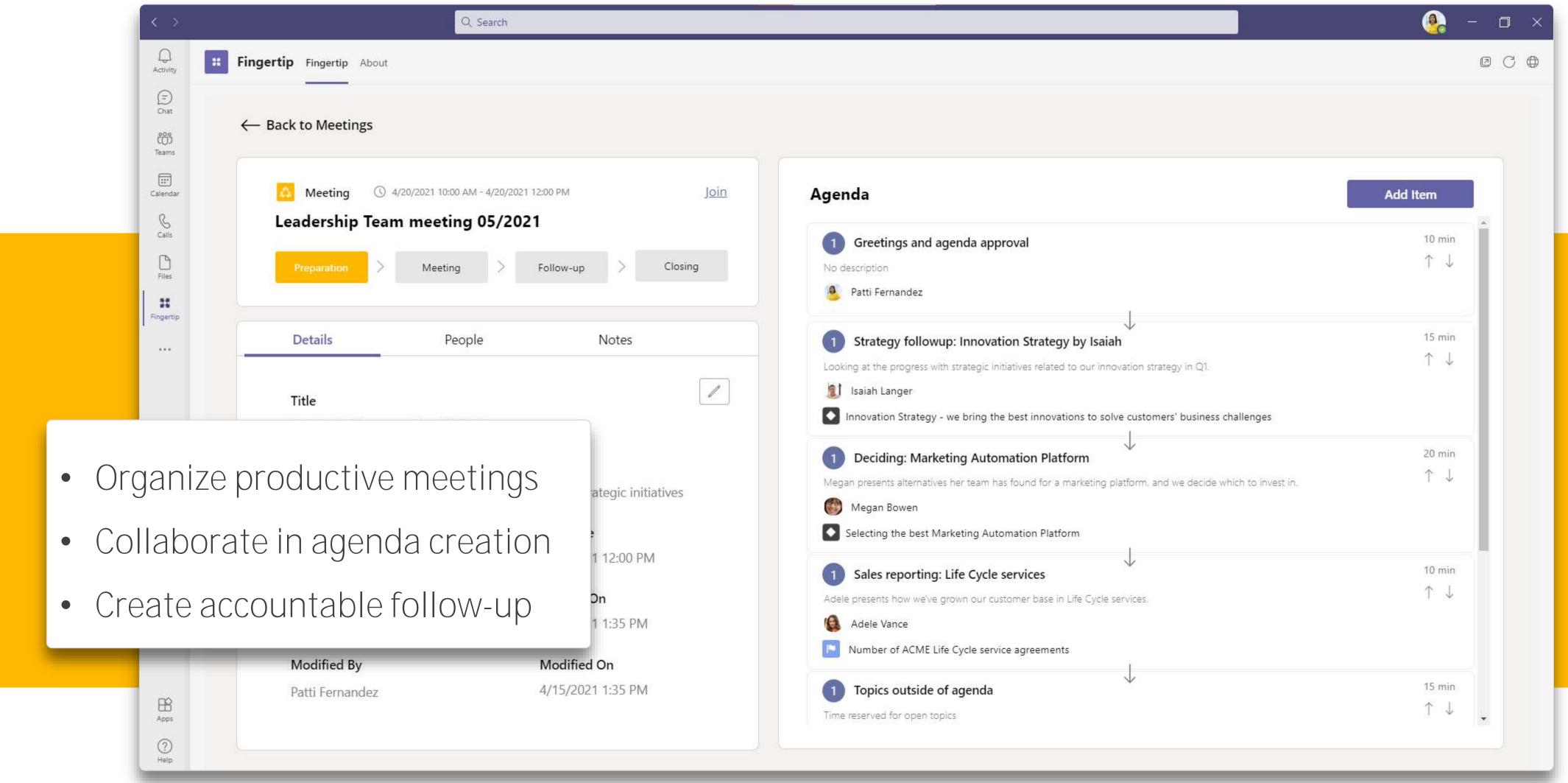




Meetings that get things done





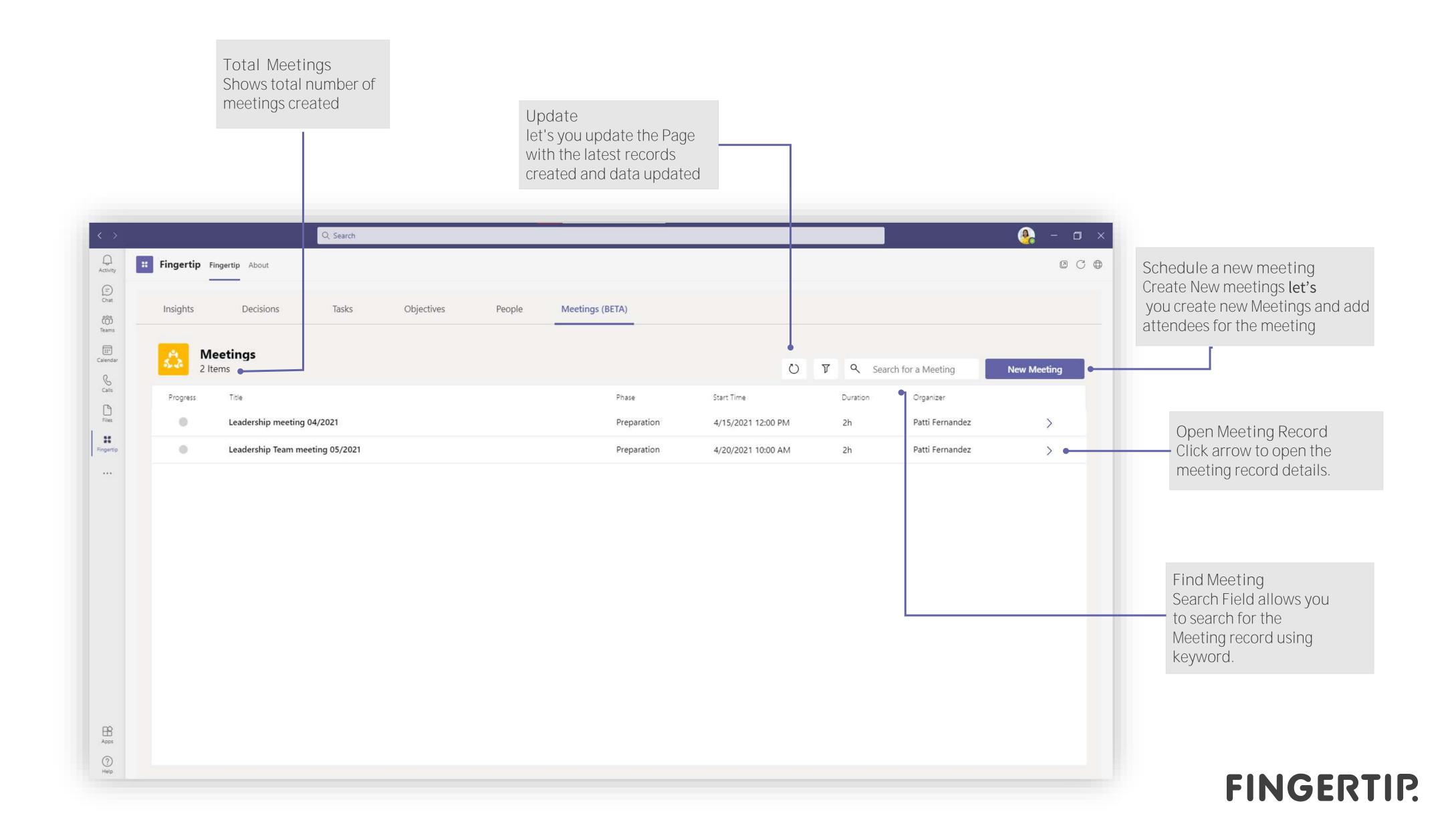




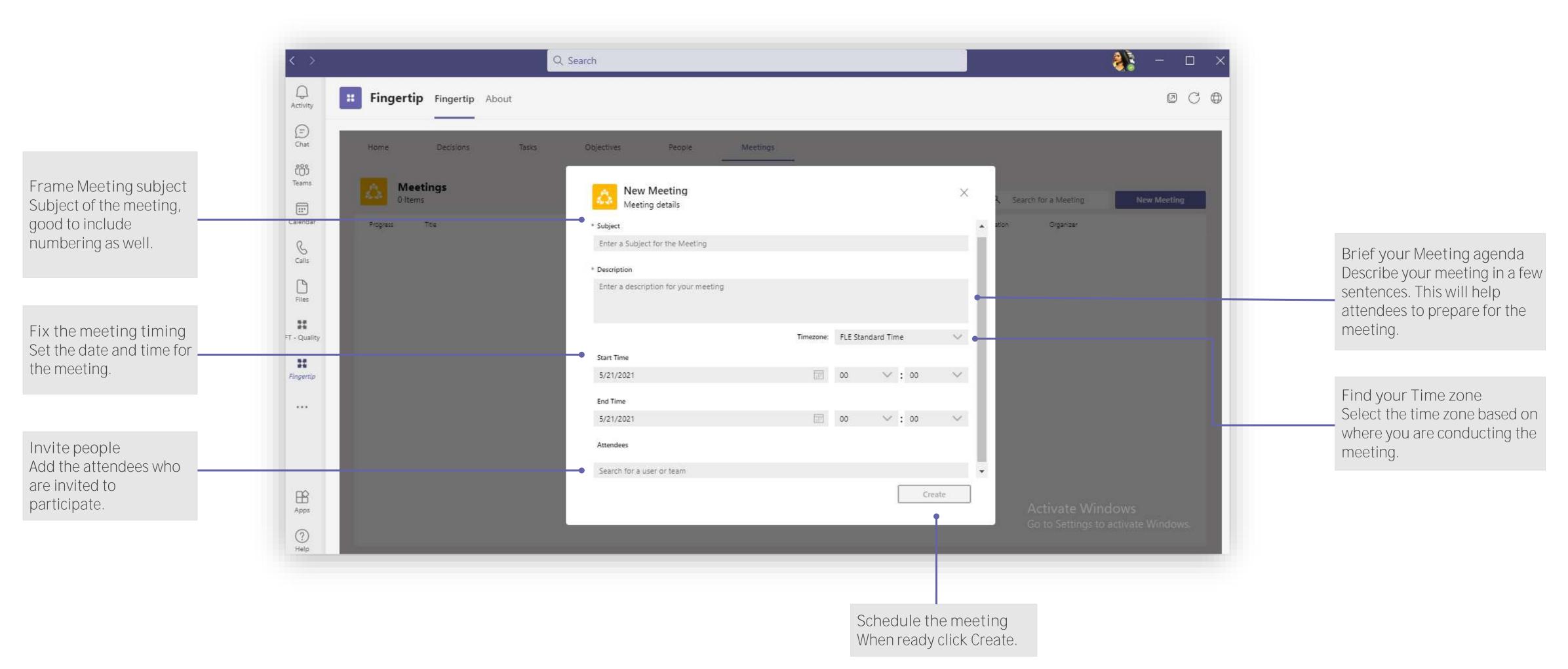


Elements of the Meeting tab





New Meeting Popup

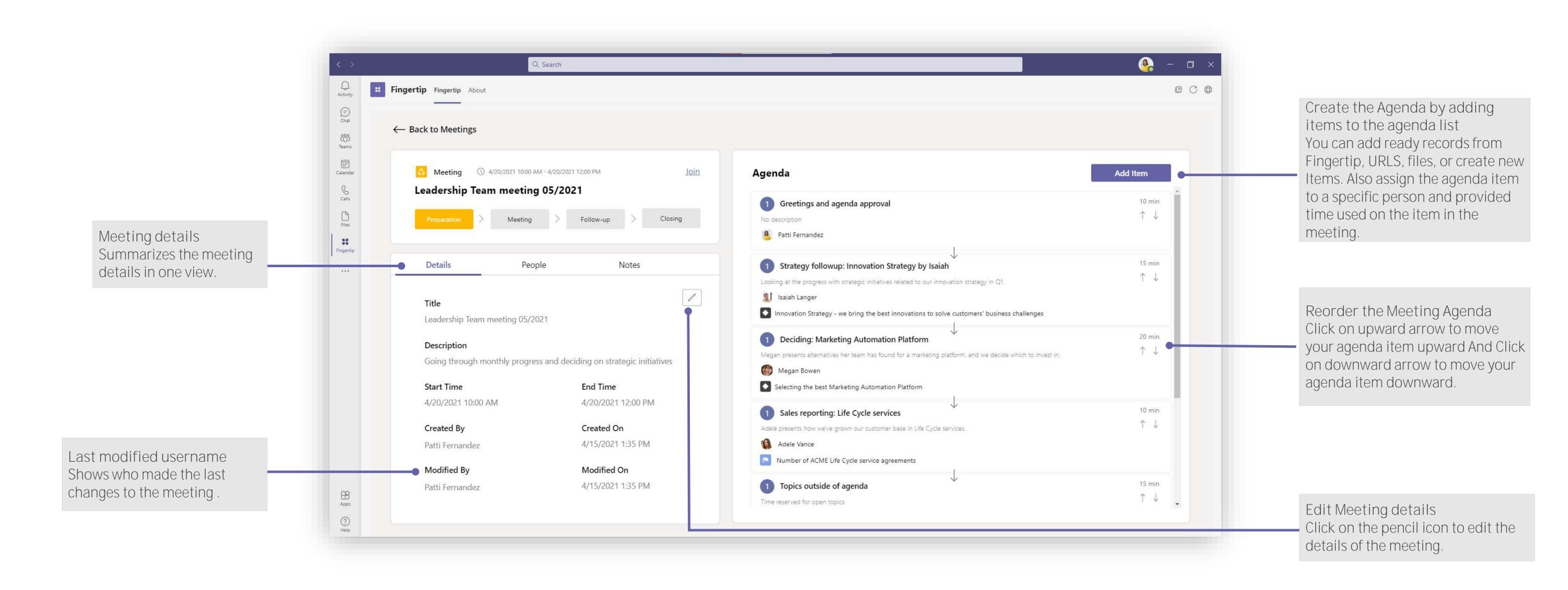


FINGERTIP.



The Meeting Record page insights

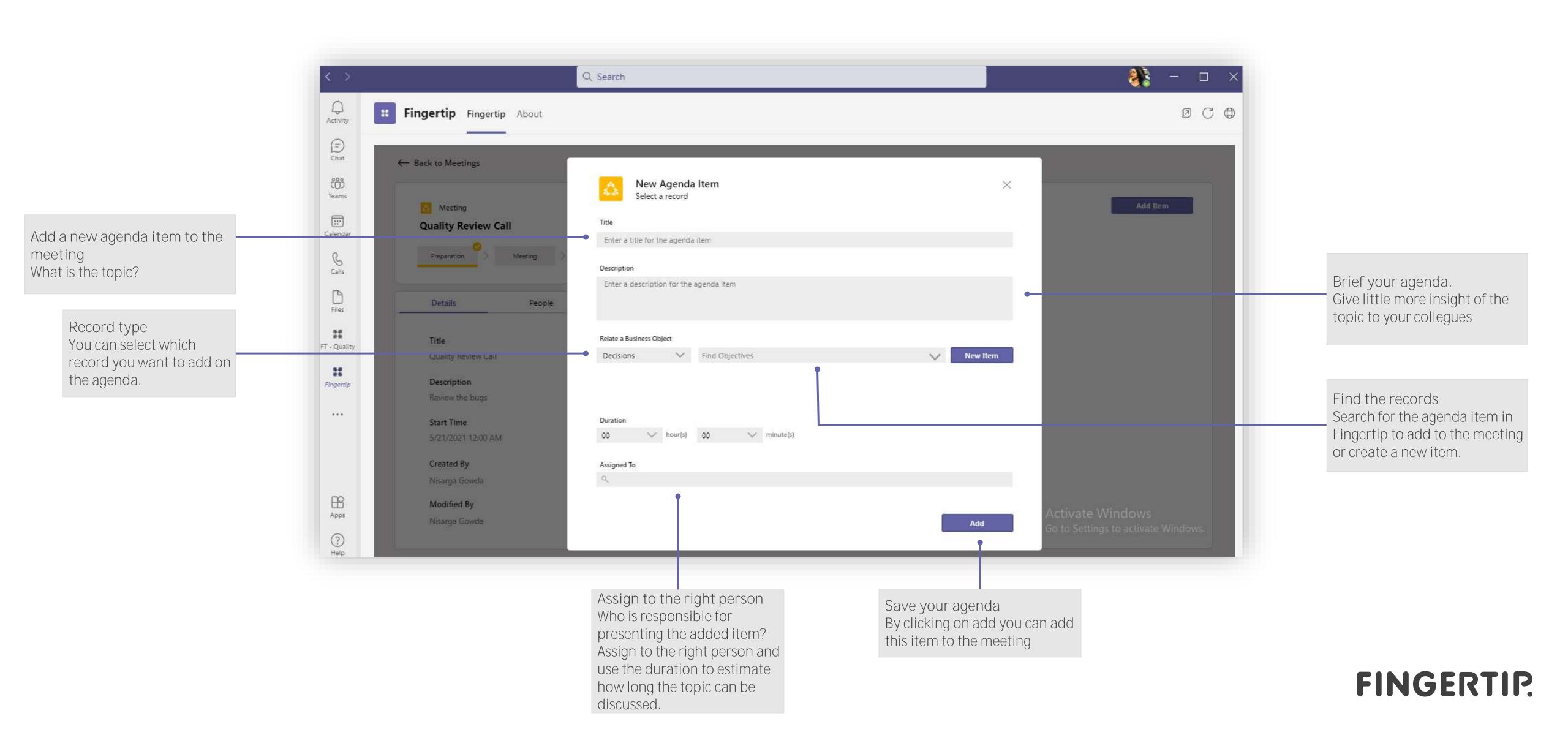




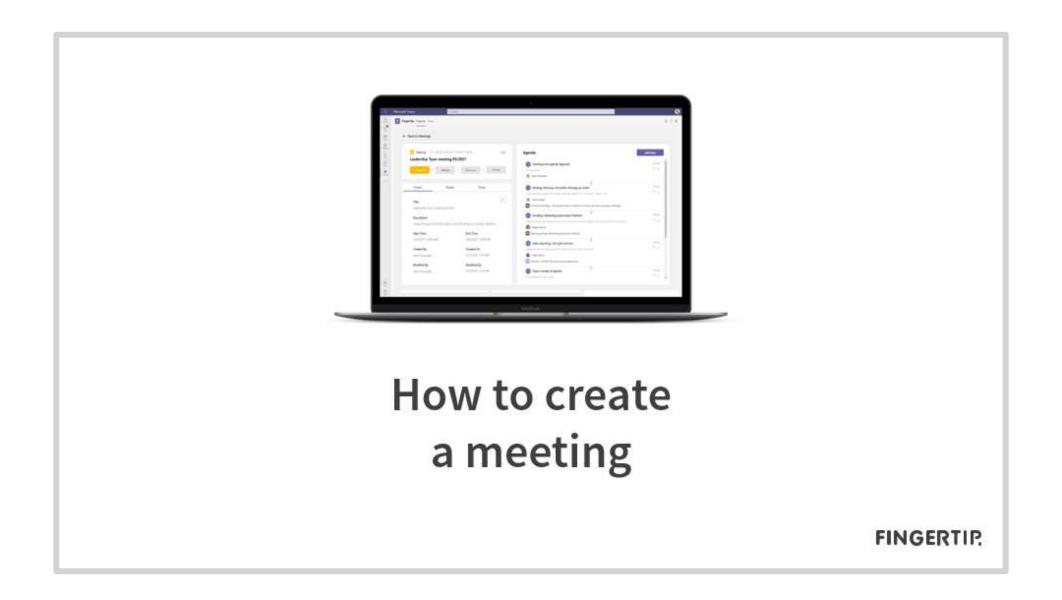




New Agenda Popup



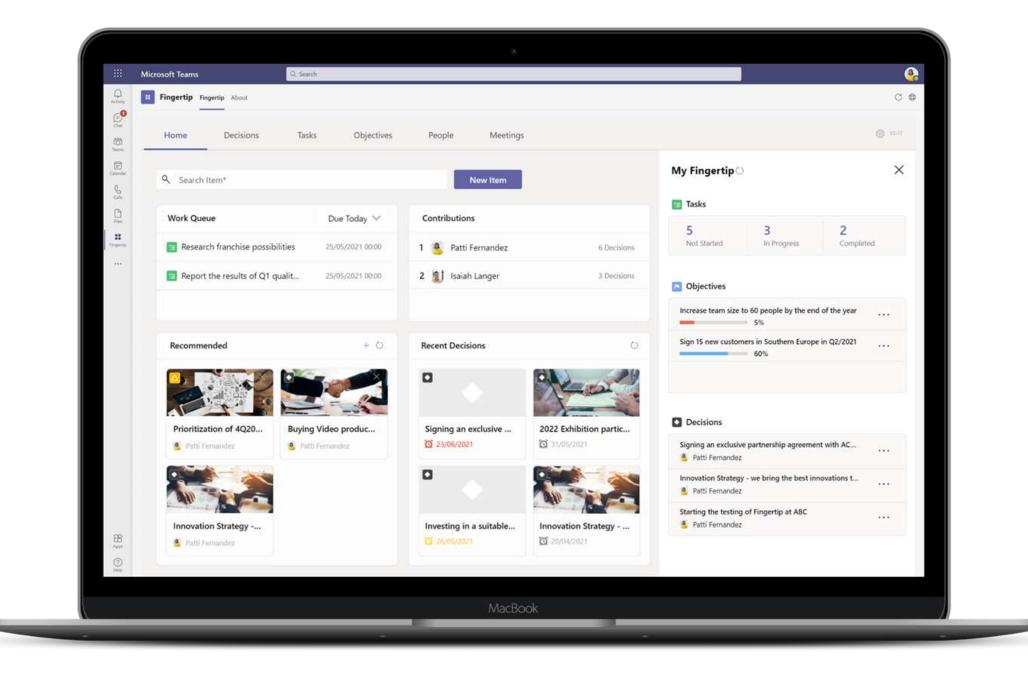
Step-by-step guides [MEETINGS]





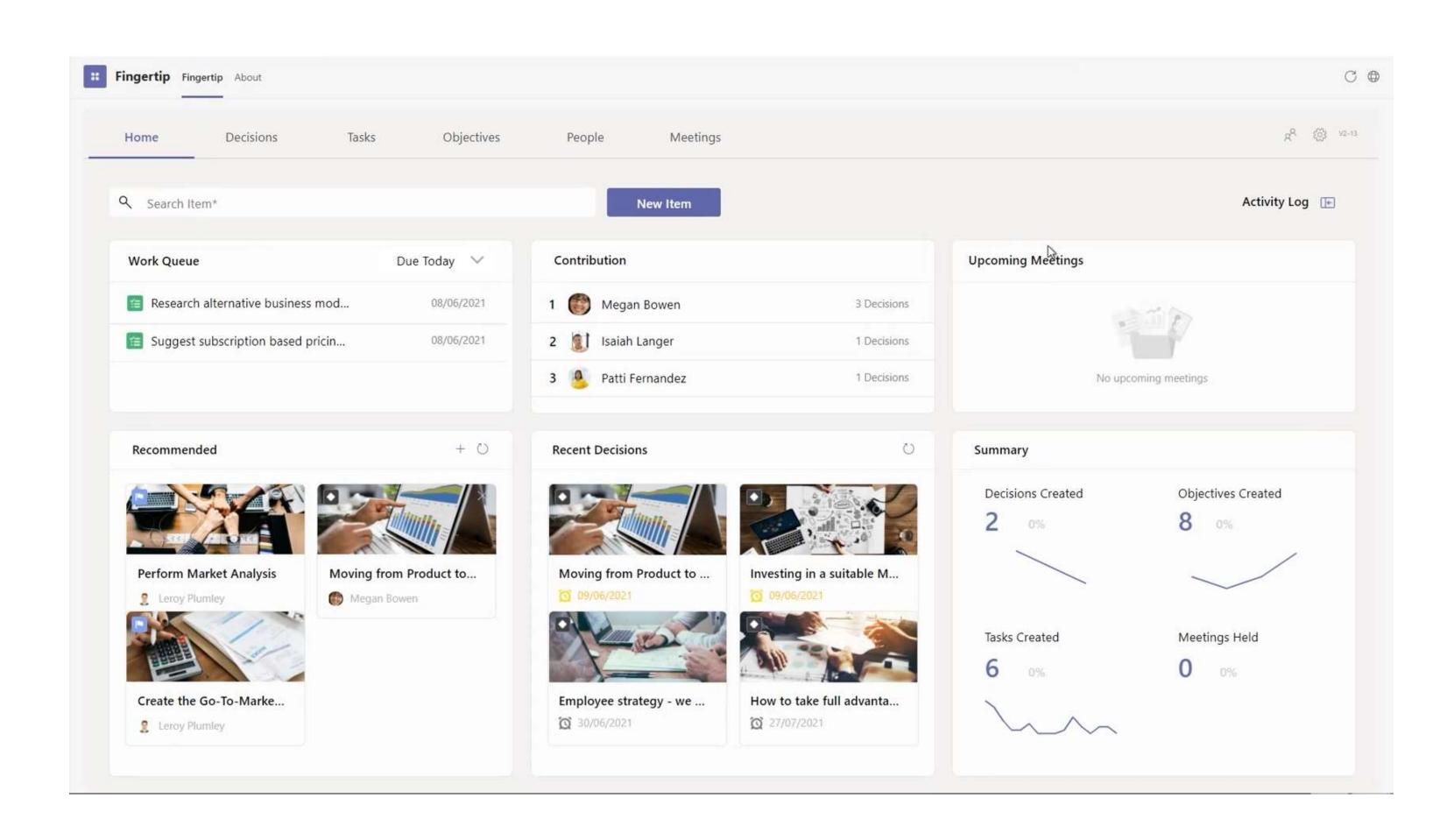
Step-by-step guides





Using the Fingertip Home Page

Using the Fingertip Home Page

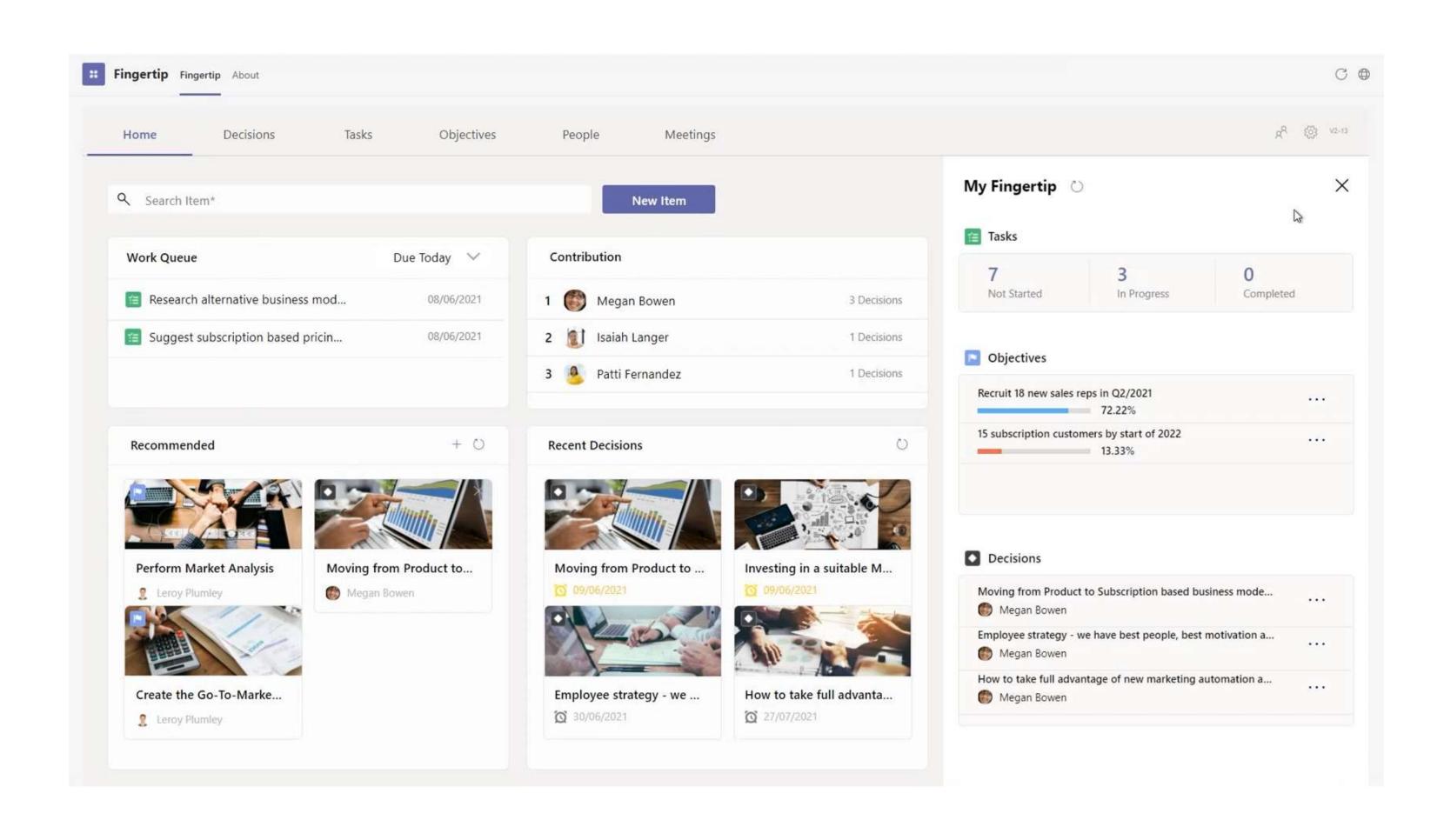


This is the Fingertip home page, starting point for your daily work.

See your upcoming tasks, recently edited decisions, items recommended by others and upcoming meetings.



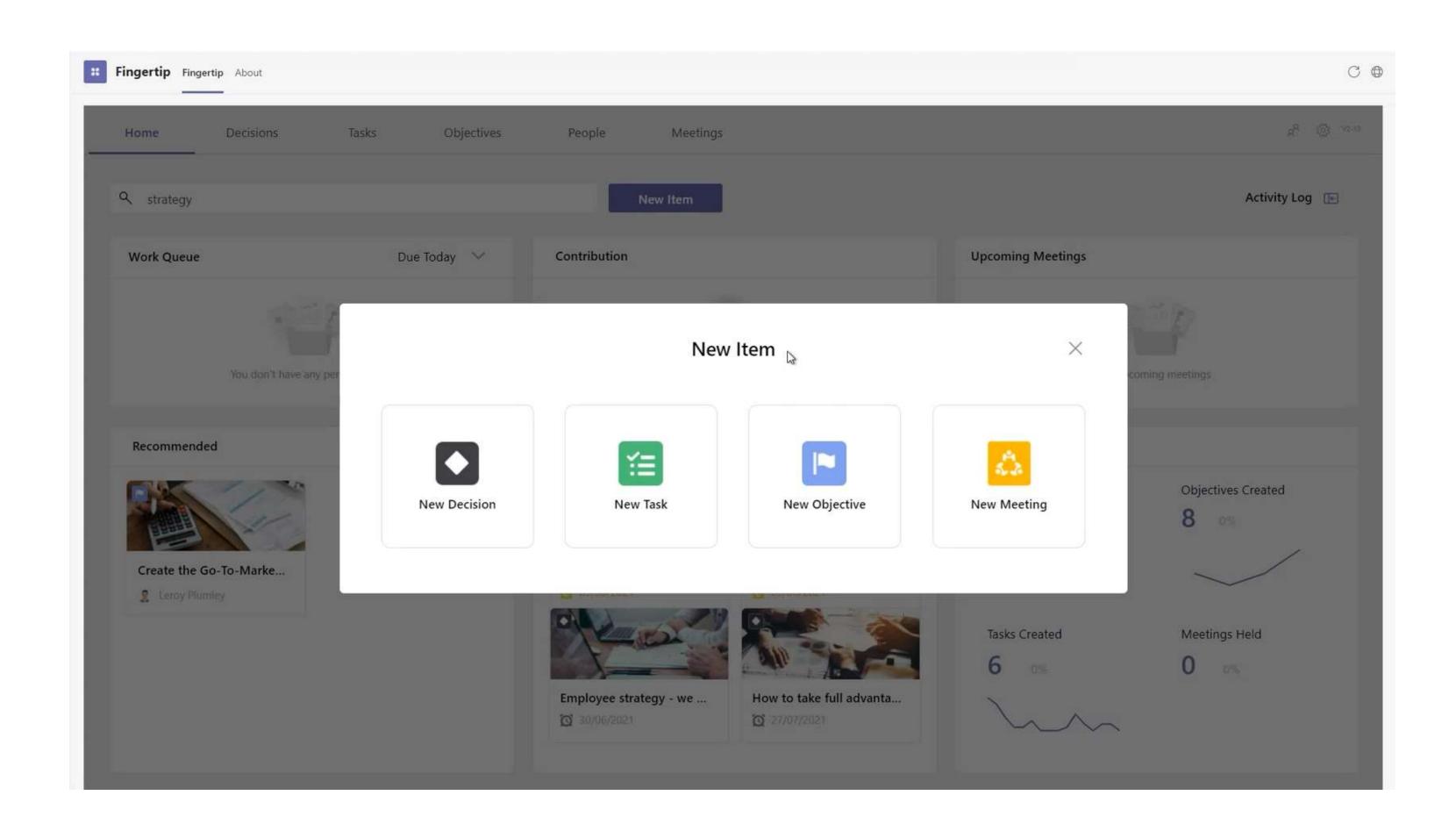
Using the Fingertip Home Page



If you open the "Activity log", you will see your current task status, objectives you are responsible for and decision processes you have started.

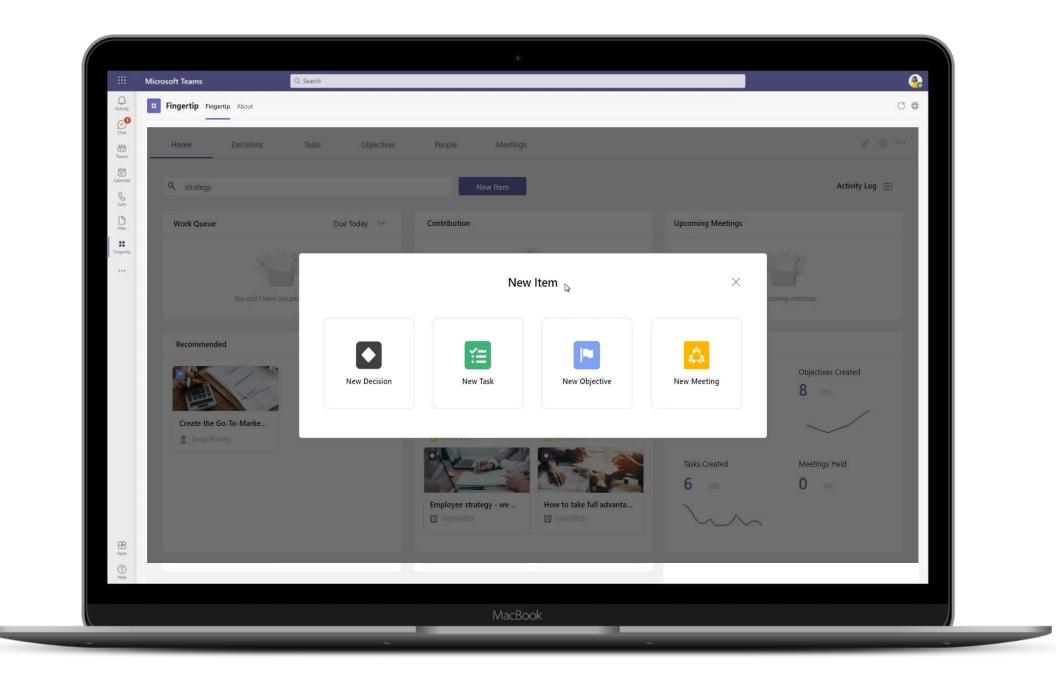


Using the Fingertip Home Page

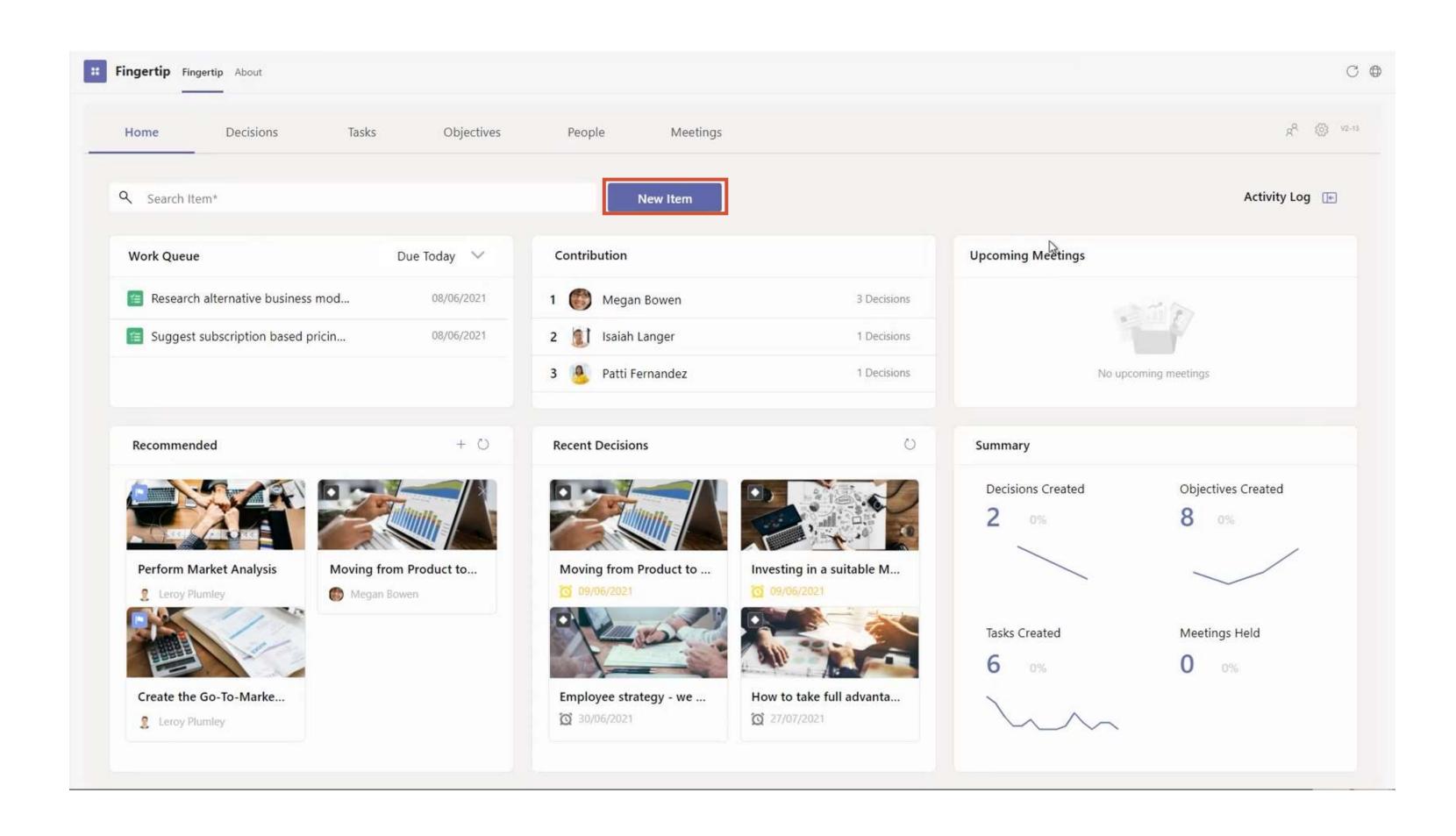


The New Item popup is perhaps the fastest way to get the ball rolling. Create new decisions, tasks, objectives or meetings transparently, and start collaborating!



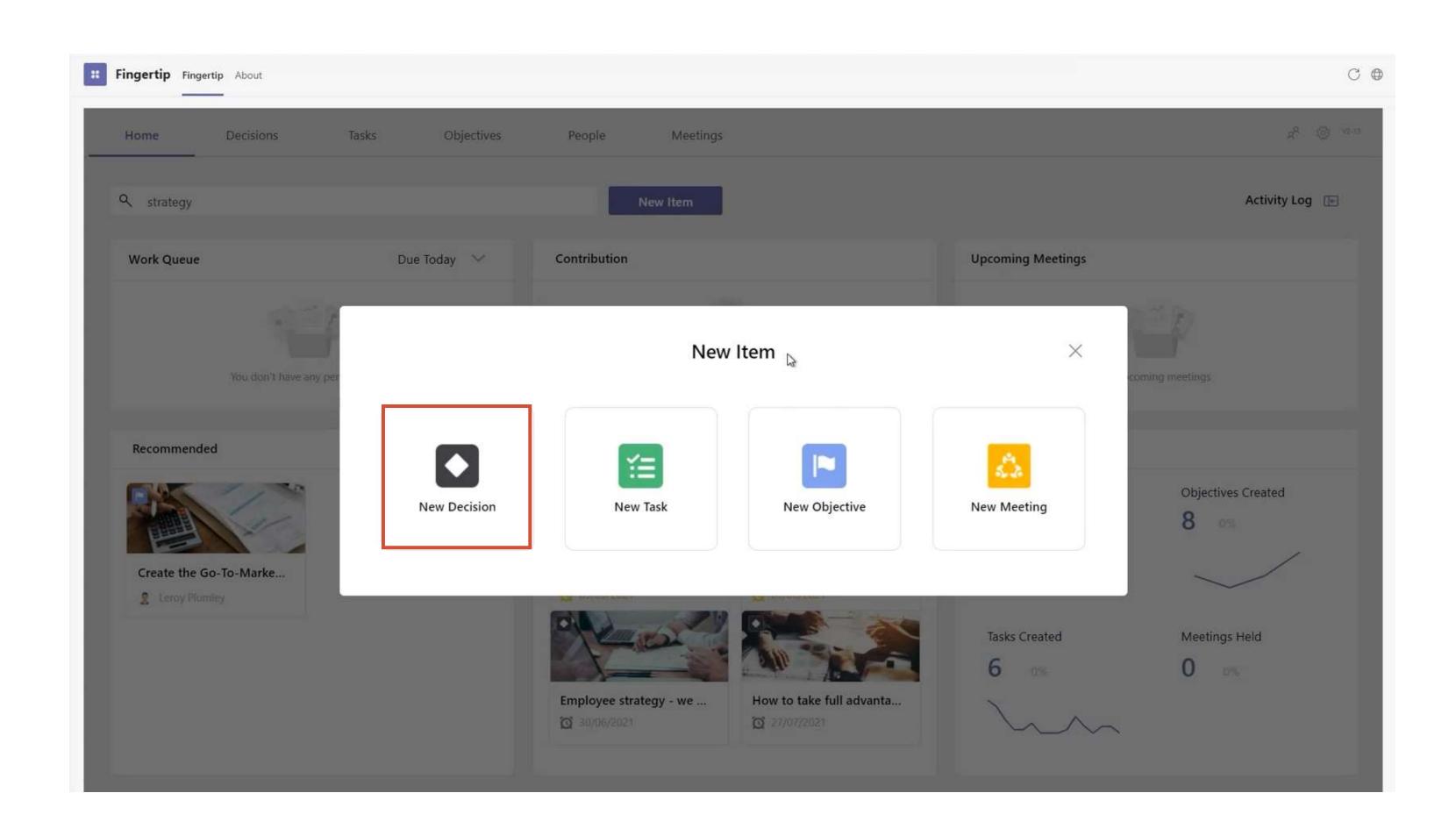






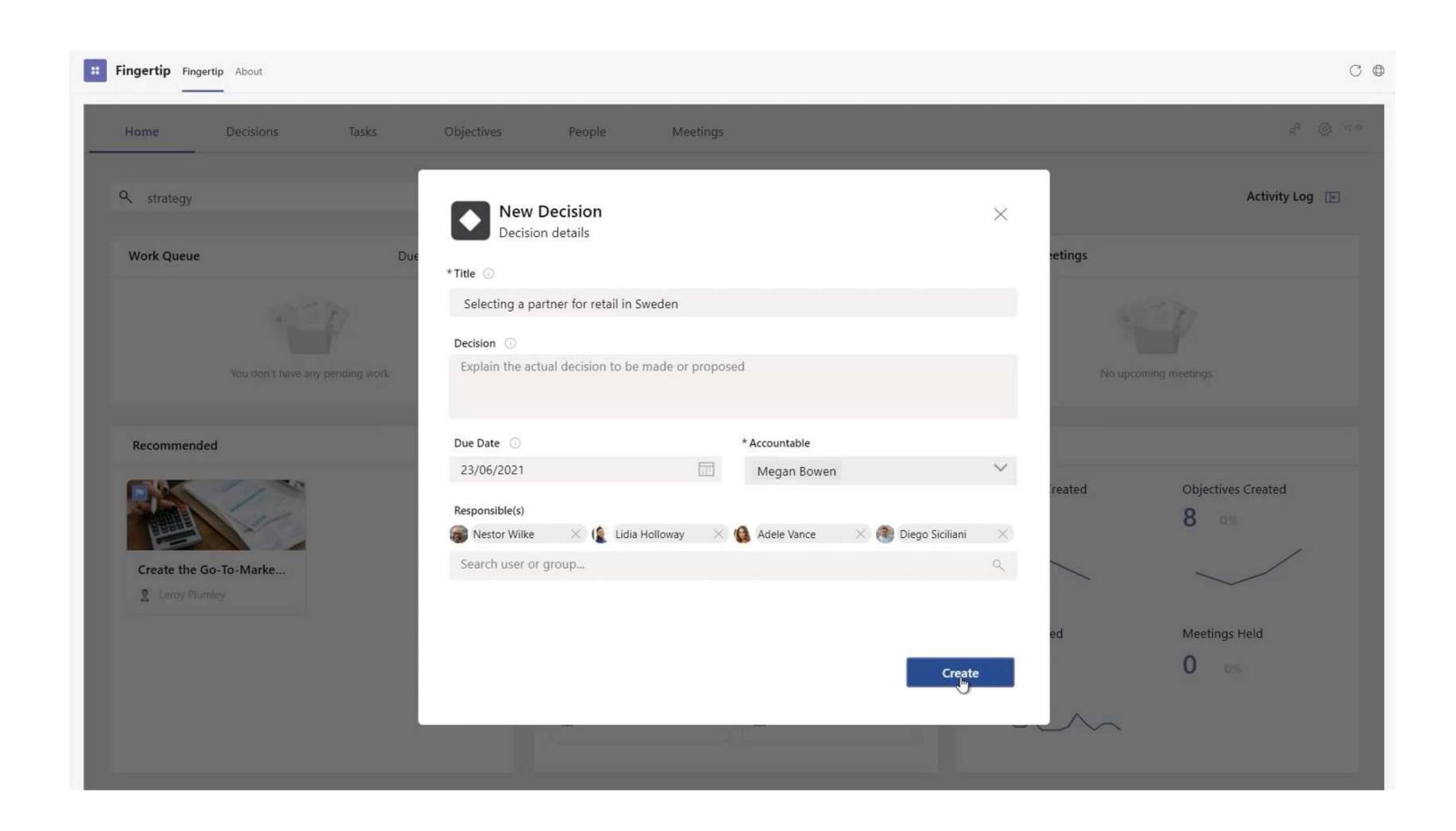
1. There are a few places you can start a decision from in Fingertip, but the easiest should be from the front page. Click on the "New item" button





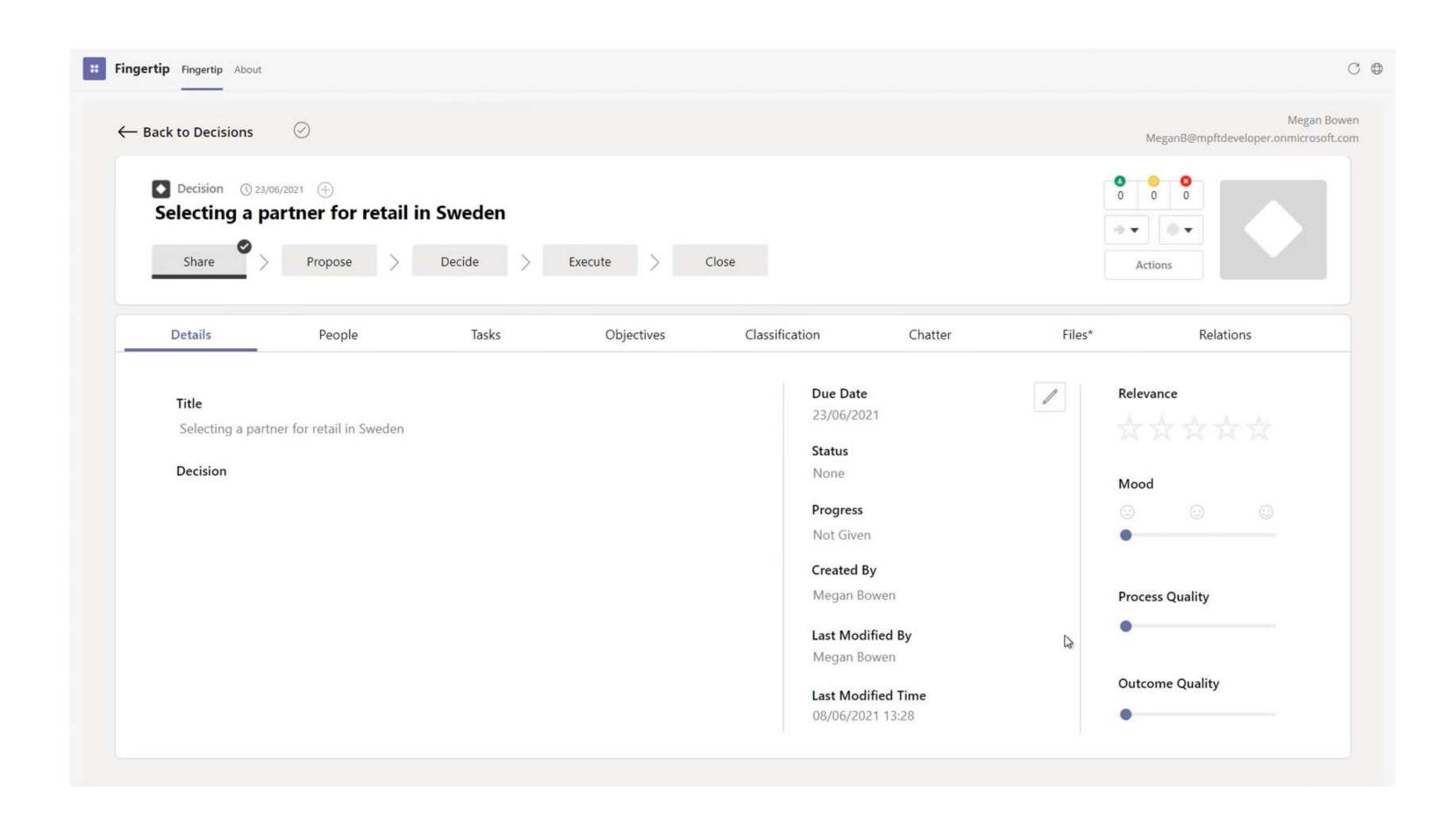
2. Select "New Decision"





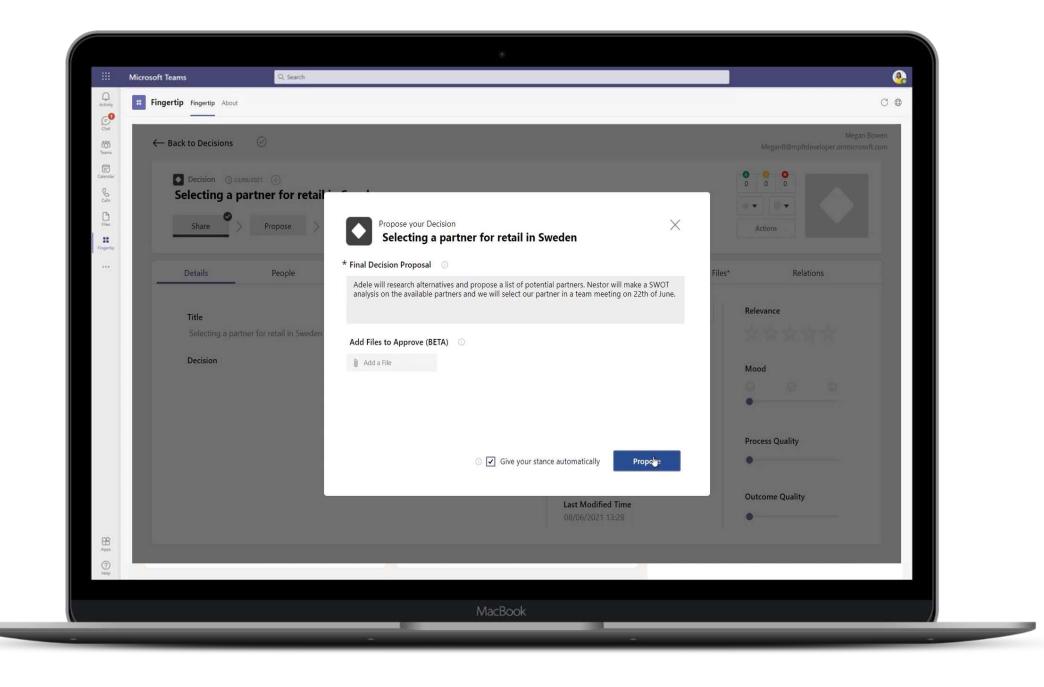
- 3. Insert your decision details and invite individuals or teams.
 Remember to be specific!
- 4. Click "Create" to share the decision

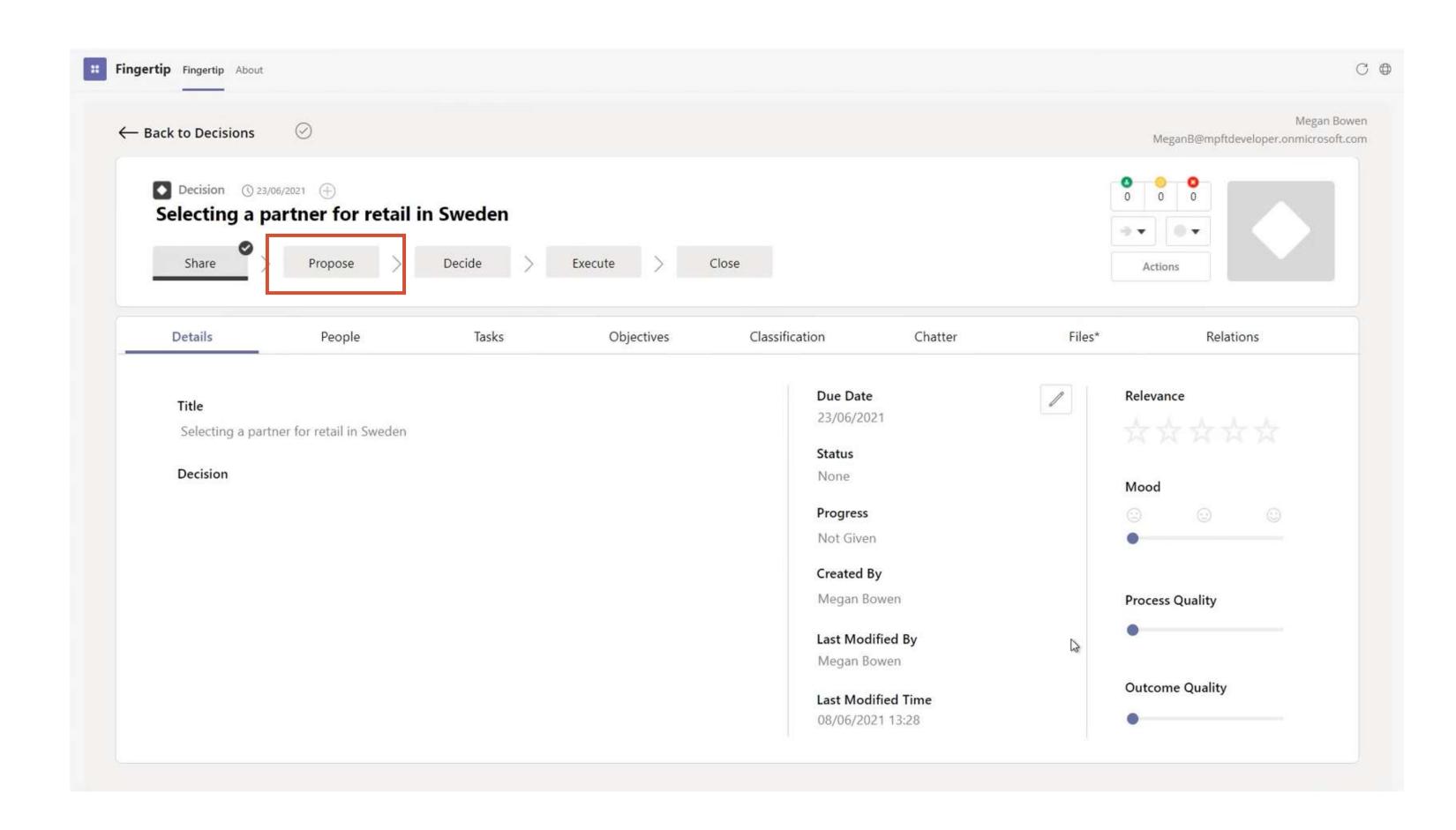




5. Done! **You're** decision has been shared to the participants

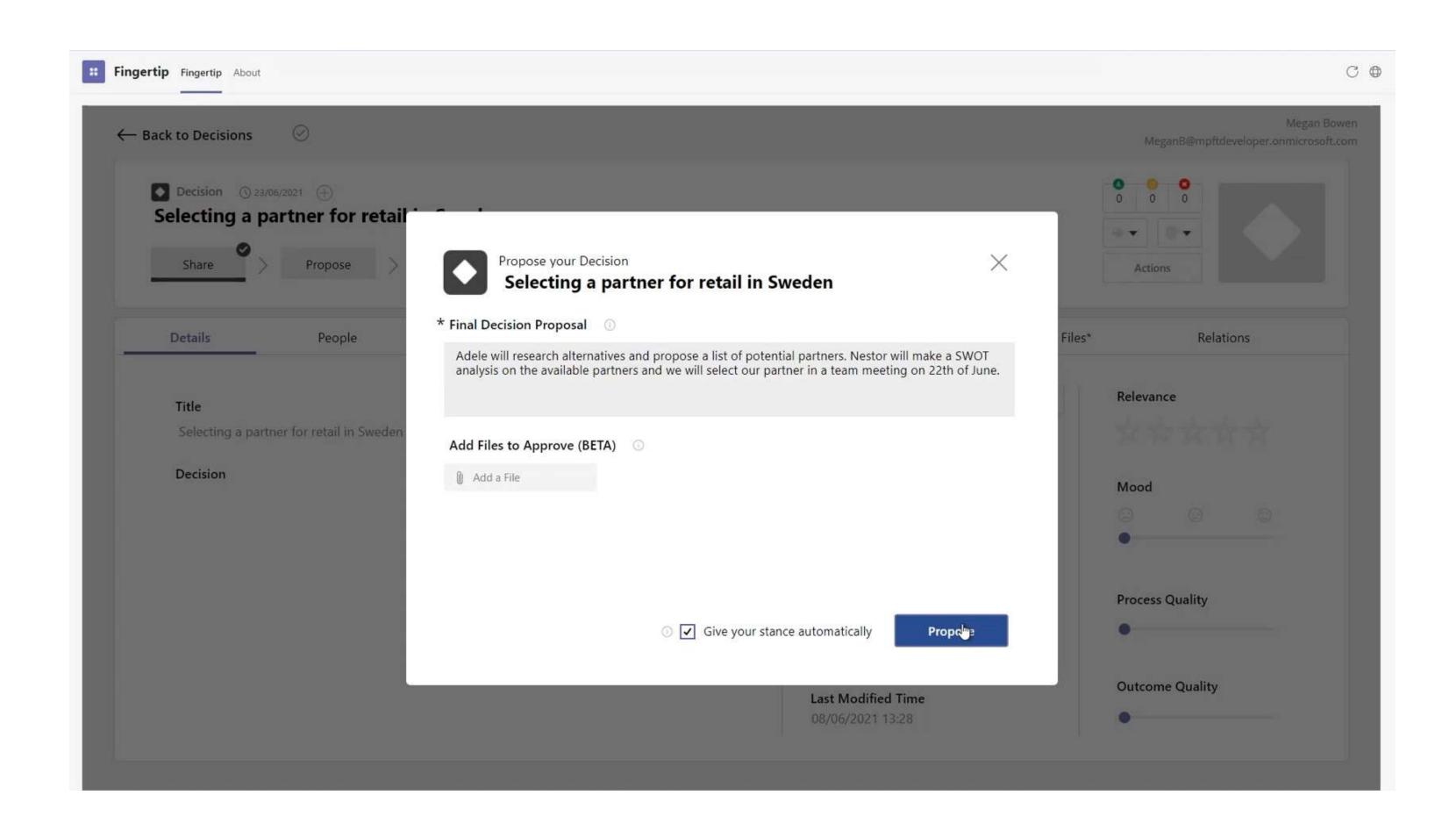






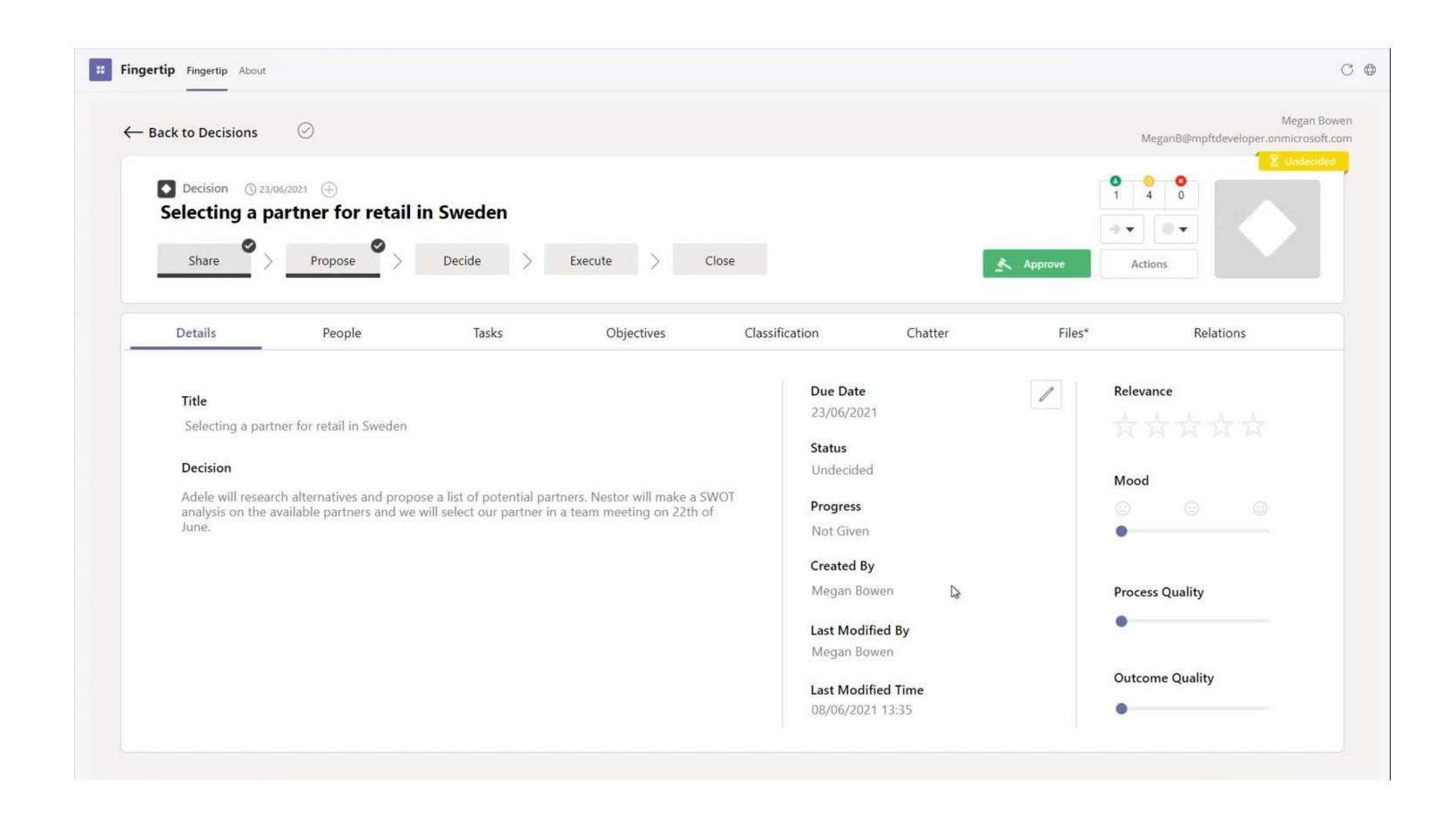
1. When you are ready to request stances for a decision proposal, you can prompt the participants by moving the decision to the proposal phase. Click on the "Propose" stage on the life cycle to open the Proposal-popup





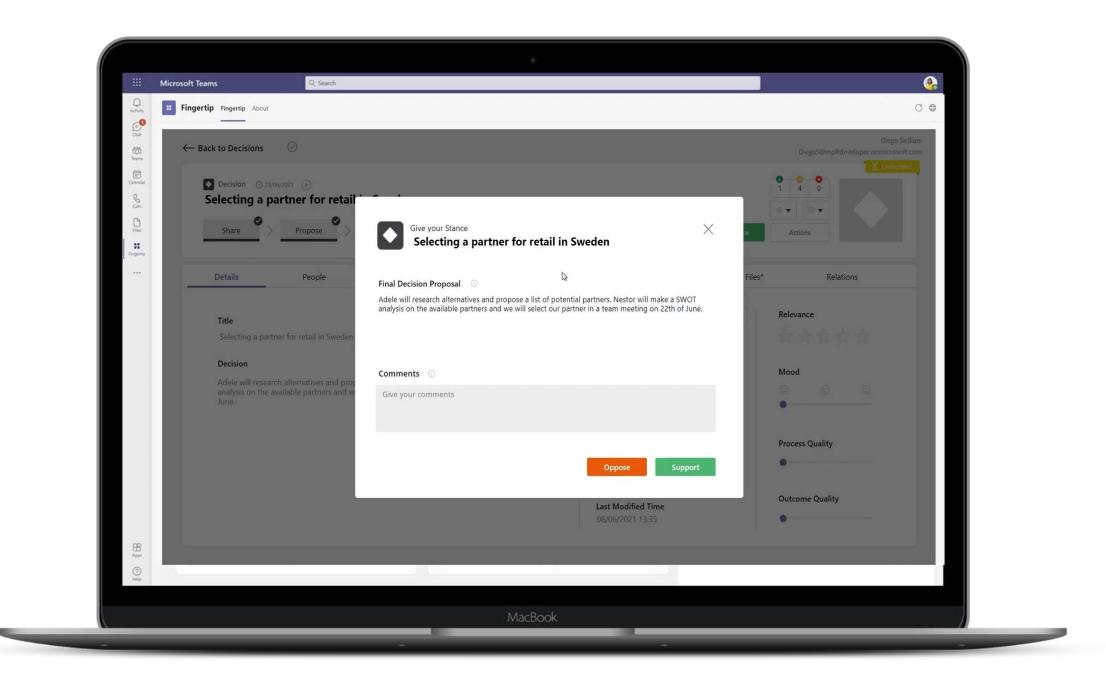
- 2. Write an actionable decision proposal with responsible parties and due dates to be approved.
- 3. You can optionally add files to be approved alongside the proposal
- 4. You can optionally support your own decision proposal when asking stances from others by ticking the "Give your stance automatically" checkbox"
- 5. Click "Propose" when your done.

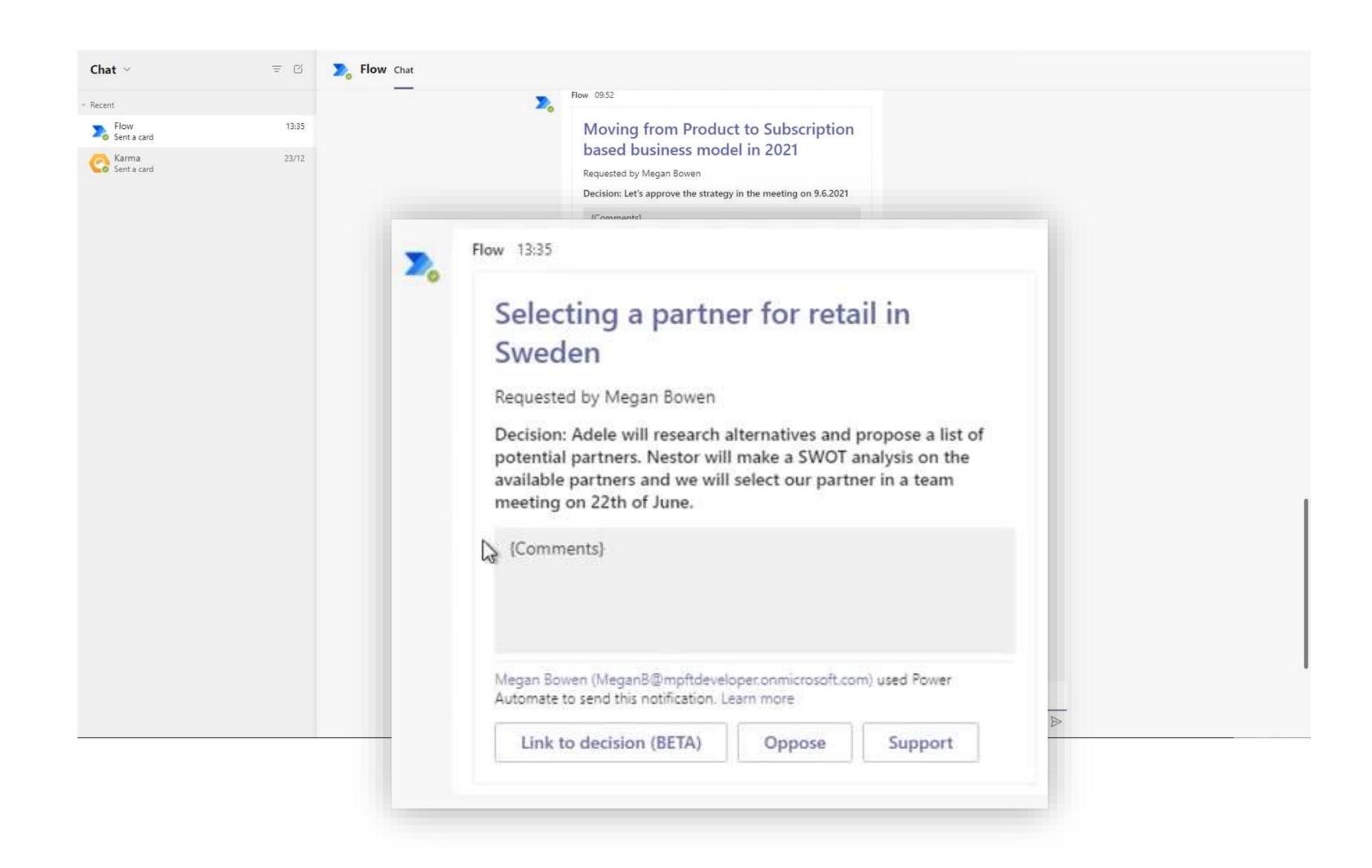




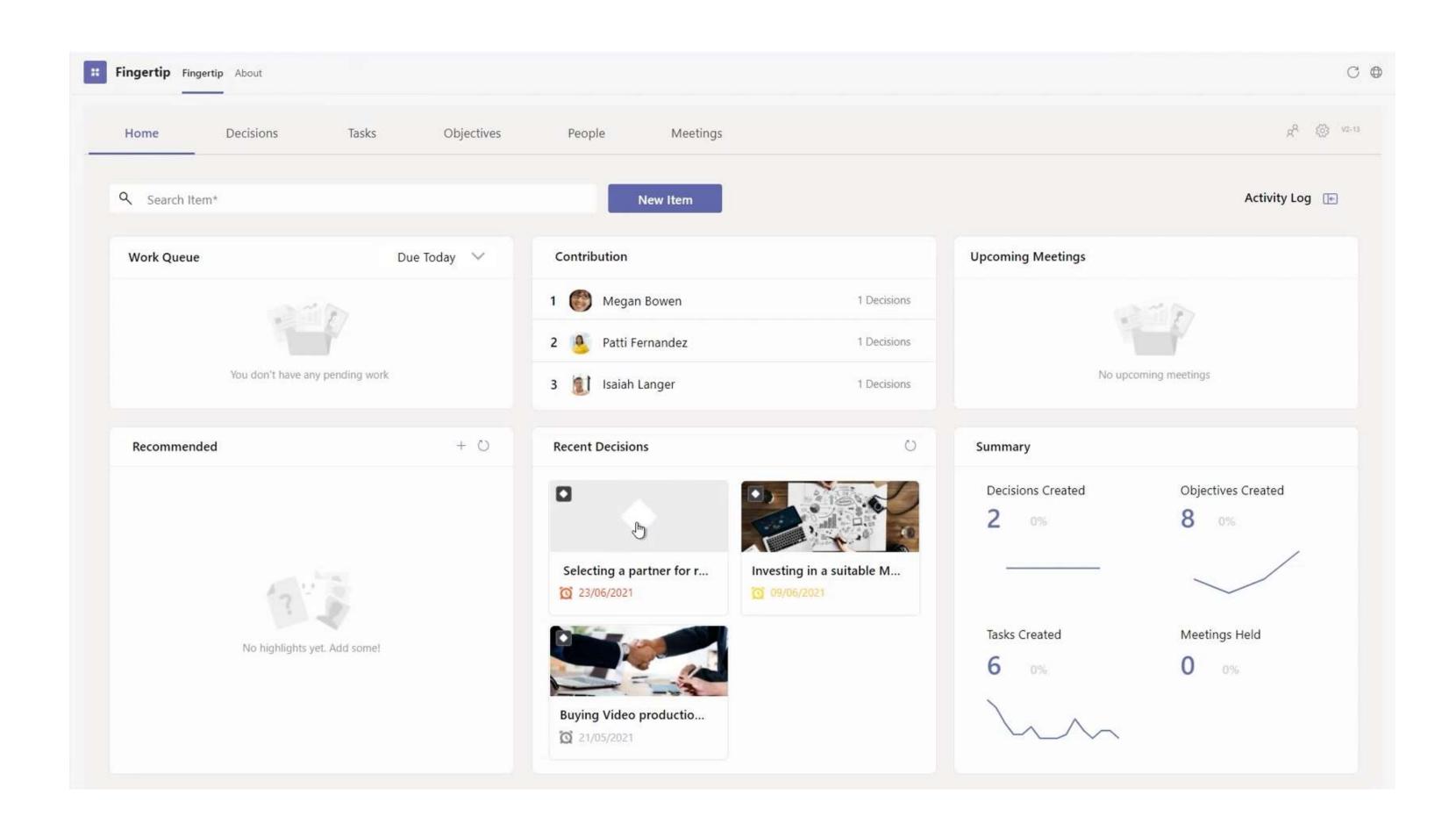
6. Done! Now all that is left is wait for the participants to answer the call.





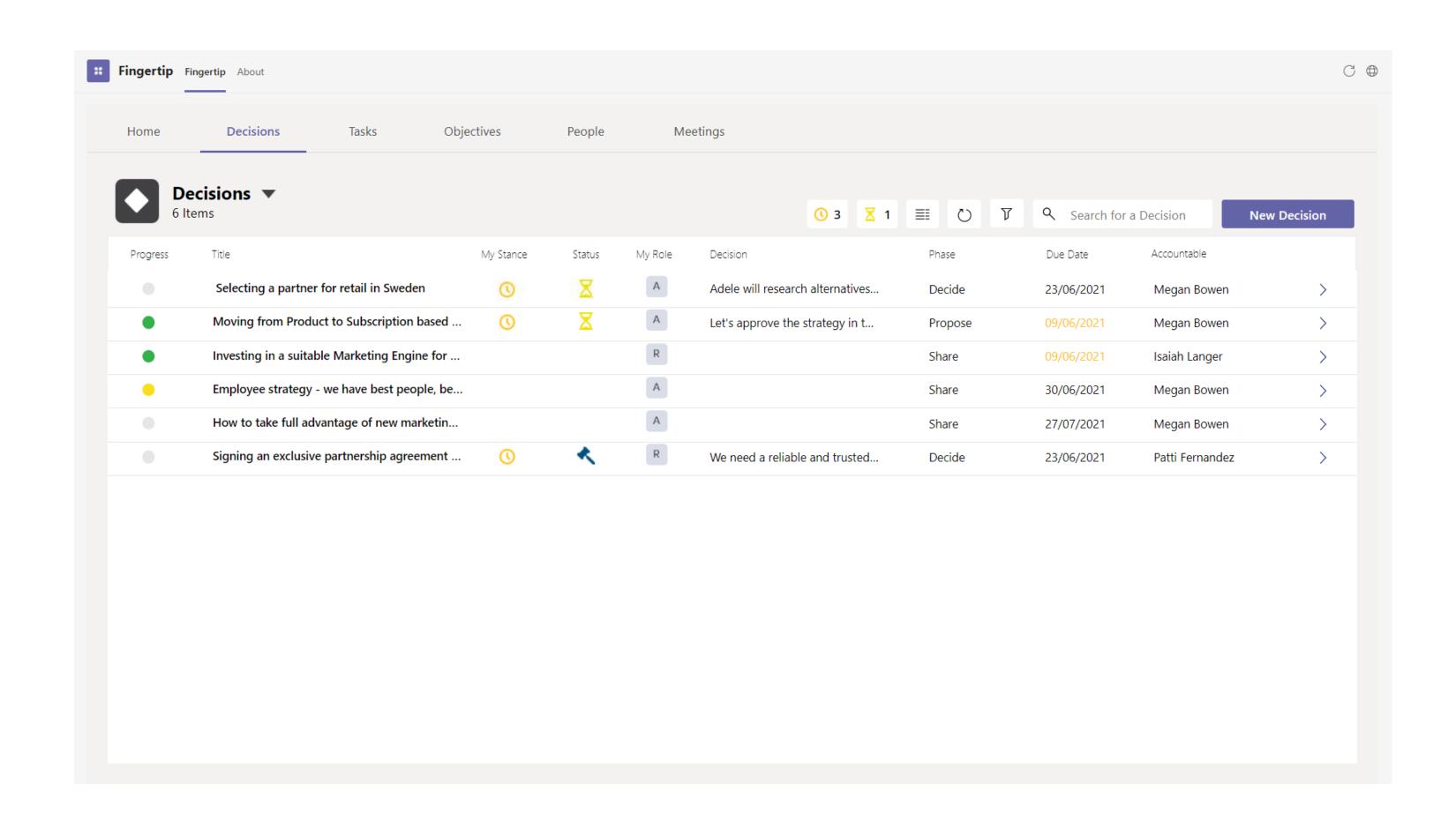


1. After somebody proposes a decision you are part of you will get a Flow message. You can either comment and support/oppose then and there, or review the decision item in Fingertip.



2. The proposed decision should be in the recent decisions box, or you can locate it in the decisions tab.

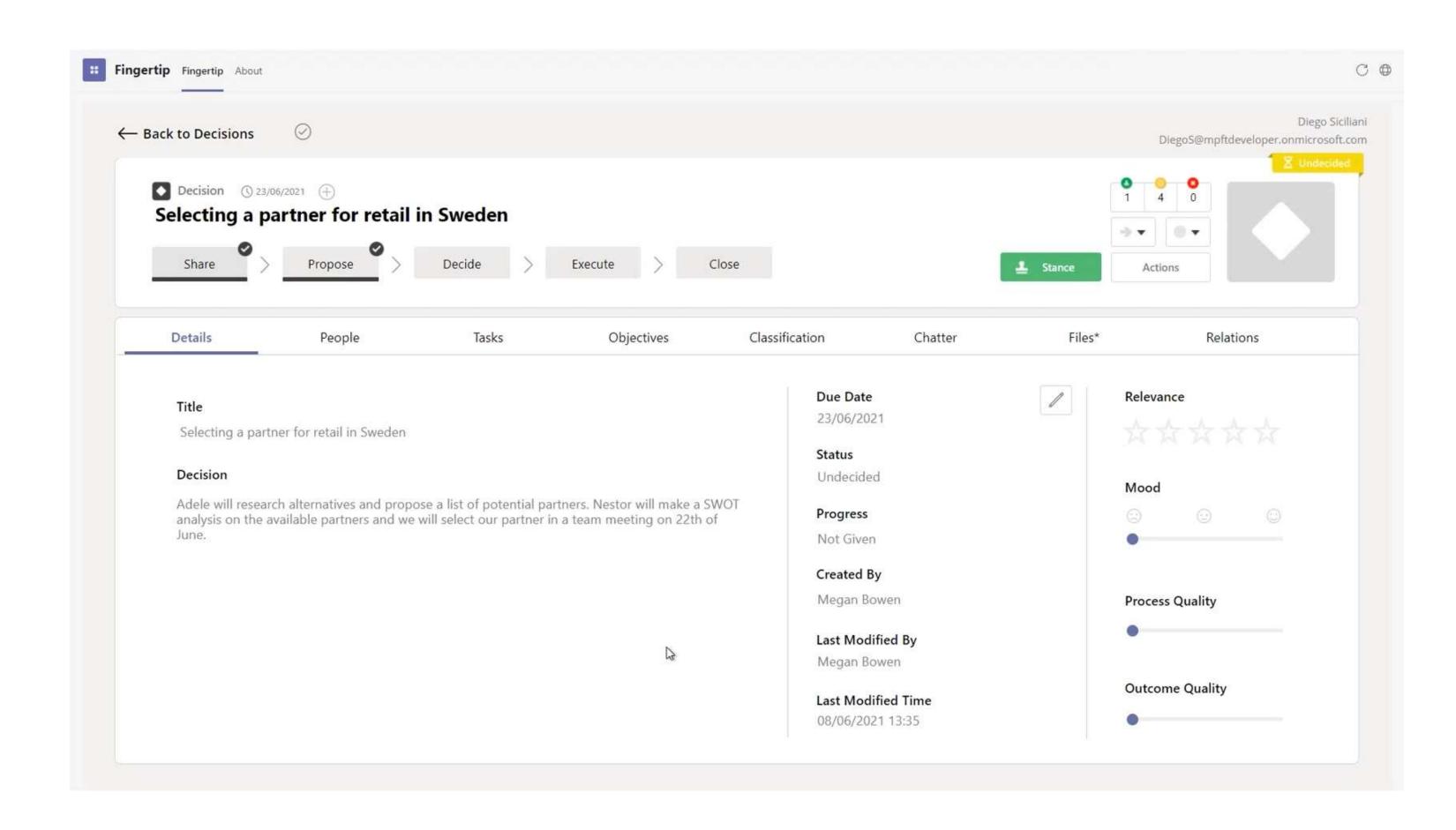






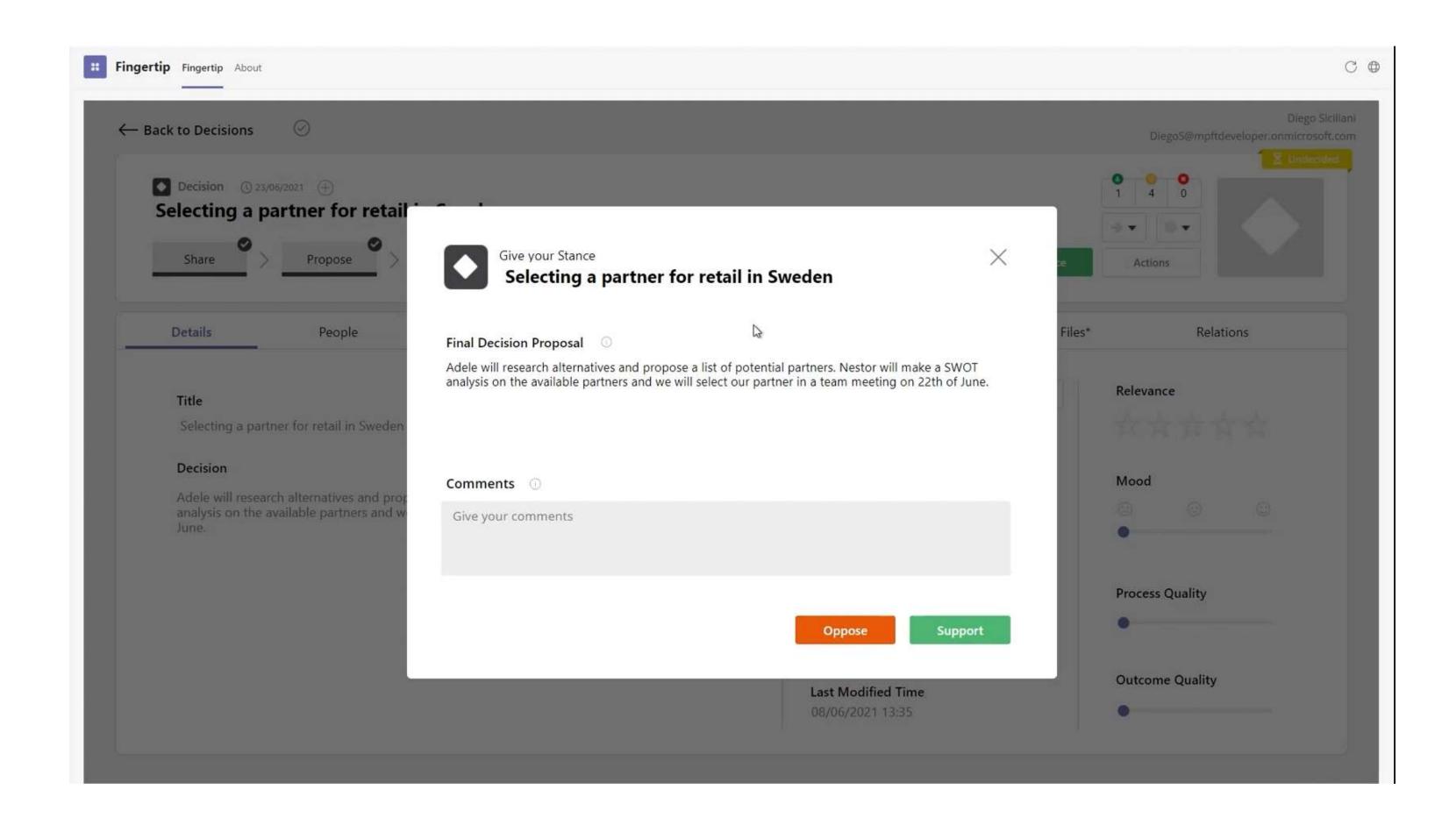
3. The yellow clock -icon represents the decisions you are expected to give a stance on.





4. After opening the decision item, you will see a green "Stance" button. Review all the contents within the decision before giving your stance.

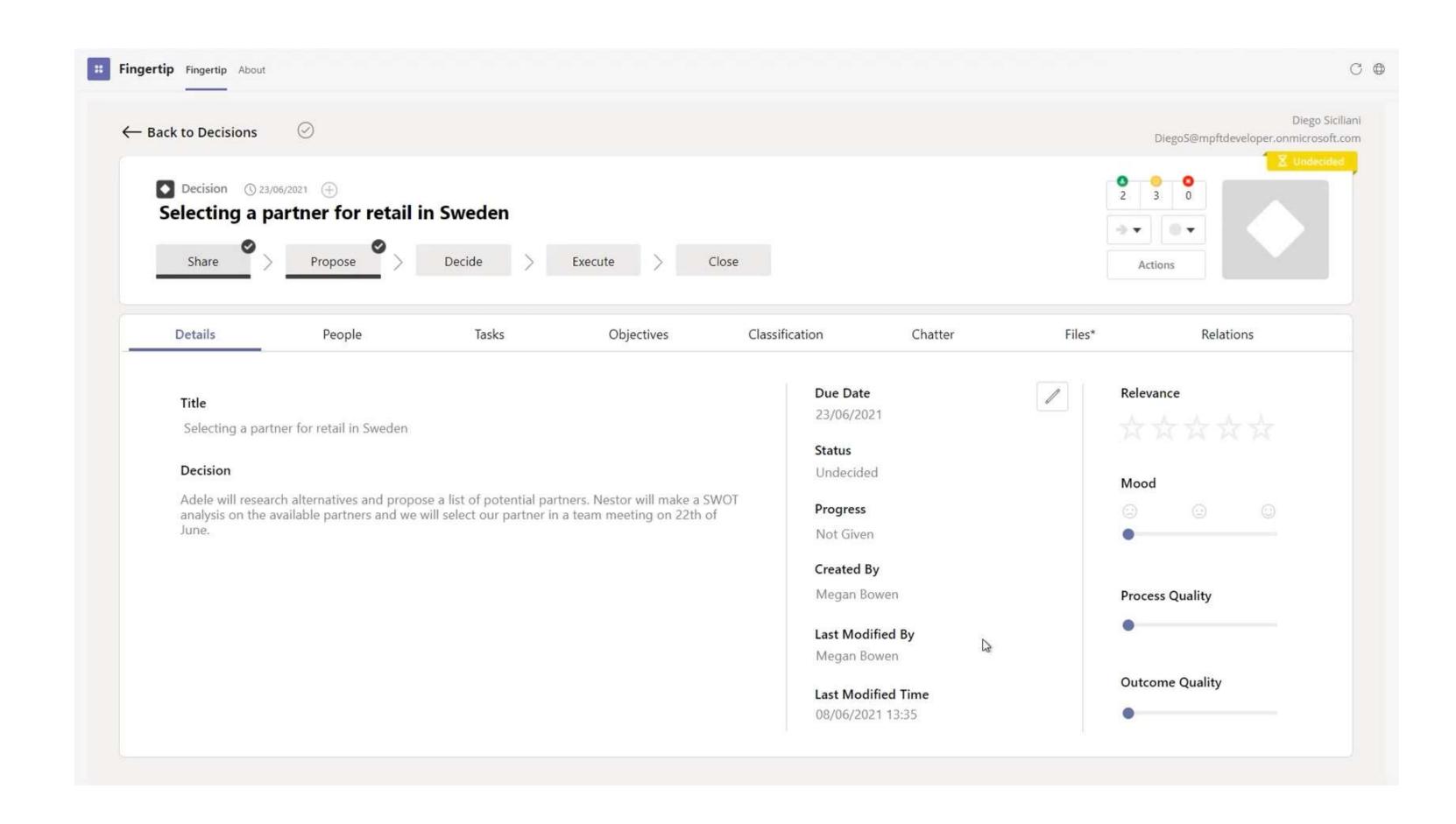




- 5. You can include a comment with your stance when you support or oppose the proposal.
- 6. Click on the stance you wish to communicate to the decision owner.

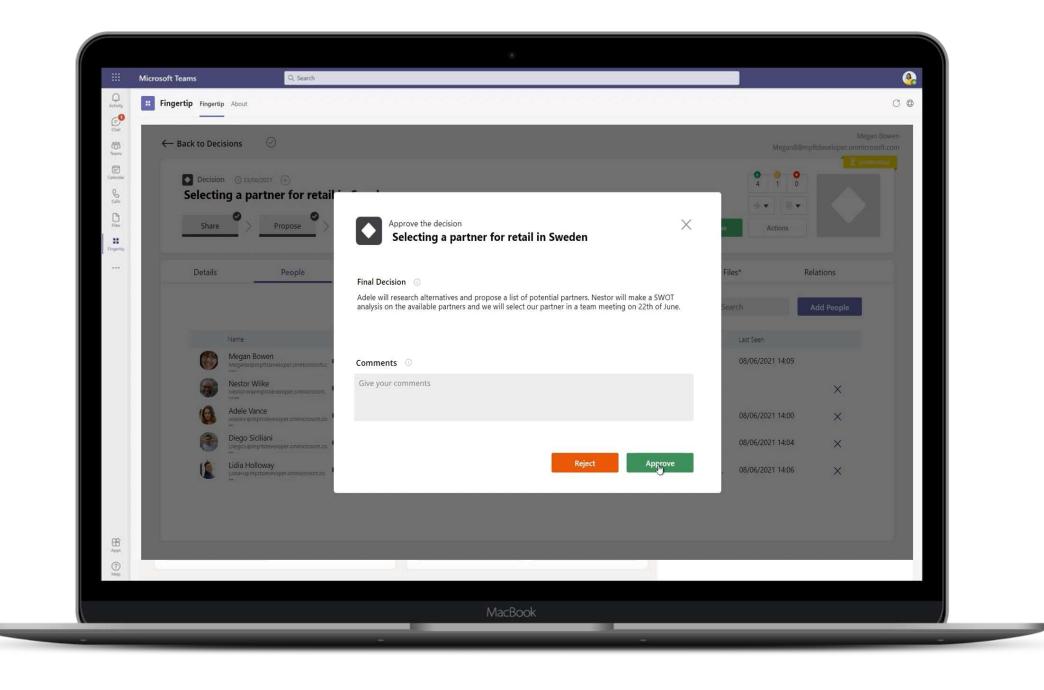


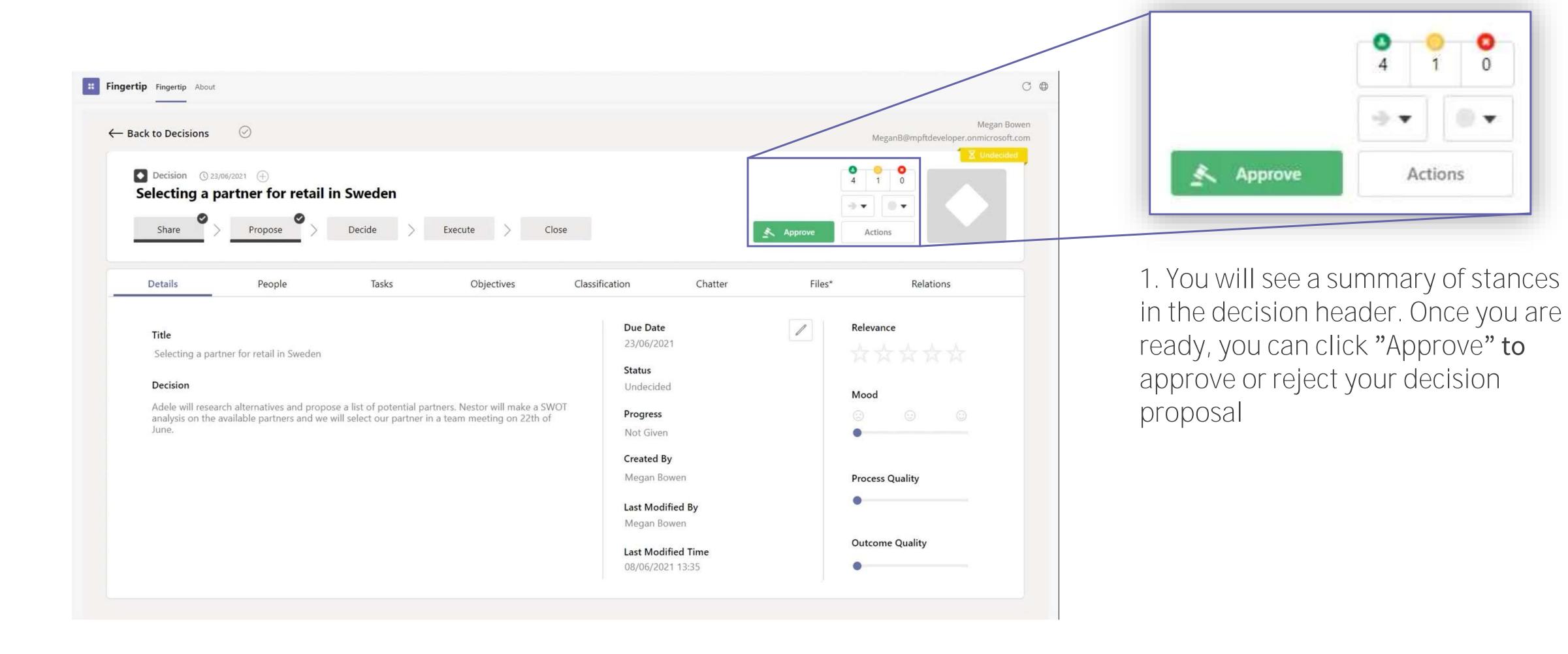
How to give a stance to a decision



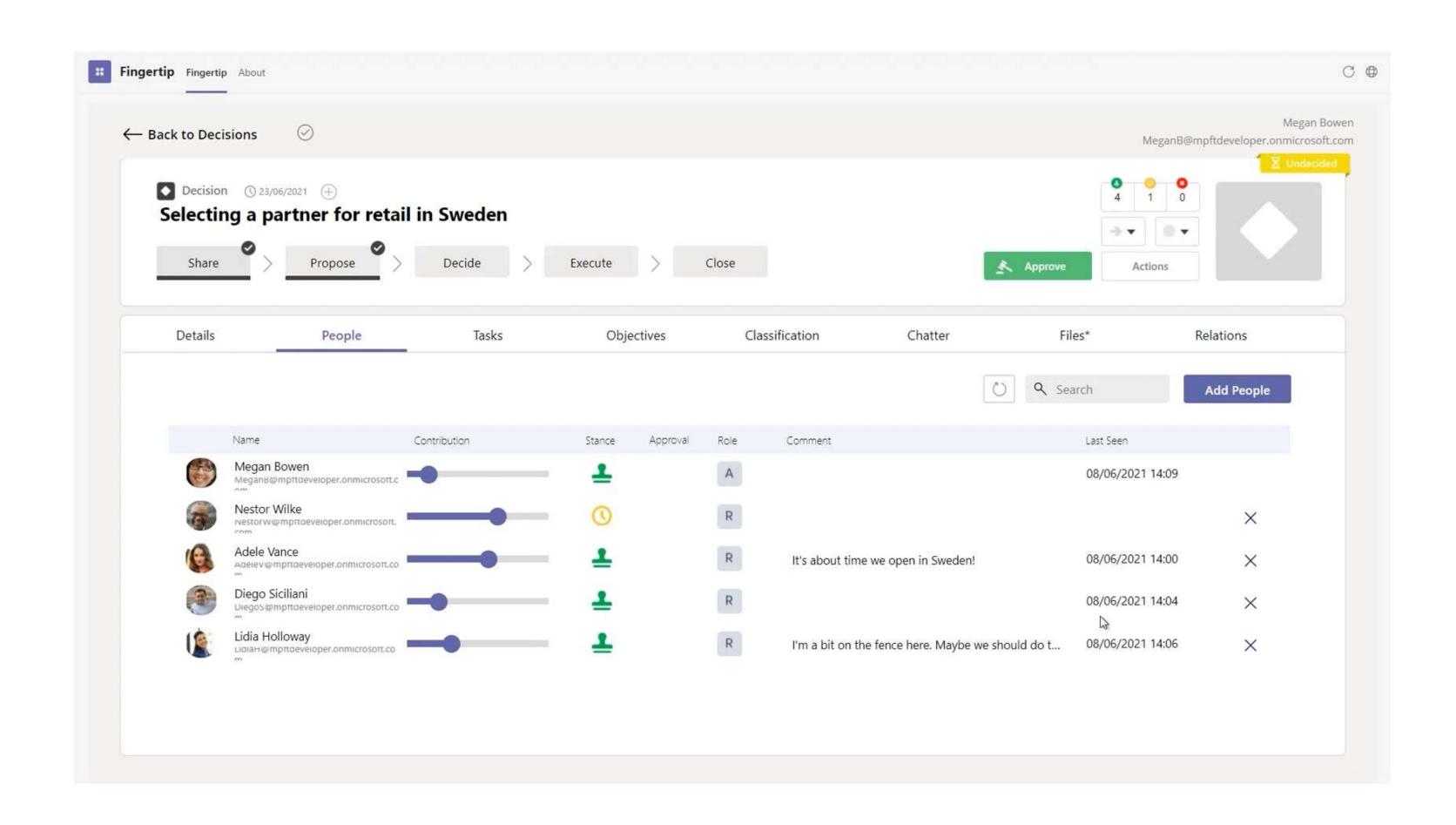
7. Done. The decision stakeholders will see your stance, as well as your optional comment. Just sit back and wait for the decision to be approved or rejected.





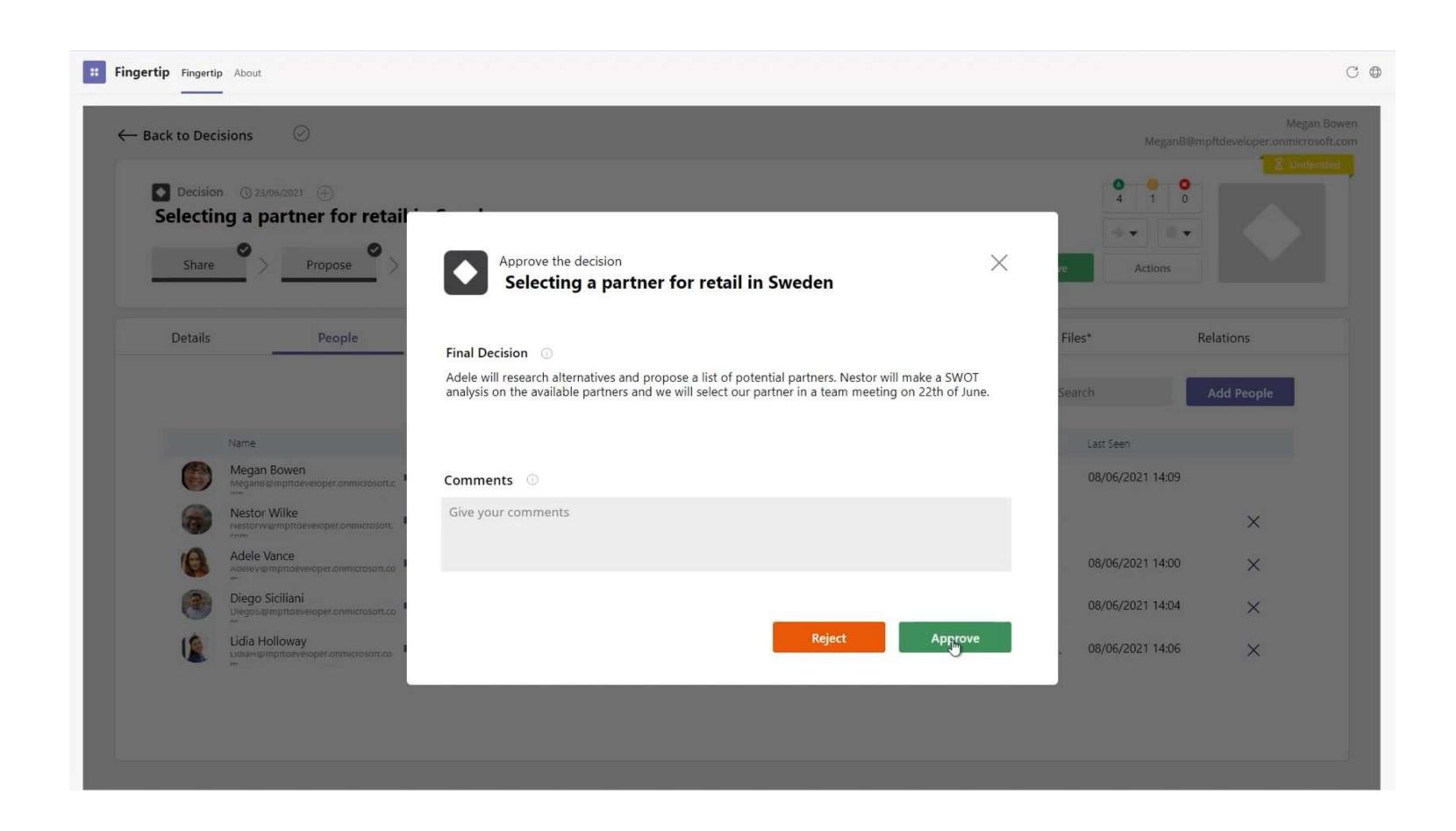






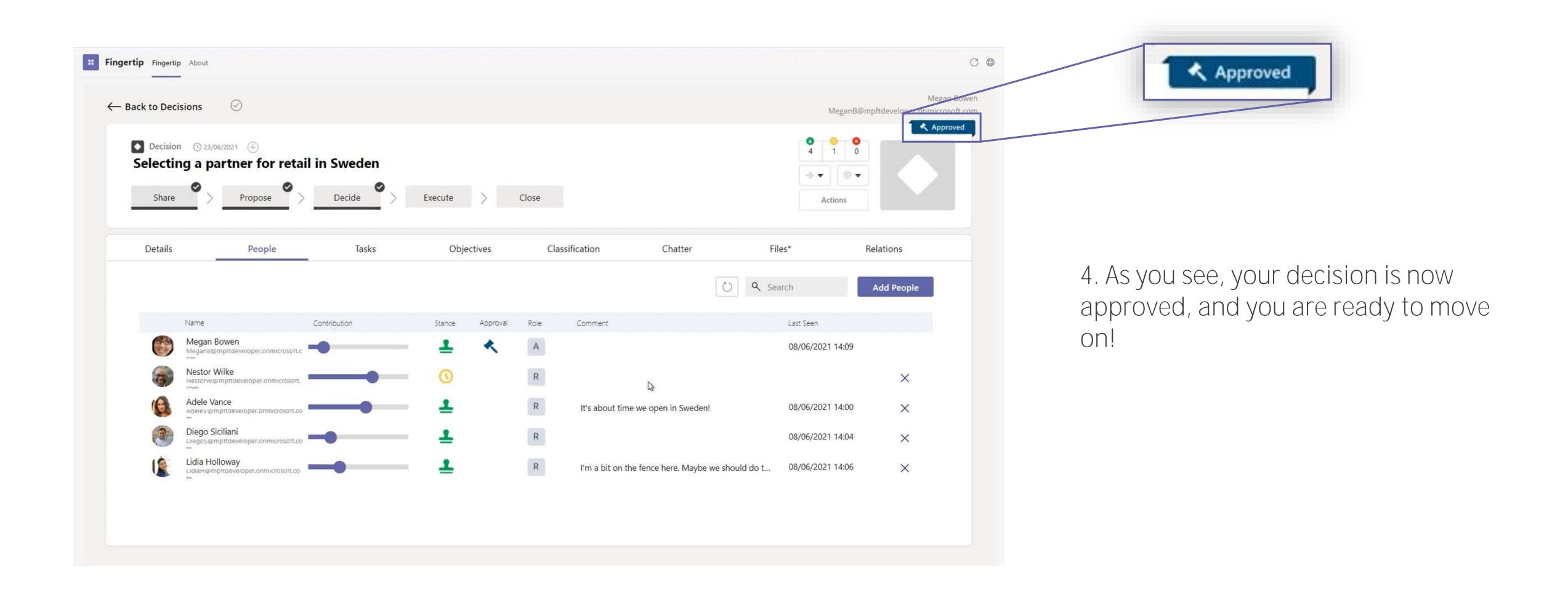
2. The people tab also shows the comments from decision participants for you to review before approving



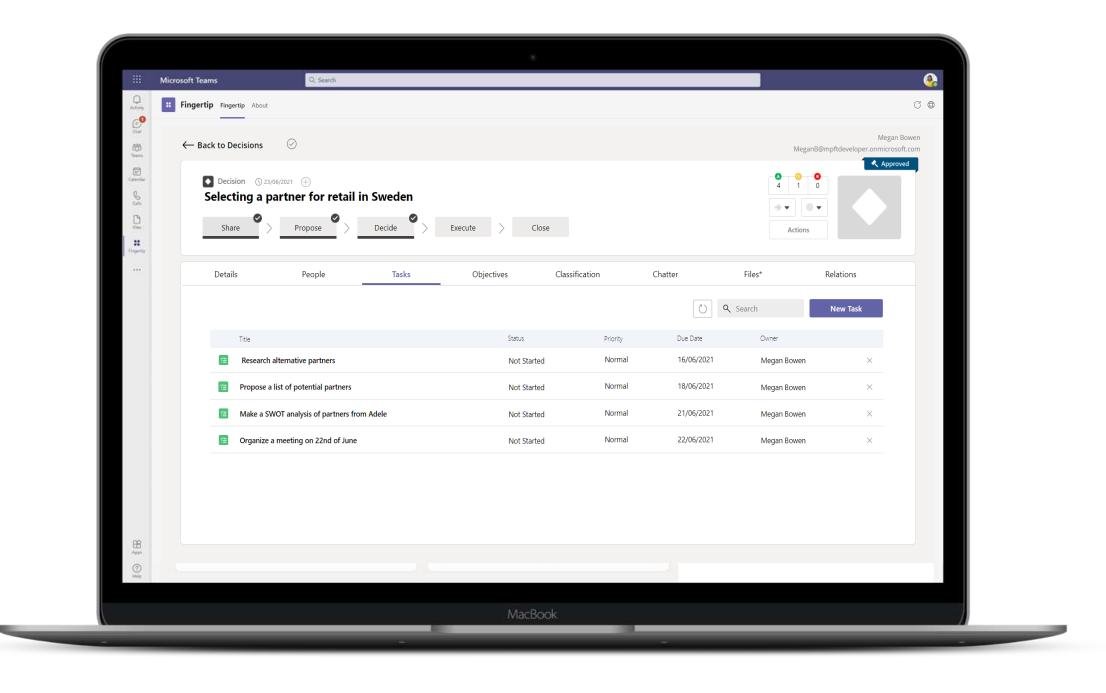


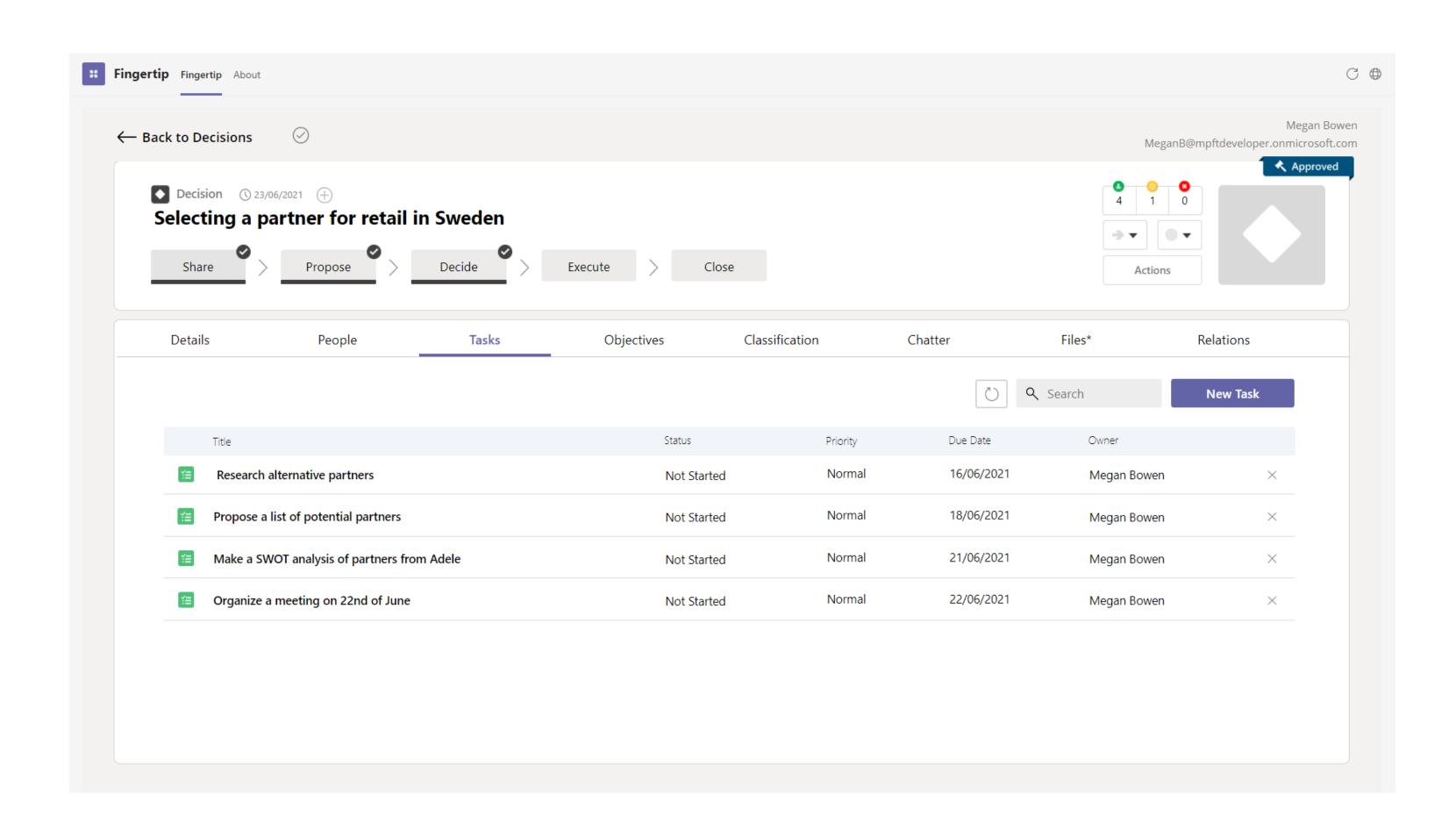
3. In the approval popup, you can add a comment regarding your decision and the click "Approve" or "Reject" to make the decision.





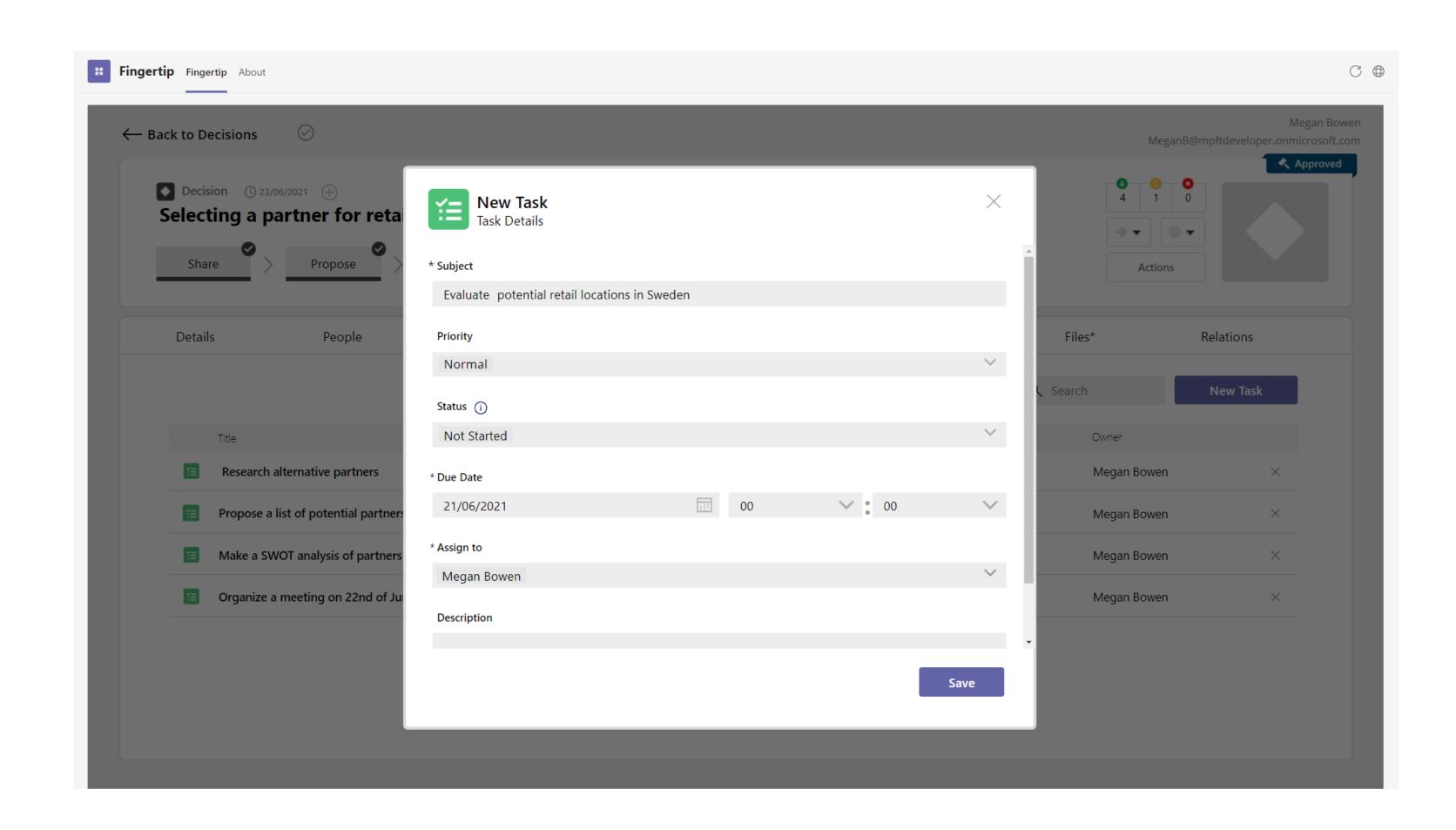
FINGERTIP.





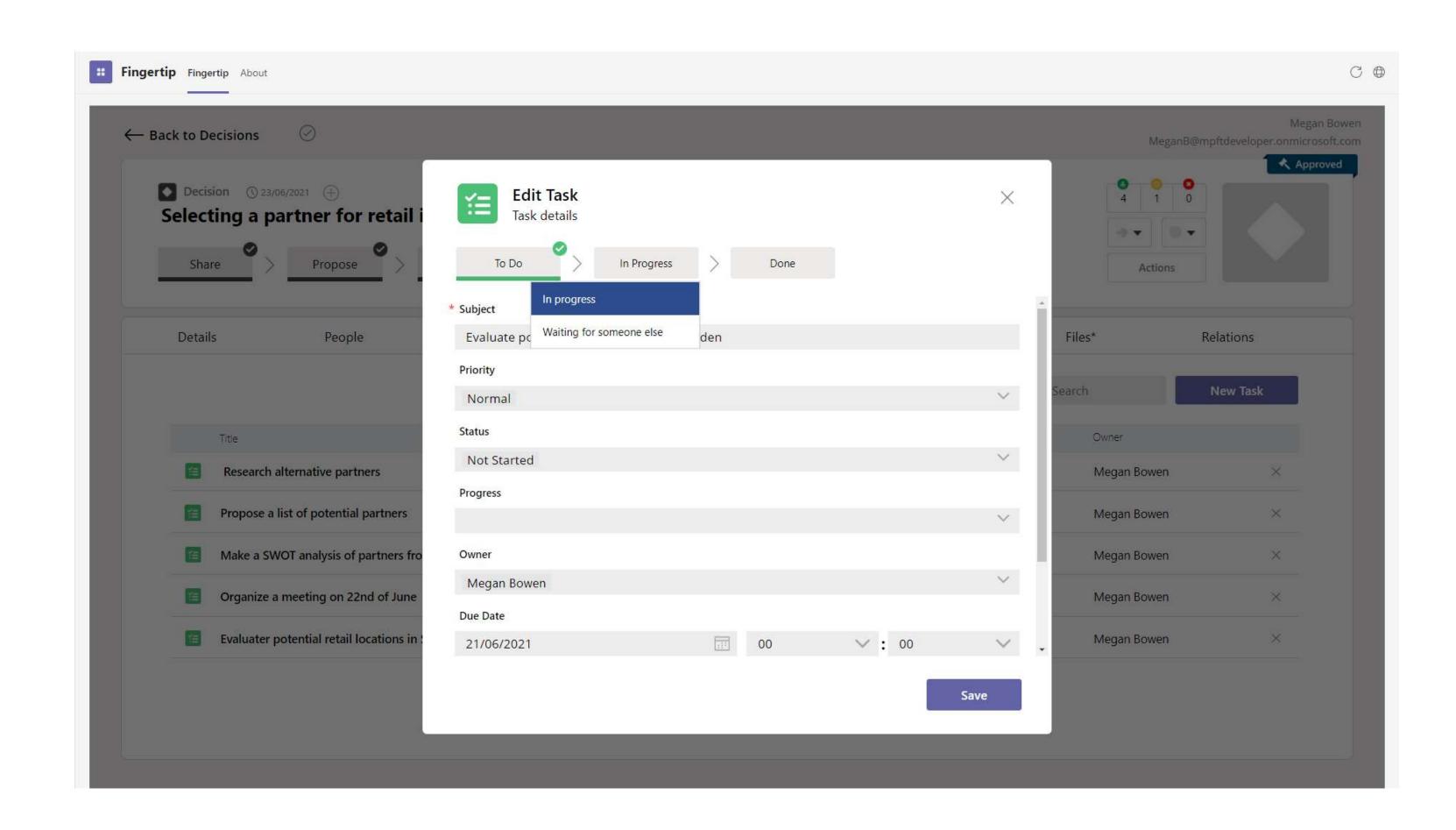
1. You can add tasks to decision participants at any stage of the decision, but it's the most natural to start completing them after a decision is made. Head to the Tasks-tab and click on "New Task" to create a new task.





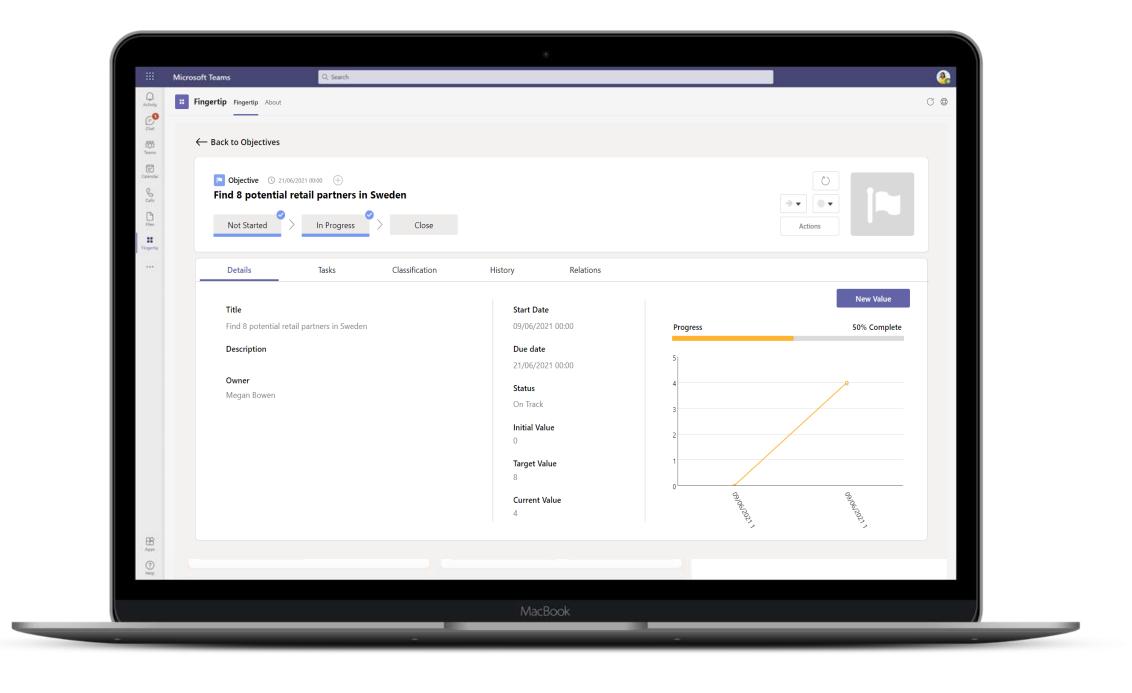
2. Create an actionable task, set a due date, priority and assignee, and click save. Any additional details may be written to the description box.



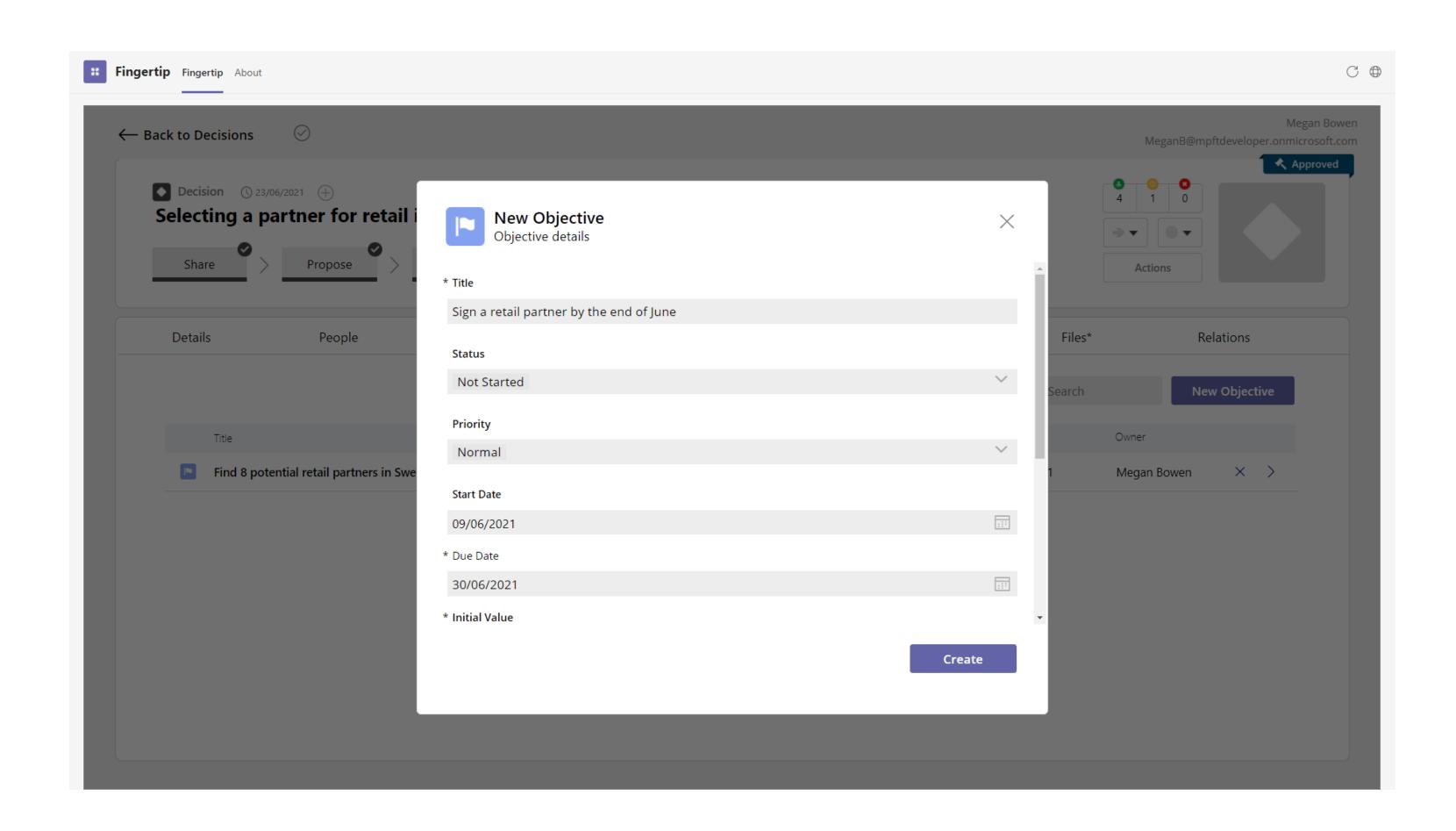


3. To update task status, just click on the task in the list and select a stage from the popup. Your task status will be instantly visible to everyone!



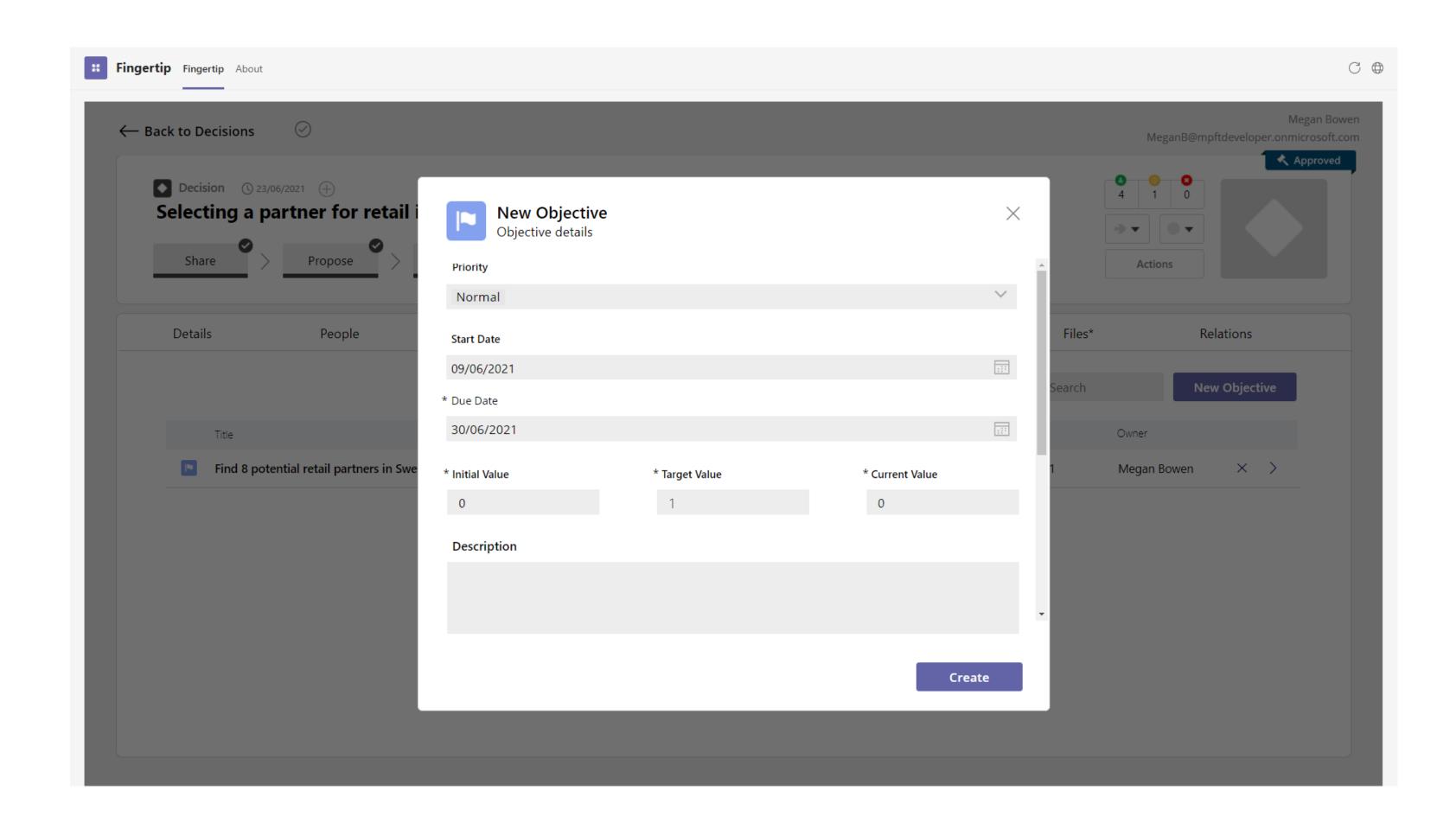






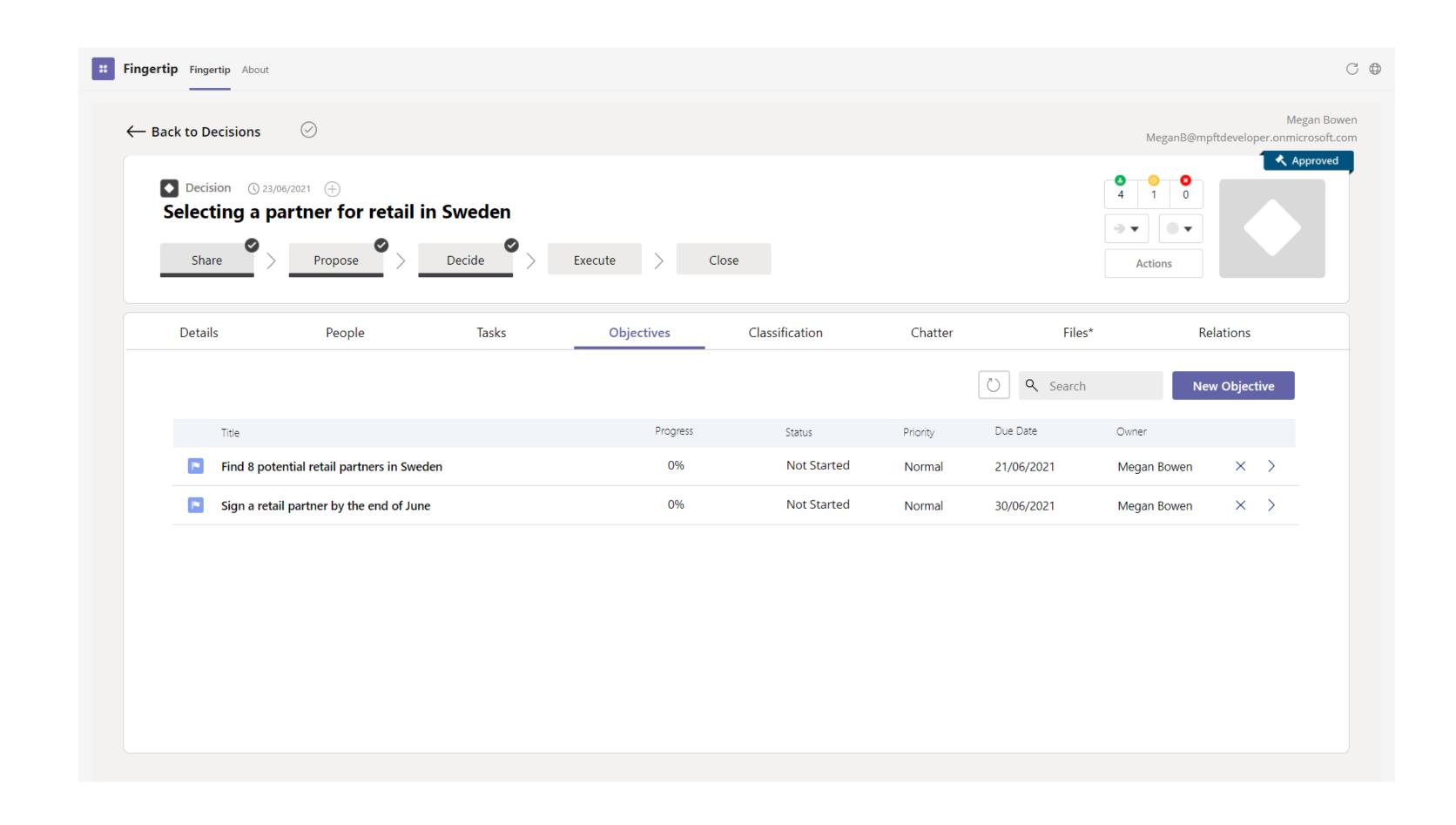
- 1. Create objectives for your decisions in the objectives tab.
- 2. Select new objective and set a target you want to reach
- 3. Fill in the rest of the details





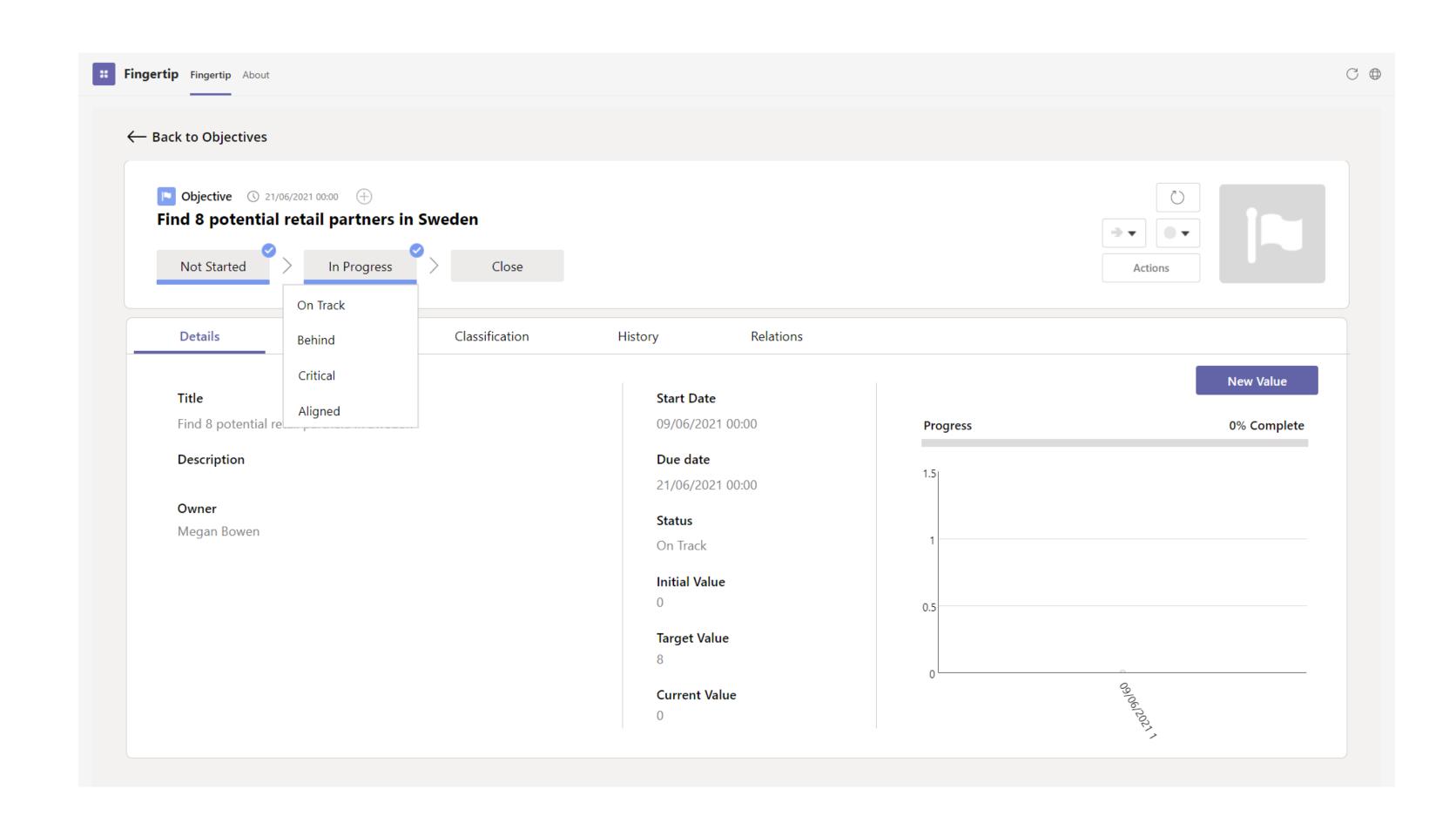
3. Fill in the rest of the details





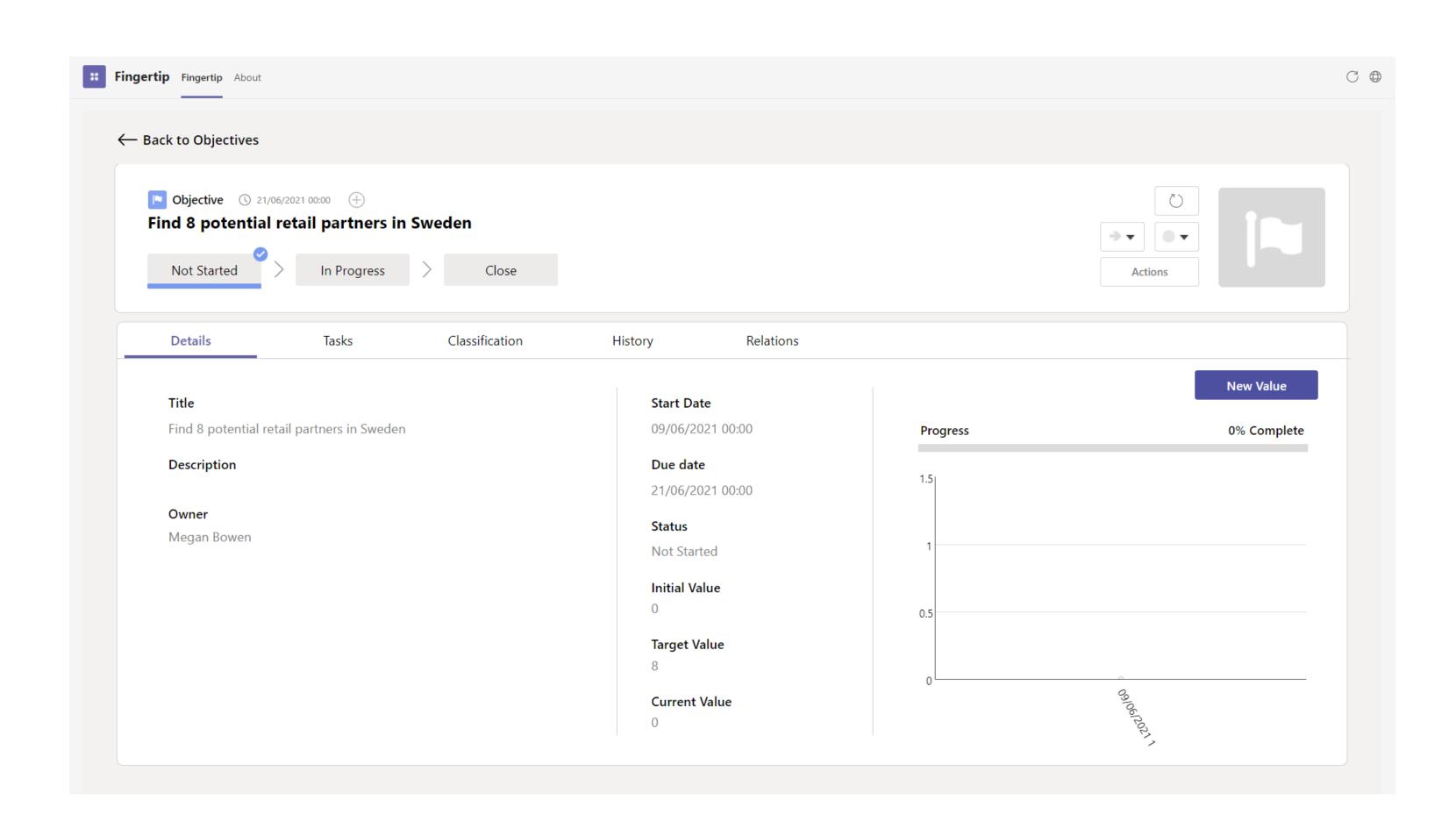
4. Objectives will be visible to everyone in the decision. To update an objectives progress, click on it to open the objective item.





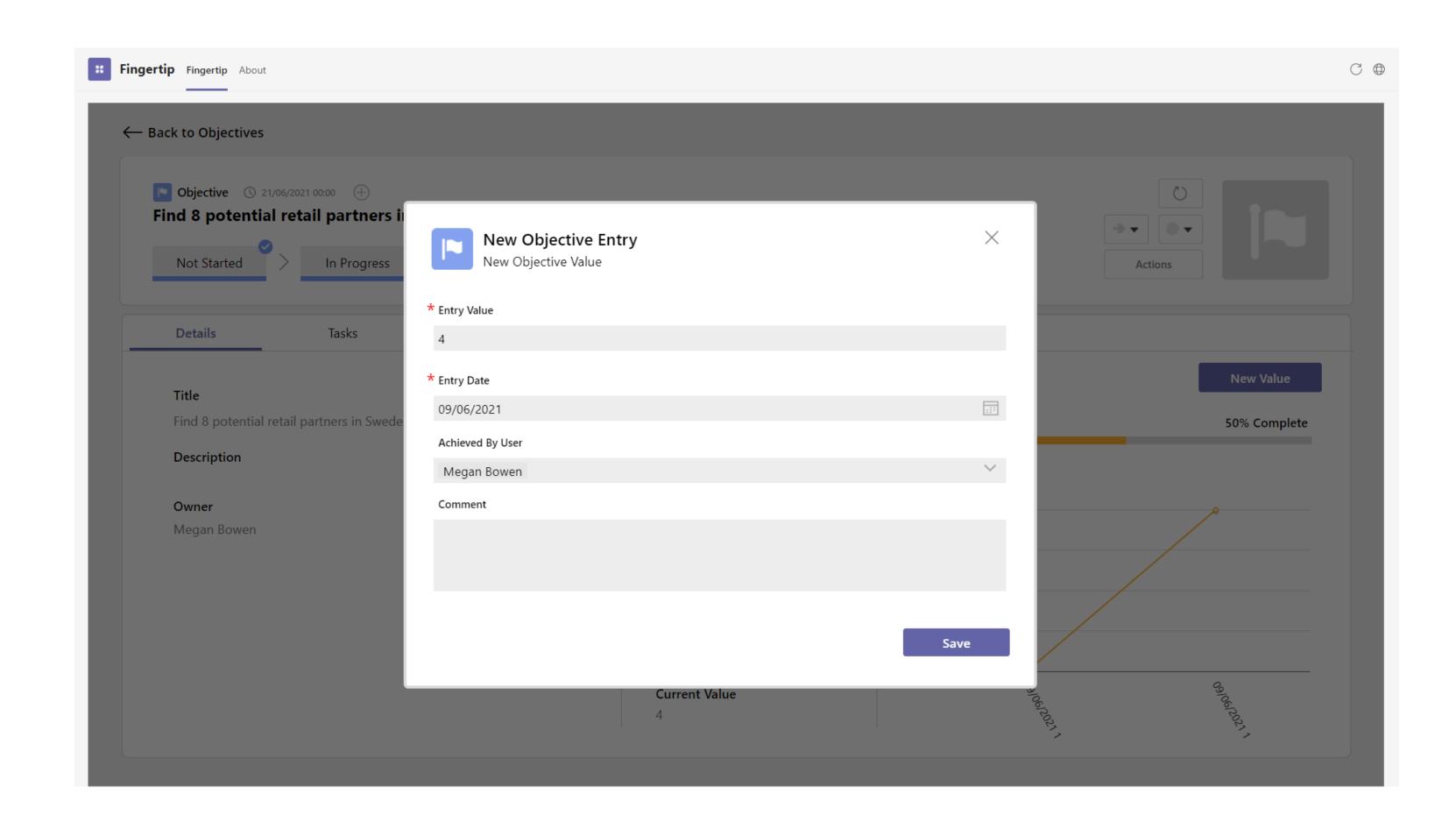
5. Update the objectives statusby clicking on the separate stages in the life cycle.





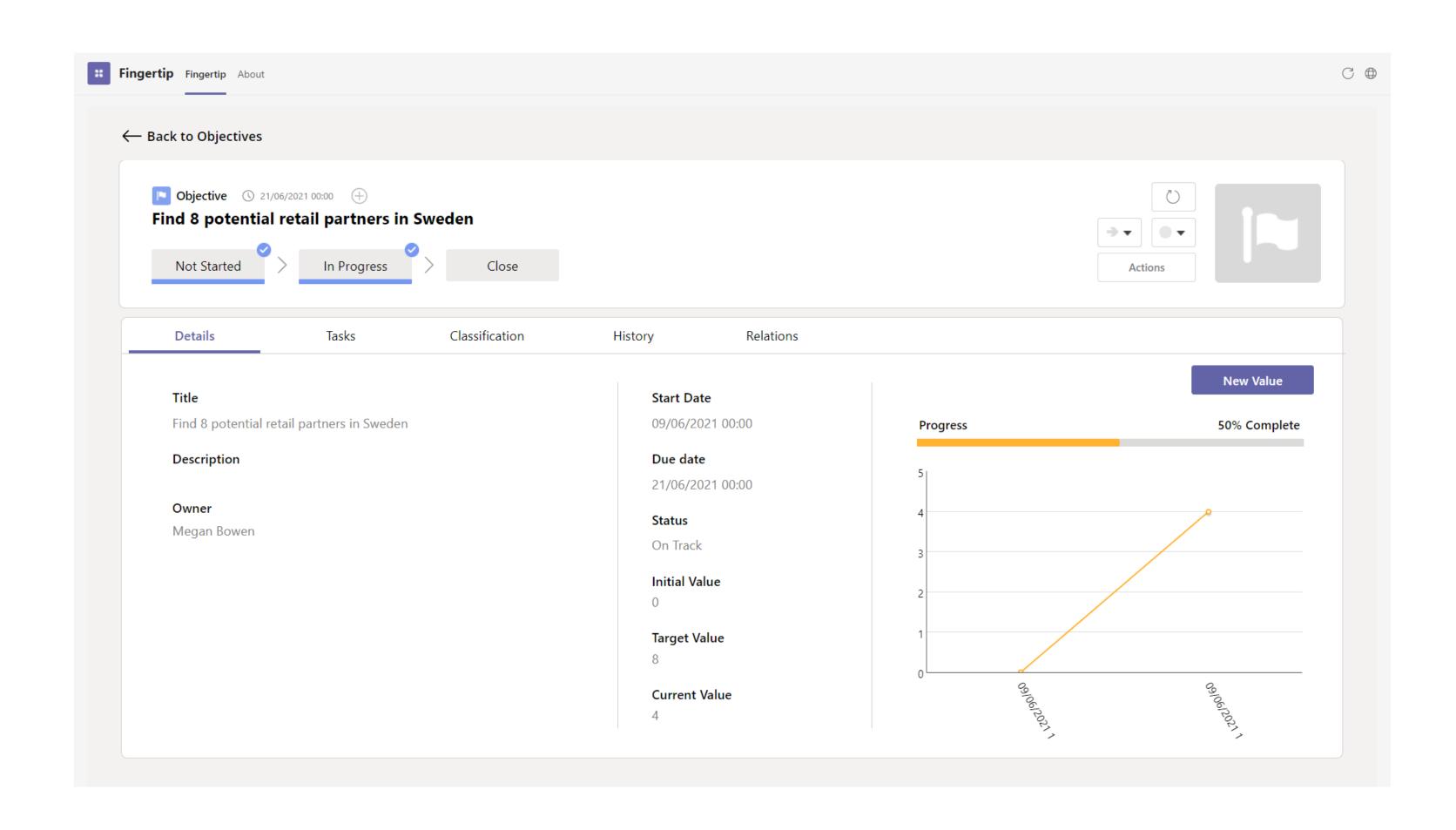
6. To update the objective value, click on "New value"





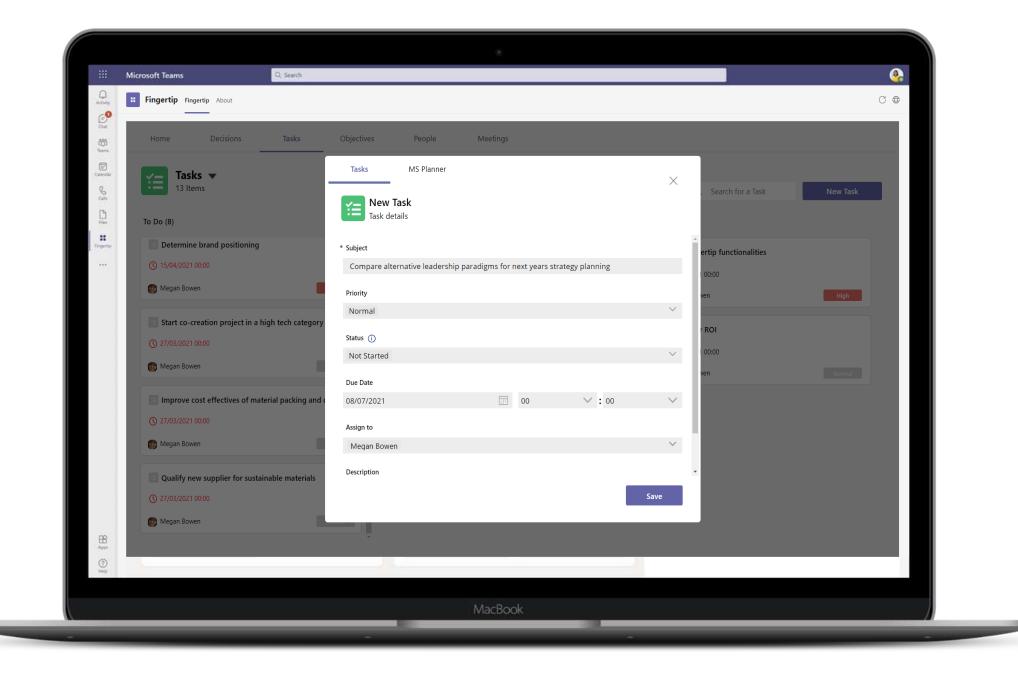
7. Enter the updated value for the objective, as well as the date it was achieved on





8. Done! The chart will visualize your objective process over time.

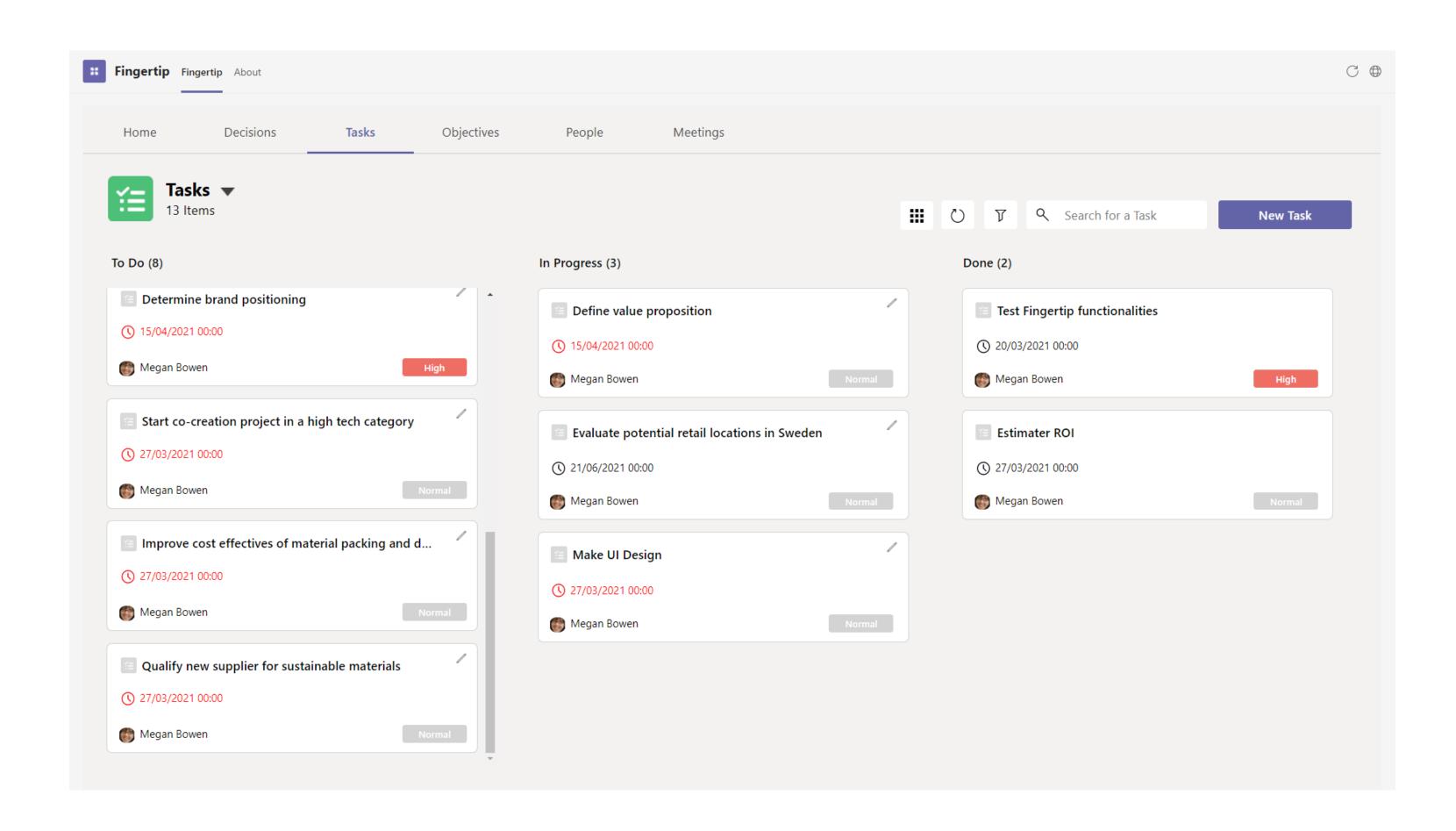




How to create a task



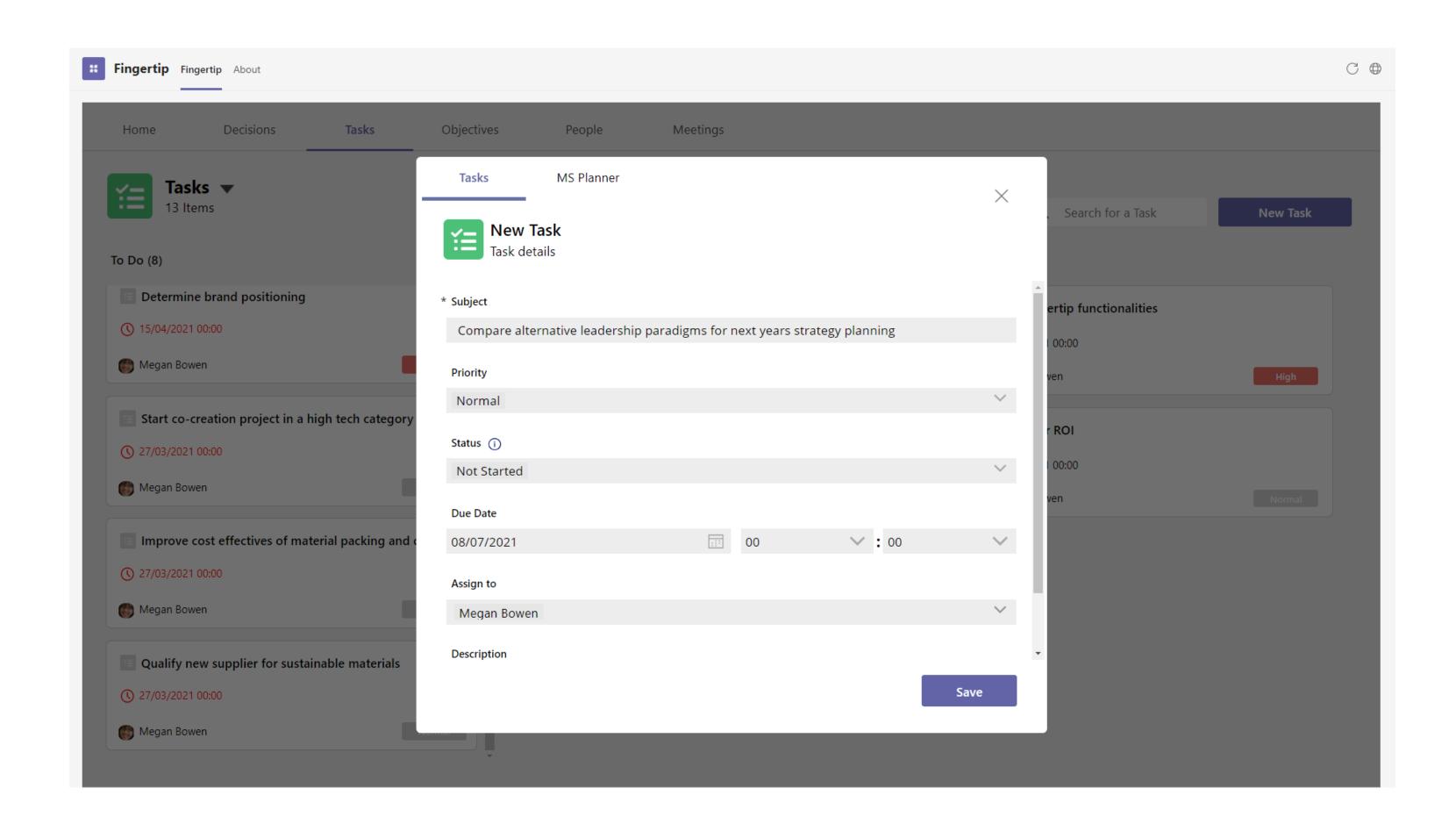
How to create a task



1. Create a new general task from the home page or the Tasks tab by clicking on "New Task"

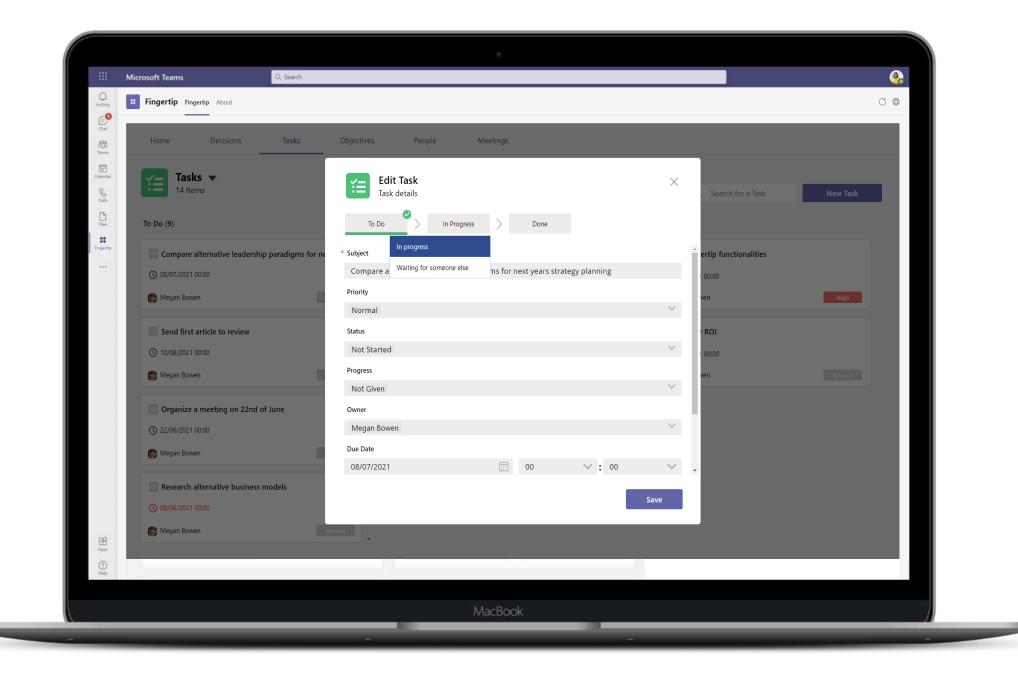


How to create a task

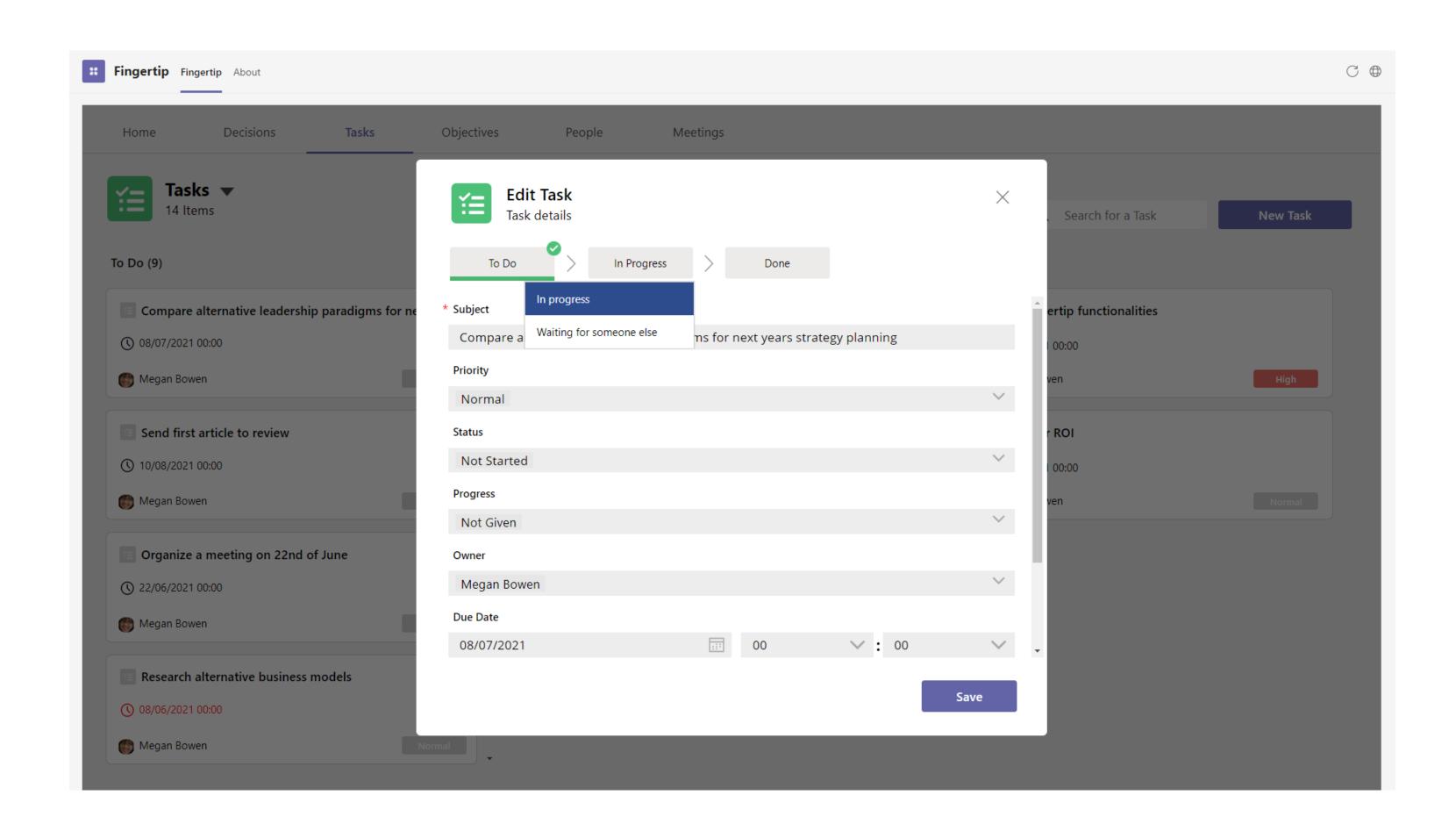


- 2. Submit the required details: Subject, task owner and due date.
- 3. Click "Create" and you're done!



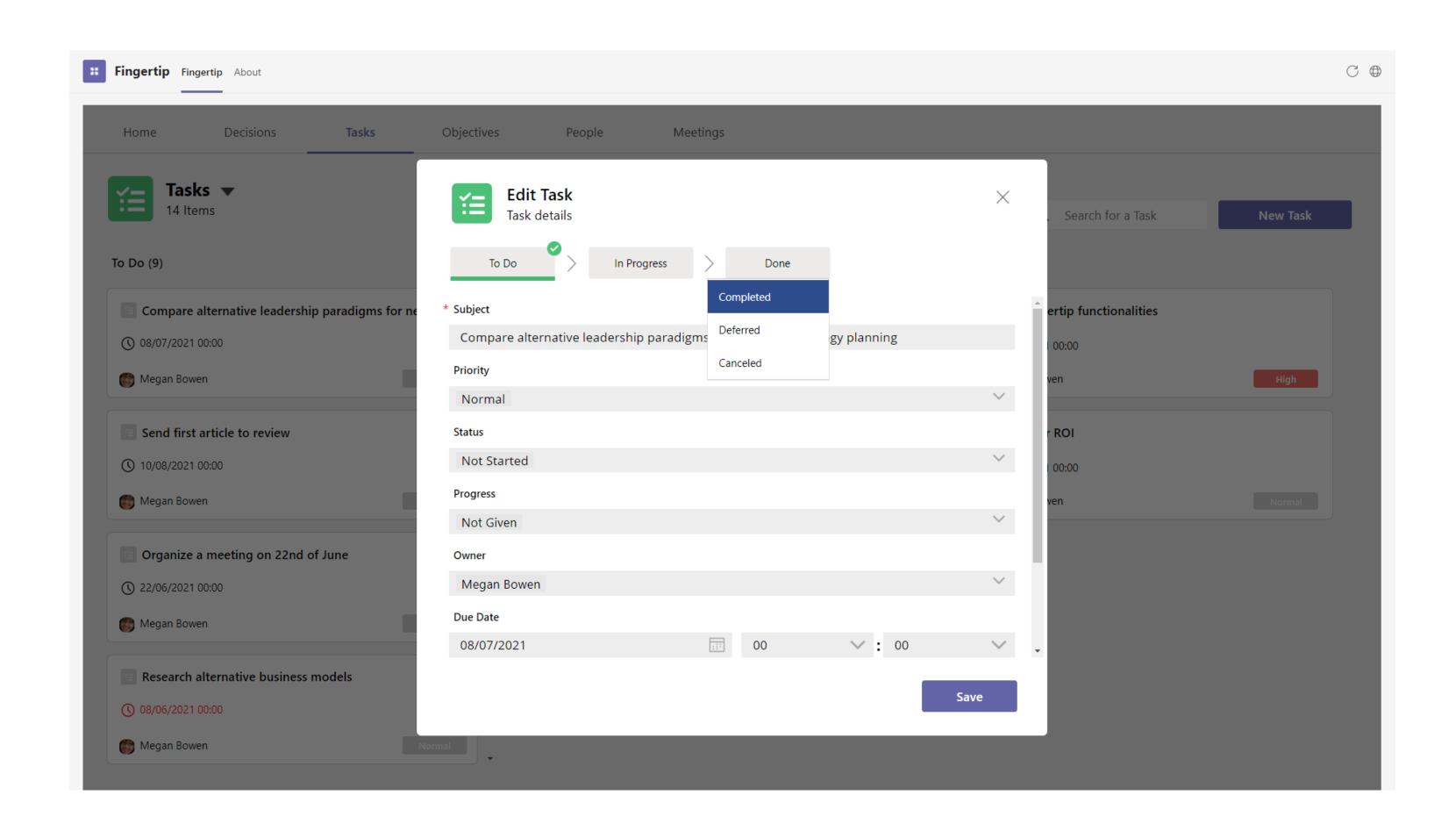






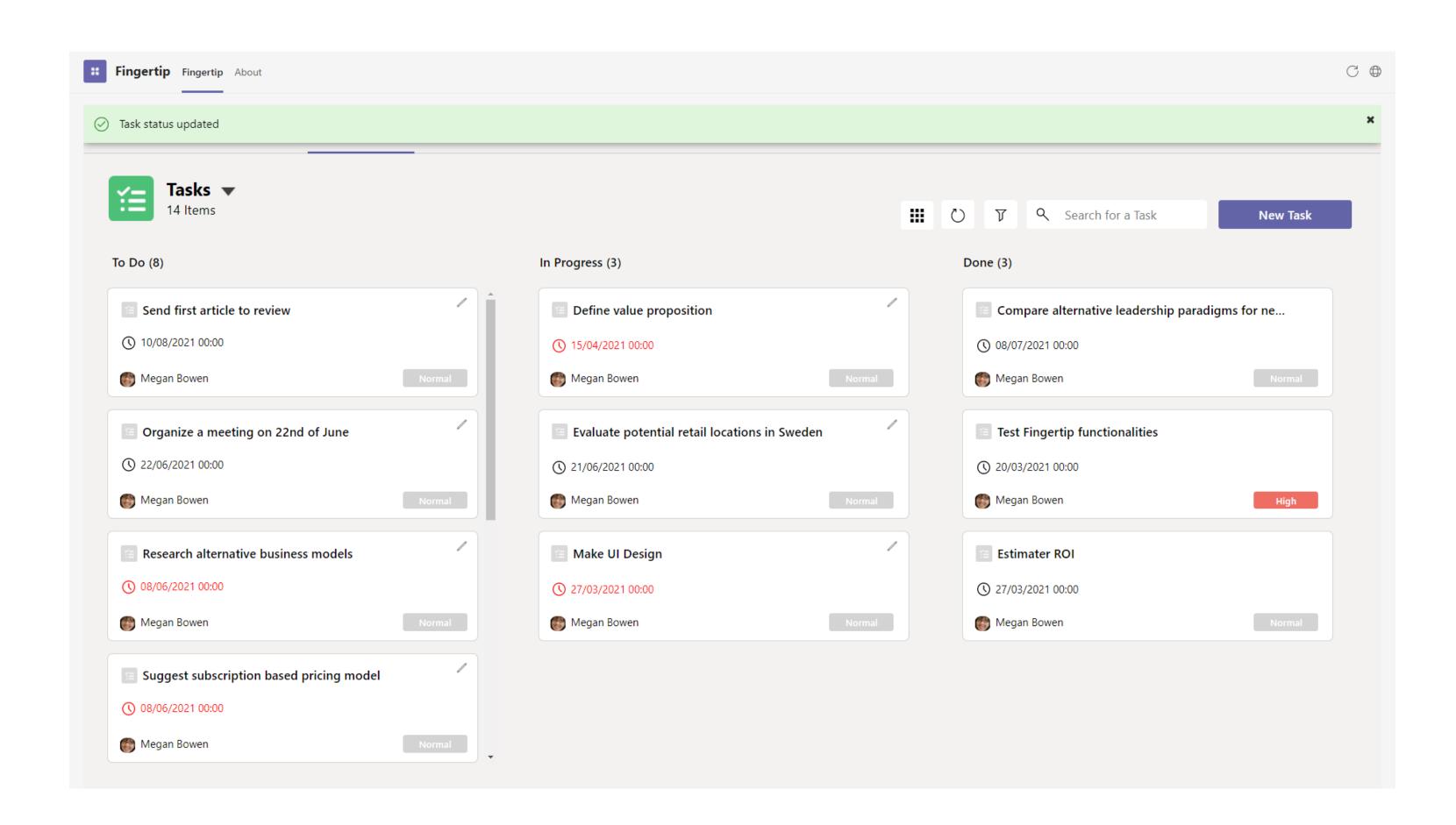
- 1. Open a task you want to update from the Kanban view in the Tasks tab.
- 2. Click on another stage on the life cycle, and select if the task is being done by you, or if **you're** waiting on someone else.





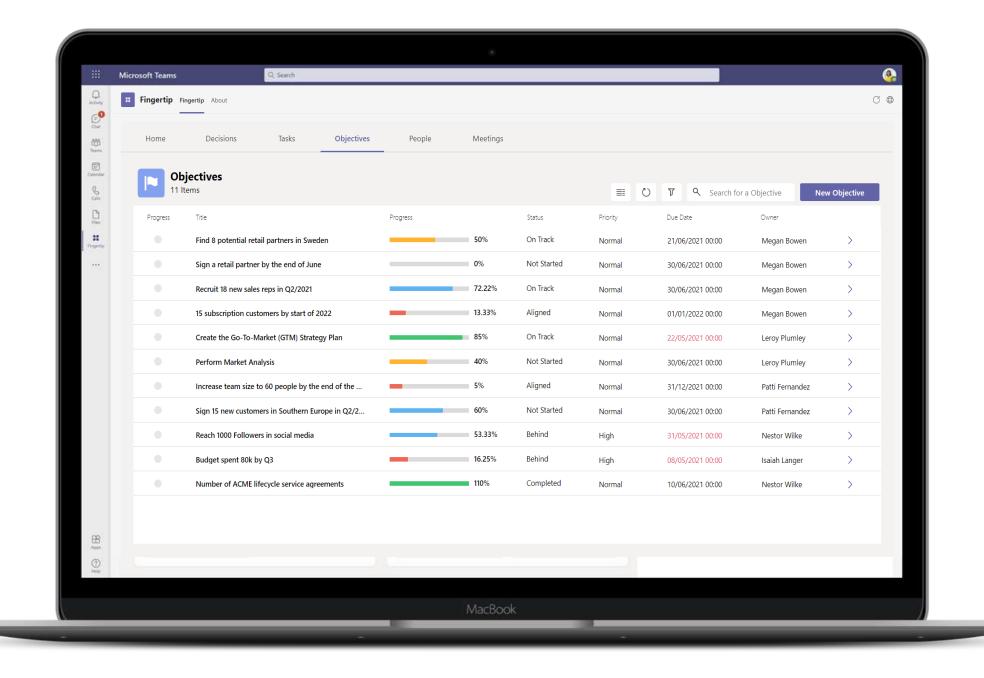
3. To complete a task, open it and click on the "Done" stage, and select if the task was completed, deferred or canceled.

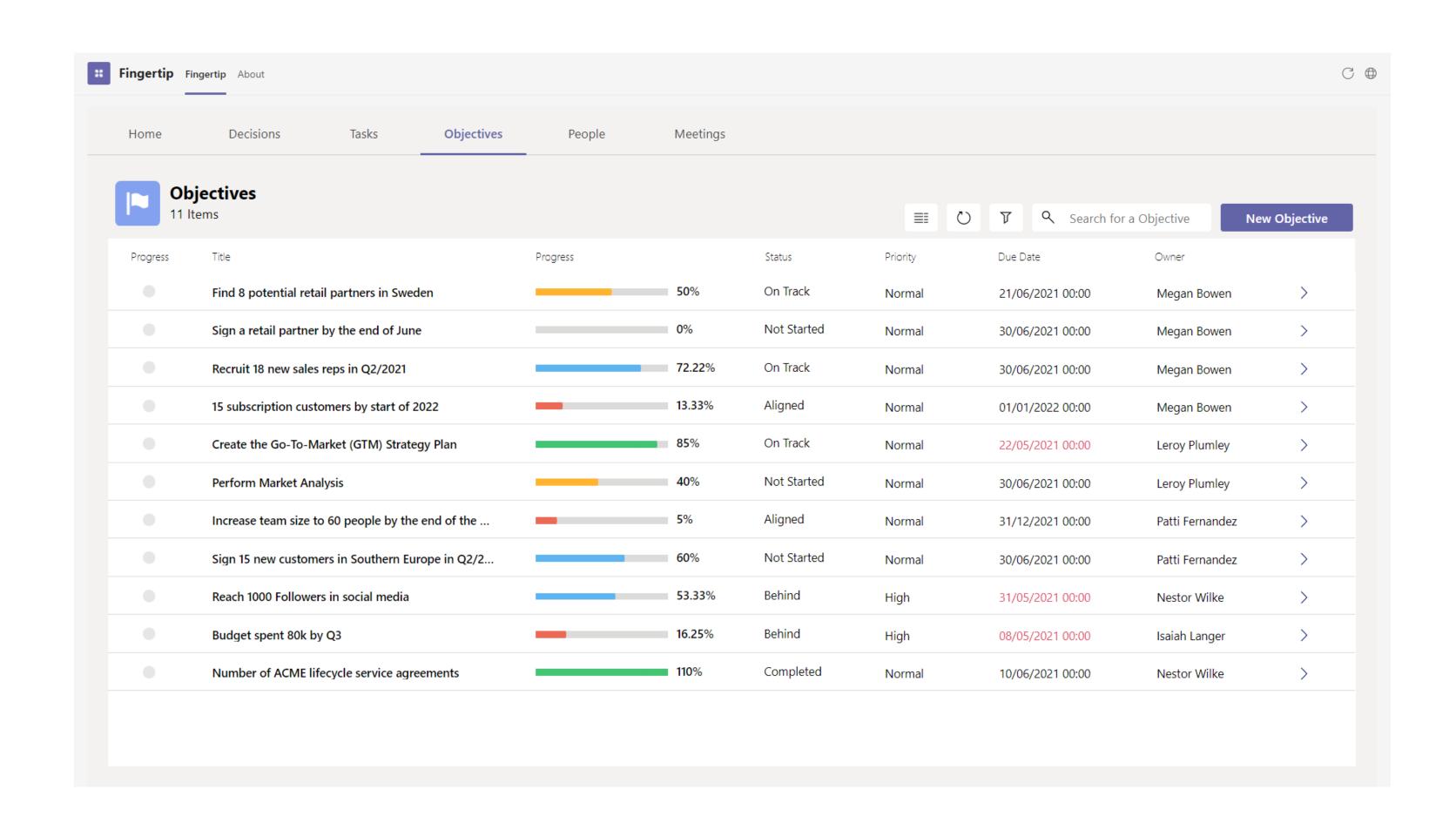




4. The Kanban view on the Tasks tab visualizes your task progress nicely!

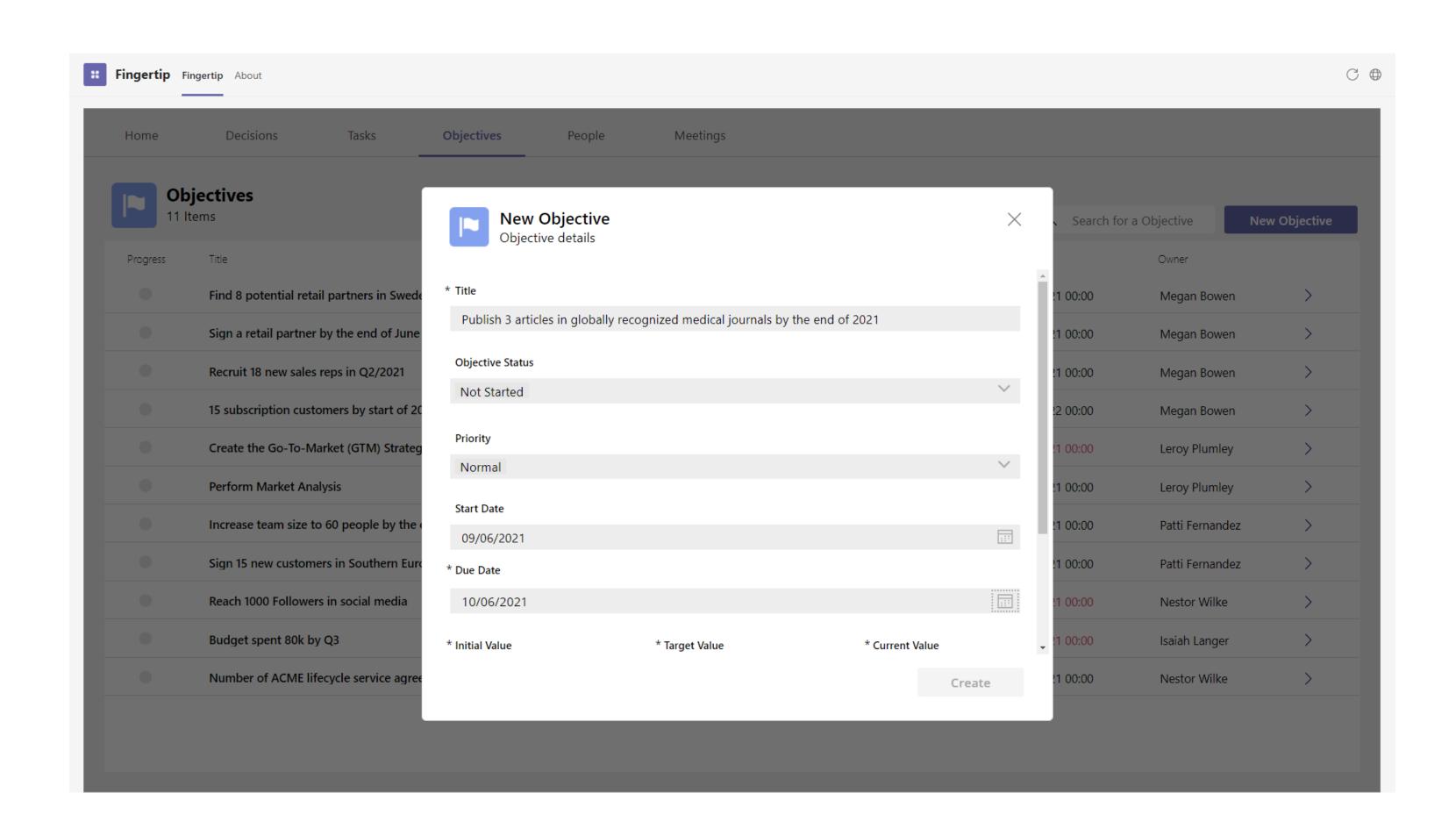






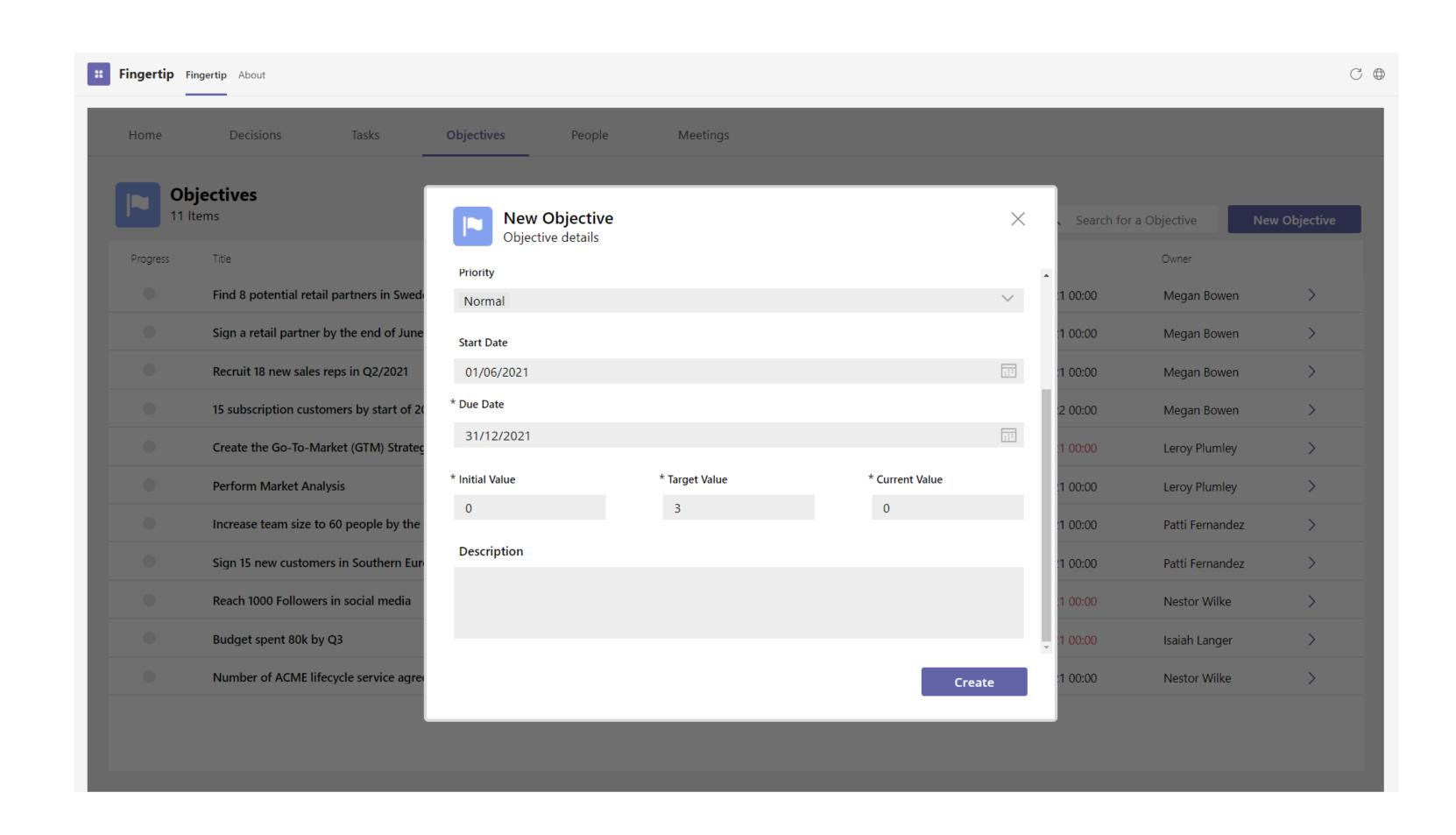
1. Create a new general objective from the home page or the Objectives tab by clicking on "New Objective"





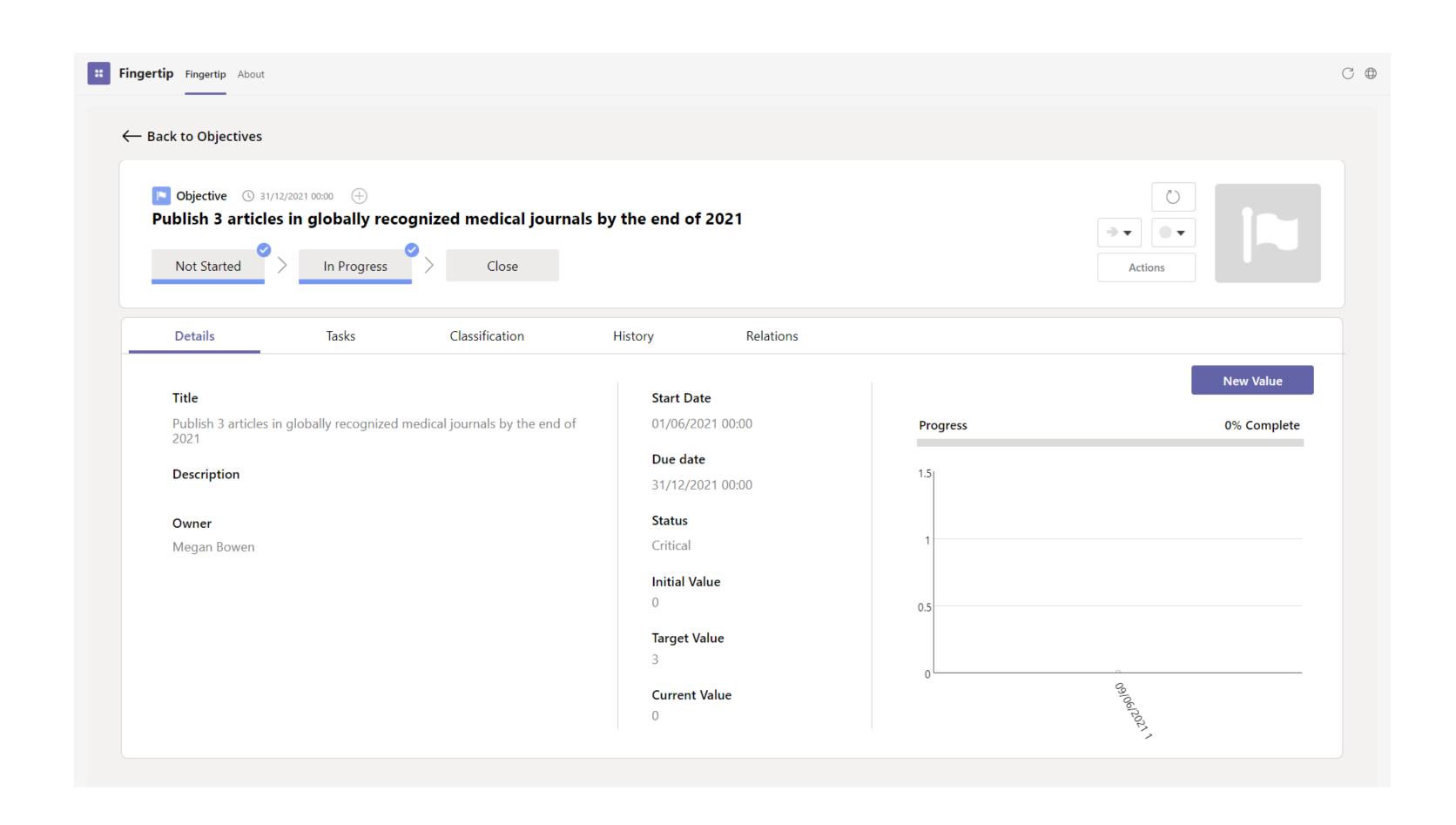
2. Insert the required inputs: Title, start date, due date, initial value, target value and current value.





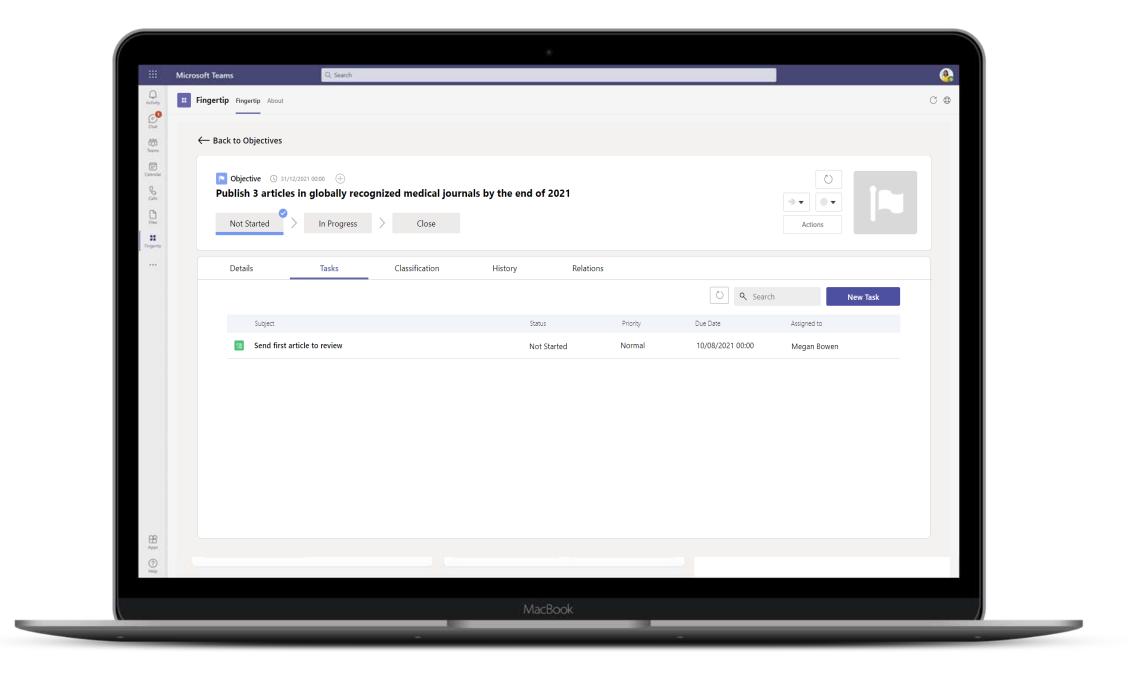
2. Insert the required inputs: Title, start date, due date, initial value, target value and current value.

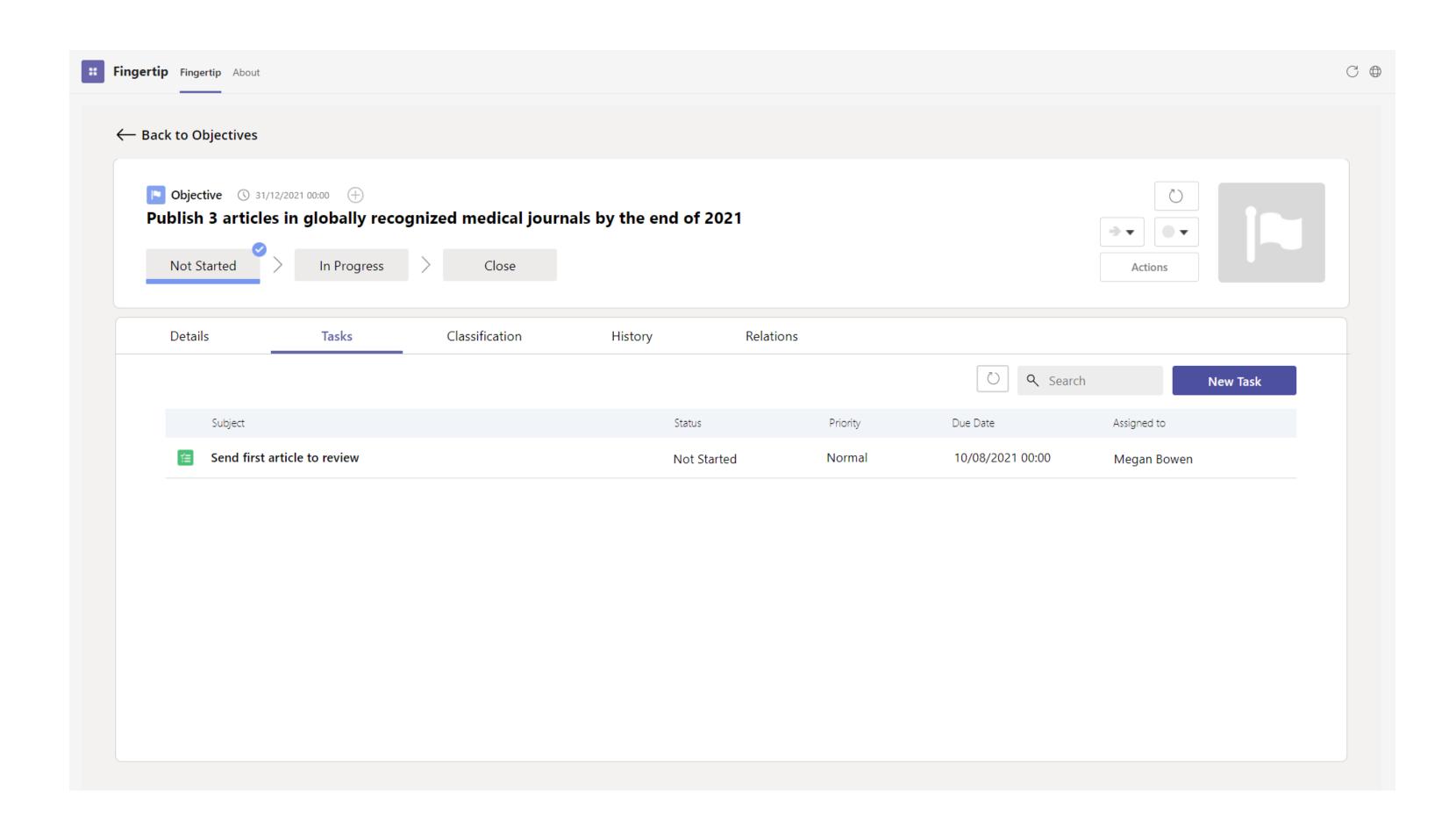




3. Done! Remember to update the objective value to let people know how you're progressing.

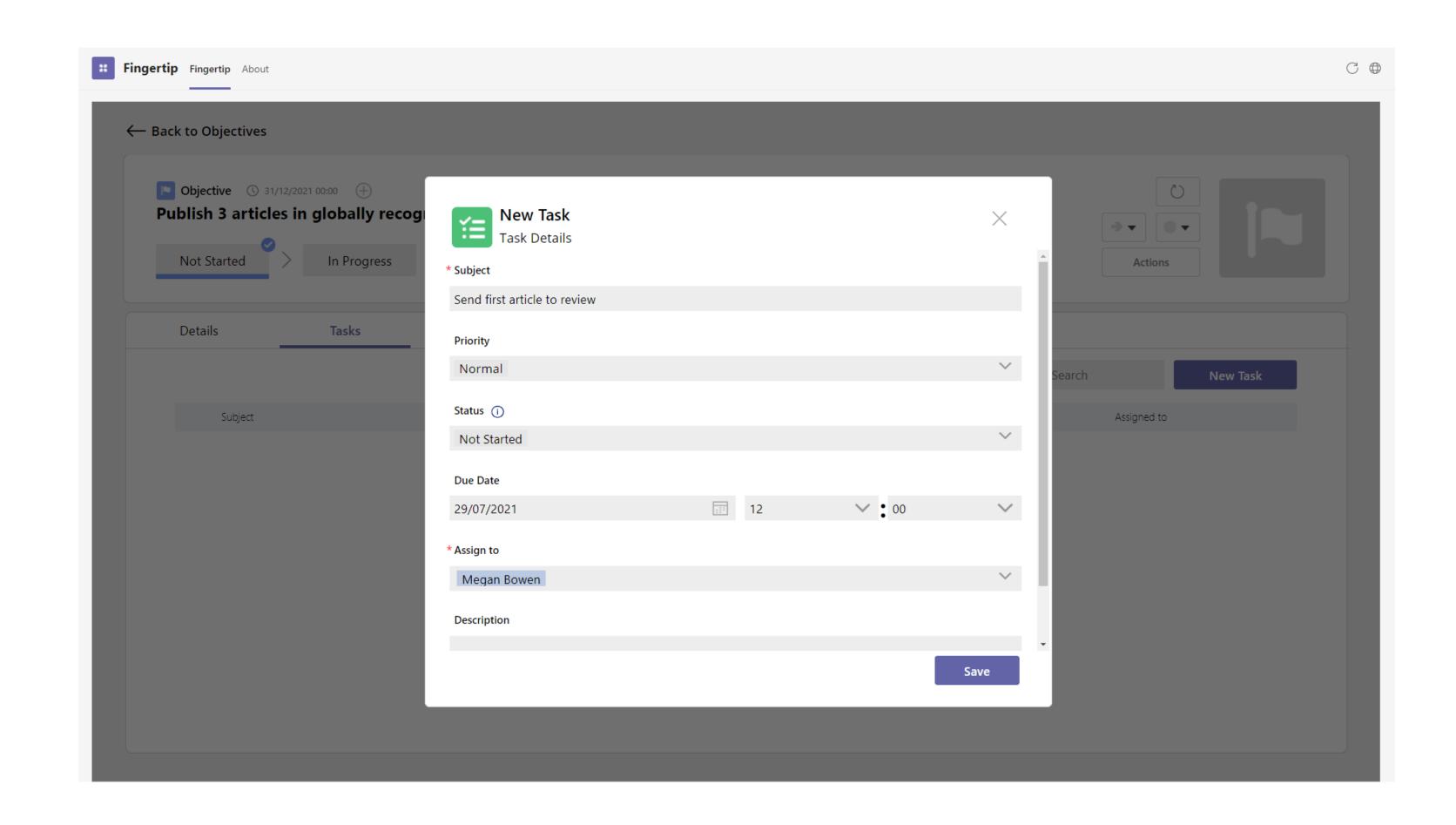






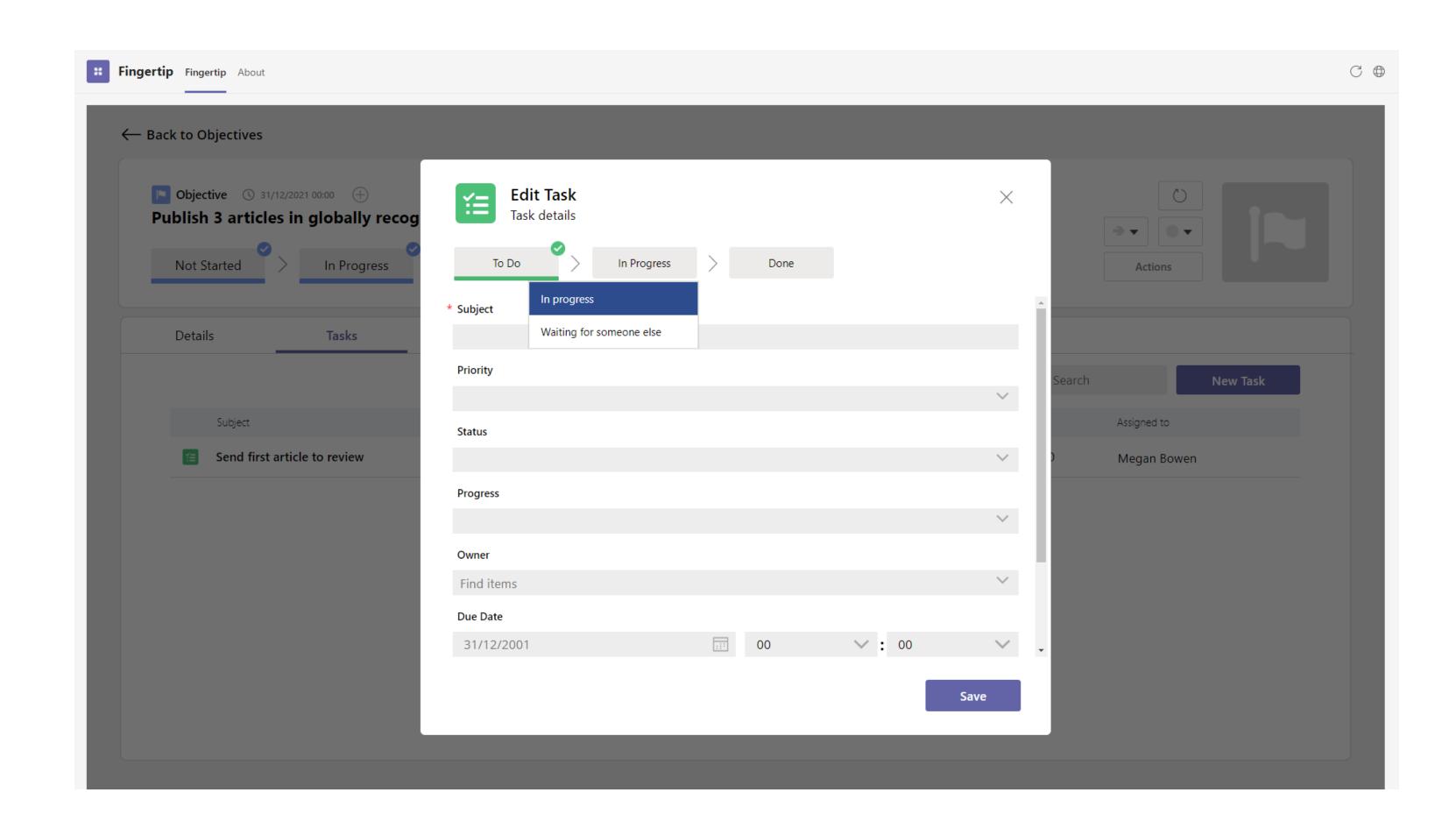
1. You can add tasks related to an objective directly within the item. Head to the Tasks-tab and click on "New Task" to create a new task.





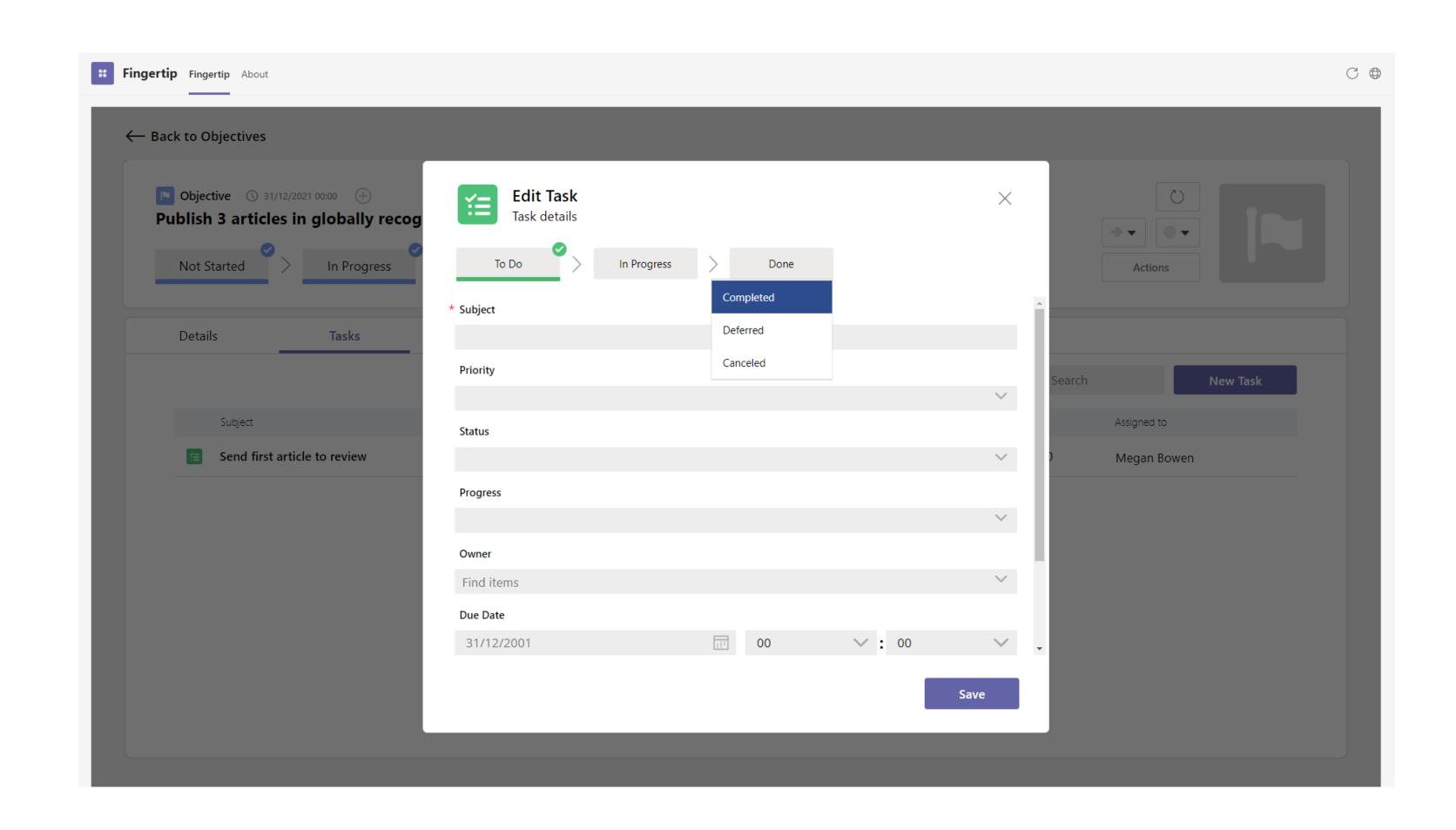
2. Create an actionable task, set a due date, priority and assignee, and click save. Any additional details may be written to the description box.





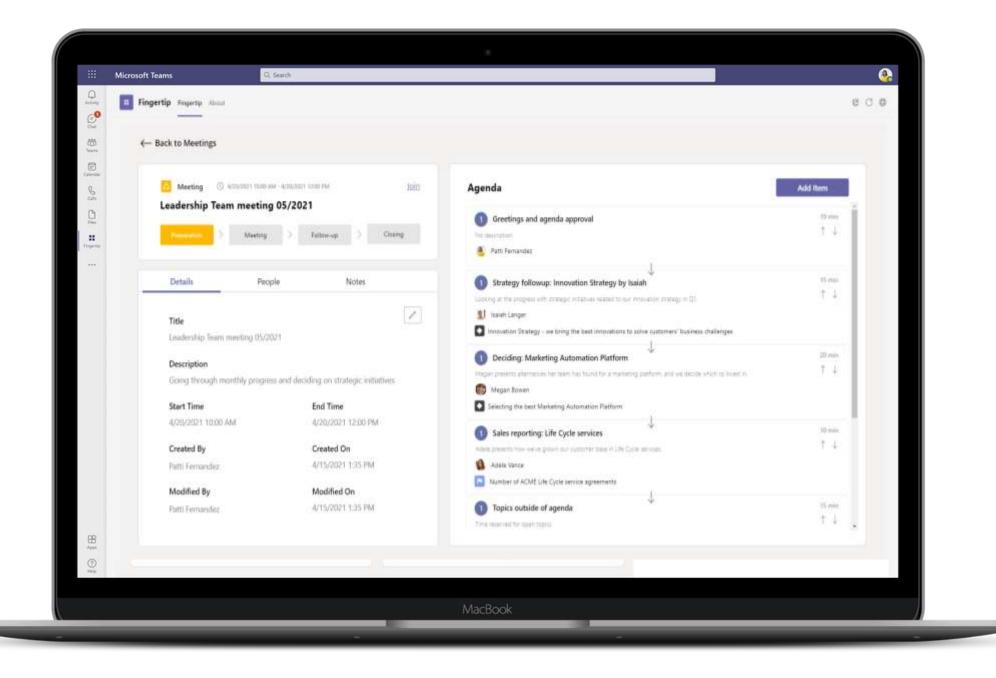
3. To update task status, just click on the task in the list and select a stage from the popup. Your task status will be instantly visible to everyone!





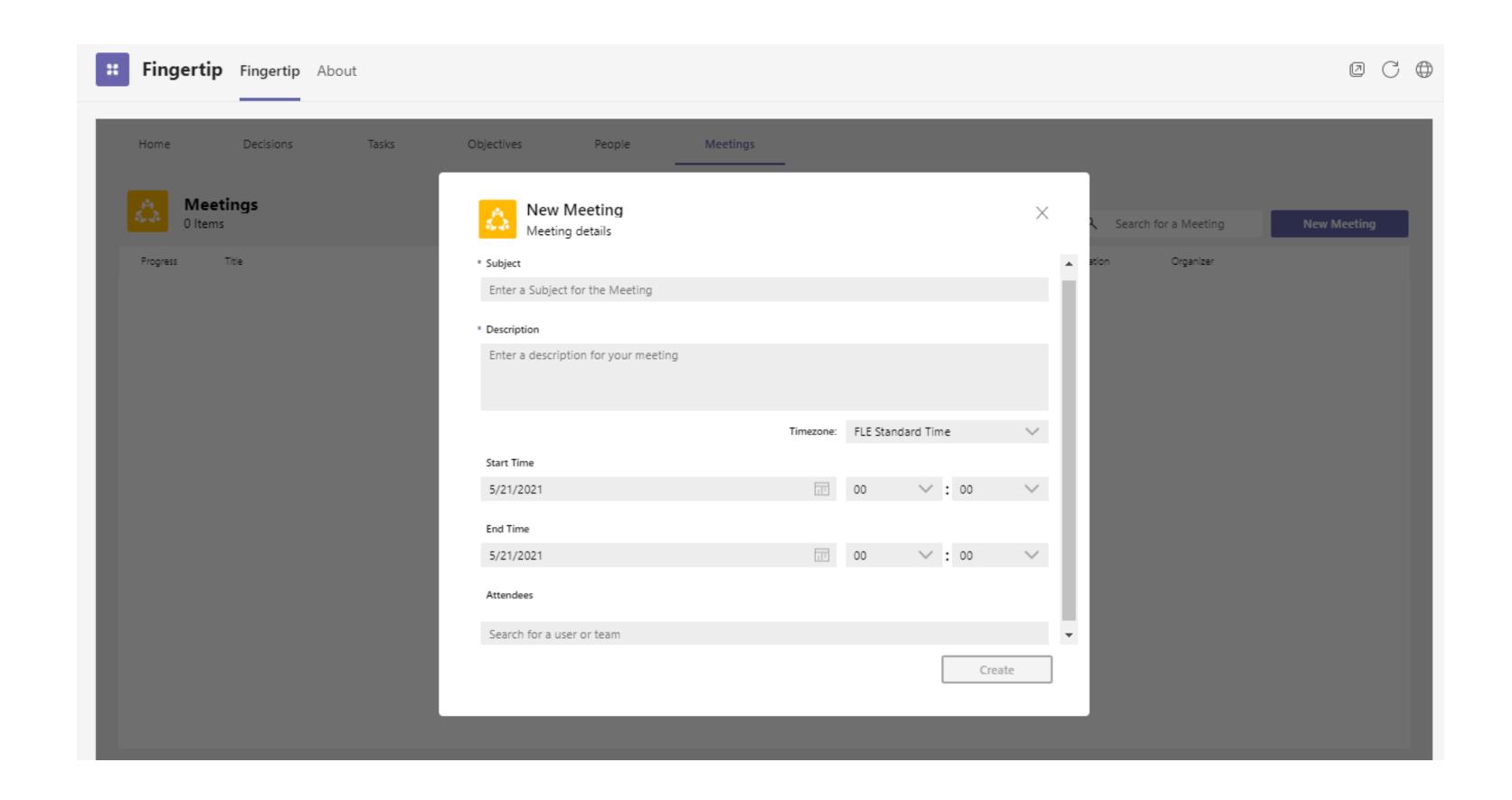
4. To update task status, just click on the task in the list and select a stage from the popup. Your task status will be instantly visible to everyone!





How to create a meeting

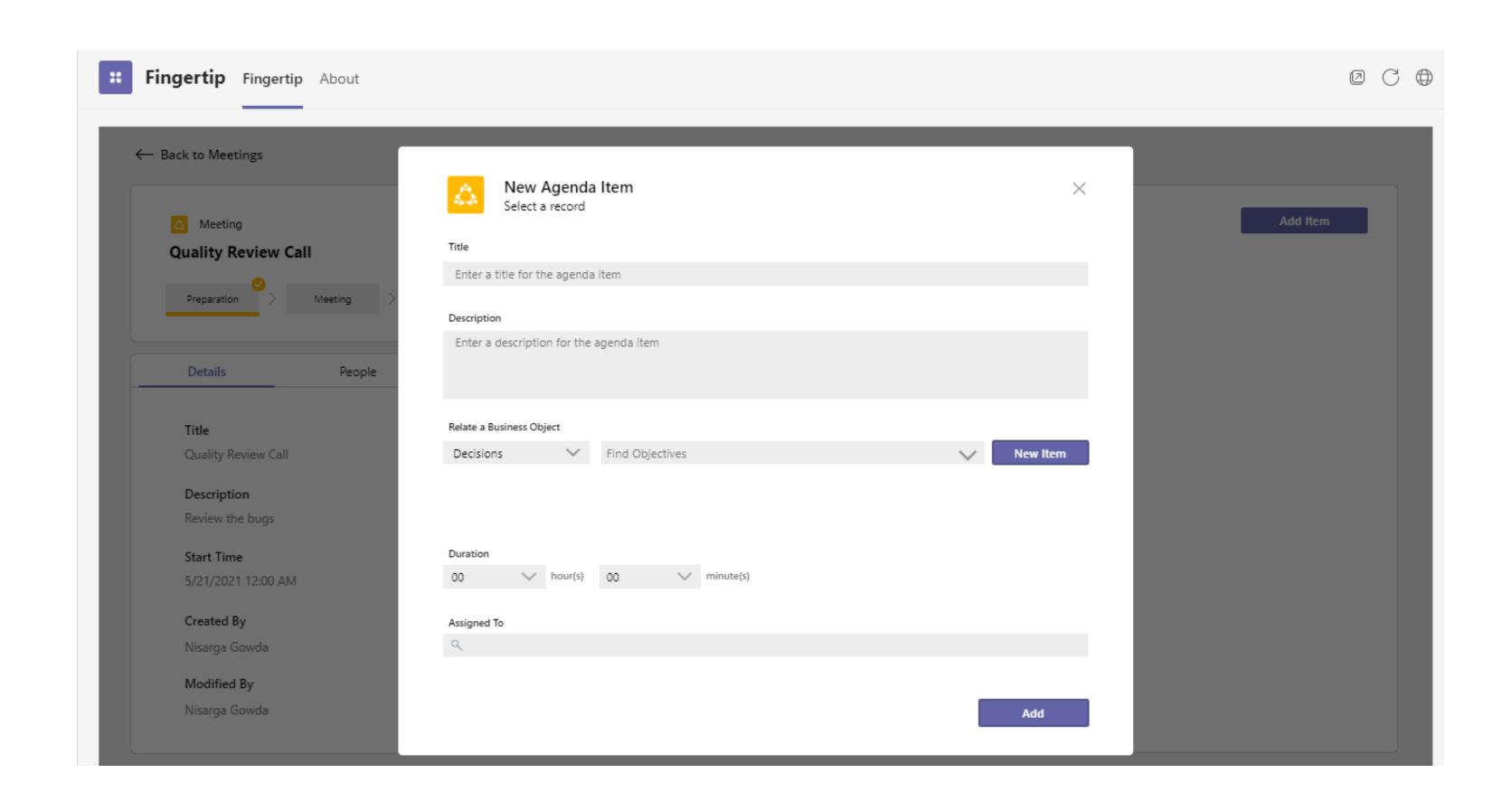
Create a meeting to engage with people and to set the agenda



- 1. Create a new meeting from the home page or the Meetings tab by clicking on New Meeting
- 2. Enter the required details: Subject, description, start and end time, and attendees as individuals or teams

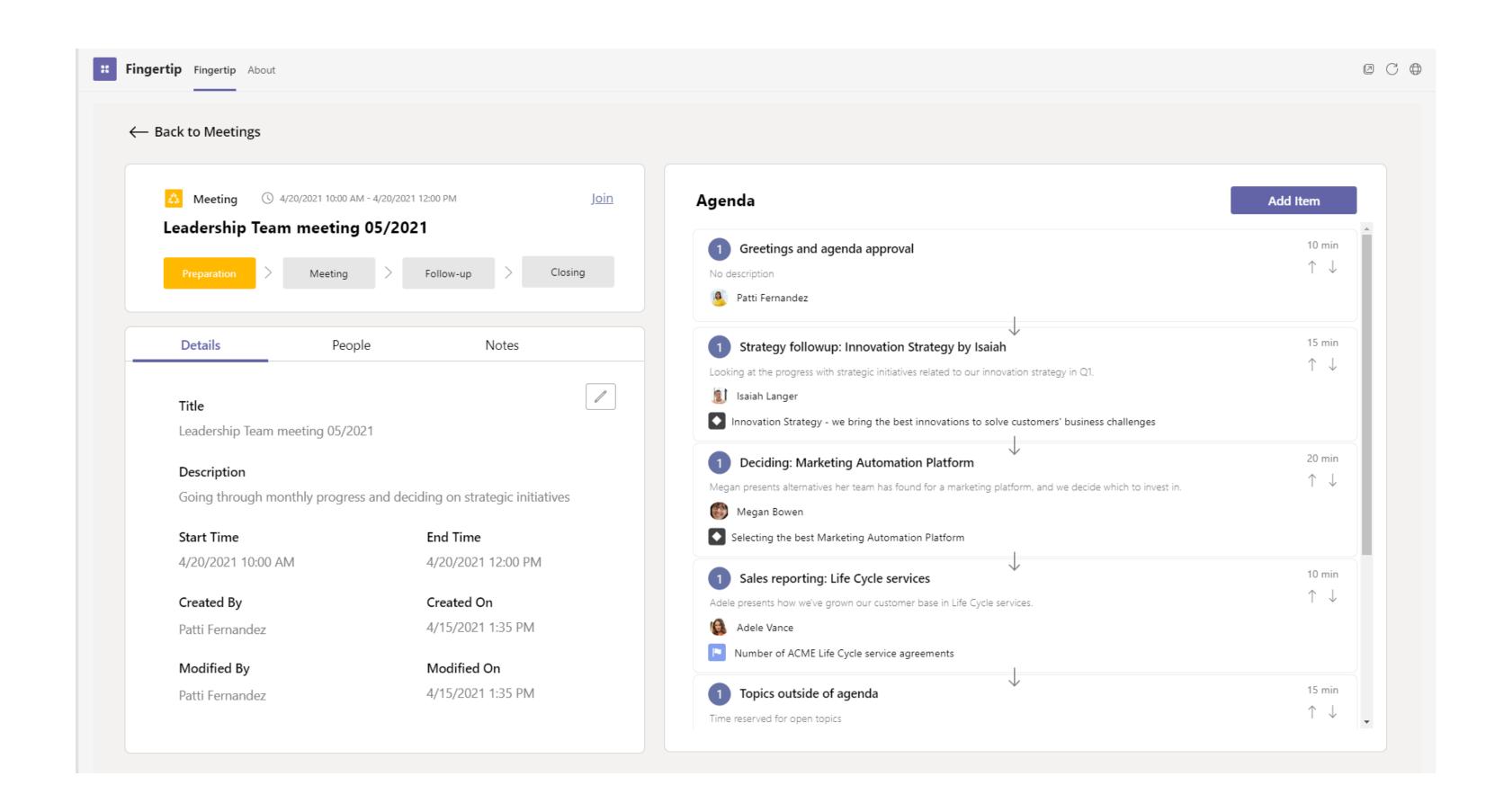


Create agenda items and relate business objects



- 3. Add agenda items by clicking on the "Add Item" button in the meeting.
- 4. Enter title for an agenda item, description, relate it to other Fingertip items, select a duration and speaker and click "Add"

Build the agenda for the meeting and sent the calendar invite



5. All participants can collaborate in adding and editing the agenda items to collaborate also before and after the meeting.





Jaakko Pellosniemi Founder

Fingertip Oy jaakko@fingertip.fi +358 40 5011004 www.fingertip.org

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