

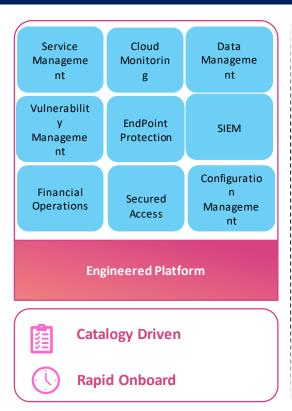
TCS Cloud Exponence Solution Support Artifacts



Cloud Exponence | Multi-Cloud Delivery Platform powered by MFDM™

Hybrid-cloud delivery platform. 9 service category with **50+** services published to subscribe and consume





Value to Enterprise

- Machine First Delivery Model -Automation focused Operation tasks for efficiency
- Self service portal for Application support team
- Unified platform for Multi Cloud Operation
- Cost Avoidance on Operation platform Build and SaaS tools
- Ongoing Cost benefit by Cost Recommendation and rightsizing of the Multi cloud resources
- Expertise on Multi Cloud Operations
- Transparency in operational Cost





Cloud Exponence | Out of the Box features



Enhanced Business experience through intuitive forms for seamless Environment provisioning across Clouds





Unified LoB-wise consumption patterns to enable Service Excellence in world of Product Operating Model





Centralized Security Dashboard for Secure Cloud delivery through cognitive assurance capabilities



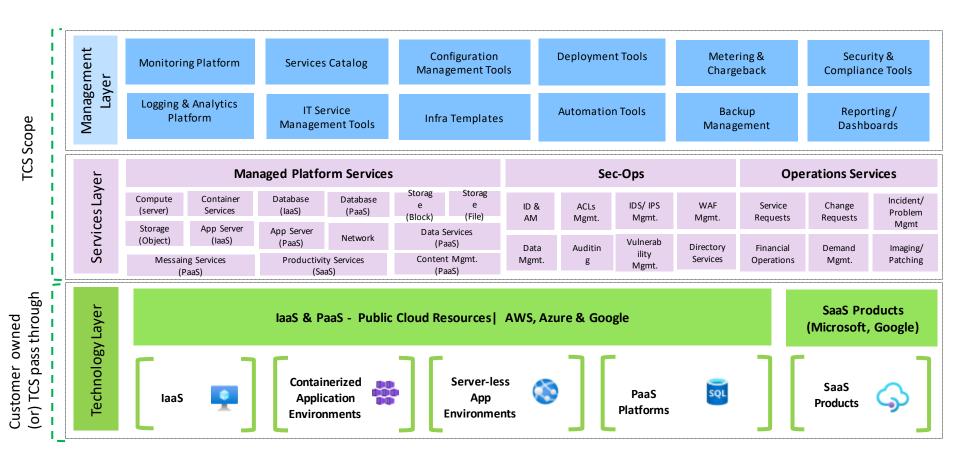


Single pane of management & Delivery Services console for Cloud Service Reliability Team



9 Service Categories with 50+ services features across Containers, DevOps, PaaS Digitised Architecture Library for Full Stack Provisioning of Applications

Cloud Exponence – Target State Functional Model



Cloud Exponence | Platform Functionalities

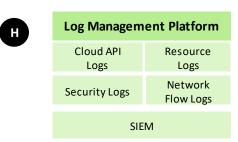
A	Monitoring Platform		
	Cloud Services	Cloud Resources	
В	Application Monitoring		
	Application Performance	Service Mesh	
C	Automatio	on Solution	
	/ tutomation columns		
	Infrastructure as a Code		
	Infra Templates	Configuration Management	

D	Service Management Platform		
	Service Catalog	Incident/ Problem	
	Service Requests	Change	
	Service Level	Management	

E	Data Management Platform	
	Backup & Restore	Archive

_		
F	Dashboards & Reports	
	Resource Utilization	Performance Trends
	Business Services Management	Alerts & Resource Health

Security &	Security & Compliance		
IDS/ IPS	URL Filtering/ WAF		
SIEM	Endpoint Security		
Privileged Access Mgmt.	Vulnerability Mgmt.		

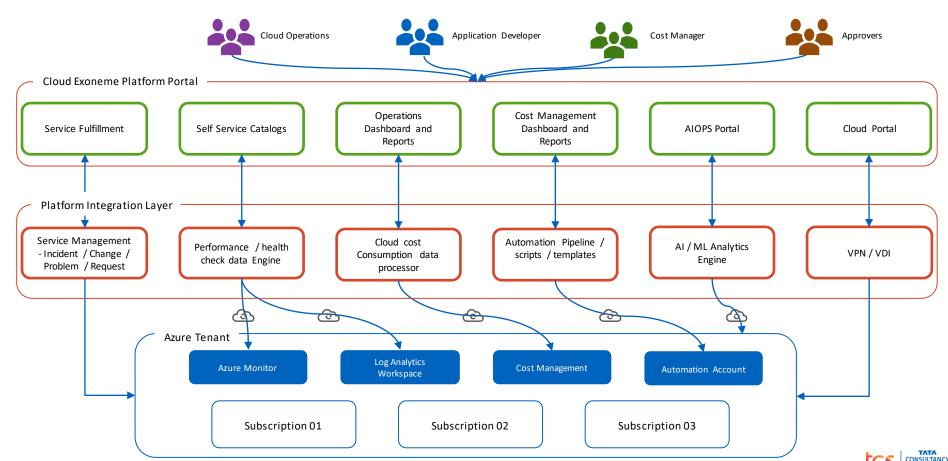




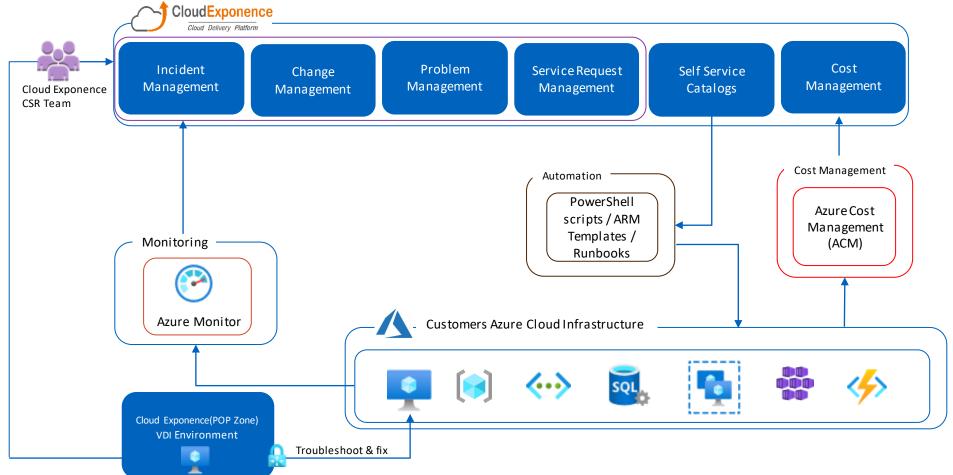




Cloud Exponence | Logical Construct



Cloud Exponence | Architecture



Cloud Exponence Center - Delivery Benefits to Customer



Cloud Adoption - Enterprise adoption of cloud happens in a phased manner. Low volume to operate initially, high cost due to fully loaded operations team



Multi Cloud - Enterprise want to spread workload across multiple cloud providers. Skill gap with few individuals to understand all cloud provider services



Cost Compliance - Governance of multi-cloud provider run cost require provider specific specialized knowledge. And, only part-time to do the work.



Rapid New Services - Challenge in one resources knowing all. Need multiple skillset to design, build and operate newly published services



Agility Needs - Business / Application owners demand features in cloud platforms, require range of tools and technologies knowledge

Benefits: Transformation using Cloud Exponence Platform

• **Centralized Multi-tenant Cloud Delivery Platform** to enable Delivery across the leading Cloud platforms (AWS, Azure, Google, Alibaba). No change in End User experience for customers through **e-Bonding with TCS CloudExponence ServiceNOW**

 Avoid spending \$0.6
 M+ in person efforts alone by not building it from scratch

Cloud Delivery Platform

- **Reduction** in current cloud operations cost
- Acquire 3 additional support skills
- Other on-demand roles for consumption

Cloud Service Reliability Team Effectively manage budget, forecast and right-sizing to optimize cloud cost spend (15-30%)

Cloud Cost Management

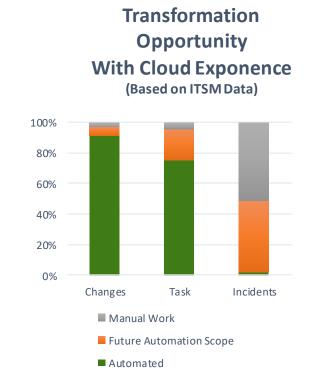


 cloud cost savings (30-50%) by enabling adoption of PaaS / container / serverless services instead of laaS

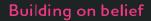
Cloud Native Adoption existing tools by replacing them with engineered toolset provided with Cloud Exponence

Cloud Tools Consolidation

Reduce spend on









Thank Yo<mark>u</mark>

