

Device as a Service

Cognizant Microsoft Business Group's Device as a Service (DaaS) offering reduces the costs and complexities associated with deploying, configuring, securing, maintaining, and retiring mobile devices.

By shifting key device lifecycle management elements to an "as a Service" model, these activities are combined and delivered through a single, predictable, per device monthly contract.

Effectively reducing the overall complexity and costs of deployment and support for your entire end-user device estate.



SIMPLIFY AND SECURE YOUR ENDPOINT ESTATE

COMPLETE END-USER DEVICE LIFECYCLE MANAGEMENT

From planning and deployment, through support, refresh and disposal – Device as a Service removes the complexity of managing end-user devices.



Planning and Deployment

- Discovery
- User Persona Assessment
- Asset Planning
- Asset Tagging
- Factory Imaging*/Autopilot
 - Deployment
 - Device Setup



Device Management

- Endpoint Management
 - Timely updates
 - Documentation
 - Maintenance
- Provisioning with Zero Touch
 - Best Practices
 - Application Packaging



Support

- Asset Tracking
- Asset Recovery
- Incident Resolution
 - VIP support
- Vendor Management
- Quality Management
 - Reporting



Refresh and Disposal

- Pre-defined asset refresh strategy
 - Device decommissioning*
 - Data Wiping*
- Disposal of customer owned EOL assets*

* OEM driven

CLOUD MOBILE DEVICE MANAGEMENT SOLUTION EXPERTS ON HAND

Our team of Endpoint Device Management (MDM) experts will manage and safeguard your solution by ensuring consistency of deployed applications, and keeping devices current with the latest updates, while monitoring the endpoint estate's overall compliance status and responding to any issues that may arise.

SOLUTION OUTCOMES:



Budgets that are **predictable and consumption-based** for your endpoint devices and management solution.



A **future ready** cloud native solution that **scales with your team** and **protects** your endpoint estate with the **latest updates**.



Applications and devices **configured to align** with the **differing needs of your teams**, ensuring a **great device experience**

