

ENABLE FRONTLINE WORKSHOP

Get ready to achieve more with Microsoft Teams



See what's possible



Interlink experts will walk you through the art of the possible, working with you to identify unique needs of your frontline workforce to help solve your specific collaboration challenges. During the workshop, we'll develop an actionable plan based on your frontline workforce needs to help you move forward.

Frontline workers are the backbone of hybrid operations, for all major industries. These workers fill customer-facing roles or functions that have a direct impact on business growth and operations. Frontline workers typically comprise the majority of the workforce and it's their actions that translate strategies into action, delight customers and move an organization forward.

It's time to design and deliver frontline employee experiences that deliver back to the bottom

line with powerful and intuitive tools and devices that help every employee succeed and contribute to your success. As the hub for teamwork, Microsoft Teams is designed to help organizations improve collaboration and increase efficiency by automating key business processes. With the Enable Frontline Workshop, you will work through various frontline worker challenges and pain points to identify top prioritized scenarios for your frontline workforce.

How can Interlink help?



Interlink's team of Microsoft certified consultants will explore opportunities to transform your frontline workers day to day experiences with purpose-built solutions, tailored for your organization. **Contact us today** to learn more about this workshop!

87% *say their organization will be more successful when frontline workers are empowered to make important decisions in the moment**

*Source: "The New Decision Makers: Equipping Frontline Workers for Success" Harvard Business Review, 2020 <https://hbr.org/resources/pdfs/comm/thoughtspot/TheNewDecisionMakers-T.pdf>



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Modernize your frontline into a competitive advantage



Connect and engage your workforce

Enrich communication and employee experiences by connecting workers with the right tools, people, and devices they need to do their best work and build skills faster



Enhance workforce management

Empower your people to meet fluctuating business needs by equipping employees with agile shift scheduling tools and seamless task management



Increase operational efficiency

Improve frontline efficiency by automating task and service processes with configurable apps and digital workflows



Safeguard your business with built-in protections

Take advantage of seamless security and compliance features that safeguard your business—while empowering frontline workers

WE'LL WORK WITH YOU TO:

- ✓ Identify and prioritize key use case scenarios
- ✓ Explore opportunities to streamline business processes and improve productivity outcomes
- ✓ Provide an implementation plan and next steps to help you achieve your desired goals



CONTACT INTERLINK TODAY TO LEARN MORE ABOUT THIS WORKSHOP AND DISCUSS YOUR SPECIFIC ENVIRONMENT!

www.interlink.com/enable-frontline



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