Governance & Compliance

CloudWay Services

CloudWay

Microsoft Partner

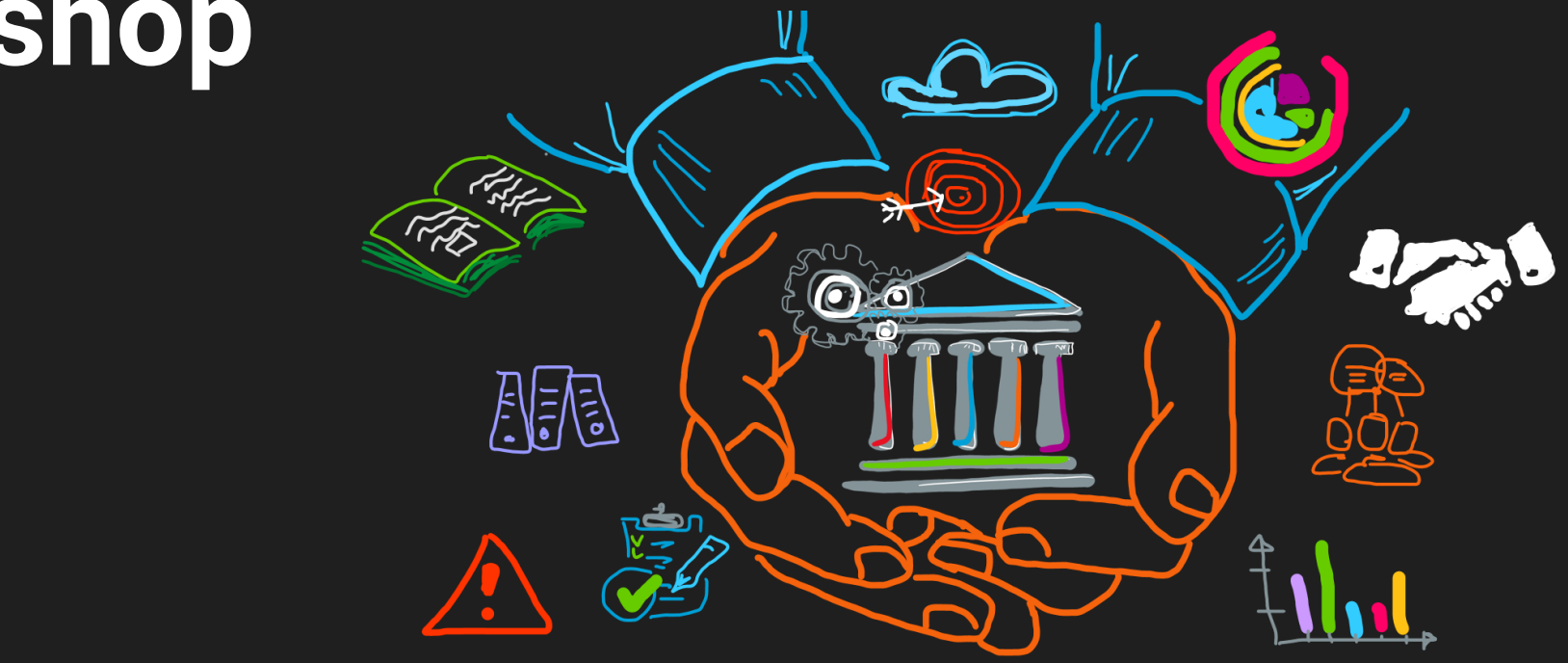
Microsoft

- Gold Cloud Productivity
- Gold Enterprise Mobility Management
- Gold Communications
- Gold Windows and Devices
- Gold Collaboration and Content
- Gold Datacenter
- Gold Project and Portfolio Management
- Silver Messaging
- Silver Cloud Platform
- Silver Small and Midmarket Cloud Solutio

Governance & Compliance

CloudWay Services

1 Day Workshop



CloudWay

Governance and Compliance

Support user productivity while protecting and governing data, simplifying compliance, and reducing risks.

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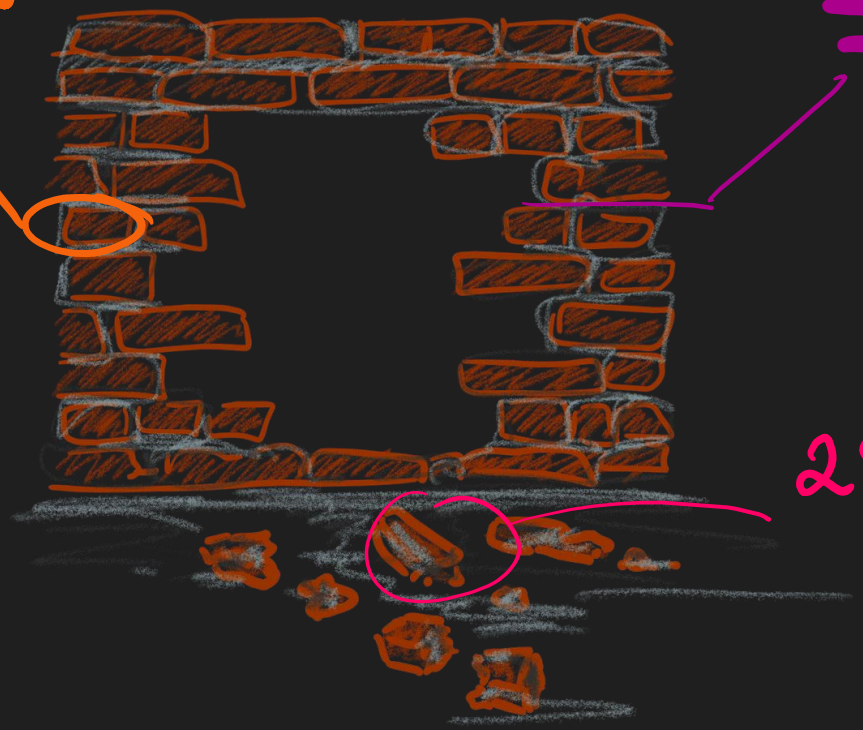
68% COMPANIES PRIORITISE THREATS ACCORDING TO POTENTIAL COST TO THE BUSINESS



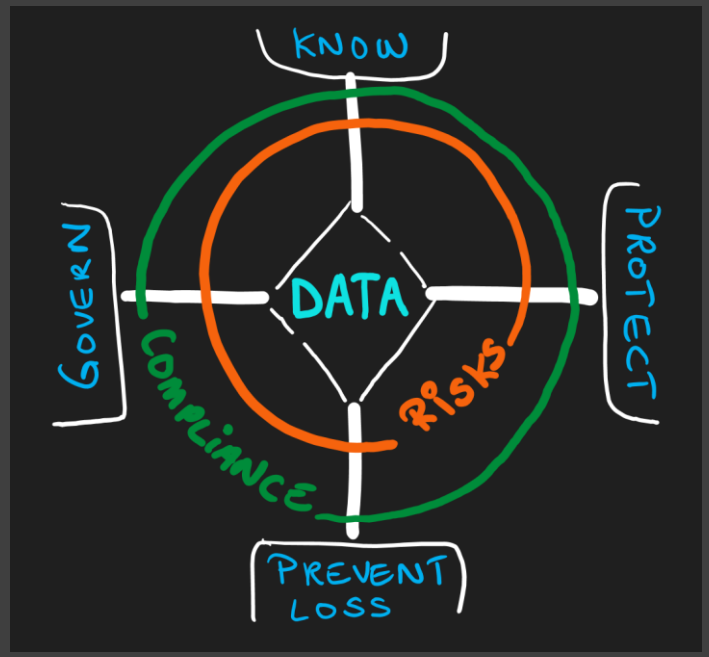
70% OF CISOS DATA COMPROMISED IN RANSOMEWARE ATTACK

29% LEAVERS DOWNLOAD MORE DATA THAN USUAL

Governance and Compliance

We are in the middle of a digital revolution where information is a strategic asset, hybrid working is the norm and protecting your information assets is crucial to maintaining trust and meeting compliance requirements.

Governance and compliance management has gone from a nice to have to a must-have for organisations
CloudWay helps you implement a proactive, holistic Microsoft 365 governance and compliance framework to ensure your data is discoverable, accurate, secure and managed throughout its lifecycle.



The modules

- Know your data
- Protect data
- Prevent data loss
- Govern your data
- Manage insider risks
- Improve risks and compliance posture

The tools

- Microsoft Purview
- Compliance Manager

The start of the journey

Define your governance, risk and compliance maturity level through our guidance

Blog: How Microsoft Purview Compliance Manager supports your compliance journey

The Governance and Compliance journey

Support user productivity while protecting and governing data, simplifying compliance, and reducing risks.

Minimum

Level 100 - Initial

GRC = Not understood

People = Undefined roles & responsibilities

Process = Adhoc & reactive

Technology = No controls

Level 200 - Managed

GRC = Compliance & risk needs understood

People = No formal roles & low awareness

Processes = Adhoc

Technology = Basic & unmanaged controls

- Manual Sensitivity labels
- Manual Retention labels

Level 300 - Defined

GRC strategy = Framework established but tactical

People = Siloed roles & individual responsibilities.

Processes = Tactical & inconsistent

Technology = Generic to limit over exposure

- GRC document site
- Guest governance
- Control external sharing (DLP)
- Org wide controls
- Initial compliance assessment
- Initial privacy risk management assessment

Level 400 - Predictable

GRC strategy = Tailored, controlled & measured

People = Dedicated roles. Shared accountability

Processes = Streamlined & simplified with metrics

Technology = Targeted and broader

- GRC process to identify, analyse, control with accountability
- Recommended and default labels
- Tailored information protection & governance
- DLP for sensitive data
- Insider risk management
- Auditing & eDiscovery
- Regular compliance & privacy risk assessments
- Reporting & dashboards

Level 500 - Optimizing

GRC strategy= Strategic with continuous assessment. External benchmarks

People = Pervasive compliance culture

Processes = Continuous improvement. Extend to supply chain

Technology = Automation & risk based, integration with 3rd parties

- Automated classification, protect & retention
- Records management
- Event based controls
- Adaptive (persona) controls
- Risk based policies and controls
- Controlled admin access at task level
- Real time alerts
- Audit retention
- 3rd party ingestion
- Advanced eDiscovery & investigations

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The Governance, Risk and Compliance services and how CloudWay can get you started

You may start with a workshop, moving into an assessment, then a few proof of concepts leading into projects, or choose any, or combination, of these services, depending on what is most relevant for your organisation.

Choose	1-day Workshops	2 to 4 weeks Assessment	3 days to 2 weeks Proof of Concepts	1 week to 12 months Projects
	○ Protect and Govern your Data in Microsoft 365 ○ Improve your compliance and risk posture ○ Teams Governance with Orchestry	❍ Protect and Govern Sensitive Data ❍ Mitigate Compliance and Privacy Risks ❍ Governance, risk and compliance health check ❍ Manage your Teams lifecycle management with Orchestry	Hands-on engagements to help you get started with **Governance and Compliance**	CloudWay can implement **Governance and Compliance in your organisation** as technical project managers, hands-on, training and as trouble-shooters
To	**Learn**	**Assess**	**Explore**	**Deploy**
Get	Best practice & Recommendations	Findings report with actionable and prioritised recommendations	Proof of Concept solution	Establishment of a process and network for on-going adoption processes with prioritised direction for next steps

✓ = Service offer is available and published
❍ = Service is available – Service offer in progress

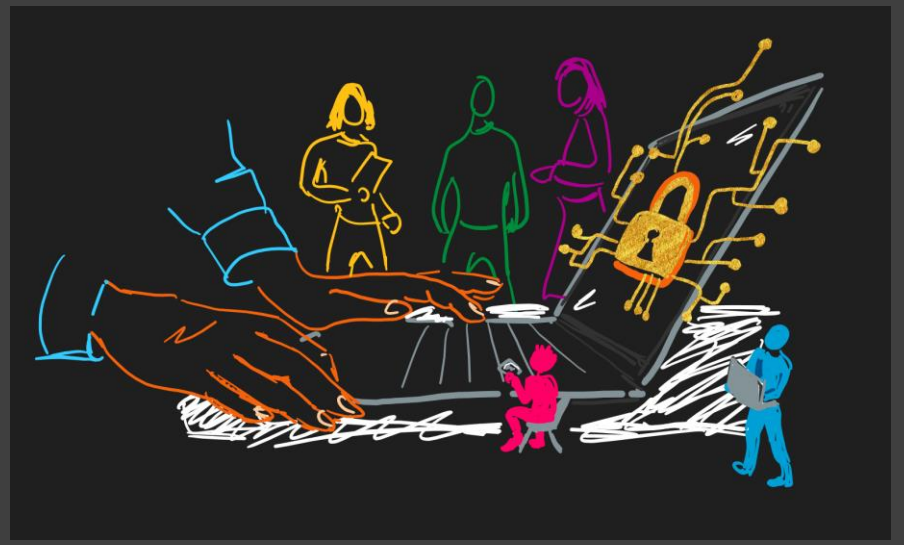
CloudWay Experts lead the way CloudWay's workshop facilitators are subject matter experts (and thought leaders) in the Microsoft 365 space, with years of experience deploying and teaching these technologies.

CloudWay

1 day workshop

Protect and Govern your Data in Microsoft 365

With data growing exponentially over time, it's more important than ever for organisations to implement the right tools and processes to ensure data protection and governance



LEARN

This "Art of the Possible" workshop will demonstrate how to discover, classify, protect and govern your organisation's vital business data in Microsoft 365 You will discover:

- **Why data protection and governance are top of mind**
- **The importance of the right label taxonomy and protection policies to balance the need of security and productivity**
- **How to start your data protection and governance journey**

Target audience

All roles relevant to compliance e.g., business decision-makers, Data Privacy Officers, Chief Information Security Officer, Legal & Compliance, Human Resources.

What

Current challenges

- How to get started with a holistic data protection strategy
- What data do I have?
- Where does the data reside?
- How do I protect the data?
- What data is at risk?
- How can I protect data with people working from home?
- How can I protect data when people collaborate with external users?
- How can I retain or delete data?

Topics covered

- Understand how your organisation is approaching data protection and governance and what challenges you face
- How Microsoft Purview can help you to:
  - Know your data: Understand what data you have and where it resides
  - Protect your data: Applies protections to data
  - Prevent data loss: Protects data regardless of the work location, including collaborating with external users
  - Govern your data: Applies retention and deletion to data

Topics covered continued

- Microsoft licencing considerations
- Identifying your top scenarios for deployment
- How to get started your Microsoft Purview information protection and governance journey

Outcomes

- Recommendations and best practices on how to develop a phased deployment plan that focuses on user productivity and security needs.

Next step:

Book:

- **An assessment**
- **A Proof of Concept**
- **A Project**
- **A combination of above or all**

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Experienced thought leaders, subject matter experts and Microsoft Influencers

Employees at CloudWay are Microsoft Most Valuable Professionals (MVP) with decades of experience with Microsoft Technology. With Public speakers, bloggers, YouTubers and podcasters you are guaranteed to learn from the best in the business. Read more at https://cloudway.com/events/

Customers who have attended workshops

Per Kopperdal
Konsulent IT-drift i Sparebanken Sogn og Fjordane

sparebanken sogn og fjordane

Why do you think a workshop with CloudWay is useful?

> We believe CloudWay has a high knowledge of the technology in question and the workshops are very on-point and lead to concrete results.

What did you change/improve in your company as a result of the workshop experience and why did you make that change/improvement?

> The changes are an ongoing process, but mainly we (IT) made changes in security that most employees does not see/feel but still improved their security at work. We are also implementing a new way to handle planned tasks within IT.

Customers who have attended workshops

Trond Kristiansen
IKT Arkitekt/Rådgiver i MODUM KOMMUNE

Modum kommune

Why do you think a workshop with CloudWay is useful?

> We have been through several workshops with CloudWay and what they all have in common is that they have raised the IT department's understanding of cloud and Microsoft 365. This in turn has led to increased focus on routines, increased competence and the need for culture building for the use of digital tools both internally at the IT Department and into the organization.

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Customers who have attended workshops

Maia Sargenius Holthe
Leder styringsstøtte hos Ruter AS

Ruter
Kollektivtrafikk for Oslo og Akershus

Why do you think a workshop with CloudWay is useful?

The top management in Ruter wanted to be good at digital collaboration, as this will be a competitive advantage in the future. In this connection, we came in contact with CloudWay, and have conducted five workshops together with Ståle Hansen. Particularly useful was the session on culture for Notifications, chat and channels in Teams, and the session on culture in meetings, role distribution and planning for success.

What did you change/improve in your company as a result of the workshop experience and why did you make that change/improvement?

We have been inspired to look for good solutions for both hybrid meetings, digital interaction both in and before / after meetings. And

We have received a joint competence boost in the area, and we at Ruter will now look at how the culture in the company can change in step with a more hybrid working day.

If you want to work in a modern way with modern technology, then **book a meeting, a workshop or an assessment** with CloudWay today!

Contact us:

We help customers and partners succeed with Digital Wellbeing and understanding how to use the Microsoft Viva Suite can add value to the process

- Book an initial meeting
- Book a workshop
- Book an assessment
- Learn more: https://cloudway.com/workshops/
- Link to your Microsoft Commercial Marketplace offer

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Gold Cloud Productivity
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Silver Messaging
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