

# Healthcare Suite – Expertise for Pharmaceutical Wholesalers

#### **European Verification System for Pharmaceuticals**

All members of the pharmaceutical supply chain are required to implement the EU's Falsified Medicines Directive from February 9, 2019 to ensure secure labeling of pharmaceutical products - also for pharma wholesaler.

Each medication must be supplied with a unique identification in the form of a 'data matrix code' printed on the packaging. In addition, packaging must include 'tamper evidence' to verify that medication has not been tampered with. The data for these medications must be available for all members of the pharmaceutical supply chain, including manufacturers, licensed pharmaceutical wholesalers, and pharmacies, to scan, process, and send to the National Medicines Verification System of each individual country. That means that all institutions and companies must adjust their processes accordingly.

The time and costs involved in the transition should not be underestimated, least of all due to the high safety standards involved in the processes, not to mention the tight implementation deadline. While most manufacturers and pharmacies have already adapted to the requirements of the Falsified Medicines Directive, there is still significant uncertainty among pharmaceutical wholesalers regarding compliance with the EU FMD.

Digitalize Your Logistics Processes to Boost Your Efficiency!



### Arvato Systems ...



# ... helps Wholesale License Holders to Implement FMD Regulations

**Arvato Systems** is not only a leader in the digitalization of business processes in the field of logistics in general – in fact, the company was involved in designing and implementing the European Verification System for pharmaceuticals right from the beginning.

**Arvato Systems** built upon that expertise to develop the Healthcare Suite, a software based on the Arvato Systems Logistics Platform, which has been in use for years now. The Healthcare Suite offers users an intuitive control center from which they can monitor and control all processes involved in pharmaceutical identification centrally and in real time.



The **Healthcare Suite app**, which is available for all standard operating systems, can be installed on smartphones, tablets, scanner terminals, and even smartwatches, so scans can be made at any time and from any location and the data can be forwarded directly to the control center.

# Arvato Systems Smart Logistics Platform | Healthcare Suite



## Harness the Expertise of Arvato Systems

You are a pharmaceutical wholesaler? Then take advantage of Arvato Systems' years of experience in the pharmaceutical industry when you implement the European Verification System for pharmaceuticals at your business. Today, around 90 percent of the serial numbers used for medication throughout the European Union are verified using the National Medicines Verification Systems (NMVS), which Arvato Systems has already implemented in 17 countries.

#### High flexibility

The Healthcare Suite supports all standard operating systems for mobile end devices: Windows, Apple iOS and Android

## **Your Benefits**

#### **Quick implementation**

An admin account for the Healthcare Suite can be activated in just a few days

#### Highly scalable

Thanks to the architecture as well as a range of available apps for numerous logistics processes that can be installed at a later time

# Arvato Smart Logistics Platform | Healthcare Suite



#### **Our Services**

#### SYSTEMS INTEGRATION

- → Digital Transformation solutions
- → Solutions with a clear industry focus
- → Cloud, Big Data
- BI, EIM, ERP, CMS, CRM, Finance...
- → Technology expertise/partners: SAP/SAP Hybris, Microsoft, Adobe

#### INFRASTRUCTURE SERVICES

- → Infrastructure consulting & planning
- → Application management
- Managed services
- → Hosting / data center services
- → Service desk

#### CONSULTING

- → Business consulting
- → Management consulting
- → Technology and process consulting

#### **Our Focus**









MEDIA



**UTILITIES** 



SHARED DELIVERY

# A comprehensive IT & industry expertise enables Arvato to provide high-performance Serialization Solutions!



#### arvato CSDB

Global Serialization Solution

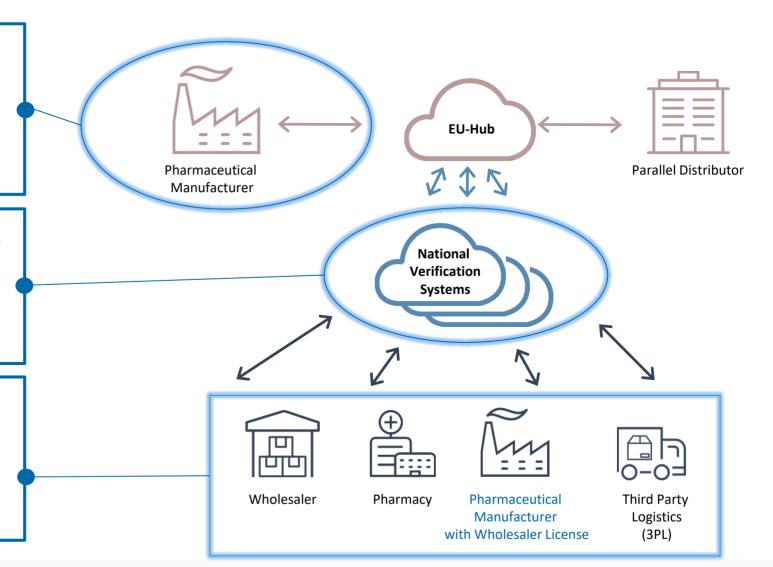
- → Enterprise solution to provide phar. Companies a global serialization solution
- → Focus on manufacturing level
- → > 60 customers
- > > 200 connected business partners

#### National Medicines Verification Systems

- → National repository to store serialization data
- → Focus on national compliance
- → Operation of 16 EU country systems
- → Ca. 90 % of annual serial numbers in EU are handled via our National Verification Systems

# ARVATO SMART LOGISTICS PLATFORM – HEALTHCARE SUITE

- Cloud based platform to connect Stakeholders to the NMVS
- → Healthcare Business application on mobile devices
- → Focus on Wholesaler and Pharmacy level



# Functional Use-Cases for Wholesalers and Pharmacies

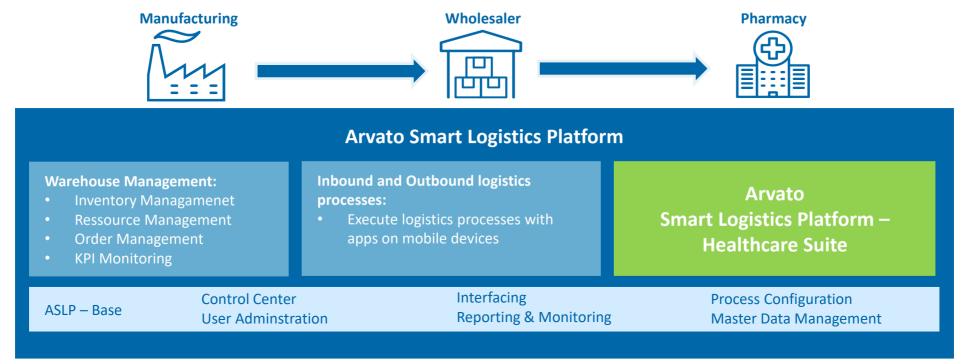


PROCESSES	INDIVIDUAL PACKAGING	BULK GOODS
Verification	$\bigcirc$	$\bigcirc$
Dispense	$\bigcirc$	$\bigcirc$
Export outside of EU		
Flag as 'theft'		
Flag as 'scrapped'	$\bigcirc$	
Flag as 'free sample'	$\bigcirc$	
Flag as 'sample'	$\bigcirc$	
Flag as 'restricted'		



# Arvato Smart Logistics Platform adapts to your business







Smartwatches



Smartphone



Tablet





# Key facts of the Healthcare Suite of ASLP



#### **National Verification Systems**

- → Modern Web Service Communication
- → "Real" Time Communication



#### **Arvato Smart Logistics Platform – Healthcare Suite**

- → Modern Cloud Solution
- → No Need of Software installation HTML5 Web Application
  - → Scalability, Flexibility, Easy to implement
- → Hosted with Microsoft Azure Stack by Arvato Systems in EU
  - → Arvato Systems is certified Microsoft Gold Partner
- → 24/7 Availability all around the world

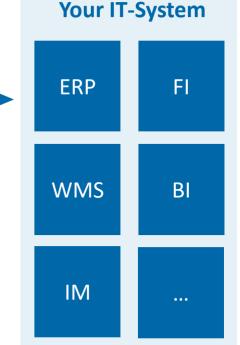




#### Android / Windows / iOS Apps for Healthcare Suite of ASLP

- → Modern user interfaces
- → Intuitive app handling
- → Support for every mobile device Hardware independent







Short Implementation Duration from 1-3 months

# Why is Arvato your best fit?



#### **EXPERTISE**

Arvato is a **Market leading Expert** in Serialization and Operations with a deep understanding of the whole value chain and all serialization processes.



#### LOGISTSICS EXPERTISE

More than **200** warehouse management solutions with complete different requirements and challenges



#### **NETWORK**

Connection to all **important** stakeholders

#### **BUSINESS MODEL**

Clear and transparent pricing to meet your biz-model



#### **REGULATORY KNOW-HOW**

**17 European countries** trust
Arvato to operate their National
Verification Systems

#### **RELIABILITY**

We are a trusted and well know service provider for Serialization Solutions since the beginning. One out of the three EMVO-selected Solution Providers.

