Collaboration & Communication

Secure Productivity
happens in the Cloud
we will help you on your Way





Microsoft Partner

Gold Cloud Productivity Gold Enterprise Mobility Management Gold Communications

Gold Windows and Devices

Gold Collaboration and Content

Gold Datacenter

Gold Project and Portfolio Management

Silver Messaging

Silver Cloud Platform

Silver Small and Midmarket Cloud Solution

Collaboration and Communication for the Employee Experience

Empower people to be their best version of themselves and have a good time at work



#BETTERTOGETHER #HAPPYP, WORK #PAYIT FORWARD



The Employee Experience Opportunity

Research has shown...

*Source



The Employee Experience starts with Digital Wellbeing

- Digital Wellbeing nurtures individual productivity, collaboration and an empathic culture. This may not be a brand new philosophy but it has a new level of importance and recent research makes it clear how empathy is the leadership competency to develop and demonstrate now and in the future of work as contributes to positive relationships.
 - Save your thoughts, ideas and tasks in Microsoft To Do
 - Organise your tasks in lists and prioritise
 - Reserve time to focus on doing one task at a time
 - Learn good a Teams Culture for chat, channel conversations and meetings
 - Take control over notifications and get them at the right time
 - Collaborate effectively on content, such as documents, lists, and more
 - Improve structure and run better meetings



The modules

- Capture
- Process & Execute
- Teams Culture
- Notifications

The tools

- Microsoft To Do
- Planner
- OneNote
- Microsoft Viva Insights
- Microsoft Viva
- Microsoft Teams
- Quiet Hours on Mobile
- Microsoft 365

The start of the journey

TEAMS

CULTURE

Digital Wellbeing needs to be taught as the basis for what you need to get better at, to improve the Employee Experience in your organisation

Watch the explainer video

CAPTURÉ

NOTIFICATIONS

PROCESS

EXECUTE





The Employee Experience Journey

Understand that

Digital Wellbeing
needs to be taught
to employees

Understand how
Microsoft Viva
Learning,
Microsoft Viva
Topics and
Microsoft Viva
Connections
creates employee
engagement and
awareness

Understand how
Microsoft Viva
Insights can help
you measure
Digital Wellbeing
culture success
KPIs

Understand this enables leaders to practise Empathic Leadership

Use a **Champion network** to drive **Digital Wellbeing**adoption over time

The Employee Experience and how CloudWay can get you started

2 to 5-days 1 to 8-week 1-day 3-days Choose 😭 **Proof of Concepts Workshops Assessment Projects** You may start with a Microsoft 365 CloudWay can implement Hands-on engagements **Digital Wellbeing** workshop, moving into **Microsoft Viva Suite** Assessment with focus on **Collaboration and** an assessment, then a to help you get started **Microsoft Viva Insights** few proof of concepts productivity and **Communication tools in** with **Employee Enable Frontline Workers** leading into projects, or collaboration culture your organisation as **Experience** features in choose any, or Champions and adoption combination, of these Empathic Leadership **Microsoft Viva Connections** maturity technical project services, depending on Transition to Cloud **Microsoft Viva Learning** managers, hands-on, what is most relevant 0 Microsoft 365 Sales **Microsoft Viva Topics** for your organization. Will provide a report with training and as trouble-Microsoft 365 Productivity **Microsoft Viva Insights** recommendations **Microsoft Viva Goals** shooters To **Explore Deploy** Learn **Assess** Establishment of a Findings report with process and network for Report & Proof of Concept Get actionable and prioritised on-going adoption Recommendations solution processes with prioritised recommendations direction for next steps

^{✓ =} Service offer is available and published

⁼ Service is available – Service offer in progress

CloudWay

Day workshop

The Collaboration & Communication Workshops help to kick-start improved ways of collaborating and communicating in an organisation, as well as externally. Utilizing Microsoft 365 and Microsoft Viva to see the possibilities working smarter, remove blockers and help combine existing services with cloud services. Optimizing the employee experience, to give room for innovation and improved business.

- Improved Teams culture
- Encourage employee retention
- Leverage Next Gen Adoption of good practice
- Empower people to be their best
- Empower leaders to be happy leading

Target audience

- HR
- Change & Adoption
- Communications
- **Organisational Development**
- Innovation
- **Knowledge Management**
- And others working with Collaboration and Communication in the organization





What is:

Employee Experience workshops?

Microsoft Cloud Accelerator Workshops

• A set of pre-made workshops to enable customers to accelerate their journey towards an empowered and innovative workplace

CloudWay developed Workshops

• A set of experience and insight-based workshops to enable customers on a journey towards secure productivity in the cloud

Workshop steps

- Pre-call to align agenda and needs
- Workshop
- Next step report
- Post call

Outcome

Findings report of current solution and situation, with clear understanding and prioritized direction for next steps

- Assessment
- Proof of Concept
- Project

















Hybrid Meetings and Rooms





Enable Frontline Workers (FLWs)



Microsoft Viva



Empathetic Leadership

Collaboration & Communication



CloudWay's workshop facilitators are subject matter experts (and taught leaders) in the Microsoft 365 space, with years of experience deploying and teaching these technologies.



Day workshop

Microsoft Viva Insights Workshop

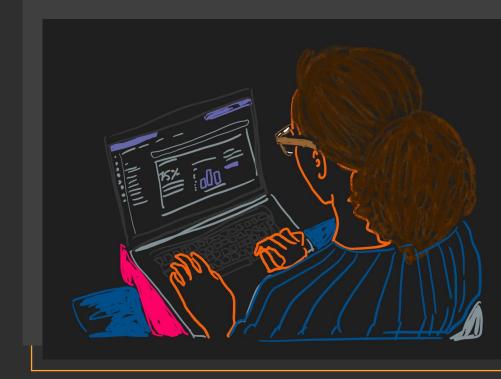
Discover Microsoft Viva Insights, which helps individuals, managers, and leaders gain personalized insights and actionable recommendations that help everyone in your organization thrive.

LEARN

The workshop consists of an in-depth exploration of personal, manager, and leader insights and helps build a business case for further exploration.



- Management
- HR
- Business Development
- Management Development



What

Current challenges:

- Hybrid reshuffle; people are moving jobs as they are experiencing burnout, or lack of flexibility for working remote/in the office
- Distant management
- Micromanagement hindering good collaboration and communication
- Challenges moving from the pandemic situation and into a new hybrid workplace

Topics covered during the day:

- Understand the impact of work patterns on productivity and wellbeing
- Provide privacy-protected insights and actionable recommendations
- Address complex challenges with advanced tools and capabilities

After the workshop

- Understand the impact of work patterns on productivity and wellbeing
- Provide privacy-protected insights and actionable recommendations
- Address complex challenges with advanced tools and capabilities

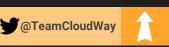
Book:

- An assessment
- A Proof of Concept
- A Project
- A combination of above or all



Experienced thought leaders, subject matter experts and Microsoft Influencers

Employees at CloudWay are <u>Microsoft Most Valuable Professionals</u> (MVP) with decades of experience with Microsoft Technology. With Public speakers, bloggers, YouTubers and podcasters you are guaranteed to learn from the best in the business. Read more at https://cloudway.com/events/



Customers who have attended workshops



Per Kopperdal
Konsulent IT-drift i Sparebanken
Sogn og Fjordane



Why do you think a workshop with CloudWay is useful?

We believe CloudWay has a high knowledge of the technology in question and the workshops are very on-point and lead to concrete results.

What did you change/improve in your company as a result of the workshop experience and why did you make that change/improvement?

The changes are an ongoing process, but mainly we (IT) made changes in security that most employees does not see/feel but still improved their security at work. We are also implementing a new way to handle planned tasks within IT.

Customers who have attended workshops



Trond Kristiansen IKT Arkitekt/Rådgiver i MODUM KOMMUNE



Why do you think a workshop with CloudWay is useful?

We have been through several workshops with CloudWay and what they all have in common is that they have raised the IT department's understanding of cloud and Microsoft 365. This in turn has led to increased focus on routines, increased competence and the need for culture building for the use of digital tools both internally at the IT Department and into the organization.

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Customers who have attended workshops



Maia Sargenius Holthe Leder styringsstøtte hos Ruter AS



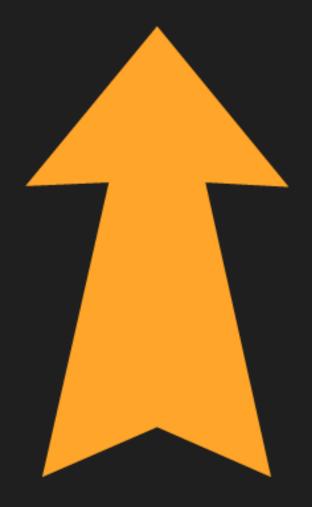
Why do you think a workshop with CloudWay is useful?

The top management in Ruter wanted to be good at digital collaboration, as this will be a competitive advantage in the future. In this connection, we came in contact with CloudWay, and have conducted five workshops together with Ståle Hansen. Particularly useful was the session on culture for Notifications, chat and channels in Teams, and the session on culture in meetings, role distribution and planning for success.

What did you change/improve in your company as a result of the workshop experience and why did you make that change/improvement?

We have been inspired to look for good solutions for both hybrid meetings, digital interaction both in and before / after meetings. And

We have received a joint competence boost in the area, and we at Ruter will now look at how the culture in the company can change in step with a more hybrid working day.



If you want to work in a modern way with modern technology, then **book a meeting, a** workshop or an assessment with CloudWay today!

Contact us:

- Book an initial meeting
- Book a workshop
- Book an assessment
- Learn more: https://cloudway.com/workshops/
- Link to your Microsoft Commercial Marketplace offer

We help customers and partners succeed with Digital Wellbeing and understanding how to use the Microsoft Viva Suite can add value to the process

> Microsoft Partner

> > **Microsoft**

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