# KINLY COLLABORATION ASSESSMENT

Great collaboration starts with your people, so that's precisely where Kinly begins the journey towards effective, equitable meeting experiences.

At Kinly, we work as consultative partners, using our extensive knowledge and experience to create lasting harmony between the Microsoft Teams solutions we provide and the people who use them. It's only through understanding your people's existing workflows and their needs that we can understand how to improve them with the endless features of Microsoft Teams, Teams Rooms and SurfaceHub.

That's why our collaboration assessment is one of the first steps in our journey together, because it gives us the opportunity to get to know you. The assessment is tailored to you and considers people at all levels of your organisation to create a fully rounded picture of your hybrid collaboration needs.

Led by our award-winning customer success team, Kinly experts will take a deep dive into your processes and people over the course of four weeks. Then we'll use that vital information to build a Microsoft solution that brings real value to your business, providing you with a clear budgetary insight on one-off and recuring cost up front, and a tailor-made onboarding plan for optimal adoption of your new solutions. At Kinly, we're not in the business of creating off the shelf, 'one size fits all' solutions. For us, the most effective collaboration solution will always be the one grounded in your people's specific needs.





## WHAT CAN YOU EXPECT FROM A KINLY COLLABORATION ASSESSMENT?

Our collaboration assessment is designed to give our teams an insight into your organisation, enabling us to build a solution that really delivers. The content may change to suit you and your organisation, but generally it follows the same, defined process:



### Success canvas

We'll work together to map challenges against ideal outcomes to uncover what success means to you.



#### Interviews

We'll talk to your people, gather their thoughts and identify personas we need to address across the business.



#### Surveys

We'll make sure people from all reaches of your organisation have space to share their ideas, and be heard.



#### Maturity grid

We'll map where you are on your collaboration journey, and determine how far we can go together.



#### **Threats and opportunities**

We'll identify threats and opportunities across your organisation, and plan how to address each.

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#### Advisory report

We'll produce a full advisory report, so you've got all the information you need to make the right decision on your collaboration solution.

### MAKE SURE ALL YOUR PEOPLE ARE HEARD, WITH A COLLABORATION ASSESSMENT THAT:



**Puts people first** 



Adapts to your business



Plans your solution start to finish



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