



# SUPPORT SERVICES Build customized analytics

TCS' VIVA ADVANCED INSIGHTS CONSULTING

Build customized analytics that go beyond the pre-built views (dashboards) in the insights for leaders and organization.

## CONTINUOUS SUPPORT FOR VALUE REALIZATION OF MICROSOFT VIVA INSIGHTS

- TCS' Viva Insight support will enable the organizations to swift realization of improved Employee Experience with Microsoft Viva Insights.
- The team will address vital queries about organizational resiliency and work culture. Highlight how it impacts the people, manager, organization, and business.
- Support has designed a comprehensive approach to address key business specific needs in terms of technical and data analysis challenges.

Microsoft Viva Specialist Support

Our Microsoft Viva trained practitioner and specialist and Microsoft certified Data Analyst analysts are available via the support id to assist you over ,email or Teams for Viva Insights support issues and requests.

Rapid Response Time Quick turn around of insights to action through our dedicated Microsoft Viva Insights support desk. Directly work with support team to help you provide guidance on running specific query or guide in building specific visuals, correlation of data

Guidance & Support

Whether you have just deployed Viva Insights, or kicking off a pilot / enterprise roll out, we'll partner with you to understand your business objectives and align to Business Value realization with ROI and TCO

#### Consulting and Advisory Scope



Onboarding & Configuration



Out-of-Box Dashboards



Personal &
Organizational
Insights



Governance



Advanced Insights



Organization data Upload

#### About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 606,000 of the world's best-trained consultants in 55 countries. The company generated consolidated revenues of US \$25.7 billion in the fiscal year ended March 31, 2022, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com

### **Building on Belief**

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