IsMyConnect Teams is an all-inclusive service. It only requires appropriate Microsoft Teams licensing. The service includes:

- Full Featured Cloud Switch
- Interconnection to the public telephone network for incoming and outgoing calls
- Extension number
- Complete real-time online reports
- Remote activation via Teams session with your Tenant Global Admin
- Remote Training, 3 hours included
- Online Support

IsMyConnect Teams service allows you to interconnect to the Public Telephone Network. This can be accomplished using a DID for the particular country of interest and/or PBX Connect plan. When you use DID plan you also need to purchase the required Airtime plan Minutes. The service topology and these two interconnection options to the Public Telephone Network are shown below.

**Requirements**

- E5 or A5
- In case your current Microsoft Licensing is: E1/A1, E3/A3 or Business you need to buy Phone System license for each IsMyConnect Teams service user.

CallMyWay will gladly support your inquiries, and will answer your support request through our Customer Service Center.