



Empower every employee and your organization to achieve more

Challenges

The current market situation requires a strengthening of competitiveness due to a high level of productivity while at the same time focusing on the needs of the employee's as the central maxim for the introduction of new technologies.

"We accompanied the rollout of O365 intensively with training and education, but only a fraction of the Microsoft Teams potential is used. How do we reach and empower all colleagues in our company?

Ideal Solution

C.Al Adoption Bot helps users of Microsoft Teams to individually build and develop relevant tool and work skills in a sustainable, motivating way. The BOT is a personal trainer who responds to the user's needs and personal learning requirements.

Through short tips and a comprehensive knowledge database, C.Al Adoption Bot ensures a sustainable growth of tool competencies and new ways of work.

Desired Outcomes

C.Al Adoption Bot is an Al-based Microsoft Teams BOT and interacts with each end user individually with focus to help people to increase the usage of Microsoft Teams for digital collaboration and communication. C.Al Adoption Bot measurably increases the usability of Microsoft Teams.

- Establish new ways of learning automated, individual, scalable
- Reduce training costs & employees' digital maturity level
- o Increase the active usage of Microsoft Teams





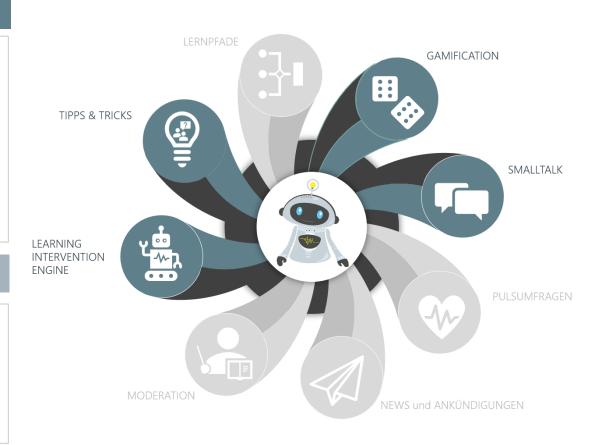
Automate individual coaching & build tool skills - empathic, personalized, scalable

Small Talk and Tipps & Tricks

- C.Al Adoption Bot uses Natural Language Processing Technology (NLP) to design its dialogs in natural language and can conduct "off topic" conversations.
- C.Al Adoption Bot answers questions and provides support for Microsoft Teams functions and work methods.
- C.Al Adoption Bot adapts to the individual needs of users and can provide targeted support in the application of workplace technologies.
- Through database-based usage analyses, users can be reached with precisely tailored push dialogs.

Gamification

- Gamification elements motivate people to learn how to use functions and to integrate them into their everyday work.
- Badge and level systems as rewards as well as a personal maturity dashboard visualizes the individual progress
- Visualization of the improvement of the personal digital maturity level, motivates a sustainable competence development.



"The presented possibilities of the C.Al Adoption Analytics and the support by "C.Al Adoption Bot" are digitalization at its best. We see this as an opportunity to actually realize the potential of digitization."

Peter Knoll, Abteilungsleiter IT Management , Stadtwerke Münster



Solution Alignment and Business Objectives

Teams adoption and usage

- Coaching and assistance with functions and new work methods.
- Tips & tricks push dialogs in the context of specific use cases
- Database oriented usage analyses for targeted user support

Increase productivity



Knowledge transfer & coaching

- Knowledge transfer geared to individual learning needs and digital maturity
- o Emphatic natural NLP based communication
- Team coaching in the context of collaboration and direct application.

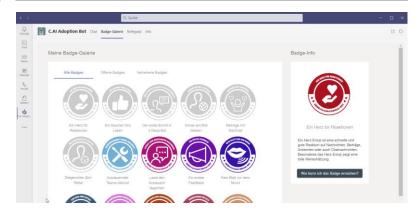
Apply new way of learning



Motivate and build up skills

- Scaling of training and coaching and tracking of maturity level development
- Gamification, badges and level systems for motivation
- Leverage the potential of Teams collaboration & sustainable integration into daily work routine

Drive knowledge sustainable





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