

The journey to Microsoft 365 Certified: Exchange Online Support Engineer Specialty

Get started at
aka.ms/M365Certs_ExchangeSupportEngineer



Start here

Decide if this is the right certification for you

Get trained

Build confidence

Get recognized

Continue to grow

This certification is a good fit if:

- You're an administrator or an IT professional.

OR

- You're responsible for activities including supporting and troubleshooting Microsoft Teams environments.

Skills outline guides

- > [MS-220](#)

Self-paced training

- > [Microsoft Learn](#)

Virtual events

- > [Microsoft Virtual Training Days](#)

Explore more

- > [Microsoft Exchange Online Collection](#)

Skills measured:

- Troubleshoot mail flow issues
- Troubleshoot compliance and retention
- Troubleshoot mail client issues
- Troubleshoot Exchange Online configuration issues
- Troubleshoot hybrid and migration issues

- > Pass [Exam MS-220](#) to earn this certification.



Microsoft 365 Certified:
[Exchange Online Support Engineer Specialty](#)

Microsoft Exchange Online support engineers identify, troubleshoot, and resolve issues with Microsoft Exchange Online and hybrid Exchange environments.

Products featured

- Microsoft 365
- Microsoft Exchange

Explore these certifications next

Other tracks

- [Microsoft 365 Certified: Messaging Administrator Associate](#)
- [Microsoft 365 Certified: Teams Administrator Associate](#)
- [Microsoft 365 Certified: Teams Support Engineer Specialty](#)

Not right for you?

[Browse all Microsoft 365 certifications](#)

Additional resources

[Microsoft 365 Developer Program](#)