Microsoft Viva

Latest innovations

Where people thrive

Microsoft Viva is an integrated employee experience platform that brings together all the tools and applications employees need into one unified solution aligned across four key experience areas: Connection, Insight, Purpose, and Growth. Powered by Microsoft 365, experienced in Microsoft Teams, and supported by a robust partner ecosystem, Viva meets employees where they are, with what they need, when they need it.

Connection

Keep everyone informed, included, and inspired with employee communications and communities that engage people wherever they choose to work.

The latest innovations from Microsoft Viva allow leaders and employee communication teams to create and publish content across multiple channels to reach employees where they are and help them stay connected to company culture and leadership. Additional capabilities in Viva will empower leaders to seamlessly foster meaningful and authentic dialog with employees, lead AMAs (Ask Me Anything), events, and more.

Insight

Improve productivity and wellbeing with actionable insights by leveraging workplace analytics and employee feedback.

Viva brings new capabilities that enable managers and team leads to seek regular and confidential feedback from their team and take action. Managers can use research-backed templates and analytics to understand their team's needs, pinpoint what's working well, and identify what they can do to make improvements.

Purpose

Align people's work to team and organizational goals with powerful OKR management capabilities.

New Viva Goals integrations help employees bring goals into the flow of work across the Microsoft 365 apps they use every day. Deeper integration with Microsoft Teams allows check-in and collaborations on OKRs; and an extension in Azure DevOps lets employees easily complete work items. Plus, a connection to Power BI tracks KPIs and Key Results while integrations with Microsoft Planner and Microsoft Project permit automatic project management updates in tools employees already use.

Growth

Help employees learn, grow, and succeed by delivering personalized content, resources, and learning experiences for everyone.

Enhanced integration between Viva Learning and the LinkedIn Learning Hub creates a seamless experience for employees to navigate across both systems. And, with the new Answers in Viva, companies will be able to match employee questions to the right answers. Experts from across the organization can help address open questions and put collective knowledge to work for all employees.

Role-based experiences

Unlock the potential of every employee with personalized role-based experiences that simplify the day-to-day work life for Sales, Customer Service, Finance and more.

Viva Sales, Microsoft Viva's first role-based employee experience app, automates tasks like CRM data entry and note taking, while also bringing intelligence back to the seller through the tools they're using to connect with customers and close deals in Microsoft 365 and Microsoft Teams. And, to help employees in different roles achieve their full potential, Viva will continue to add more role-based experiences in the future.

Unify the employee experience

Microsoft Viva is introducing several enhancements and new shared capabilities to deliver a more unified employee experience. With a new centralized digital home experience for Viva in Microsoft Teams, and enhanced personalized briefings shared directly to their inbox, employees can engage with Viva where and when it makes sense for them. And, streamlined navigation between Viva apps and enhancements to profile cards and org charts, unlock Viva in new places.
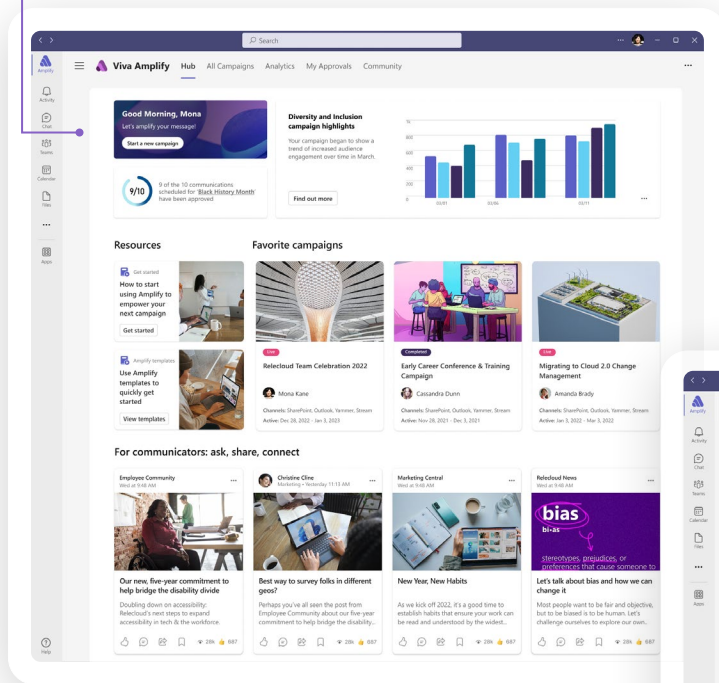
CONNECTION

Keep everyone informed,
included, and inspired

Viva Amplify

Viva Amplify streamlines the communication process by centralizing it in a single hub. It provides writing guidance to help craft a message that resonates with the audience; campaign resources to set and measure communication outcomes; and analytics to gauge message impact and continuously improve communications. Drive employee engagement by meeting them where they are, whether that's Outlook, SharePoint, Viva, or elsewhere.

Use one space to create, publish, measure, and manage all your campaigns

Find writing guidance and preview content before publishing

Share across multiple channels at once and optimize content for chosen distribution channels
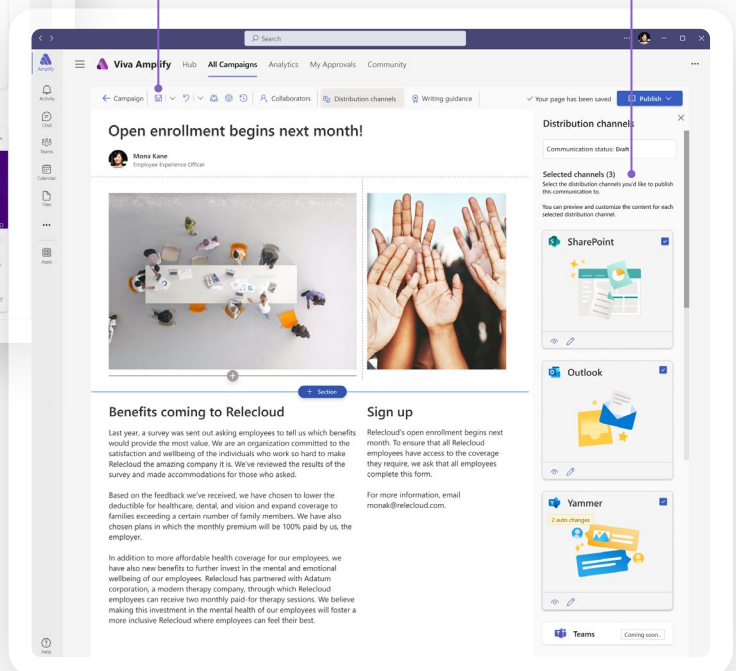
Viva Engage - Leadership Corner

Leadership Corner lets leaders connect with employees where they are already engaging and building communities. Employees can find a personalized view of their leaders, see their recent activity and communications, and join the discussion. Leadership Corner also includes new event formats and dashboards that foster two-way dialogues, provide actionable recommendations, and give leaders deeper insights into what's top of mind for employees.

Connect directly with leaders through Ask Me Anything events

Highlight leadership points of views
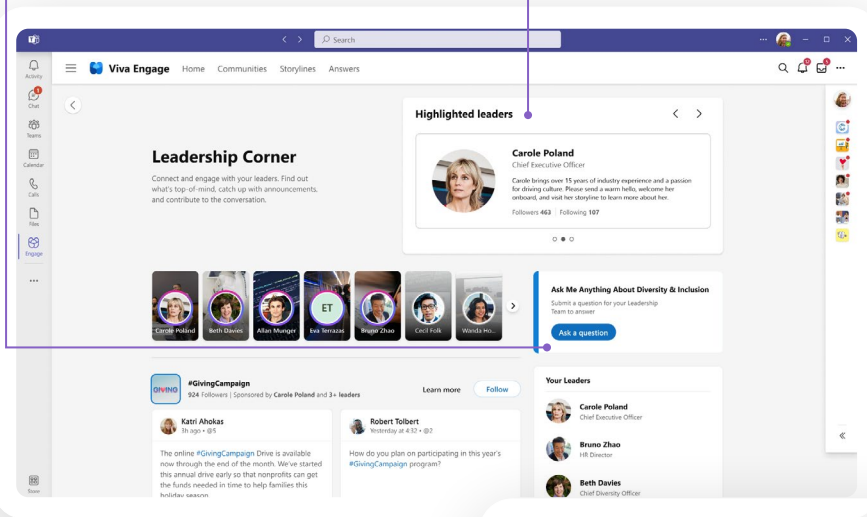
Discover analytics and tips to measure the impact of leadership messages
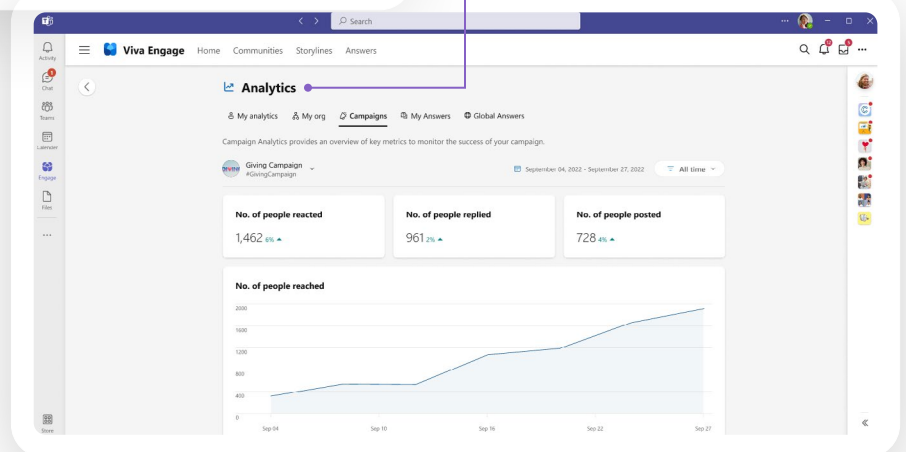
INSIGHT

## Improve productivity and wellbeing with actionable insights

Viva Pulse

Viva Pulse empowers managers and team leads to request regular, confidential feedback on their team's experience. A research-backed question library helps them ask the right questions, while sentiment analysis and trends provide managers with key data from their employees at the right time. Along with results, Viva Pulse provides next steps, suggested actions, and recommended learning based on the feedback received. Managers can choose to share de-identified and aggregated results with their teams to spark conversations on important topics to help drive team success and outcomes.

Send Viva Pulse surveys right from Microsoft Teams

Get recommendations on next steps

Provide managers with suggested actions based on feedback
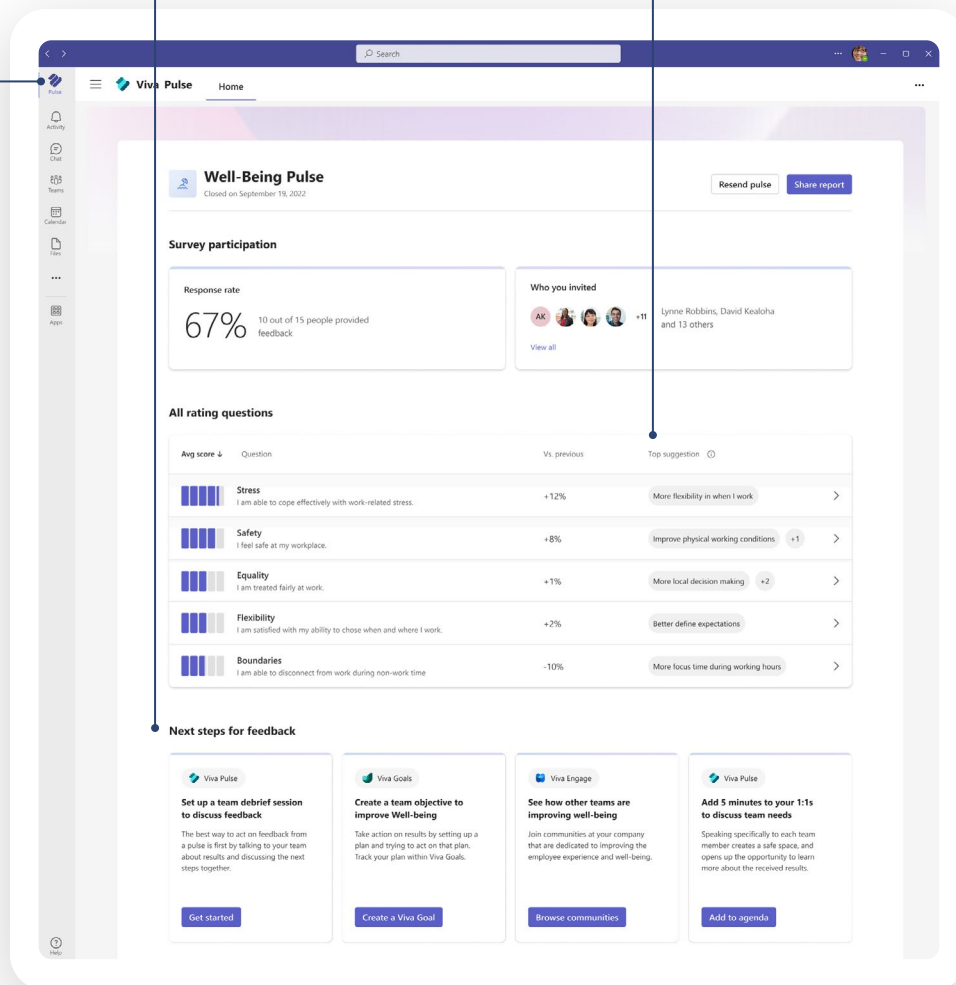
PURPOSE

Align people's work to team
and organization goals

Viva Goals - Microsoft 365 integrations

The new Viva Goals integrations bring Objectives and Key Results into the flow of work across the Microsoft 365 apps they use every day. A collaborative experience and deeper integration with Microsoft Teams will notify employees of OKR activity with personalized OKR guidance. The Azure DevOps data integration and Viva Goals extension widget allow employees to update OKRs without leaving their work items. There will also be additional integrations for automatic updates to OKRs progress and check-ins with the integration of PowerBI reports, Microsoft Project and Planner.

Bring Viva Goals natively to Microsoft Teams
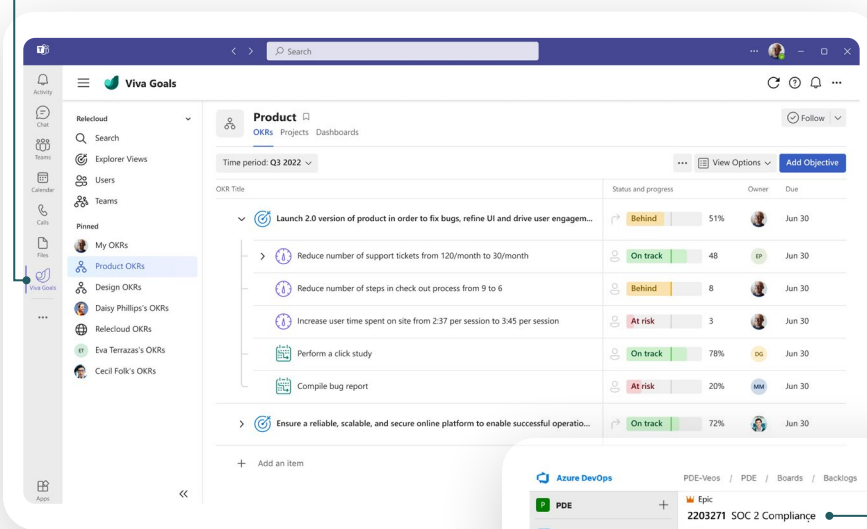
Automatically update OKRs when completing Azure DevOps work items
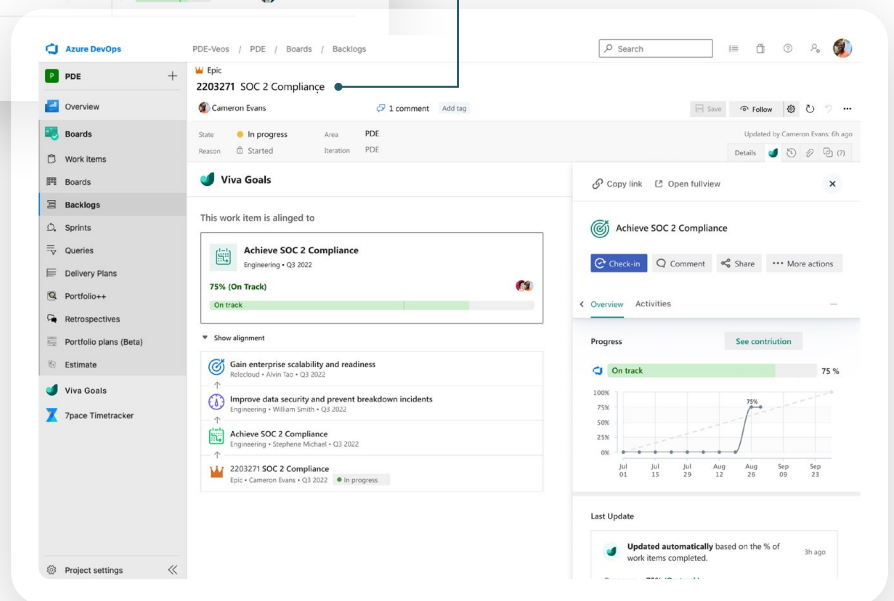
GROWTH

Help employees learn, grow, and succeed

Viva Learning - LinkedIn Learning Hub integration

Viva Learning is deepening its integration with LinkedIn Learning Hub to enable a seamless experience for employees as they navigate across both systems by automatically authenticating them and syncing assigned and completed courses. And, for learning admins, a consolidated admin experience will make it simple to surface all LinkedIn Learning Hub content within Viva Learning, including company-specific content such as custom content and curated learning paths and collections.

Access LinkedIn Learning Hub content seamlessly
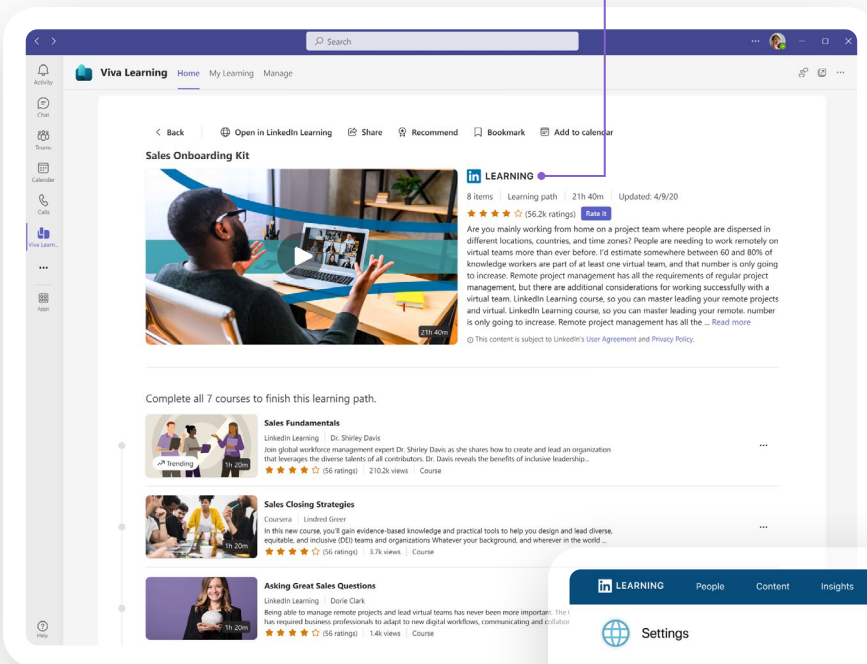
Allow admins to easily integrate LinkedIn Learning Hub and Viva Learning
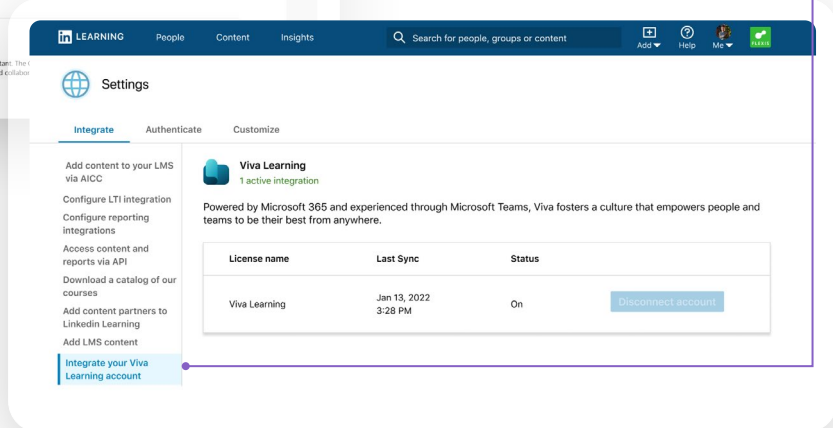
Answers in Viva

Answers in Viva brings together Viva Topics and social Q&A to help everyone find the knowledge and insights they are looking for. Match questions to answers from experts across the organization and put collective knowledge to work for all employees. Answers leverages AI to highlight approved responses and recommend topics and experts for more context. And, coupled with Viva Topics, experts can be identified and prompted to contribute their knowledge while rewarding them for helping, so the entire organization learns and grows together.

Create a forum for employees to get the right answers to their questions
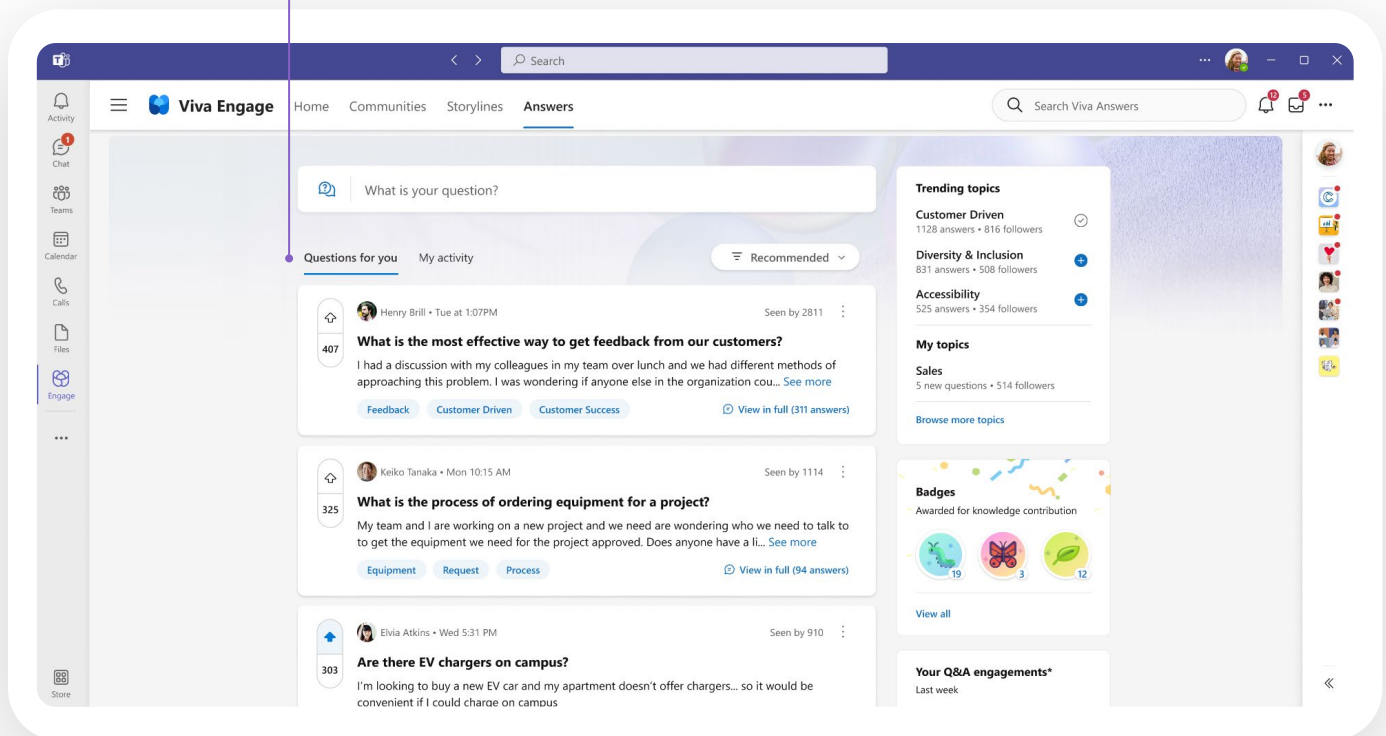
ROLE-BASED EXPERIENCES

Viva Sales

Viva Sales lets sellers use Microsoft 365 and Microsoft Teams to automatically capture, access, and register data into any CRM system, eliminating the administrative burden of manual data entry and giving them more time to focus on selling. By enriching the data set with customer engagement data from Microsoft 365 and the power of AI, Viva Sales empowers sellers to be more connected with their customers, resulting in more personalized engagement and helping to close deals faster.
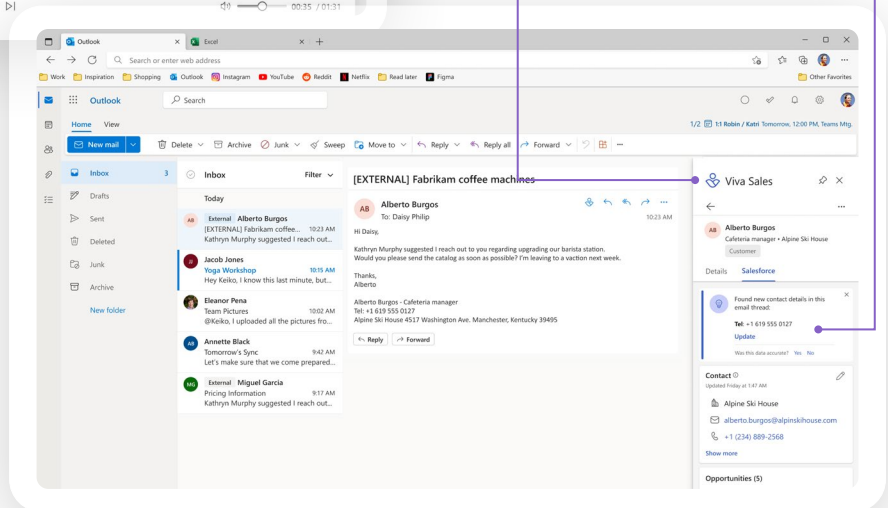
Review the success of your meeting with sentiment analysis

View highlights and recommended actions surfaced from the call using AI
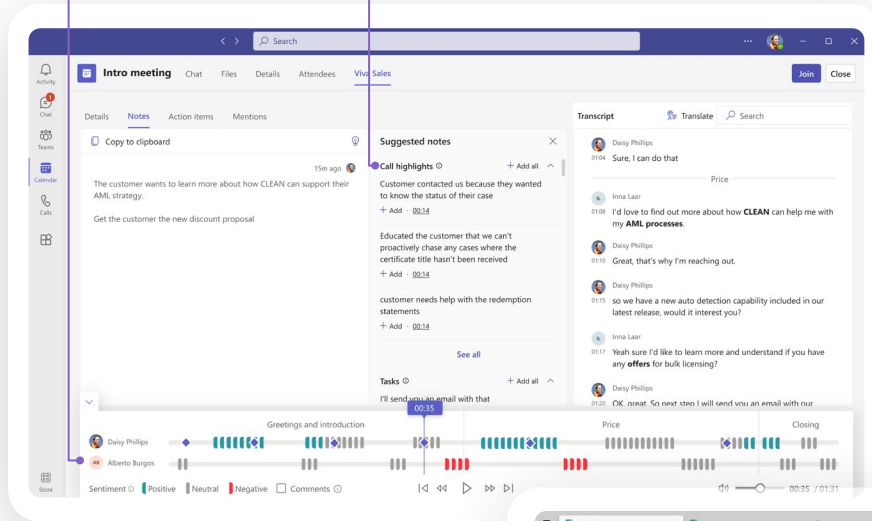
Automatically get pertinent information where it's actionable

Edit CRM information and save to CRM in the flow of work using Outlook

UNIFY THE EMPLOYEE EXPERIENCE

Viva Connections – The digital home

Viva Connections continues to evolve becoming the digital home for every employee, offering a single, centralized point of entry to company brand, resources, tools, and more. Preconfigured for easy deployment but also able to be fully branded, the new home experience in Viva Connections allows employees to start the day off with insights and to-dos in the dashboard, engage with company news, stories, and campaigns in the feed, and access vital workplace info and Viva apps all in one place. Provide an intuitive and singular experience for all with Viva Connections.
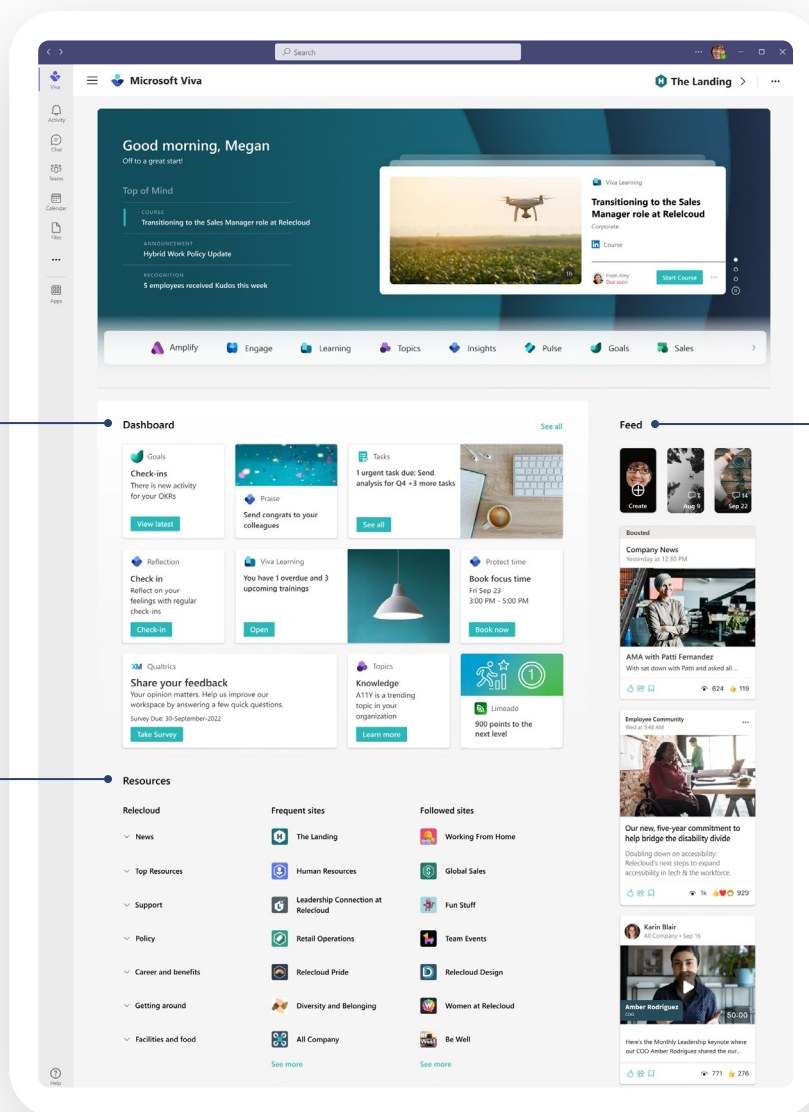
View an integrated dashboard with information from across the company

Boost company news to highlight in the feed

House all your company resources in one, centralized place

Briefing email from Viva

Viva is enhancing the briefing email to help employees get personalized employee experience data right in their inbox. New cards provide helpful suggestions to book time to complete assigned courses, recap on missed meetings, confirm which topics they support, and protect recurring time in the weeks ahead. With the rest of the Viva intelligently embedded directly in the briefing email, employees get a summary of important insights for the day and week ahead.

Start the day with helpful content from across Viva
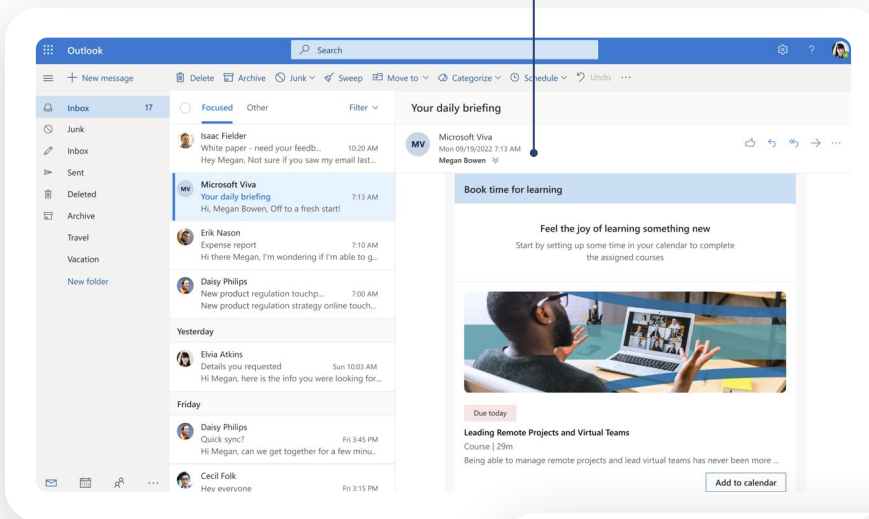
Reserve time in the week ahead to focus on work, catch up on emails, and take regular breaks
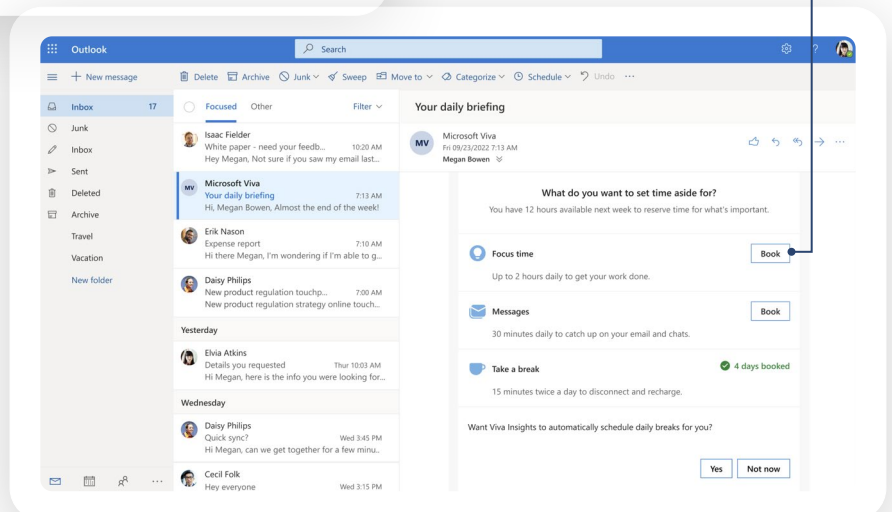
Common navigation

Common navigation enables employees to seamlessly transition between all their Viva apps. By automatically performing license and deployment checks, it ensures employees only see the apps they have access to. And, if an app is licensed but not installed, employees will have the option to install it.

Navigate seamlessly between available Viva apps
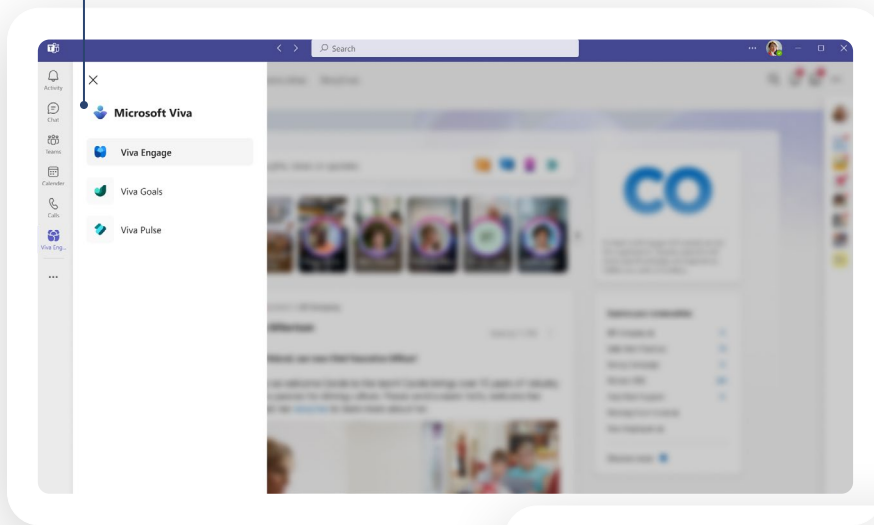
Automatically suggest licensed but yet-to-be installed Viva apps
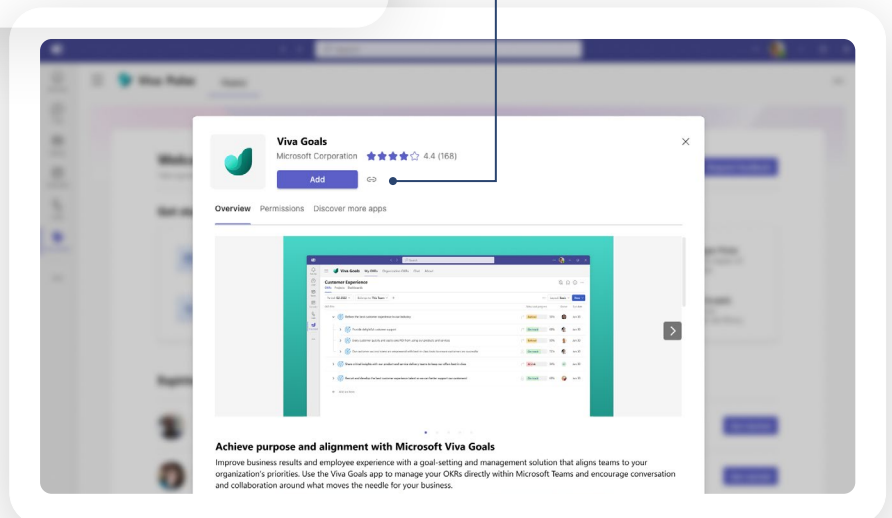
People in Viva

People in Viva places employees at the center of the experience by organizing the employee experience around people and relationships. Find people and teams based on expertise and OKRs, surface team insights and trends, and view hybrid work preferences. Unlock the knowledge and expertise of colleagues to improve collaboration, build teams, and reduce organizational silos.

See pertinent Viva information as you navigate across the org
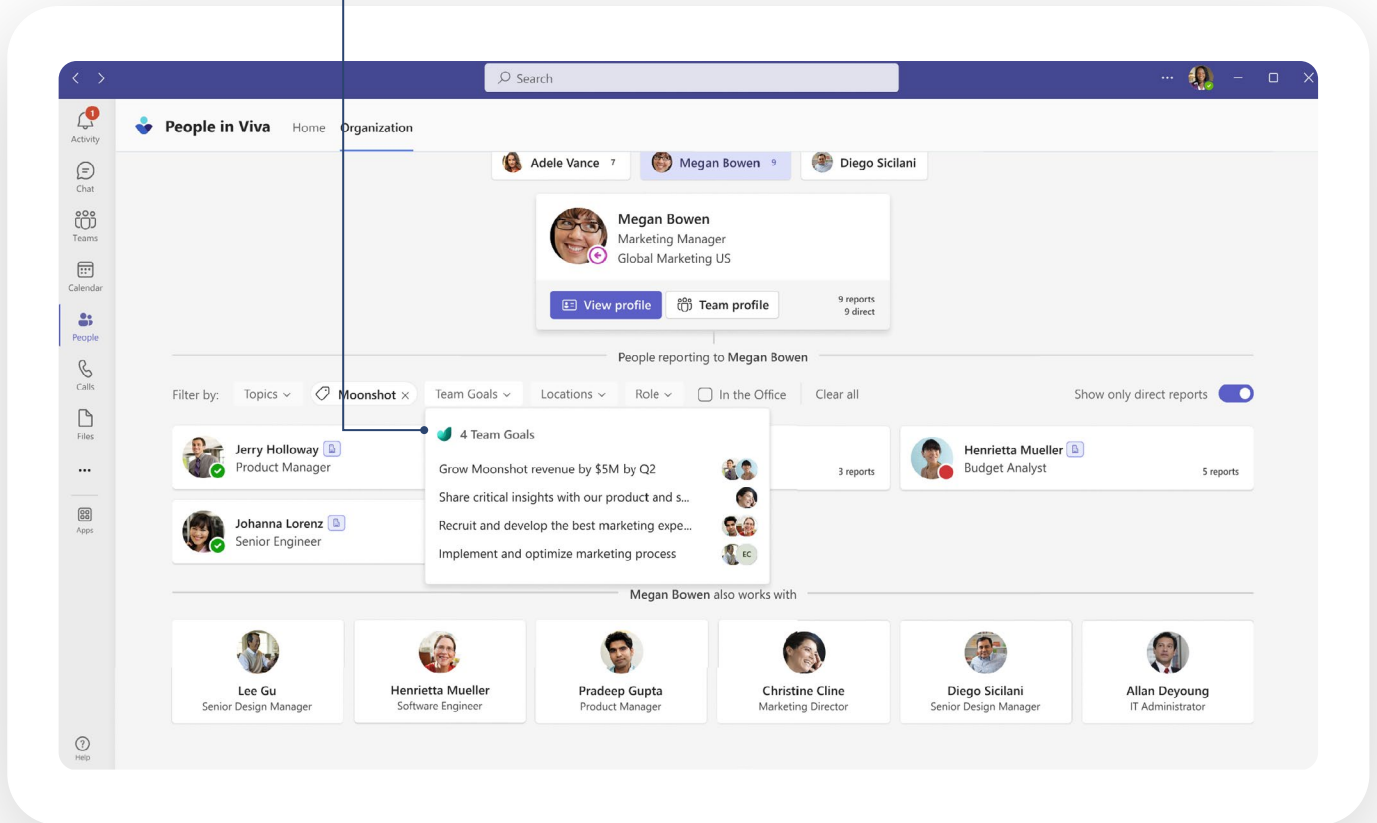
When people thrive, companies flourish

These new Viva apps, capabilities, and services will start to roll out in early 2023. Through Connection, Insight, Purpose, and Growth, Microsoft Viva gives companies the tools they need to help employees thrive.

Because when people thrive, companies flourish.

Learn more about Microsoft Viva

https://microsoft.com/viva

Adopt Microsoft Viva

https://adoption.microsoft.com/en-us/viva/