

# The journey to Microsoft 365 Certified: Teams Voice Engineer Expert

Get started at  
[aka.ms/ M365Certs\\_TeamsVoiceEngineer](https://aka.ms/M365Certs_TeamsVoiceEngineer)



## Start here

Decide if this is the right certification for you

## Get trained

## Build confidence

## Get recognized

### This certification is a good fit if:

- You're a developer.

### OR

- You're responsible for activities including designing, building, testing, and maintaining applications and solutions that are optimized for the productivity and collaboration needs of your organization.

### Skills outline guides

- > [MS-720](#)

### Self-paced training

- > [Microsoft Learn](#)

### Instructor-led training

- > [Course MS-720T00: Microsoft Teams Voice Engineer \(3 days\)](#)

### Virtual events

- > [Microsoft Virtual Training Days](#)

### Not right for you?

[Browse all Microsoft 365 certifications](#)

### Additional resources

[Microsoft Docs](#)

### Take a practice exam

- > [Microsoft Official Practice Test MS-720](#)

### Skills measured:

- Plan and configure Microsoft Teams Phone
- Optimize network performance
- Plan and configure Direct Routing
- Configure and manage Microsoft Teams Phone for voice users
- Plan and configure Microsoft Teams clients and devices
- Monitor and troubleshoot Microsoft Teams Phone

- > Pass [Exam MS-720](#) to earn this certification.



Microsoft 365 Certified:  
[Teams Voice Engineer Expert](#)

Microsoft Teams voice engineers collaborate with telephony providers and third-party vendors to enable advanced voice features in Microsoft Teams. They also work with administrators for other workloads, including networking, identity, licensing, security, and compliance.

### Products featured

- Microsoft 365