Infosys Power Platform Automation Assessment

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Infosys Approach to Define Automation Strategy and Roadmap for Enterprises

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Challenges

- Finding the right use cases for automation is one of the major challenges, enterprises are facing today.
- At times when process owners and SMEs are keen towards leveraging automation, it becomes challenging to establish prioritization framework wit pick the right candidate for automation.
- Systematic approach by leveraging technologies like process mining is not widely popular to assess processes ready for automation.

Ideal Solution

- Completely understanding the process that is considered for automation is highly critical for success of automation program. A basic principle of process automation is that only clearly defined, standard, and precise processes are fit for automation.

- Everyone has the same RPA objectives: to eliminate mundane, repetitive tasks so your workforce can focus on higher-value efforts, while making those mundane tasks more reliable, efficient, and with higher-quality results, to deliver business objectives and customer satisfaction

- A good practice is to perform a benchmark test and understand which areas of the business other large organizations have realized value when automating processes

Desired Outcomes

- Selection of process right for automation.
- Develop high level business case with ROI
- Identification of processes that require support of Cognitive technologies
- Outline As-Is and To-Be process flow
- Solution Architecture
- Detail Implementation Plan
- Build pipeline
- Prioritization framework
- Finalize OCM